

## Mei Kwan (LKKAuto)

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**From:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Sent:** Tuesday, 26 May 2020 10:39 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving FBL2843J (OI : EQI - DM20HO00164/SG) AND SG5774E (TP : LKK REF - CC3/EQI20000081/Qpa3) on 23/12/2019  
**Attachments:** FBL2843J.PDF  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Hi Mei Kwan

Please find attached insured's report for your kind attention.

Thank you.

### Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-F

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Regards

**Janice Goh**

Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, May 26, 2020 10:23 AM

**To:** Janice Goh <janice.goh@eqinsurance.com.sg>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving FBL2843J (OI : EQI - DM20HO00164/SG) AND SG5774E (TP : LKK REF - CC3/EQI20000081/Qpa3) on 23/12/2019

Dear Janice,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** Monday, 20 January, 2020 2:26 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving FBL2843J (OI : EQI - DM20HO00164/SG) AND SG5774E (TP : LKK REF - CC3/EQI20000081/Qpa3) on 23/12/2019

Dear Mei Kwan

Insured has not reported this accident.

Thank you.

**Janice Goh**

Executive | Claims



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, January 20, 2020 10:10 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving FBL2843J (OI : EQI - TBA) AND SG5774E (TP : LKK REF - CC3/EQI20000081/Qpa3) on 23/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SG 5774E at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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