

7200002

ASS. REC. BY:

REF: 08/INC20000068/000312

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Theresa Yimola

of INC

Date/Time: 21/01/2020 @ 11:41am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 2199L

Insured:

SLD 6910X

at Workshop m/s

Bluwel Automotive

Tel:

6745 2088

of

1 kaki Bukit Ave 6 # 01-55 Autobay

Policy No:

Claim No:

MP/1677833-001

Sum Insured:

Excess:

Make of Veh:

D.O.A

15/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

up?

H.O.D. Endorsement:

Date/Time:

3:41pm @ 21/1/2020

Person Contacted:

Selly

Vehic

IN OUT

Date/Time

Action/Instruction

Estimate ✓

SLD 6910X - X

SLM 2199L - X

(08/11/13) wef

ASS: REC. BY: Marcus

REF:

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

SIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 61688

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLM 2199C

Yr Regn:

3, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Ford Mondeo

C.C.

1999

Colour

Brown

A/C:

Insured / Std / NI / NA

Sp. Reading

93551

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WFOEXXWPL EGD84931

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In Order / Jammed / Leaked / Burnt or

Brake:

In Order / Jammed / Leaked / Burnt or

Modi:

Nil / S Rim / STD A/Rim or

Tyre Size:

F:

235/45R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

continental

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

15/12/18

D.O.I.

6/1/2020

Survey held at

11:07am

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S R.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/1/20 confirmed 2/5 & 5000 w. kenny (Red 5246, 519)

RECEIVED 15 JAN 2020

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2) 15/1 - typist

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

Report Format:

TP

Lump Sum / I.B.I. (\$

5000/2

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RS. \$

) Photos

) Others

TOTAL

250

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Thursday, 2 January 2020 11:41 AM
To: 'assignments'
Cc: Thio Tse Kiat; Theresa Vimala D/O Balagangadharan
Subject: FW: Pre Repair Survey for 02/01/2020

Dear LKK

Please arrange to survey this vehicle. Thank you.

4	SLM2199L	SLD6910X	BLUWEL AUTOMOTIVE SERVICE @67452088 MS SALLY	15/12/2019 (MT/1077833- 001) ALICE LOW	CROSSBORDERS LLC
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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Nivitha (LKK Auto)

From: do_not_reply@income.com.sg
Sent: Thursday, 2 January 2020 2:08 PM
To: nancy@crossbordersllc.com; assignments@lkkauto.com
Subject: MT/1077833-001 - Claim Involving SLD6910X / SLM2199L on 15 Dec 2019
Attachments: EBG1-300002866-0000176416-1577941922170_EBAOGICLM_SLET_MT.pdf

Dear Sir / Madam,

We refer to the above claim.

Enclosed is the letter / document for your necessary attention.

Yours sincerely

Motor Insurance
Income

Note: This is a system generated email. Please do not reply to this email.

100% authentic sneakers

Buy 100% authentic sneakers and streetwear on Novelship now

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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Porsche 981 Cayman 2.7A 7-Speed PDK





Only 1 Owner, Pristine
Condition, Very Low Mileage At
Less Than 29k Km.
Direct Owner - StarAd

Browse by Category Sort by Date Posted 20 results/page

2 vehicles

Ford Mondeo

[Advanced Search](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Ford Mondeo		Any	Any	2017	Any	Any	Any	Available
	Ford Mondeo	2.0A GTDI Ecoboost Titanium SDR	\$92,800	\$10,500 /yr	26-May-2017	1,999 cc	31,000 km	Luxury	Available
Low Monthly Installment From \$6xx Only! Powerful Yet Spacious, Fuel Consumption At 12km/l. Beautiful Color Mixture Of Grey With Bel...									
Posted: 09-Dec-2019 Tags: 2017 Ford Mondeo, 2017 ford mondeo, Ford Mondeo, ford mondeo, Ford, Mondeo, mondeo, Used Ford									
	Ford Mondeo	2.0A GTDI Ecoboost Titanium SDR	\$101,786	\$11,430 /yr	24-Jul-2017	1,999 cc	44,689 km	Luxury	Available
100% Accident-Free, Car Is Being Used To Send And Fetch Kids From School, Immaculate Condition, Beige Leather Seats, Rain Sensing...									
Posted: 30-Nov-2019 Tags: 2017 Ford Mondeo, 2017 ford mondeo, Ford Mondeo, ford mondeo, Ford, Mondeo, mondeo, Used Ford									

