



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20000069/Fka3

31 MARCH 2020

TOH LYE HENG
630 UPPER THOMSON RD
#01-67
SINGAPORE 787132

Dear Sir/Madam,

ACCIDENT INVOLVING SLD7797A & SHA8660S ON 24/12/2019 ALONG/AT BRADDELL ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchua

Case Handler
DID: 6841-2360
FAX: 6741 4108
Email: khanchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Our Ref : CC19120600/ SHA8660S /KS(st)
Your Ref : _____
Date : 15-Jan-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept **ComfortDelGro Engineering Pte Ltd**
205 Braddell Road Singapore 579701
59 Loyang Drive 4th Floor
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA8660S YOUR INSURED
SLD7797A AND OTHER _____ ON 24.12.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHA8660S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLD7797A we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,123.50
2	<u>3.5</u> days Loss of Rental @ <u>\$ 112.67</u> per day	\$	394.35
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	1,525.34

HIRER'S CLAIM

7	<u>3.5</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	280.00
Total Claims :		\$	1,805.34

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLD7797A
- c) GIA / Police report/s of : SHA8660S
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA8660S , SLD7797A
ALONG BRADDEL RD THOMSON RD****ON 24-Dec-19 17:25****I / We WONG JIU FENG (Hirer) NRIC No.: SXXXX603I****and/or YEO HOOI CHYE (Relief) NRIC No.: SXXXX042D****Taxi Number SHA8660S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 26-Dec-2019**Name of Hirer WONG JIU FENG
Hirer NRIC SXXXX603I**

Signature :

**Address 879 YISHUN STREET 81 #04-249
760879****Contact No. 96231331****Name of Relief YEO HOOI CHYE
Relief NRIC SXXXX042D**

Signature :

**Address 879 YISHUN STREET 81 04-249
760879****Contact No. 96605081**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,610.00** (Global Sum) for vehicle no. **SHA8660S** that was damaged pursuant to the accident which occurred on **24/12/2019** (date) along **BRADDELL ROAD** (location) involving vehicle no/s **SLD7797A**.

This is pursuant to the inspection conducted on **26/12/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHA8660S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA8660S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of JULY (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
69 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA86608

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
14.07.2016

CHASSIS CODE
KMHLB41UMGU092288

NO/DATE
91488591 09.01.2020

JOB NO.
305369733

ODMETER READING

JOB TYPE

Description : 3P 24.12.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
Total Invoice amount	1,123.50

Issued by : KATHERINE TAN 09.01.2020 11:49:59
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS, HOWEVER, THE DEPT OF ENGINEERING ACCEPTS THE COMPANY'S ACCEPTED RESPONSIBILITY FOR CAR/2 OR OTHER PROPERTIES BELONGING TO CUSTOMERS ONLY. IT IS THE CUSTOMER'S OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY. IF THERE IS ANY DISCREPANCY, PLEASE ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS. IF THERE IS A DELAY IN PAYMENT, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE COMPANY. IF THERE IS A DELAY IN PAYMENT, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE COMPANY.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY. IF THERE IS A DELAY IN PAYMENT, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE COMPANY. IF THERE IS A DELAY IN PAYMENT, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE COMPANY.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

Our Ref: CC19120600



Date: 08 January 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	24/12/2019 @ 17:25 hrs
ALONG	BRADDEL RD THOMSON RD
INVOLVING	SLD7797A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8660S** (the "Taxi"). The Taxi was hired to **WONG JIU FENG IC NO SXXXX603I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
22/12	Wong		168	0620	1327		
23/12	Wong		160	0620	1315		
24/12	Wong		205	0620	1311		
24-12-19	Alexander	14	IN	1705	-		
25-12-19	Robert	14	OUT	1230	-		

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLD7797A	24 Dec 2019 / 17:25:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK