

Subject: Your Ref: AAD1912-171 (SHC5055Z) *Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]

Your Ref: **AAD1912-171 (SHC5055Z)**
Our Ref: CC3/III20000056/Kps3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jan 2020 10:42	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] Lee Su Li
2	09 Jan 2020 10:42	Clim Veh Model Changed	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).	[A] Lee Su Li
3	09 Jan 2020 10:42	Clim Created	Reg No: SHC5055Z, Acct Date: 2019/12/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	09 Jan 2020 10:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Jan 2020 10:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20	[A] Lee Su Li
6	09 Jan 2020 10:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Jan 2020 10:42	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	09 Jan 2020 10:42	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
9	16 Jan 2020 14:37	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly upload insured video footage in Merimen for our review.	[A] CHEW HSIAO TONG
10	17 Jan 2020 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20, Mandate Remarks: As on date not received video from ID	[I] Sundari Nagarajan
11	17 Jan 2020 15:27	Adj Mandate Set	Maintained:As on date not received video from ID	[I] Sundari Nagarajan
12	21 Jan 2020 08:21	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly upload insured video footage in Merimen for our review.	[A] CHEW HSIAO TONG
13	23 Jan 2020 09:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20, Mandate Remarks: We are still chasing for the video	[I] Sundari Nagarajan
14	23 Jan 2020 09:58	Adj Mandate Set	Maintained:We are still chasing for the video	[I] Sundari Nagarajan
15	28 Jan 2020 15:49	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA *Remarks: No video from third party. Kindly upload insured video footage in Merimen for our review.	[A] CHEW HSIAO TONG
16	29 Jan 2020 14:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20, Mandate Remarks: We are still chasing for the video	[I] Sundari Nagarajan
17	29 Jan 2020 14:09	Adj Mandate Set	Maintained:We are still chasing for the video	[I] Sundari Nagarajan
18	14 Feb 2020 11:50	Video Downloaded	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
19	14 Feb 2020 11:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20, Mandate Remarks: video uploaded	[I] Sundari Nagarajan
20	14 Feb 2020 11:51	Adj Mandate Set	Approved:0.00:video uploaded	[I] Sundari Nagarajan
21	08 Mar 2020 15:47	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
22	08 Mar 2020 15:50	Adj Mandate Request	Cur.Req:0.00:Liability: 0%, Insured video shows that traffic light was green in our driver's favour. Seek approval to reject third party claim. Thanks.	[A] CHEW HSIAO TONG

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2438674	14 Feb 2020 11:50:11	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC5055Z	Sundari Nagarajan	xx.xx

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	09 Jan 2020 10:42	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.		[A] Lee Su Li
2	09 Jan 2020 10:42	Clm Veh Model Changed	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).		[A] Lee Su Li
3	09 Jan 2020 10:42	Clm Created	Reg No: SHC5055Z. Acct Date: 2019/12/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Trans-Cab Services Pte Ltd (HQ)		[A] Lee Su Li
4	09 Jan 2020 10:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lee Su Li
5	09 Jan 2020 10:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20		[A] Lee Su Li
6	09 Jan 2020 10:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lee Su Li
7	09 Jan 2020 10:42	Label Added	(30653):Direct Settlement.		[A] Lee Su Li
8	09 Jan 2020 10:42	Adj Adjuster Assigned	[None] -> KENNETH KONG		[A] Lee Su Li
9	16 Jan 2020 14:37	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Kindly upload insured video footage in Merimen for our review.		[A] CHEW HSIAO TONG
10	17 Jan 2020 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/20. Mandate Remarks: As on date not received video from ID		[I] Sundari Nagarajan
11	17 Jan 2020 15:27	Adj Mandate Set	Maintained:As on date not received video from ID		[I] Sundari Nagarajan
12	21 Jan 2020 08:21	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Kindly upload insured video footage in Merimen for our review.		[A] CHEW HSIAO TONG
13	23 Jan 2020 09:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20. Mandate Remarks: We are still chasing for the video		[I] Sundari Nagarajan
14	23 Jan 2020 09:58	Adj Mandate Set	Maintained:We are still chasing for the video		[I] Sundari Nagarajan
15	28 Jan 2020 15:49	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA *Remarks: No video from third party. Kindly upload insured video footage in Merimen for our review.		[A] CHEW HSIAO TONG
16	29 Jan 2020 14:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20. Mandate Remarks: We are still chasing for the video		[I] Sundari Nagarajan
17	29 Jan 2020 14:09	Adj Mandate Set	Maintained:We are still chasing for the video		[I] Sundari Nagarajan
18	14 Feb 2020 11:50	Video Downloaded	Downloaded Video - Accident-IV		[I] Sundari Nagarajan
19	14 Feb 2020 11:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20. Mandate Remarks: video uploaded		[I] Sundari Nagarajan
20	14 Feb 2020 11:51	Adj Mandate Set	Approved:0.00:video uploaded		[I] Sundari Nagarajan
21	08 Mar 2020 15:47	Video Downloaded	Downloaded Video - Accident-IV		[A] CHEW HSIAO TONG
22	08 Mar 2020 15:50	Adj Mandate Request	Cur.Reg:0.00:Liability: 0%. Insured video shows that traffic light was green in our driver's favour. Seek approval to reject third party claim. Thanks.		[A] CHEW HSIAO TONG
23	09 Mar 2020 09:28	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/01/20. Mandate Remarks: you may proceed to reject the claim		[I] Sundari Nagarajan
24	09 Mar 2020 09:28	Adj Mandate Set	Approved:0.00:you may proceed to reject the claim		[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2438674	14 Feb 2020 11:50:11	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC5055Z	Sundari Nagarajan	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 20 March 2020 10:21 AM
To: Ng Wai Yin
Cc: 'Jasmine Tan'; 'claims'
Subject: <REJECTION>: Your Ref: AAD1912-171 (SHC5055Z) *Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]
Attachments: SHC5055Z vs SHA4353E_OI VIDEO.MP4

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured video footage for your easy reference. From the video, it shows that the traffic light was green in our driver's favour. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 21 January 2020 8:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1912-171 (SHC5055Z) *Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]

Without Prejudice

Dear Hsiao Tong

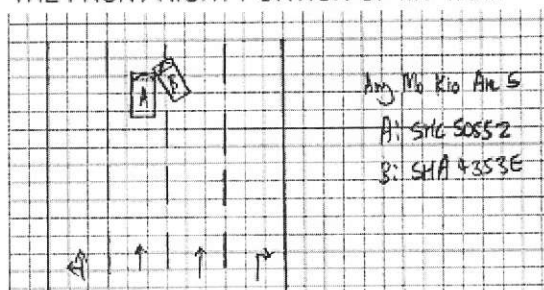
We regret to inform that we do not have video footage for the this case, however we enclosed accident scene photos for your investigation.

Our taxi's travelling straight on his lane, your client suddenly came from the right swerved lane and collided onto our taxi front right portion.

Hope you can review this matter and let us have your best offer.

Circumstances of Accident

ON 24/12/2019 AT ABOUT 0200HRS, I WAS TRAVELLING STRAIGHT ALONG THE THIRD LANE OF ANG MO KIO AVENUE 5. SUDDENLY VEHICLE B(SHA4353E) CAME FROM MY RIGHT AND SWERVED ONTO MY LANE AND COLLIDED ONTO THE FRONT RIGHT PORTION OF MY TAXI.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 21 January, 2020 8:20 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Subject: Your Ref: AAD1912-171 (SHC5055Z) *Our Ref: CC3/III20000056/Kps3 [ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019]

Your Ref: **AAD1912-171 (SHC5055Z)**
Our Ref: CC3/III20000056/Kps3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 4353E(III) AND SHC 5055Z ON 24/12/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

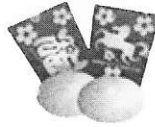
As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

CHT

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1912-171

Your Ref : SHA4353E

Date : 17.January 2020

INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5055Z AND SHA4353E ON 24/12/19 02:00 AM ALONG ANG MO KIO AVENUE 5

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	9,790.50
2.	Loss of Rental for <u>11</u> days @ \$ <u>81.13</u> per day	\$	892.43
3.	Loss of Income for <u>11</u> days @ \$ <u>40</u> per day	\$	440.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	11,122.93

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore ATTENTION:	INVOICE NO. : INV2001-055 DATE : 17. January 2020 REFERENCE NO : AAD1912-171 TERMS : DUE DATE : 17. January 2020 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5055Z; DOA 24.12.19(LUMP SUM-19)	1	9,790.50	9,790.50

Total SGD Excl. GST : 9,150.00
7% GST : 640.50
Total SGD Incl. GST : 9,790.50

****** NINE THOUSAND SEVEN HUNDRED NINETY AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

17 January, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/12/19 02:00 AM at ANG MO KIO AVENUE 5

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5055Z. The taxi was hired to YOW PAK KUEN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5055Z and SHA4353E along ANG MO KIO AVENUE 5 on 24/12/19 02:00 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 (day) of January 2020

Yours Faithfully
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager



Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24-12-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1912-171	Accident Date 24-12-2019
12/24/2019 02:00	1/3/2020 13:46	SHC5055Z

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager