

Hsiao Tong (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Wednesday, 4 March 2020 2:10 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/12/19/5039 - ACCIDENT ON 23/12/19 INVOLVING SG5774E AND FBL2843J ALONG BUKIT PANJANG ROAD (AFTER BS:44259-BLK 183)
Attachments: BUS 12 19 5039 INV.pdf; BUS 12 19 5039 LTA.pdf; BUS 12 19 5039 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5774E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,350.00
Loss of Use	\$525.00 (1.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,882.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 5774E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SG 5774E** that was damaged pursuant to the accident which occurred on **23/12/2019** (date) along **BUKIT PANJANG ROAD (AFTER BS:44259-BLK 183)** (location) involving vehicle no/s **FBL 2843J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of Aug (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Tax InvoiceGST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200200373
Date : 24.02.2020
Vehicle No. : SG5774E
Your Ref No. : BUS/12/19/5039
Our Ref No. : 24105076
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,350.00

GRAND TOTAL \$ 1,350.00

Remark :

Make/Model : MAN A95
Accident Date : 23.12.2019N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 26 Dec 2019 / 16:39:34

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: FBL2843J

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191226163934888927

Search Date / Time: 23 Dec 2019 07:50:00

Insurance Company: EQ INSURANCE COMPANY LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 July 2020 8:54 AM
To: TANCHINHIANG@YAHOO.COM
Subject: ACCIDENT INVOLVING FBL 2843J(AIG) AND SG 5774E AT/ALONG BUKIT PANJANG ROAD ON 23/12/2019

08 July 2020

Mr Tan Chin Hiang [By Email Only]

Dear Sir/Madam,

You Ref: FBL2843J

Our Ref: CC3/EQI20000081/Qpa3

ACCIDENT INVOLVING FBL 2843J(AIG) AND SG 5774E AT/ALONG BUKIT PANJANG ROAD ON 23/12/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SG5774E against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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