

22/03/2002

ASS. REC. BY:

REF: CS/CT2 20000049 /A d3

Special Instruction:

Surveyor: Adhara

ASSIGNMENT (Office)

From (Person): Ben tang of CTI Date/Time: 31/12/19 @ 2.43pm

Estimated Cost: Bill to:

OD-TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKQ 8781G Insured: SJV 5496K

at Workshop in/s Premium Tel: 6768 9911

of SS ubi Road 1

Policy No: Claim No: SNMIAD2006158/SJV5496K/TKL

Sum Insured: Excess:

Make of Veh: D.O.A. 27/12/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.54am @ 2/1/2020 Person Contacted: kelvin Vehicle IN/OUT

Date/Time	Action/Instruction
	Johny / ✓
	SSV 5496K - NA / FC19018231/NA DCA: 01/10/2019
	SKQ 8781G - CC3/A2G15004072 / Avy 3s2 DCA: 03/03/2015

Veh No: SKQ87816 of Regn: 2014 Dec
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Andi A7 C.C. 2773
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 78276 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZ2466ENIS4129
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 255/40R19.
 R: 255/40R19.
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 07/01/20
 Survey held at Premier
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP China
	Submit preli report
MV :	
PV :	Vehicle not yet sent in for repair
Nett :	

Date/Time, File Pass to?	<input checked="" type="checkbox"/> Prel. Report	Days Of Repair: <u>3</u>	
1) _____	<input type="checkbox"/> Final Report	Resurvey No. of Trip: _____	Survey Fee: _____
Date/Time, File Return to?			Transportation: _____
2) _____		Add Fee: <input type="checkbox"/> Site Insp. (\$ _____)	1) Fuel \$ _____
		<input type="checkbox"/> Interview (\$ _____)	2) Steno. _____
		<input type="checkbox"/> Tech. Insp. (\$ _____)	3) Labor _____
		<input type="checkbox"/> Other (\$ _____)	

Report Fee: _____

Transportation: _____

TP-Prelim

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, 31 December 2019 2:43 PM
To: assignments@lkkauto.com
Cc: Tan Kah Leong; Claims Dept of CTI
Subject: FW: OUR REF: SNM19D206158/SJV5496K/TKL & YOUR REF: SKQ8781G -PRS - ACCIDENT BETWEEN SKQ 8781 G & SJV 5496 K ON 27/12/2019

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SKQ8781G.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Tuesday, December 31, 2019 2:23 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OUR REF: SNM19D206158/SJV5496K/TKL & YOUR REF: SKQ8781G -PRS - ACCIDENT BETWEEN SKQ 8781 G & SJV 5496 K ON 27/12/2019

Dear All,

Kindly assign the survey to LKK ADRIAN LING.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 31 December 2019 1:21 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D206158/SJV5496K/TKL & YOUR REF: SKQ8781G -PRS - ACCIDENT BETWEEN SKQ 8781 G & SJV 5496 K ON 27/12/2019

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 31 December 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Tuesday, December 31, 2019 1:06 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims <claims@premiumauto.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: OUR REF: SNM19D206158/SJV5496K/TKL & YOUR REF: SKQ8781G -PRS -ACCIDENT BETWEEN SKQ 8781 G & SJV 5496 K ON 27/12/2019

Dear Ben,

Please assist Kah Leong to conduct PRS –SKW8781C soonest possible and our Insured has not filed SAS Report.

Officer in charge –Tan Kah Leong- DID 6389 6193.

File to Ben

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website:www.sg.cntaiping.com

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From: claims@premiumauto.com.sg [mailto:claims@premiumauto.com.sg]

Sent: Monday, December 30, 2019 6:32 PM

To: Claims Dept of CTI

Cc: 'Claims'

Subject: ACCIDENT BETWEEN SSKQ 8781 G AND YOUR INSURED SJV 5496 K ON 27/12/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$150/220 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 3/1/2020 @11AM, Owner Waiting.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/12/2019 17:14
Date Of Accident	27/12/2019 16:30
Exact Location Of Accident	AFTER ZEBRA CROSSING AT PIE BUKIT BATOK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKQ8781G
Insured/Policyholder	
Name Of Registered Owner	CHER TAU WEI
NRIC No	SXXXX046C
Email Address	MRCHER@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93639650
Alternative Phone No	OFFICE-93639650

Vehicle Particulars

Manufacturer	AUDI
Model	A7 SB 2.8 FSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1/GA294599
Cover Note Number	

Driver

Name of Driver	CHER TAU WEI
NRIC No	SXXXX046C
Date Of Birth	29/06/1978
Occupation	INDOOR
Date Of Driving Pass	14/09/2001
Driving Experience	18 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93639650
Fax Number	(LOCAL) +65-93639650
Contact Number	OFFICE-93639650
Email Address	MRCHER@GMAIL.COM

General Information of the Accident

Other Information

Details of Police Action

Circumstances... -E 4- -2:1

Circumstances of Accident

[illegible]

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time:

30/12/19 4:15pm


Driver's Signature

(If driver is not the policyholder)

Date & Time:

30/12/19 4:15pm

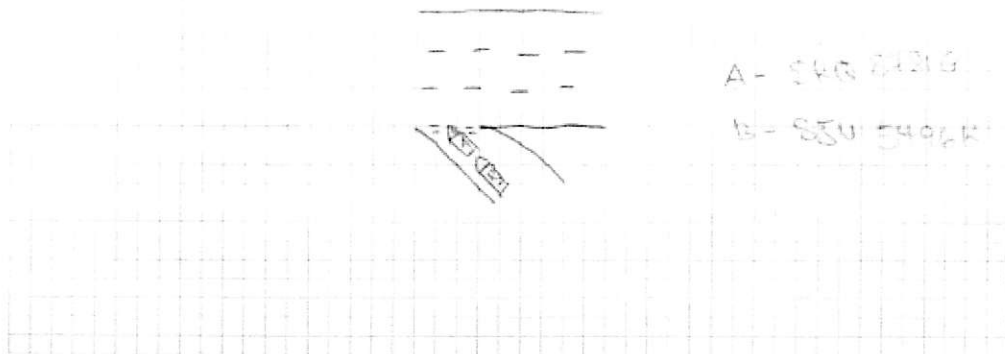

Reporting Centre Personnel's Signature

Name: Helen Woo

NRIC/FIN No.: G3765001

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1.	On 27 Dec 2019 around 4.25pm, I was on PIE expressway to visit the Victim at S11 Bukit Batok St. 23 for car inspection.
2.	As I was exiting PIE around 4.26pm, I felt the car jerk forward violently after I passed the zebra crossing at the exit point. I also heard a bang.
3.	I drove forward about 50m to stop so as not to block the exit. The car which landed my car from behind, went forward past my car to stop in front of my car. The driver, called "Sundaram", got out and apologized and inspected my car rear damage. After exchanging details, he offered to pay and settle without claiming insurance. However, his claim offer was too low.
4.	Sundaram has admitted fault in his whatsapp message to me.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature

Date & Time:
30/12/19, 4 15pm


Driver's Signature

(If driver is not the policyholder)
Date & Time:
30/12/19, 4 15pm


Reporting Centre Personnel's Signature

Name: Kelvin Wu
NRIC/FIN No: 632600000

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 24601

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1540/2019/NS
Date : 2-Jan-20

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : SJV 5496 K

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Motor Claims Dept

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr Cher Tau Wei
Address : 1 Bishan Street 15
#37-05
Singapore 573910
Telephone : (HP) +65 93639650
Type of Claim : Third Party Claims
Policy No. : VA1/GA294599
Vehicle No : **SKQ 8781 G**
Model Code : Audi A7 SB 2.8 FSI QU
Model / Year : Dec-14
Engine No : CHV 025494
Chassis No : WAUZZZ\$gEN154129
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Dec-20
Place of Accident : After Zebra Crossing At PIE Bukit Batok Exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKQ 8781 G

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00 ✓	
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,200.00 <i>800</i>	
3	To respray rear bumper and lower spoiler. <i>800</i> <i>400</i>	\$ 1,500.00 <i>1200.</i>	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 3,252.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKQ 8781 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Debon d</i>	\$ 2,724.00	✓
2	REAR BUMPER SPOILER <i>Regis</i>	\$ 480.00	X
3	REAR BUMPER FIXING PARTS <i>2</i>	\$ 249.00	f
4	REAR BUMPER COVER <i>2</i>	\$ 209.00	X
5	REAR BUMPER GUIDE SECTION - LH / RH INN <i>2</i>	\$ 34.00	+
6	REAR PARKING AID SENSOR <i>2</i>	\$ 419.00	f
7	REAR BUMPER CARRIER <i>2</i>	\$ 887.00	f
8	REAR BUMPER SEAL - LH / RH <i>2</i>	\$ 26.00	X
9	SUNDRIES <i>2</i>	\$ 300.00	?
TOTAL SPARE PARTS		: \$ 5,328.00	
TOTAL LABOUR CHARGES		: \$ 3,252.00	
GRAND TOTAL		: \$ 8,580.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lim*
Surveyed Date : *07/01/20*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 03 Days*

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant