

ASS. REC. BY:

REF: CS/CT1 20000054/ f3

Special Instruction:

Surveyor:

**ASSIGNMENT (Office)**From (Person): Tan Kah Leng of CT1 Date/Time: 21.2020 15.21 PM

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJA 1819A Insured: GBJ 7789Kat Workshop m/s Ann Job Motor Tel: 64510747 / 64550747  
of Bik 176 Sn my drive 102-17Policy No: DMCVSN19334019000 Claim No: SMM 19 D 206/74 Cor

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 29.12.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 21.2020 3.41 PM Person Contacted: Cindy H.O.D. Endorsement: \_\_\_\_\_  
Vehicle IN/OUT

Date/Time	Action/Instruction (✓)
	Estimate. Bik 176 Sn my drive 102-17
	SJA 1819A - X NO process
	GBJ 7789K - X
<u>25/3/2020</u>	Talk TO Cindy This NO process, withdraw claim.
<u>26/3/2020</u>	3.31 p.m. conal case. <u>26/4/2020</u>

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Jan 2020		02 Jan 2020 15:21 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	HILMAN LEE BIN NORMAN LEE, ID: S9435039E		
Vehicle Reg. No.:	SJA1819A	Date of Loss:	29/12/2019 14:00 - :59
Claim Type:	TP / SNM19D206174C02	Policy/Cover Note No.:	DMCVSN19334019000
Vehicle Reg. No. (Insured):	GBJ7789K	Policy No. (Claimant):	5111146694
		Excess:	S\$350.00
Repairer:	Ann Joo Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #02-17, Singapore 575721, 575721 Sin Ming - Tel: 64510747		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/01/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 2 January 2020 3:16 PM  
**To:** cindykoh\_kkcheng@yahoo.com; 'assignments'  
**Subject:** RE: OUR REF: SNM19D206174/GBJ7789K/TKL - YOUR REF: AJ/SJA 1819A

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Cindy,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** cindykoh\_kkcheng@yahoo.com [mailto:cindykoh\_kkcheng@yahoo.com]  
**Sent:** Thursday, January 2, 2020 3:05 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM19D206174/GBJ7789K/TKL - YOUR REF: AJ/SJA 1819A

Our Ref: AJ/SJA 1819A

Your Ref: GBJ 7789K

(Please quote our reference number when replying)

2 January 2020

**CHINA TAIPING INSURANCE**

Singapore

**Attention: Motor Claims Department**

Dear Sirs

**NOTICE OF ACCIDENT**

**Claimant: HILMAN LEE BIN NORMAN LEE**

**Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1<sup>st</sup> April 2016 ["Protocol"]**

We refer to your letter dated 2 January 2020.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 2 January 2020.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 2 January 2020.

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:-

Name of Workshop : Ann Joo Motor Pte Ltd  
Address : Blk 176 Sin Ming Drive #01-17  
Sin Ming Autocare Singapore 575721  
Telephone No : 64550747  
Contact person : Yiwen

REGARDS

CINDY

KK CHENG AND CO

DID : 6227-1272

## Summer Lee (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 2 January, 2020 3:16 PM  
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Claims Department

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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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Your Ref: GBJ 7789K

(Please quote our reference number when replying)

2 January 2020

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Singapore

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Sin Ming Autocare Singapore 575721  
Telephone No : 64550747  
Contact person : Yiwen

REGARDS

CINDY

KK CHENG AND CO

DID : 6227-1272



## View Sent Message

This mail is associated with :

**\*SJA1819A (SNM19D206174C02)**  
**[GBJ7789K]**

TP  
HILMAN LEE BIN NORMAN LEE  
Dec 29 2019 2:00PM

Ann Joo Motor Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **26/03/2020 15:30 PM.**

**To** KahLeong.Tan@sg.cntalping.com

**CC** ASSIGNMENTS@LKKAUTO.COM

**Subject**

Dear Kah Leong,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this vehicle SJA1819A.

We will close this file at our end without billing.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.