



SMM 4746E -X

MV: 192K

PV: 68.5K 13,868

Nett: 123.5K

Date/Time: File Pass to:

☐

: Prel. Report

11

☐

: Final Report

Date/Time: File Return to:

Days Of Repair: 11

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

2 + PS 31

Elven

day

8/9/20-Typist

Add Fee:

☐

: Site Insp: 1\$

☐

: Interview: 1\$

☐

: Tech. Insp: 1\$

☐

: Direct Insp: 1\$

Merimen

\$30,476.68

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 3 January 2020 3:40 PM  
**To:** SUR; claims@premiumauto.com.sg  
**Cc:** (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)  
**Subject:** RE: OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

Dear All,

Kindly take note, Bonnet gas filled strut is Not necessary.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 3 January 2020 11:18 AM  
**To:** SUR <sur@lkkauto.com>; claims@premiumauto.com.sg  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>  
**Subject:** RE: OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SMM 4748C, (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Please take note from AIG- Why is the Bonnet gas filled strut (Bonnet absorber) necessary to change?**

**AIG OIC- Azlan, Syazairdina [syazairdina.azlan@aig.com]**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 2 January 2020 10:06 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 2 January 2020 9:55 AM

**To:** 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

Dear Nivitha,

Herein attached the DL and COI for your next action.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 2 January 2020 9:28 AM  
**To:** 'Claims'  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

Dear Sir/Mdm,

Kindly assist to provide us the driving license and Certificate of Insurance.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

**G.NIVITHA**

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Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 31 December 2019 1:00 PM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and estimate repair with marking for your reference. Survey was just carried up by Adrian this morning.

Kindly advise who is the case handler for the mentioned cases, and expedite the claims for approval.  
Please do take note that vehicle is in our compound.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**AIG OIC- Azlan, Syazairdina [syazairdina.azlan@aig.com]**

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Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Thursday, 2 January 2020 9:55 AM

**To:** 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

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Claims Advisor

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**LKK Auto Consultants Pte Ltd**

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 31 December 2019 1:00 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OWN DAMAGE CLAIMS FOR VEHICLE SMM 4748 C, DOA: 28/12/2019 VEH IN

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**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Received Message

This mail is associated with :

**\*SMM4748C (2523080604SG)**

OD

Dec 28 2019 3:25PM

[VIDHU GAUTAM]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **03/01/2020 10:05 AM.**

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$33559.00) - SMM4748C - Claim Handler: Azlan, Syazairdina

Approved:33559.00:Re-inspection to be done for damage check and supplementary items / labour. Note: Why is the Bonnet gas filled strut (Bonnet absorber) necessary to change?

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Nadaraja, Deeban

Date: 02 Jan 2020

**Preliminary Advice**

|                    |  |                         |              |
|--------------------|--|-------------------------|--------------|
| Vehicle No         | : SMM4748C   | Accident Date           | : 28/12/2019 |
| Make               | : AUDI Q5  | Policy No.              | : 1900114753 |
| Assignment Date    | : 02/01/2020   | Excess                  | : S\$0.00    |
| Date of Inspection | : 31/12/2019   | Est. Duration of Repair | : 11.00      |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 83,338.00 |
| Revised Amount              | :S\$ | 33,559.00 |
| Check Items (Estimated)     | :S\$ | 9,042.00  |
| Total                       | :S\$ | 42,601.00 |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 192,000.00 |
| COE / PARF Rebate  | :S\$ | 73,868.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 118,132.00 |

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

*Colge* 5/1/2020

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Singapore NRIC                        |
| Owner ID:                           | 771B                                  |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | SMM4748C                              |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 02 Jan 2020                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | Q5 SPORT 2.0 TFSI QU S TRONIC         |
| Primary Colour:                     | White                                 |
| Manufacturing Year:                 | 2019                                  |
| Engine No.:                         | DAX055219                             |
| Chassis No.:                        | WAUZZZF6K2081704                      |
| Maximum Power Output:               | 185.0 kW (248 bhp)                    |
| Open Market Value:                  | \$43,627.00                           |
| Original Registration Date:         | 28 Jun 2019                           |
| First Registration Date:            | 28 Jun 2019                           |
| Transfer Count:                     | 0                                     |
| Actual ARF Paid:                    | \$53,078.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 27 Jun 2029                           |
| PARF Rebate Amount:                 | \$39,808.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 27 Jun 2029                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$35,906.00                           |
| COE Rebate Amount:                  | \$34,060.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$73,868.00</b>                    |

The information contained herein is correct as at 02 Jan 2020

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Details               |                                       |
|-------------------------------|---------------------------------------|
| Owner ID Type:                | Singapore NRIC                        |
| Owner ID:                     | 771B                                  |
| Vehicle Details               |                                       |
| Vehicle No.:                  | SMM4748C                              |
| Vehicle to be Exported:       | Yes                                   |
| Intended Deregistration Date: | 31 Dec 2019                           |
| Vehicle Make:                 | AUDI                                  |
| Vehicle Model:                | Q5 SPORT 2.0 TFSI QU S TRONIC         |
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| Engine No.:                   | DAX055219                             |
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| Intended COE Rebate Details   |                                       |
| COE Expiry Date:              | 27 Jun 2029                           |
| COE Category:                 | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):            | 10                                    |
| QP Paid:                      | \$35,906.00                           |
| COE Rebate Amount:            | \$28,724.00                           |
| Total Rebate Amount:          | \$68,532.00                           |

The information contained herein is correct as at 31 Dec 2019

OK



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

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Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status 

| Search Selection | Audi Q5 | Any | Any | 2019 | Any | Any | Any | Available |
|------------------|---------|-----|-----|------|-----|-----|-----|-----------|
|------------------|---------|-----|-----|------|-----|-----|-----|-----------|



☐ Audi Q5 2.0A TFSI Quattro S-tronic \$186,999 \$17,230 /yr 25-Mar-2019 1,984 cc 3,800 km SUV Available

Manhattan Grey Audi Q5! Audi Management Unit! Super Low Mileage. 5 Years Audi Agent Warranty Till March 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Call Now To...

Premium Automobiles

 Posted: 23-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

 PREMIUM AD



☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport \$184,800 \$16,830 /yr 30-May-2019 1,984 cc 7,969 km SUV Available

1 Owner! Massive Savings From New! Almost New! Low Mileage Of Only 7000kms Clocked! 5 Years Warranty With Premium Automobiles! STA Welcome! Financing Available! View Today!

 Posted: 30-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi



☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport \$192,999 \$17,540 /yr 29-Jun-2019 1,984 cc 2,800 km SUV Available

Sporty Monsoon Grey Exterior! Only 4 Months Old! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent Warranty Till Jun 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condi...

Premium Automobiles

 Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi


 PREMIUM AD



☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport \$192,999 \$17,520 /yr 29-Jun-2019 1,984 cc 2,000 km SUV Available

Sporty Blue Audi Q5! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent Warranty Till Jun 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Ple...

Premium Automobiles

 Posted: 18-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

 PREMIUM AD



**Fong Kim Exhaust System Pte Ltd - Specialist for Audi Car repair, servicing & maintenance**

Fong Kim Exhaust System Pte Ltd handles all kinds of problems related to vehicle exhaust and suspension systems.


More info about this shop



☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport S-Line \$197,999 \$17,730 /yr 30-Aug-2019 1,984 cc 300 km SUV Available


Mileage Only 300Kmt 5 Years Audi Agent Warranty Till August 2024/Unlimited Mileage! Latest S-Line Mythos Black Q5 With 24 Hours Audi Roadside Assist! Audi Management Unit! High Loan Approval! Fully Audi Agent Servicing Since Day One! Lowest Bank Interest Rate 2.28...










Premium Automobiles

 Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

 PREMIUM AD

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## CERTIFICATE OF INSURANCE

### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : VIDHU GAUTAM  
Period of Insurance : 28 Jun 2019 To 27 Jun 2021  
Engine No. : DAX 055219  
Chassis No. : WAUZZZF6K2081704

Vehicle No. : SMM4748C  
Policy No. : 1900114753  
Endorsement No. :  
Issued Date : 06 Jul 2019

#### ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu  
Engine Capacity/Tonnage : 1,984.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2019  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

#### EXCESS

##### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

##### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

VIDHU GAUTAM - \$1000 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING - JY  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Steffany Loh

## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors <= 2000 kg

VALID DATE:  
06 May 2005



NP 425A

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: **S305771B**

Name:

**VIDHU GAUTAM**

Birth Date: 07 Aug 1965

Issue Date: 06 May 2005





## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 28/12/2019 19:09 |
| Date Of Accident           | 28/12/2019 15:25 |
| Exact Location Of Accident | ALEXANDRA ROAD   |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                       |
|-----------------------------|-----------------------|
| Vehicle Registration Number | SMM4748C              |
| <b>Insured/Policyholder</b> |                       |
| Name Of Registered Owner    | VIDHU GAUTAM          |
| NRIC No                     | SXXXX771B             |
| Email Address               | VIDHURUJI07@GMAIL.COM |
| Mobile Phone No             | (LOCAL) +65-96759976  |
| Alternative Phone No        | OFFICE-63480137       |

### Vehicle Particulars

|  |                      |
|--|----------------------|
| Manufacturer   | AUDI                 |
| Model  | Q5 SPORT 2.0 TFSI QU |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                  |
| If No, Please state action to be taken                                       |                      |
| Vehicle Category   | PRIVATE CAR          |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1900114753                           |
| Cover Note Number         |                                      |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | VIDHU GAUTAM          |
| NRIC No              | SXXXX771B             |
| Date Of Birth        | 07/08/1965            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 06/05/2005            |
| Driving Experience   | 14 YEARS AND 7 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-96759976  |
| Fax Number           |                       |
| Contact Number       | OFFICE-63480137       |
| Email Address        | VIDHURUJI07@GMAIL.COM |

|   |                                   |
|---|-----------------------------------|
| Address   | 41 A BEDOK RIA CRESCENT<br>#01-11 |
| Postcode  | 489929                            |
| Was driver an employee of the Insured's Company     | NO                                |
| If No, Relationship of the Driver with the Insured  | OWNER                             |
| Vehicle Registration Number of Driver's Own Vehicle | -                                 |
|   | -                                 |
|   | -                                 |
| Insurance Company of Driver's Own Vehicle           | -                                 |
|   | -                                 |
|   | -                                 |

#### General Information of the Accident

|                    |                            |
|--------------------|----------------------------|
| Type Of Accident   | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | CLEAR                      |
| Road Surface       | DRY                        |

#### Other Information

|   |                                    |
|---|------------------------------------|
| Was any foreign vehicle involved in this accident?  | NO                                 |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                  |
| Was any body injured in the Accident?   | NO                                 |
| Was any injured conveyed to hospital by ambulance?  | NO                                 |
| Was any other material or property damaged?   | YES                                |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                 |
| Number of Passengers (Including Driver)   | 2                                  |
| Passenger 1   | NAME: : NAISHA<br>GENDER: : FEMALE |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

AS EXITING THE CAR PARK OF QUEENSWAY SHOPPING CENTER ENTERING IN THE YELLOW BOX THE LORRY (YP7762H) CAME IN FROM BEHIND & HIT THE CAR FRONT RIGHT HAND SIDE AND DRAGGED PULL THE WAY. DAMAGING ENTIRE FRONT RIGHT HAND SIDE.

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | YP7762H            |
| Vehicle Make/Model/Colour   | FUSO MITSUBISHI    |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              | GOH YEOW TONG      |
| NRIC/Passport Number        | SXXXX189C          |
| Contact Number              |                    |
| Address                     |                    |
| Postcode                    |                    |
| Insurance Company Name      |                    |

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

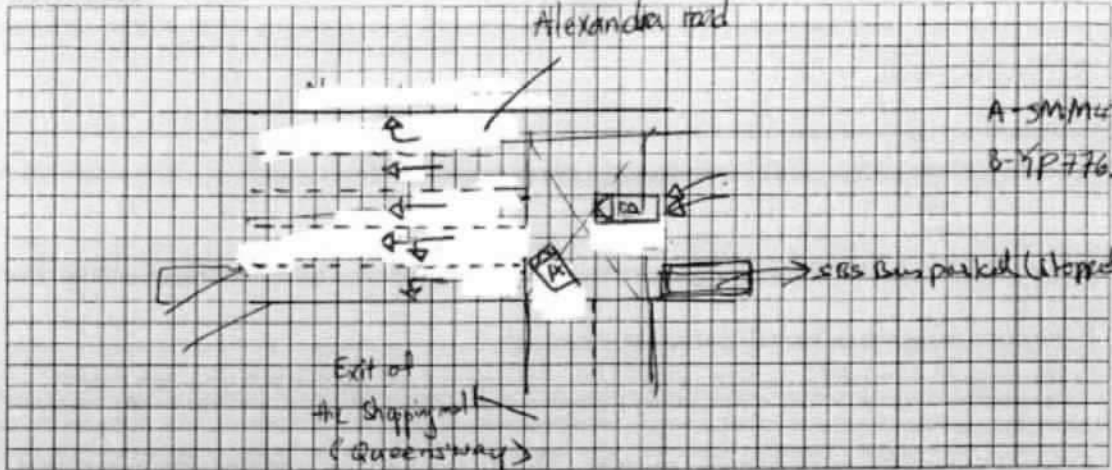
Reporting Centre Personnel's Signature

Name: WONG BOON SEAH, George  
NRIC/FIN No.: 672987143X



# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As exiting the carpark of Queensway Shopping Center ~~turning~~ entering in the yellow box, the lorry (YP7762H) came in from behind & hit the car front right hand side and dragged all the way damaging entire front right hand side.

## DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

Name: Wong Kuan Jiah, Gary  
NRIC/FIN No.: G2957143A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 24478**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1532/2019/NS  
**Date** : 31-Dec-19

**Vehicle IN workshop. Kindly arrange for survey.**

### **AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Vidhu Gautam  
**Address** : 41A Bedok Ria Crescent  
#01-11  
Singapore 489929  
**Telephone** : HP +65 96759976  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900114753  
**Vehicle No** : **SMM 4748 C**  
**Model Code** : Audi Q5 SPORT 2.0 TFSI qu  
**Model / Year** : 28/6/2019  
**Engine No** : DAX 055219  
**Chassis No** : WAUZZZF6K2081704  
**Mileage** : 82851  
**Date In** : 30-Dec-19  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 28-Dec-19  
**Place of Accident** : Alexandra Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs   |        | Estimated Charges         | Surveyor's Recommendations |
|---------------------------------|--|--------|---------------------------|----------------------------|
| 1                               | To tow and recover vehicle from scene of accident.   | S/N    | N/A                       | ✓                          |
| 2                               | To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. Renew if necessary. | S/N \$ | 480.00                    | ✓ ✓                        |
| 3                               | To remove and renew, aircon condenser, turbo cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.                 | S/N \$ | 1,400.00                  | ✓ ✓                        |
| 4                               | To carry out first measurement on car o-liner.   | S/N \$ | 800.00                    | ✗                          |
| <b>SUB TOTAL LABOUR CHARGES</b> |  | :      | <b><u>\$ 2,680.00</u></b> |                            |

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### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs  |        | Estimated Charges   | Surveyor's Recommendations |
|---------------------------------|---|--------|---------------------|----------------------------|
| 5                               | To remove and reinstall engine assy with gearbox assy to facilitate cellette bench repairs.   | S/N \$ | 2,800.00            | X                          |
| 6                               | To remove and reinstall front suspension assy with subframe to facilitate car-o-liner repairs. Inspect for damages and renew if necessary.  | S/N \$ | 2,400.00            | ? X                        |
| 7                               | To set up and place vehicle on car-o-liner.   | S/N \$ | 2,400.00            | X                          |
| 8                               | To dismantle front bumper, bonnet and both front fenders. Align both front chassis frames to specification of origin. Inspect rhs front fender top support for damages. Renew front lock carrier and align to position. Renew damaged panels. Re-organise front crash management components. reinstall all parts removed. | S/N \$ | 10,400.00           | 3000 ✓                     |
| <b>SUB TOTAL LABOUR CHARGES</b> |   | :      | <b>\$ 18,000.00</b> |                            |



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## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                         | Nature of Jobs   | Estimated Charges                | Surveyor's Recommendations                              |
|-----------------------------|--|----------------------------------|---|
| 9                           | To dismantle both front door panel trims, remove and reinstall wing mirror assy.   | S/N \$ 800.00                    | X   |
| 10                          | To respray front bumper, lower spoiler, both front fenders, wheel arch trims, bonnet, hinges, both front doors and engine compartment. | 2150.<br>S/N \$ 7,700.00<br>2975 | 3 x 550 = 1650<br>Arc Trim x 2 = 300<br>Hinge x 2 = 200 |
| 11                          | To renew rhs front rim and tyre. Carry out wheel alignment.  | S/N \$ 280.00                    | ✓ ✓   |
| 12                          | To carry out diagnostic checks.  | S/N \$ 392.00                    | ✓ ✓   |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>: \$ 29,852.00</b>            |   |

# Premium Automobiles

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Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description                                  |    |    | Damaged Parts & Prices |             |
|-----------------------|--|----|----|------------------------|-------------|
|                       |  |    |    | S/Nett                 | Remarks     |
| 1                     | FRONT BUMPER Distorted                             | \$ |    | 2,364.00               | ✓ 1891.20   |
| 2                     | FRONT BUMPER FIXING PARTS Nil new                  | \$ |    | 244.00                 | ? X         |
| 3                     | FRONT BUMPER SECURING STRIP - LH / RH              | 2  | \$ | 68.00                  | 34 26.48    |
| 4                     | FRONT BUMPER CLOSING ELEMENT - LH / RH             | 2  | \$ | 202.00                 | 101 80.80   |
| 5                     | FRONT BUMPER GRILLE - CENTRE                       |    | \$ | 129.00                 | +           |
| 6                     | FRONT SPOILER Distorted                            | \$ |    | 685.00                 | ✓ 548       |
| 7                     | FRONT BUMPER UNDERRUN BAR                          |    | \$ | 431.00                 | ✓ 344.80    |
| 8                     | FRONT BUMPER CLOSING ELEMENT                       |    | \$ | 156.00                 | ✓ 144.40    |
| 9                     | FRONT BUMPER AIR GUIDE GRILLE - LH / RH RH missing | 2  | \$ | 1,038.00               | 519. 414.80 |
| 10                    | FRONT BUMPER END CAP - LH / RH RH Damd             | 2  | \$ | 166.00                 | 83. 65.84   |
| 11                    | LOCKING CLIP new                                   | 4  | \$ | 15.00                  | - 11.52     |
| 12                    | RADIATOR GRILLE                                    |    | \$ | 3,258.00               | ✓ 2606.40   |
| 13                    | RADIATOR GRILLE STRIKER PLATE                      |    | \$ | 222.00                 | ? 177.20    |
| 14                    | FRONT PARKING AID SENSOR - INNER / OUTER           | 4  | \$ | 924.00                 | 231 184.80  |
| 15                    | FRONT BUMPER WIRING SET                            |    | \$ | 378.00                 | +           |
| 16                    | FRONT BUMPER FOAM FILLER PIECE                     |    | \$ | 259.00                 | ✓ 207.20    |
| 17                    | FRONT BUMPER CARRIER                               |    | \$ | 831.00                 | +           |
| 18                    | FRONT BUMPER BRACKET - LH / RH                     | 2  | \$ | 462.00                 | +           |
| 19                    | FRONT BUMPER GUIDE SECTION - LH / RH               | 2  | \$ | 68.00                  | 34. 27.12   |
| 20                    | FRONT BUMPER COVER                                 |    | \$ | 116.00                 | ✓ 92.40     |
| SUB TOTAL SPARE PARTS |  |    | :  | \$                     | 12,016.00   |

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## Material List for Accident Vehicle Regn No. SMM 4748 C

### Damaged Parts & Prices

S/Nett Remarks

| S/N                   | Parts Description                          |     |    | S/Nett    | Remarks       |
|-----------------------|--|-----|----|-----------|---------------|
| 21                    | CAUTION SIGN STICKER ?                     | NEC | \$ | 13.00     | → 9.76        |
| 22                    | AIRCON STICKER                             | NEC | \$ | 18.00     | → 14          |
| 23                    | FRONT WHEEL COVER - LH / RH                | 2   | \$ | 1,154.00  | → 922.40      |
| 24                    | FRONT FENDER - LH / RH                     | 2   | \$ | 2,602.00  | 1301 1040.80  |
| 25                    | FRONT FENDER BRACKET - LH / RH             | 2   | \$ | 32.00     | 16 12.32      |
| 26                    | FRONT FENDER BRACE - LH / RH               | 2   | \$ | 412.00    | 206 164.40    |
| 27                    | COVER PANEL - LH / RH                      | 2   | \$ | 72.00     | 36. 56.80     |
| 28                    | CLOSURE PANEL - LH / RH                    | 2   | \$ | 56.00     | 28. 144.48    |
| 29                    | INNER SHIELD - LH / RH OUTER               | 2   | \$ | 142.00    | x 56.48       |
| 30                    | S - LINE INSCRIPTION                       | 2   | \$ | 225.00    | → 180         |
| 31                    | FRONT WHEEL HOUSING LINER - LH / RH        | 2   | \$ | 492.00    | 246. 196.40   |
| 32                    | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS | 2   | \$ | 69.00     | ? x           |
| 33                    | WHEEL SPOILER - LH                         |     | \$ | 146.00    | x             |
| 34                    | WHEEL SPOILER - RH                         |     | \$ | 139.00    | → 110.80      |
| 35                    | LED HEADLIGHT - LH / RH                    | 2   | \$ | 14,454.00 | 7227. 5781.60 |
| 36                    | LIGHT CONTROL SYSTEM CONTROL UNIT          |     | \$ | 692.00    | x             |
| 37                    | MAIN LIGHT POWER MODULE                    |     | \$ | 693.00    | x             |
| 38                    | LED WITH HEAT SINK - RH                    |     | \$ | 990.00    | x 791.60      |
| 39                    | HEADLAMP ASSEMBLY SPACER                   | 2   | \$ | 72.00     | 36. → 9.84    |
| 40                    | HEADLIGHT HOSE - LH / RH                   | 2   | \$ | 70.00     | x             |
| SUB TOTAL SPARE PARTS |  |     | :  | \$        | 22,543.00     |

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## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description                                      | Damaged Parts & Prices |             | Remarks      |
|-----------------------|--|------------------------|-------------|--------------|
|                       |  | S/Nett                 |             |              |
| 41                    | HEADLIGHT MOUNTING - LH / RH <i>cracked</i>            | 2                      | \$ 214.00   | ✓ 107 171.20 |
| 42                    | BONNET <i>Dislodged</i>                                |                        | \$ 3,707.00 | ✓ 2965.60    |
| 43                    | BONNET IMPACT PROTECTION - LH / RH / CENTRE <i>new</i> | 3                      | \$ 75.00    | ✓ 59.44      |
| 44                    | BONNET LID HNGE - LH / RH <i>Bent</i>                  | 2                      | \$ 292.00   | ✓ 233.60     |
| 45                    | BONNET ATTACHMENT PARTS <i>Not New</i>                 |                        | \$ 127.00   | ? X          |
| 46                    | BONNET GAS FILLED STRUT <i>new</i>                     | 2                      | \$ 217.00   | X            |
| 47                    | BONNET STRIKER - LH / RH <i>Bent</i>                   | 2                      | \$ 218.00   | ? 174.40     |
| 48                    | BONNET SOUND ABSORBER <i>new</i>                       |                        | \$ 289.00   | X            |
| 49                    | BONNET LID LOCK - FRONT <i>new</i>                     | 2                      | \$ 391.00   | X            |
| 50                    | BONNET BOWDEN CABLE - CENTRE <i>new</i>                |                        | \$ 53.00    | X            |
| 51                    | BONNET RELEASE ELEMENT <i>new</i>                      |                        | \$ 53.00    | ✓ 41.68      |
| 52                    | BONNET RELEASE LEVER <i>Not New</i>                    |                        | \$ 13.00    | X            |
| 53                    | BONNET LID LOCK CABLE                                  |                        | \$ 67.00    | X            |
| 54                    | LOCK CARRIER <i>Cracked</i>                            |                        | \$ 1,169.00 | ✓ 935.20     |
| 55                    | RADIATOR AIR GUIDE - LH / RH <i>cracked</i>            | 2                      | \$ 100.00   | 50 39.68     |
| 56                    | RADIATOR AIR GUIDE - UPPER                             |                        | \$ 43.00    | X            |
| 57                    | RADIATOR AIR GUIDE - CENTRE                            |                        | \$ 37.00    | X            |
| 58                    | RADIATOR AIR GUIDE - LOWER <i>new</i>                  |                        | \$ 43.00    | X            |
| 59                    | RADIATOR LOUVRE  |                        | \$ 483.00   | X            |
| 60                    | SERVOMOTOR <i>Not New</i>                              |                        | \$ 166.00   | X            |
| SUB TOTAL SPARE PARTS |  | :                      | \$ 7,757.00 |              |

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## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description           | Damaged Parts & Prices |                           |
|-----------------------|-----------------------------|------------------------|---------------------------|
|                       |                             | S/Nett                 | Remarks                   |
| 61                    | CHARGE AIR COOLER           | \$                     | 724.00 ✕                  |
| 62                    | CHARGE AIR COOLER SEAL RING | 2 \$                   | 82.00 ✕                   |
| 63                    | HOSE CLAMP                  | \$                     | 20.00 ✕                   |
| 64                    | HOSE CLAMP                  | \$                     | 18.00 ✕                   |
| 65                    | AIRCON CONDENSER            | \$                     | 547.00 ✕                  |
| 66                    | RADIATOR                    | \$                     | 820.00 ✕                  |
| 67                    | READY MIX COOLANT           | 4 \$                   | 165.00 ✓ 131.84           |
| 68                    | COOLANT HOSE - FRONT        | \$                     | 64.00 ✕                   |
| 69                    | MOUNTING - LH / RH          | 2 \$                   | 96.00 ✕                   |
| 70                    | AIR FILTER                  |                        | TBC ✕                     |
| 71                    | HORN - RH HIGH TONE         | \$                     | 178.00 ✕                  |
| 72                    | SPRING SHACKLE - RH         | \$                     | 38.00 ✕                   |
| 73                    | FLAT CONNECTOR HOUSING      | \$                     | 17.00 ✕                   |
| 74                    | LIFT CYLINDER - LH / RH     | 2 \$                   | <del>256.00</del> 128 504 |
| 75                    | HEADLIGHT HOSE              | \$                     | 113.00 ✕                  |
| 76                    | FRONT NO PLATE              | S/N \$                 | 40.00 ✓ 40                |
| 77                    | FRONT ALUMINIUM RIM - RH    | \$                     | 923.00 ✓ 738.40           |
| 78                    | FRONT TYRE - RH             | \$                     | 1,307.00 ✕                |
| 79                    | WHEEL BEARING HOUSING - RH  | \$                     | 1,035.00 ? ✕              |
| 80                    | WHEEL HUB                   | \$                     | 451.00 ? ✕                |
| SUB TOTAL SPARE PARTS |                             | :                      | \$ 6,894.00               |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N | Parts Description                         | Damaged Parts & Prices |         |
|-----|---|------------------------|---------|
|     |   | S/Nett                 | Remarks |
| 81  | DOUBLE ANGLED BALL BEARING <i>Not nec</i> | \$ 232.00              | ?       |
| 82  | FRONT WISHBONE LINK - RH <i>Not nec</i>   | \$ 491.00              | ?       |
| 83  | SUSPENSION GUIDE <i>Not nec</i>           | \$ 861.00              | ?       |
| 84  | FRONT GUIDE - RH UPPER <i>Not nec</i>     | \$ 297.00              | ?       |
| 85  | REAR GUIDE - RH UPPER <i>Not nec</i>      | \$ 297.00              | ?       |
| 86  | SWIVEL JOINT <i>Not nec</i>               | \$ 175.00              | ?       |
| 87  | TIE ROD END - RH <i>Not nec</i>           | \$ 180.00              | ?       |
| 88  | STEERING GEAR <i>Not nec</i>              | TBC                    | ?       |
| 89  | NOISE INSULATION <i>Not nec</i>           | \$ 743.00              | ?       |
| 90  | SUNDRIES <i>Not nec</i>                   | \$ 1,000.00            | ?       |

**TOTAL SPARE PARTS**

: \$ 53,486.00

**TOTAL LABOUR CHARGES**

: \$ 29,852.00

**GRAND TOTAL**

: \$ 83,338.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lij  
Surveyed Date : 31/12/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 11 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 24478

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1532/2019/NS  
Date : 31-Dec-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Vidhu Gautam  
Address : 41A Bedok Ria Crescent  
#01-11  
Singapore 489929  
Telephone : HP +65 96759976  
Type of Claim : Own Damage Claims  
Policy No. : 1900114753  
Vehicle No : **SMM 4748 C**  
Model Code : Audi Q5 SPORT 2.0 TFSI qu  
Model / Year : 28/6/2019  
Engine No : DAX 055219  
Chassis No : WAUZZZF6K2081704  
Mileage : 82851  
Date In : 30-Dec-19  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 28-Dec-19  
Place of Accident : Alexandra Road



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs   |        | Estimated Charges         | Surveyor's Recommendations |
|---------------------------------|--|--------|---------------------------|----------------------------|
| 1                               | To tow and recover vehicle from scene of accident.   | S/N    | N/A                       | ✓                          |
| 2                               | To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. Renew if necessary. | S/N \$ | 480.00                    | ✓                          |
| 3                               | To remove and renew, aircon condenser, turbo cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.                 | S/N \$ | 1,400.00                  | ✓                          |
| 4                               | To carry out first measurement on car o-liner.   | S/N \$ | 800.00                    | X                          |
| <b>SUB TOTAL LABOUR CHARGES</b> |  | :      | <b><u>\$ 2,680.00</u></b> |                            |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs  | Estimated Charges     | Surveyor's Recommendations |
|---------------------------------|---|-----------------------|----------------------------|
| 5                               | To remove and reinstall engine assy with gearbox assy to facilitate cellette bench repairs.   | S/N \$ 2,800.00       | X                          |
| 6                               | To remove and reinstall front suspension assy with subframe to facilitate car-o-liner repairs. Inspect for damages and renew if necessary.  | S/N \$ 2,400.00       | ?                          |
| 7                               | To set up and place vehicle on car-o-liner.   | S/N \$ 2,400.00       | *                          |
| 8                               | To dismantle front bumper, bonnet and both front fenders. Align both front chassis frames to specification of origin. Inspect rhs front fender top support for damages. Renew front lock carrier and align to position. Renew damaged panels. Re-organise front crash management components. reinstall all parts removed. | S/N \$ 10,400.00      | 3000                       |
| <b>SUB TOTAL LABOUR CHARGES</b> |   | <b>: \$ 18,000.00</b> |                            |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                         | Nature of Jobs   | Estimated Charges     | Surveyor's Recommendations                              |
|-----------------------------|--|-----------------------|---|
| 9                           | To dismantle both front door panel trims, remove and reinstall wing mirror assy.   | S/N \$ 800.00         | X   |
| 10                          | To respray front bumper, lower spoiler, both front fenders, wheel arch trims, bonnet, hinges, both front doors and engine compartment. | 2150.<br>\$ 7,700.00  | 3 x 550 = 1650<br>Arc Trim x 2 = 300<br>Hinge x 2 = 200 |
| 11                          | To renew rhs front rim and tyre. Carry out wheel alignment.  | S/N \$ 280.00         | ✓   |
| 12                          | To carry out diagnostic checks.  | S/N \$ 392.00         | ✓   |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>: \$ 29,852.00</b> |   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description  | Damaged Parts & Prices |                         | Remarks |
|-----------------------|--|------------------------|-------------------------|---------|
|                       |  | S/Nett                 |                         |         |
| 1                     | FRONT BUMPER <i>Distorted</i>  | \$                     | 2,364.00 ✓              |         |
| 2                     | FRONT BUMPER FIXING PARTS ?  | \$                     | 244.00 ?                |         |
| 3                     | FRONT BUMPER SECURING STRIP - LH / RH <i>2 RH</i>                    | 2 \$                   | <del>68.00</del> 34     |         |
| 4                     | FRONT BUMPER CLOSING ELEMENT - LH / RH <i>2 RH</i>                   | 2 \$                   | <del>202.00</del> 101   |         |
| 5                     | FRONT BUMPER GRILLE - CENTRE <i>all in</i>                           | \$                     | 129.00 +                |         |
| 6                     | FRONT SPOILER <i>Distorted</i>                                       | \$                     | 685.00 ✓                |         |
| 7                     | FRONT BUMPER UNDERRUN BAR <i>could</i>                               | \$                     | 431.00 ✓                |         |
| 8                     | FRONT BUMPER CLOSING ELEMENT <i>could</i>                            | \$                     | 156.00 ✓                |         |
| 9                     | FRONT BUMPER AIR GUIDE GRILLE <i>could</i> LH / RH <i>RH missing</i> | 2 \$                   | <del>1,038.00</del> 519 |         |
| 10                    | FRONT BUMPER END CAP - LH / RH <i>RH Damd</i>                        | 2 \$                   | <del>166.00</del> 83    |         |
| 11                    | LOCKING CLIP <i>new</i>  | 4 \$                   | 15.00 ✓                 |         |
| 12                    | RADIATOR GRILLE <i>could</i>   | \$                     | 3,258.00 ✓              |         |
| 13                    | RADIATOR GRILLE STRIKER PLATE <i>7 cm</i>                            | \$                     | 222.00 ?                |         |
| 14                    | FRONT PARKING AID SENSOR - INNER / OUTER <i>1 piece damd</i>         | \$                     | <del>924.00</del> 231   |         |
| 15                    | FRONT BUMPER WIRING SET <i>all in</i>                                | \$                     | 378.00 +                |         |
| 16                    | FRONT BUMPER FOAM FILLER PIECE <i>could</i>                          | \$                     | 259.00 ✓                |         |
| 17                    | FRONT BUMPER CARRIER <i>all in</i>                                   | \$                     | 831.00 +                |         |
| 18                    | FRONT BUMPER BRACKET - LH / RH <i>2 RH all in</i>                    | 2 \$                   | 462.00 +                |         |
| 19                    | FRONT BUMPER GUIDE SECTION - LH / RH <i>2 RH Damd</i>                | 2 \$                   | <del>68.00</del> 34     |         |
| 20                    | FRONT BUMPER COVER <i>all in could</i>                               | \$                     | 116.00 ✓                |         |
| SUB TOTAL SPARE PARTS |  | :                      | \$ 12,016.00            |         |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description                          |        | Damaged Parts & Prices |           |
|-----------------------|--|--------|------------------------|-----------|
|                       |  |        | S/Nett                 | Remarks   |
| 21                    | CAUTION SIGN STICKER ?                     | NEC \$ | 13.00                  | ✓         |
| 22                    | AIRCON STICKER                             | NEC \$ | 18.00                  | ✓         |
| 23                    | FRONT WHEEL COVER - LH / RH                | 2 \$   | 1,154.00               | ✓         |
| 24                    | FRONT FENDER - LH / RH                     | 2 \$   | 2,602.00               | 1301      |
| 25                    | FRONT FENDER BRACKET - LH / RH             | 2 \$   | 32.00                  | 16        |
| 26                    | FRONT FENDER BRACE - LH / RH               | 2 \$   | 412.00                 | 206       |
| 27                    | COVER PANEL - LH / RH                      | 2 \$   | 22.00                  | 36.       |
| 28                    | CLOSURE PANEL - LH / RH                    | 2 \$   | 56.00                  | 28.       |
| 29                    | INNER SHIELD - LH / RH OUTER               | 2 \$   | 142.00                 | +         |
| 30                    | S - LINE INSCRIPTION                       | 2 \$   | 225.00                 | ✓         |
| 31                    | FRONT WHEEL HOUSING LINER - LH / RH        | 2 \$   | 492.00                 | 216.      |
| 32                    | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS | 2 \$   | 69.00                  | ?         |
| 33                    | WHEEL SPOILER - LH                         | \$     | 146.00                 | +         |
| 34                    | WHEEL SPOILER - RH                         | \$     | 139.00                 | ✓         |
| 35                    | LED HEADLIGHT - LH / RH                    | 2 \$   | 14,454.00              | 7227.     |
| 36                    | LIGHT CONTROL SYSTEM CONTROL UNIT          | \$     | 692.00                 | +         |
| 37                    | MAIN LIGHT POWER MODULE                    | \$     | 693.00                 | +         |
| 38                    | LED WITH HEAT SINK - RH                    | \$     | 990.00                 | +         |
| 39                    | HEADLAMP ASSEMBLY SPACER                   | 2 \$   | 72.00                  | 36.       |
| 40                    | HEADLIGHT HOSE - LH / RH                   | 2 \$   | 70.00                  | +         |
| SUB TOTAL SPARE PARTS |  |        | : \$                   | 22,543.00 |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description                                      | Damaged Parts & Prices |             | Remarks  |
|-----------------------|--|------------------------|-------------|----------|
|                       |  | S/Nett                 |             |          |
| 41                    | HEADLIGHT MOUNTING - LH / RH <i>ca</i> <i>RH could</i> | 2                      | \$ 214.00   | 107      |
| 42                    | BONNET <i>Dislodged</i>                                |                        | \$ 3,707.00 |          |
| 43                    | BONNET IMPACT PROTECTION - LH / RH / CENTRE <i>new</i> | 3                      | \$ 75.00    |          |
| 44                    | BONNET LID HNGE - LH / RH <i>Best.</i>                 | 2                      | \$ 292.00   |          |
| 45                    | BONNET ATTACHMENT PARTS <i>?</i>                       |                        | \$ 127.00   | <i>?</i> |
| 46                    | BONNET GAS FILLED STRUT <i>new</i>                     | 2                      | \$ 217.00   |          |
| 47                    | BONNET STRIKER - LH / RH <i>? 64</i>                   | 2                      | \$ 218.00   | <i>?</i> |
| 48                    | BONNET SOUND ABSORBER <i>new</i>                       |                        | \$ 289.00   | <i>*</i> |
| 49                    | BONNET LID LOCK - FRONT <i>new</i>                     | 2                      | \$ 391.00   | <i>*</i> |
| 50                    | BONNET BOWDEN CABLE - CENTRE <i>new</i>                |                        | \$ 53.00    | <i>*</i> |
| 51                    | BONNET RELEASE ELEMENT <i>new</i>                      |                        | \$ 53.00    |          |
| 52                    | BONNET RELEASE LEVER <i>new</i>                        |                        | \$ 13.00    | <i>*</i> |
| 53                    | BONNET LID LOCK CABLE                                  |                        | \$ 67.00    | <i>*</i> |
| 54                    | LOCK CARRIER <i>could</i>                              |                        | \$ 1,169.00 |          |
| 55                    | RADIATOR AIR GUIDE - LH / RH <i>RH could</i>           | 2                      | \$ 100.00   | 50       |
| 56                    | RADIATOR AIR GUIDE - UPPER                             |                        | \$ 43.00    | <i>*</i> |
| 57                    | RADIATOR AIR GUIDE - CENTRE                            |                        | \$ 37.00    | <i>*</i> |
| 58                    | RADIATOR AIR GUIDE - LOWER <i>new</i>                  |                        | \$ 43.00    | <i>*</i> |
| 59                    | RADIATOR LOUVRE  |                        | \$ 483.00   | <i>*</i> |
| 60                    | SERVOMOTOR <i>new</i>                                  |                        | \$ 166.00   | <i>*</i> |
| SUB TOTAL SPARE PARTS |  | :                      | \$ 7,757.00 |          |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description           | Damaged Parts & Prices |          | Remarks  |
|-----------------------|-----------------------------|------------------------|----------|----------|
|                       |                             | S/Nett                 |          |          |
| 61                    | CHARGE AIR COOLER           | \$                     | 724.00   | X        |
| 62                    | CHARGE AIR COOLER SEAL RING | 2 \$                   | 82.00    | X        |
| 63                    | HOSE CLAMP                  | \$                     | 20.00    | X        |
| 64                    | HOSE CLAMP                  | \$                     | 18.00    | X        |
| 65                    | AIRCON CONDENSER            | \$                     | 547.00   | X        |
| 66                    | RADIATOR                    | \$                     | 820.00   | X        |
| 67                    | READY MIX COOLANT           | 4 \$                   | 165.00   | ✓        |
| 68                    | COOLANT HOSE - FRONT        | \$                     | 64.00    | X        |
| 69                    | MOUNTING - LH / RH          | 2 \$                   | 96.00    | ✓        |
| 70                    | AIR FILTER                  |                        | TBC      | ✓        |
| 71                    | HORN - RH HIGH TONE         | \$                     | 178.00   | X        |
| 72                    | SPRING SHACKLE - RH         | \$                     | 38.00    | X        |
| 73                    | FLAT CONNECTOR HOUSING      | \$                     | 17.00    | X        |
| 74                    | LIFT CYLINDER (LH / RH)     | 2 \$                   | 256.00   | 128      |
| 75                    | HEADLIGHT HOSE              | \$                     | 113.00   | X        |
| 76                    | FRONT NO PLATE              | S/N \$                 | 40.00    | ✓        |
| 77                    | FRONT ALUMINIUM RIM - RH    | \$                     | 923.00   | ✓        |
| 78                    | FRONT TYRE - RH             | \$                     | 1,307.00 | X        |
| 79                    | WHEEL BEARING HOUSING - RH  | \$                     | 1,035.00 | ?        |
| 80                    | WHEEL HUB                   | \$                     | 451.00   | ?        |
| SUB TOTAL SPARE PARTS |                             | :                      | \$       | 6,894.00 |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                  | Parts Description            | Damaged Parts & Prices |              | Remarks |
|----------------------|------------------------------|------------------------|--------------|---------|
|                      |                              | S/Nett                 |              |         |
| 81                   | DOUBLE ANGLED BALL BEARING ? | \$                     | 232.00       | ?       |
| 82                   | FRONT WISHBONE LINK - RH ?   | \$                     | 491.00       | ?       |
| 83                   | SUSPENSION GUIDE ?           | \$                     | 861.00       | ?       |
| 84                   | FRONT GUIDE - RH UPPER ?     | \$                     | 297.00       | ?       |
| 85                   | REAR GUIDE - RH UPPER ?      | \$                     | 297.00       | ?       |
| 86                   | SWIVEL JOINT ?               | \$                     | 175.00       | ?       |
| 87                   | TIE ROD END - RH ?           | \$                     | 180.00       | ?       |
| 88                   | STEERING GEAR ?              |                        | TBC          | ?       |
| 89                   | NOISE INSULATION ?           | \$                     | 743.00       | ?       |
| 90                   | SUNDRIES ?                   | \$                     | 1,000.00     | ?       |
| TOTAL SPARE PARTS    |                              | :                      | \$ 53,486.00 |         |
| TOTAL LABOUR CHARGES |                              | :                      | \$ 29,852.00 |         |
| GRAND TOTAL          |                              | :                      | \$ 83,338.00 |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lij  
Surveyed Date : 31/12/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 11 Days.

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 24478**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1532/2019/NS  
**Date** : 31-Dec-19

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*11 days exclude 2 Sundays - ok*

*jb18 Feb 20*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Vidhu Gautam  
**Address** : 41A Bedok Ria Crescent  
#01-11  
Singapore 489929  
**Telephone** : HP +65 96759976  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900114753  
**Vehicle No** : **SMM 4748 C**  
**Model Code** : Audi Q5 SPORT 2.0 TFSI qu  
**Model / Year** : 28/6/2019  
**Engine No** : DAX 055219  
**Chassis No** : WAUZZZF6K2081704  
**Mileage** : 82851  
**Date In** : 30-Dec-19  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 28-Dec-19  
**Place of Accident** : Alexandra Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs   | Estimated Charges    | Surveyor's Recommendations |
|---------------------------------|--|----------------------|----------------------------|
| 1                               | To tow and recover vehicle from scene of accident.   | S/N                  | N/A                        |
| 2                               | To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid. Renew if necessary. | S/N \$ 480.00        | \$ 480.00                  |
| 3                               | To remove and renew, aircon condenser, turbo cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.                 | S/N \$ 1,400.00      | \$ 1,400.00                |
| 4                               | To carry out first measurement on car o-liner.   | S/N \$ 800.00        |                            |
| <b>SUB TOTAL LABOUR CHARGES</b> |  | <b>: \$ 2,680.00</b> | <b>\$ 1,880.00</b>         |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                             | Nature of Jobs  | Estimated Charges   | Surveyor's Recommendations |
|---------------------------------|---|---------------------|----------------------------|
|                                 |   |                     | \$ 1,880.00                |
| 5                               | To remove and reinstall engine assy with gearbox assy to facilitate cellette bench repairs.   | S/N \$ 2,800.00     |                            |
| 6                               | To remove and reinstall front suspension assy with subframe to facilitate car-o-liner repairs. Inspect for damages and renew if necessary.  | S/N \$ 2,400.00     |                            |
| 7                               | To set up and place vehicle on car-o-liner.   | S/N \$ 2,400.00     |                            |
| 8                               | To dismantle front bumper, bonnet and both front fenders. Align both front chassis frames to specification of origin. Inspect rhs front fender top support for damages. Renew front lock carrier and align to position. Renew damaged panels. Re-organise front crash management components. reinstall all parts removed. | S/N \$ 10,400.00    | \$ 3,000.00                |
| <b>SUB TOTAL LABOUR CHARGES</b> |   | <b>\$ 18,000.00</b> | <b>\$ 4,880.00</b>         |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMM 4748 C

| S/n                         | Nature of Jobs   | Estimated Charges   | Surveyor's Recommendations |
|-----------------------------|--|---------------------|----------------------------|
|                             |  |                     | \$ 4,880.00                |
| 9                           | To dismantle both front door panel trims, remove and reinstall wing mirror assy.   | S/N \$ 800.00       |                            |
| 10                          | To respray front bumper, lower spoiler, both front fenders, wheel arch trims, bonnet, hinges, both front doors and engine compartment. | \$ 7,700.00         | \$ 2,975.00                |
| 11                          | To renew rhs front rim and tyre. Carry out wheel alignment.  | S/N \$ 280.00       | \$ 280.00                  |
| 12                          | To carry out diagnostic checks.  | S/N \$ 392.00       | \$ 392.00                  |
| <b>TOTAL LABOUR CHARGES</b> |  | <b>\$ 29,852.00</b> | <b>\$ 8,527.00</b>         |

