

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 20 March 2020 10:21 AM  
**To:** Ng Wai Yin  
**Cc:** 'Jasmine Tan'; 'claims'  
**Subject:** <REJECTION>: Your Ref: AAD1912-171 (SHC5055Z) \*Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]  
**Attachments:** SHC5055Z vs SHA4353E\_OI VIDEO.MP4

### Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured video footage for your easy reference. From the video, it shows that the traffic light was green in our driver's favour. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Tuesday, 21 January 2020 8:56 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>  
**Subject:** FW: Your Ref: AAD1912-171 (SHC5055Z) \*Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]

### Without Prejudice

Dear Hsiao Tong

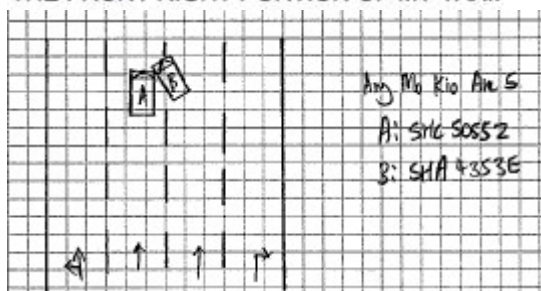
We regret to inform that we do not have video footage for the this case, however we enclosed accident scene photos for your investigation.

Our taxi's travelling straight on his lane, your client suddenly came from the right swerved lane and collided onto our taxi front right portion.

Hope you can review this matter and let us have your best offer.

#### Circumstances of Accident

ON 24/12/2019 AT ABOUT 0200HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF ANG MO KIO AVENUE 5. SUDDENLY VEHICLE B(SHA4353E) CAME FROM MY RIGHT AND SWERVED ONTO MY LANE AND COLLIDED ONTO THE FRONT RIGHT PORTION OF MY TAXI.



Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 21 January, 2020 8:20 AM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** Your Ref: AAD1912-171 (SHC5055Z) \*Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]

Your Ref: **AAD1912-171 (SHC5055Z)**  
Our Ref: CC3/III20000056/Kps3

Without Prejudice

Dear Sirs/Mdm,

#### **ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019**

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*“Wishing you a Happy and Prosperous New Year”*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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[www.avg.com](http://www.avg.com)