

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 3 January 2020 11:05 AM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIMS FOR SLX 268 B-DOA: 24/12/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SLX 268B, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

AIG OIC- **Mithoo Singh, Aashweenjeet Kaur**] Aashweenjeetkaur.Mithoosingh@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 27 December 2019 10:47 AM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLX 268 B

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL, Insurance certificate, Interview form and undertaking form for your reference.

Kindly arrange the survey on 31st of Dec@2PM, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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This mail is associated with :

***SLX268B (6795032990SG)**

OD

Dec 24 2019 9:30AM

[LIM BOON KIANG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/01/2020 09:49 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7137.00) - SLX268B - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:7137.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 24434

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1533/2019/NS
Date : 31-Dec-19

Vehicle NOT IN Workshop. Kindly Arrange For Survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lim Boon Kiang
Address : Blk 561 Choa Chu Kang North 6
#05-88
Singapore 680561
Telephone : HP +65 90615789
Type of Claim : Own Damage Claims
Policy No. : 1800025210-01
Vehicle No : **SLX 268 B**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Mar-18
Engine No : CHZ 675187
Chassis No : WAUZZZ8V2J1048979
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Dec-19
Place of Accident : Car Park Next To Blk 561 Choa Chu Kang North 6

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 268 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	X
2	To remove and transfer rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	280.00	/ ✓
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00	/ ✓
4	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$	600.00	X
5	To install rear windscreen glass solar film.	S/N \$	400.00	X
SUB TOTAL LABOUR CHARGES		:	<u><u>\$ 1,860.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 268 B

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
6	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	X
7	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	X
8	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door. To repair rhs front door and rear bumper. Re-organise crash management components. Reinstall all parts removed. <i>sill panel.</i>	\$ 7,000.00	1500 1250 ✓
9	To respray rear bumper, rhs front door, rhs rear door, door handles, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 6,500.00	2400 ✓
10	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 18,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 268 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - RH <i>bt</i>	\$ 2,279.00	<i>1823.20</i>
2	REAR DOOR OUTER SEAL - RH <i>re</i>	NEC \$ 146.00	<i>116.80</i>
3	BONDING AGENT <i>re</i>	NEC \$ 45.00	<i>35.92</i>
4	CLEANING SOLUTION <i>re</i>	NEC \$ 65.00	<i>51.68</i>
5	REAR DOOR CATCH <i>X su</i>	\$ 85.00	
6	REAR EXTERIOR DOOR HANDLE - RH <i>repair</i>	\$ 331.00	
7	REAR HOUSING - RH <i>X su</i>	\$ 47.00	
8	FRONT EXTERIOR DOOR HANDLE - RH <i>repair</i>	\$ 331.00	
9	FRONT DOOR CAP <i>X su</i>	\$ 36.00	
10	FRONT DOOR SLIDE VALVE - RH <i>X su</i>	\$ 12.00	
11	FRONT DOOR MOUNTING BAR <i>X su</i>	\$ 149.00	
12	SIDE PANEL - RH <i>bt repair</i>	\$ 2,110.00	
13	REAR WINDSCREEN <i>X su</i>	\$ 742.00	
14	PRIMER <i>X su</i>	\$ 19.00	
15	SIDE WINDOW - RH <i>X su</i>	\$ 520.00	
16	WHEEL HOUSING LINER <i>X su</i>	\$ 223.00	
17	WHEEL HOUSING LINER ATTACHMENT PARTS <i>X su</i>	\$ 81.00	
18	ACRYLIC SEALANT <i>X su</i>	S/N \$ 180.00	
19	CAVITY WAX <i>X su</i>	S/N \$ 140.00	
20	STONE CHIP <i>re</i>	S/N \$ 180.00	<i>180</i>
SUB TOTAL SPARE PARTS		: \$ 7,721.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 268 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	METAL FILLER POWDER X <i>an</i>	S/N \$ 280.00	X
22	1/4 GLASS SEALANT X <i>an</i>	S/N \$ 100.00	X
23	REAR WINDSCREEN SEALANT X <i>an</i>	S/N \$ 200.00	X
24	SUNDRIES ? <i>an /</i>	\$ 400.00	? <i>3.00</i>
TOTAL SPARE PARTS		: \$ 8,701.00	
TOTAL LABOUR CHARGES		: \$ 18,352.00	
GRAND TOTAL		: <u>\$ 27,053.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax


31/12/2020

Name : Rasul - Hp 90010068
Surveyed Date : 31/12/19 @ 1140
Authorised Date :
Excess Cost : 6 days
Liability : EXCESS-TBA
Remarks :
REVERT
Resurvey before print

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 24434

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1533/2019/NS
Date : 31-Dec-19

Vehicle NOT IN Workshop. Kindly Arrange For Survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Rasul

6 days exclude 1 Sunday - ok

jb 3 Mar 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lim Boon Kiang
Address : Blk 561 Choa Chu Kang North 6
#05-88
Singapore 680561
Telephone : HP +65 90615789
Type of Claim : Own Damage Claims
Policy No. : 1800025210-01
Vehicle No : **SLX 268 B**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Mar-18
Engine No : CHZ 675187
Chassis No : WAUZZZ8V2J1048979
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Dec-19
Place of Accident : Car Park Next To Blk 561 Choa Chu Kang North 6

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 268 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	
2	To remove and transfer rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	280.00	\$ 280.00
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00	\$ 300.00
4	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$	600.00	
5	To install rear windscreen glass solar film.	S/N \$	400.00	
SUB TOTAL LABOUR CHARGES		:	\$ 1,860.00	\$ 580.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 268 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
		<i>c/f</i>		\$ 580.00
6	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	
7	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	
8	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door. To repair rhs front door and rear bumper. Re-organise crash management components. Reinstall all parts removed.		\$ 7,000.00	\$ 1,250.00
9	To respray rear bumper, rhs front door, rhs rear door, door handles, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.		\$ 6,500.00	\$ 2,400.00
10	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 18,352.00	\$ 4,422.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 268 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - RH	\$ 2,279.00	\$ 1,823.20
2	REAR DOOR OUTER SEAL - RH	NEC \$ 146.00	\$ 116.80
3	BONDING AGENT	NEC \$ 45.00	\$ 35.92
4	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68
5	REAR DOOR CATCH	\$ 85.00	
6	REAR EXTERIOR DOOR HANDLE - RH	\$ 331.00	
7	REAR HOUSING - RH	\$ 47.00	
8	FRONT EXTERIOR DOOR HANDLE - RH	\$ 331.00	
9	FRONT DOOR CAP	\$ 36.00	
10	FRONT DOOR SLIDE VALVE - RH	\$ 12.00	
11	FRONT DOOR MOUNTING BAR	\$ 149.00	
12	SIDE PANEL - RH	\$ 2,110.00	
13	REAR WINDSCREEN	\$ 742.00	
14	PRIMER	\$ 19.00	
15	SIDE WINDOW - RH	\$ 520.00	
16	WHEEL HOUSING LINER	\$ 223.00	
17	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 81.00	
18	ACRYLIC SEALANT	S/N \$ 180.00	
19	CAVITY WAX	S/N \$ 140.00	
20	STONE CHIP	S/N \$ 180.00	\$ 180.00
SUB TOTAL SPARE PARTS		: \$ 7,721.00	\$ 2,207.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 268 B

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 2,207.60
21	METAL FILLER POWDER	S/N	\$ 280.00	
22	1/4 GLASS SEALANT	S/N	\$ 100.00	
23	REAR WINDSCREEN SEALANT	S/N	\$ 200.00	
24	SUNDRIES		\$ 400.00	\$ 3.20
TOTAL SPARE PARTS		:	\$ 8,701.00	\$ 2,210.80
TOTAL LABOUR CHARGES		:	\$ 18,352.00	\$ 4,422.00
GRAND TOTAL		:	\$ 27,053.00	\$ 6,632.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 3 March 2020 5:01 PM
To: Boo seng yak; Rasul (LKKAUTO); SUR; Carrine Leong;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLX268B - OD AIG - SURVEYED 31 DEC 19

Dear Mr Boo,

Confirm repair cost \$6632.80 before excess \$600 and GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 3 March 2020 3:58 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR
<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLX268B - OD AIG - SURVEYED 31 DEC 19

Hi Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost 6632.80 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb