

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 17 February 2021 12:43 PM
To: Syed-Yusoff, Saliha
Subject: RE: AIG ref:5824251678SG-003 II y/r ref:CC4/AIG20000058/T1ka3q2 II AIG Outstanding Invoices as at 31 DEC 2020
Attachments: FW: Reject claim - Accident between SHA 2500K & SMD 1916B [AIG] on 26/12/2019

Hi Saliha,

We refer to the above matter.

As per instruction, we have KIV the file after our last email to third party on 03 Aug 2020. Up-to-date, we did not receive any follow up email from third party.

Kindly advise if we may proceed to close file and submit report to your good office. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 20 January 2021 11:45 AM
To: Accounts (LKKAuto) <account@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Subject: AIG ref:5824251678SG-003 II y/r ref:CC4/AIG20000058/T1ka3q2 II AIG Outstanding Invoices as at 31 DEC 2020

Dear Mary & Khanchna,

Reference made to the above-captioned.

Matter still pending for adjuster survey in merimen, please check.

Claim Audit	History Checking	
Edit/Assign Claim	Escalate	
Transfer To Repairer	Send RI/Rpt-for-Repairer	

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2020		27 Dec 2019 00:00			Pending Adjuster Survey Cancel Case

Main

Offer Processing

CLAIM SUBFOLDER DETAILS

Insured:	ENG POH CHYE, Co. Reg. No.: 53353513A
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R
Vehicle Reg. No.:	SHA2500K
Claim Type:	TP / 5824251678SG File No: CC4/AIG20000058/T1KA3Q2
Vehicle Reg. No. (Insured):	SMD1916B
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) PROFILE 59 Loyang Drive, 508969 Loy
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Sy
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH
Init. Est. Repair Costs:	2,000 - 3,000

CLAIM REGISTERED

Clm. No (Clm Reg Date)			5824251678SG (16/01/2020)
Policy No.			1800091878-01
Registration Type			[Integrated with OneClaim] [Auto registered]
No.	Subfolder	SubCode	Reg. No / Claimant
1	TP	5824251678SG-003	SHA2500K / COMFORT LTD
2	SC	5824251678SG-001	SMD1916B / ENG POH

ASSOCIATED MAIL RECEIVED

- LKK_HQ (30/07/2020): Alert: Final Report (SHA2500K)
- LKK_HQ (05/02/2020): Re: Fw: Re: Request For OI GIA Report - SMD 1916B

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group
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Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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