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 870B

Vehicle Details

Vehicle No.: SLM2199L
Vehicle to be Exported: No
Intended Deregistration Date: 06 Jan 2020
Vehicle Make: FORD
Vehicle Model: MONDEO HB TITANIUM 2.0 A/T GTDI 240PS SR
Primary Colour: Grey
Manufacturing Year: 2016
Engine No.: GD84931
Chassis No.: WF0EXXWPCEGD84931
Maximum Power Output: 177.0 kW (237 bhp)
Open Market Value: \$27,854.00
Original Registration Date: 24 Mar 2017
First Registration Date: 24 Mar 2017
Transfer Count: 0
Actual ARF Paid: \$30,996.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 23 Mar 2027
PARF Rebate Amount: \$23,247.00

Intended COE Rebate Details

COE Expiry Date: 23 Mar 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$53,300.00
COE Rebate Amount: \$38,441.00
Total Rebate Amount: \$61,688.00

The information contained herein is correct as at 06 Jan 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/12/2019 17:09
Date Of Accident	15/12/2019 16:15
Exact Location Of Accident	JB CUSTOM TO SINGAPORE (MALAYSIA)
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM2199L
Insured/Policyholder	
Name Of Registered Owner	NG YOW HUI
NRIC No	SXXXX870B
Email Address	JACKNG1800@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-94594138
Alternative Phone No	OFFICE-94594138

Vehicle Particulars

Manufacturer	FORD
Model	MONDEO

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA455486

Cover Note Number

Driver

Name of Driver	NG YOW HUI
NRIC No	SXXXX870B
Date Of Birth	15/10/1958
Occupation	INDOOR
Date Of Driving Pass	09/06/1981
Driving Experience	38 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94594138
Fax Number	
Contact Number	OFFICE-94594138
EMail Address	JACKNG1800@HOTMAIL.COM

Address	BLK 236 TAMPINES ST 21 #02-603
Postcode	520236
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : HOOI CHOY WAN GENDER: : FEMALE
Passenger 2	NAME: : HOOI CHOY FONG GENDER: : FEMALE
Passenger 3	NAME: : TANG CHI CHENG GENDER: : FEMALE
Passenger 4	NAME: : TANG CHI WEI GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG JB CUSTOM, VEHICLE B FROM RIGHT LANE SUDDENLY CUT OUT AND HIT ONTO MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD6910X
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

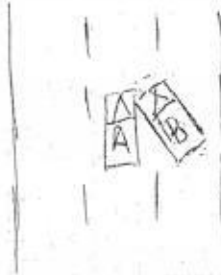
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS DRIVING ALONG JB CUSTOM, VEHICLE B FROM RIGHT LANE
 SUDDENLY CUT OUT AND HIT ONTO MY VEHICLE.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

BLUWEL AUTOMOTIVE SERVICE PTE LTD
1 KAKI BUKIT AVE 6 #01-28/55 (417883)

Not Authorized
L/S @ 5000/
4 day.
6/1/20

VEHICLE No: SLM 2199L

1PC	FRONT BUMPER
1PC	FRONT BUMPER REINFORCEMENT
1PC	FRONT BUMPER LOGO
1PC	FRONT BUMPER SIDE RETAINER O/S
1PC	FRONT BUMPER FOG LAMP COVER O/S
1PC	FRONT BUMPER FOG LAMP O/S
1SET	FRONT BUMPER CLIPS
1PC	HEADLAMP ASSY O/S 3675
1PC	FRONT FENDER O/S
1PC	FRONT FENDER INNER SHIELD O/S
1PC	FRONT FENDER INNER PANEL O/S

