

Our Ref : T 1219/ SHC2933J /KS(st)
Your Ref: _____
Date : 21-Jan-2020

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2933J YOUR INSURED SJB6262S
AND OTHER _____ ON 27.12.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHC2933J** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJB6262S** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,717.16
2	<u>6</u> days Loss of Rental @ \$ 125.19 per day	\$ 751.14
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<u>\$ 7,475.79</u>

HIRER'S CLAIM

7	<u>6</u> days Loss of Income @ \$ 80.00 per days	\$ 480.00
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Total Claims : \$ 7,955.79

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SJB6262S
- c) GIA / Police report/s of : SHC2933J
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19960648W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 21 January 2020 5:20 PM
To: EILEENLOW62@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SJB 6262S AND SHC 2933J ON 27/12/2019

Our Ref: CC3/AIG20000083/Fes3

21 JAN 2020

LOW LAI CHEE

Dear Sir/Madam,

ACCIDENT INVOLVING SJB 6262S AND SHC 2933J ON 27/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2933J , SJB6262S
ALONG COLLYER QUAY****ON 27-Dec-19 13:45**

I / We

PANG YON THEN(Hirer) NRIC No.: **SXXXX704I**

and/or

(Relief) NRIC No.: **SXXXX704I**

Taxi Number

SHC2933J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Dec-2019

Name of Hirer

PANG YON THEN

Hirer NRIC

SXXXX704I

Signature :



Address

**734 WOODLANDS CIRCLE #09-367
730734**

Contact No.

91192616

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,600.00 (Global Sum) for vehicle no. SHC 2933J that was damaged pursuant to the accident which occurred on 27/12/2019 (date) along COLLYER QUAY (location) involving vehicle no/s SJB 6262S.

This is pursuant to the inspection conducted on 31/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 2933J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 2933J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5th (day) of March (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LONING DRIVE
SINGAPORE 508968

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91490049	6,717.16	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

206 Braddell Road Singapore 579721
 Tel: +65 6343 6290 Facsimile: +65 6290 0750
 Workstation

50 Loyang Drive Singapore 508880
283 Sin Ming Drive Singapore 572117
45 Pandan Road Singapore 602286
200 Ubi Road 3 Singapore 408602
34 Seroko Lane Singapore 758156
7 Bungei Kadut Way Singapore 728791
001 Yehin Industrial Park A Singapore 758732

COMPANY REG. NO.: 199506048W
Page: 2

Page: 2

GST REG. NO. M2-8921817-3

TAX INVOICE

801.0004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHERIDON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2933T

MAKE
HYUNDAI

MOORE,
IONIQ(GZ)

DATE OF REG
12.07.2018

CHASSIS CODE
KMHC851CVJU103583

INV. NO/DATE
91490049 17.01.2020

JOB NO.
305370745

ODOMETER READING

DATE/TIME IN
30.12.2019 12:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	PB	PANEL BEATING		720.00		720.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		600.00		600.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0004	L	TRANSFER OF DOOR		80.00		80.00
0005	20-08	ADJUST REAR WHEEL ALIGNMENT		80.00		80.00
SUB-TOTAL				:		1,510.00

SUB-TOTAL	:	1,510.00
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 559711
 Mailing + 65 6783 6280, Facsimile + 65 6783 8752

Wirkungsweise

58 Laying Drive, Singapore 508999
383 Sri Ming Drive, Singapore 575717
45 Pandan Road, Singapore 504286
300 Lts Road 5, Singapore 628933 (Franchise)
24 Bencoolen Lane, Singapore 758196
7 Sungei Kadil Way, Singapore 738761
881 Yuhua Industrial Park A, Singapore 760721
MO : 1 005 060 4081

COMPANY REG. NO.: 199506048W
Page: 3

GST REG. NO. M2-8921817-3

TAX INVOICE

801.0004

AIG ASIA PACIFIC INSURANCE PTE LTD

78, SHERTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VKHCIR NO
SHC2933J

MAK
HYUNDAIMODRI.
TONTQ(G2)

DATE OF REG
12.07.2018

CHASSIS CODE
KMHC851CVJ1103583

TNV. NO/DATE
 91490049 17.01.2020

JOB NO.
305370745

ODOMETER READING

DATE/TIME IN
30.12.2019 12:30

Items total		6,277.72
Add GST @	7.000 %	439.44
Invoice amount		6,717.16

Issued by : KATHERINETAN 17.01.2020 15:47:55
Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91490049	6,717.16	

Our Ref: CT19120664

Date: 17 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/12/2019 @ 13:45 hrs
ALONG	ALONG COLLYER QUAY
INVOLVING	SJB6262S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2933J** (the "Taxi"). The Taxi was hired to **PANG YON THEN IC NO SXXXX704I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
263752	280	1535	27/11	—	266942	254	0530	1570
264050	298	0330	27/12	Edvard	267149	207	1630	0125
264415	364	1520	28/12	—	267455	306	0520	1600
264796	381	0345	28/12	Edvard	267732	277	1615	0340
265098	302	1515	29/12	—	268034	299	0730	1525
265356	258	0320	30/12	Edvard	268364	330	1610	0350
265412	456	2138	30/12	—	268584	219	0500	1245
266065	255	1515	30/12/19	Accident	268584	0	1230	—
266243	187	2135	04/01/20	Repair	268584	0	—	1000
266554	312	1510			268584	0		
266687	132	2150			268584	0		

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
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266243	187	2135	04/01/20	Repair	268584	0	—	1000
266554	312	1510			268584	0		
266687	132	2150			268584	0		

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJB6262S	27 Dec 2019 / 13:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK