

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 July 2020 8:54 AM
To: TANCHINHIANG@YAHOO.COM
Subject: ACCIDENT INVOLVING FBL 2843J(AIG) AND SG 5774E AT/ALONG BUKIT PANJANG ROAD ON 23/12/2019

08 July 2020

Mr Tan Chin Hiang [By Email Only]

Dear Sir/Madam,

You Ref: FBL2843J

Our Ref: CC3/EQI20000081/Qpa3

ACCIDENT INVOLVING FBL 2843J(AIG) AND SG 5774E AT/ALONG BUKIT PANJANG ROAD ON 23/12/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SG5774E against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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