

Khanchna (LKK Auto)

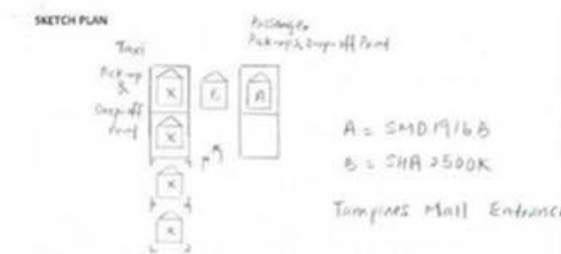
From: Khanchna (LKK Auto)
Sent: Tuesday, 7 July 2020 3:27 PM
To: Kazali Haji Selahudin
Cc: Admin A
Subject: REJECT TP CLAIM- Accident between SHA 2500K & SMD 1916B [AIG] on 26/12/2019

WITHOUT PREJUDICE

Dear Kazali,

We refer to the above matter and your e-mail below.

Kindly be informed that our Insured alleged no collision as per statement below:



On 10.01.20, I received a letter dated 08.01.20 from LKK Auto Consultants Pte Ltd which appointed by AIG to handle a claim from SHA 2500K against my policy.

On 26.12.19 at about 11:45 hours at Tampines Mall Entrance (Pick-up & Drop-off Point). I was dropping-off my passengers at the above mentioned location and I was stationary at the designated lot, at the same moment vehicle (B) was dropping-off his passenger too and stationary at the middle road.

I was checking on my passengers at my rear left hand side passenger door and after my third passenger alighted from my vehicle (A) and still left 3 passengers inside my vehicle (A), suddenly the vehicle (B) was about to move forward, I immediately pulled back my door and fortunately vehicle (B) didn't collided onto my vehicle (A). After that driver of vehicle (B) alighted and said my vehicle (A) bang his vehicle (B). At the moment I was fetching 6 passengers, I wish to state no collision happened at all and my vehicle (A) doesn't have any damage

Vehicle (A): SMD 1916B

Vehicle (B): SHA 2500K

We have reviewed your accident video and all the documents at hand.

We noted that the said video does not show the shakiness which indicates the impact and no indication of collision at all.

As such, we have our principal's instruction to deny the Third party claim and we are unable to look into your client's claim.

Kindly produce more substantial evidence for our review should your good selves disagree with our assessment.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Friday, 22 May 2020 12:34 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Request for longer accident video - Accident between SHA 2500K & SMD 1916B [AIG] on 26/12/2019

Dear Khanchna,

Even if we give the longer footage, it will not show the point of impact as it was an opening door which came into contact with our principal's taxi. The taxi stopped immediately when the door came into contact. thus the longer footage will only show our taxi stationary in the middle of the driveway. Kindly review this matter urgently and let us have your principal's final decision. Thank you.

P.s - Kindly let us have a copy of your principal's report.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



Think Before Printing

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 22 May 2020 10:10 AM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>