(202

delivered	\$1,650.00 ✓
11	\$718.00 X
ru	\$85.00 ✓
cm	\$65.00 ✓
ru	\$185.00 ✓
cm	\$385.00 ✓
ru	\$50.00 ✓
scr/cr	\$4,080.00 ✓
sent/buc	\$530.00 ✓
11	\$188.00 X
2	\$650.00 X
	\$8,586.00

TO CHECK WIRING
TO DISMANTLE & REFIX FRONT PDC SENSOR
TO CONDUCT WHEEL ALIGNMENT
TO SPRAY RUST PROOFING
LABOUR FOR PANEL BEATING & REPLACING PARTS
TO PUTTY & SPRAY PAINTING

	\$50.00 20
	\$80.00 50
11	\$80.00 X
	\$50.00 30
	\$600.00 380
	\$800.00 480
TOTAL	\$10,246.00

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To delay damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No claim escalation(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P-6625
287
P-5300
L-960
6260
287
5008



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC20000068/Uvd3n2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 15-01-2020



ATTN: ALICE LOW

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 6910X	Veh. Inspected	SLM 2199L
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1077833-001	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	02/01/2020

2. Vehicle Particulars & Condition

Make & Model	FORD MONDEO (A)	c.c	1999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WF0EXXWPCEGD84931	Colour	BROWN
Odometer	93551 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/45 R18	CONTINENTAL	6 mm
L/H Front Tyre	235/45 R18	CONTINENTAL	6 mm
R/H Rear Tyre	235/45 R18	CONTINENTAL	6 mm
L/H Rear Tyre	235/45 R18	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/12/2019	Inspect Date / Time	06/01/2020 (11:07 AM)
Survey held at	BLUWEL AUTOMOTIVE SERVICE PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-28/51/53/55(MAIN OFFICE) SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 2199L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DEFORMED / WARPED	1,650.00	1,650.00
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	718.00	-
1	FRONT BUMPER LOGO	NECESSARY	85.00	85.00
1	FRONT BUMPER SIDE RETAINER O/S	CRACKED	65.00	65.00
1	FRONT BUMPER FOG LAMP COVER O/S	TWISTED	185.00	185.00
1	FRONT BUMPER FOG LAMP O/S	CRACKED	385.00	385.00
1	SET FRONT BUMPER CLIPS	NECESSARY	50.00	50.00
1	HEADLAMP ASSY O/S	SCRATCHED / CRACKED	4,080.00	3,675.00
1	FRONT FENDER O/S	BENT / BUCKLED	530.00	530.00
1	FRONT FENDER INNER SHIELD O/S	NOT NECESSARY	188.00	-
1	FRONT FENDER INNER PANEL O/S	TO REPAIR SEE LABOUR	650.00	-
	LESS 20% DISCOUNT		-	-1,325.00
			8,586.00	5,300.00
	LABOUR			
	TO CHECK WIRING.		50.00	20.00
	TO DISMANTLE & REFIX FRONT PDC SENSOR.		80.00	50.00
	TO CONDUCT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO SPRAY RUST PROOFING.		50.00	30.00
	LABOUR FOR PANEL BEATING & REPLACING PARTS.INCLUSIVE OF THE REPAIR OF FRONT FENDER INNER PANEL O/S.		600.00	380.00
	TO PUTTY & SPRAY PAINTING.		800.00	480.00
	-		-	-
	-		-	-
	-		-	-
			1,660.00	960.00
	GRAND TOTAL		10,246.00	6,260.00



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			5,000.00
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Report Ref No. CS/INC20000068/Uvd3n2

CHUA KANG SENG

Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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