

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 31 December, 2019 10:56 AM
To: venessa.chan@fwd.com; assignments; Admin A
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: RE: SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com <venessa.chan@fwd.com>
Sent: Tuesday, 31 December, 2019 10:48 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

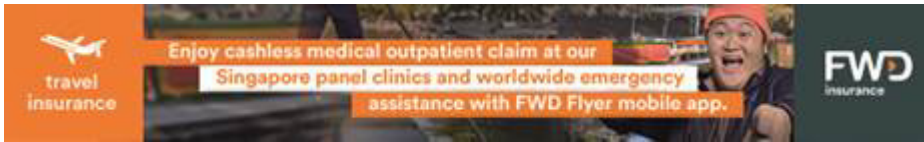


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Tuesday, December 31, 2019 10:46 AM

To: 'Ziting'

Cc: Motor Claims SG - SG Common

Subject: SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Hi Zi Ting,

Thank you for your selection of LKK Auto Consultants.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

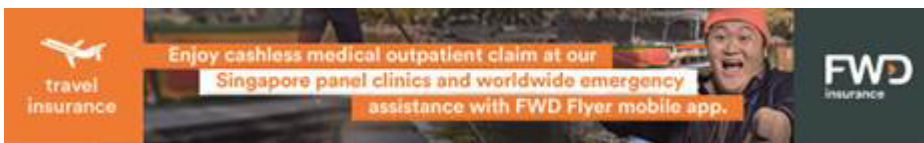


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ziting [<mailto:ziting@n51.com.sg>]

Sent: Tuesday, December 31, 2019 10:44 AM

To: Venessa Chan - SGUser

Subject: Re: SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor from LKK AUTO CONSULTANTS PTE LTD

Please see attached.

Thank you.

Regards,
Zi Ting
N-51 Automotive Pte Ltd
Office: 6842 0051
Fax: 6741 0510
www.n51.com.sg



On Tue, Dec 31, 2019 at 10:09 AM <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Zi Ting,

Refer to your email dated on 31.12.2019 of the PRI Notice of your client's vehicle SMM3868X;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

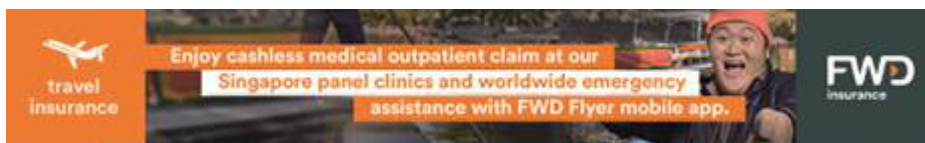


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ziting [mailto:ziting@n51.com.sg]

Sent: Tuesday, December 31, 2019 9:31 AM

To: Motor Claims SG - SG Common

Subject: SMM3868X & SLZ2372J - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg



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