|  |            |
|--|------------|
| Bonnet, LHS/RHS fender, front bumper - 550x4 | =2200.00   |
| Arch trim                                    | 300.00     |
| Hinges                                       | 200.00     |
| Front lower spoiler                          | 275.00     |
| Total  | \$2,975.00 |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                          | Parts Description                        | Damaged Parts & Prices |           |                 |
|------------------------------|--|------------------------|-----------|-----------------|
|                              |  | S/Nett                 | Remarks   |                 |
| 1                            | FRONT BUMPER                             | \$ 2,364.00            | \$        | 1,891.20        |
| 2                            | FRONT BUMPER FIXING PARTS                | \$ 244.00              |           |                 |
| 3                            | FRONT BUMPER SECURING STRIP - LH / RH    | 2 \$ 68.00             | \$        | 26.48           |
| 4                            | FRONT BUMPER CLOSING ELEMENT - LH / RH   | 2 \$ 202.00            | \$        | 80.80           |
| 5                            | FRONT BUMPER GRILLE - CENTRE             | \$ 129.00              |           |                 |
| 6                            | FRONT SPOILER                            | \$ 685.00              | \$        | 548.00          |
| 7                            | FRONT BUMPER UNDERRUN BAR                | \$ 431.00              | \$        | 344.80          |
| 8                            | FRONT BUMPER CLOSING ELEMENT             | \$ 156.00              | \$        | 124.40          |
| 9                            | FRONT BUMPER AIR GUIDE GRILLE - LH / RH  | 2 \$ 1,038.00          | \$        | 414.80          |
| 10                           | FRONT BUMPER END CAP - LH / RH           | 2 \$ 166.00            | \$        | 65.84           |
| 11                           | LOCKING CLIP                             | 4 \$ 15.00             | \$        | 11.52           |
| 12                           | RADIATOR GRILLE                          | \$ 3,258.00            | \$        | 2,606.40        |
| 13                           | RADIATOR GRILLE STRIKER PLATE            | \$ 222.00              | \$        | 177.20          |
| 14                           | FRONT PARKING AID SENSOR - INNER / OUTER | 4 \$ 924.00            | \$        | 184.80          |
| 15                           | FRONT BUMPER WIRING SET                  | \$ 378.00              |           |                 |
| 16                           | FRONT BUMPER FOAM FILLER PIECE           | \$ 259.00              | \$        | 207.20          |
| 17                           | FRONT BUMPER CARRIER                     | \$ 831.00              |           |                 |
| 18                           | FRONT BUMPER BRACKET - LH / RH           | 2 \$ 462.00            |           |                 |
| 19                           | FRONT BUMPER GUIDE SECTION - LH / RH     | 2 \$ 68.00             | \$        | 27.12           |
| 20                           | FRONT BUMPER COVER                       | \$ 116.00              | \$        | 92.40           |
| <b>SUB TOTAL SPARE PARTS</b> |  | <b>\$ 12,016.00</b>    | <b>\$</b> | <b>6,802.96</b> |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description                          | c/f | Damaged Parts & Prices |         |           |
|-----------------------|--|-----|------------------------|---------|-----------|
|                       |  |     | S/Nett                 | Remarks |           |
|                       |  |     |                        |         | 6,802.96  |
| 21                    | CAUTION SIGN STICKER                       | NEC | \$ 13.00               | \$      | 9.76      |
| 22                    | AIRCON STICKER                             | NEC | \$ 18.00               | \$      | 14.00     |
| 23                    | FRONT WHEEL COVER - LH / RH                | 2   | \$ 1,154.00            | \$      | 922.40    |
| 24                    | FRONT FENDER - LH / RH                     | 2   | \$ 2,602.00            | \$      | 1,040.80  |
| 25                    | FRONT FENDER BRACKET - LH / RH             | 2   | \$ 32.00               | \$      | 12.32     |
| 26                    | FRONT FENDER BRACE - LH / RH               | 2   | \$ 412.00              | \$      | 164.40    |
| 27                    | COVER PANEL - LH / RH                      | 2   | \$ 72.00               | \$      | 56.80     |
| 28                    | CLOSURE PANEL - LH / RH                    | 2   | \$ 56.00               | \$      | 44.48     |
| 29                    | INNER SHIELD - LH / RH OUTER               | 2   | \$ 142.00              | \$      | 56.48     |
| 30                    | S - LINE INSCRIPTION                       | 2   | \$ 225.00              | \$      | 180.00    |
| 31                    | FRONT WHEEL HOUSING LINER - LH / RH        | 2   | \$ 492.00              | \$      | 196.40    |
| 32                    | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS | 2   | \$ 69.00               |         |           |
| 33                    | WHEEL SPOILER - LH                         |     | \$ 146.00              |         |           |
| 34                    | WHEEL SPOILER - RH                         |     | \$ 139.00              | \$      | 110.80    |
| 35                    | LED HEADLIGHT - LH / RH                    | 2   | \$ 14,454.00           | \$      | 5,781.60  |
| 36                    | LIGHT CONTROL SYSTEM CONTROL UNIT          |     | \$ 692.00              |         |           |
| 37                    | MAIN LIGHT POWER MODULE                    |     | \$ 693.00              |         |           |
| 38                    | LED WITH HEAT SINK - RH                    |     | \$ 990.00              | \$      | 791.60    |
| 39                    | HEADLAMP ASSEMBLY SPACER                   | 2   | \$ 72.00               | \$      | 29.84     |
| 40                    | HEADLIGHT HOSE - LH / RH                   | 2   | \$ 70.00               |         |           |
| SUB TOTAL SPARE PARTS |  |     | : \$ 22,543.00         | \$      | 16,214.64 |

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## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                          | Parts Description                           | c/f | <u>Damaged Parts &amp; Prices</u> |                     |
|------------------------------|---|-----|-----------------------------------|---------------------|
|                              |   |     | <u>S/Nett</u>                     | <u>Remarks</u>      |
|                              |   |     | \$                                | 16,214.64           |
| 41                           | HEADLIGHT MOUNTING - LH / RH                | 2   | \$ 214.00                         | \$ 171.20           |
| 42                           | BONNET                                      |     | \$ 3,707.00                       | \$ 2,965.60         |
| 43                           | BONNET IMPACT PROTECTION - LH / RH / CENTRE | 3   | \$ 75.00                          | \$ 59.44            |
| 44                           | BONNET LID HNGE - LH / RH                   | 2   | \$ 292.00                         | \$ 233.60           |
| 45                           | BONNET ATTACHMENT PARTS                     |     | \$ 127.00                         |                     |
| 46                           | BONNET GAS FILLED STRUT                     | 2   | \$ 217.00                         |                     |
| 47                           | BONNET STRIKER - LH / RH                    | 2   | \$ 218.00                         | \$ 174.40           |
| 48                           | BONNET SOUND ABSORBER                       |     | \$ 289.00                         |                     |
| 49                           | BONNET LID LOCK - FRONT                     | 2   | \$ 391.00                         |                     |
| 50                           | BONNET BOWDEN CABLE - CENTRE                |     | \$ 53.00                          |                     |
| 51                           | BONNET RELEASE ELEMENT                      |     | \$ 53.00                          | \$ 41.68            |
| 52                           | BONNET RELEASE LEVER                        |     | \$ 13.00                          |                     |
| 53                           | BONNET LID LOCK CABLE                       |     | \$ 67.00                          |                     |
| 54                           | LOCK CARRIER                                |     | \$ 1,169.00                       | \$ 935.20           |
| 55                           | RADIATOR AIR GUIDE - LH / RH                | 2   | \$ 100.00                         | \$ 39.68            |
| 56                           | RADIATOR AIR GUIDE - UPPER                  |     | \$ 43.00                          |                     |
| 57                           | RADIATOR AIR GUIDE - CENTRE                 |     | \$ 37.00                          |                     |
| 58                           | RADIATOR AIR GUIDE - LOWER                  |     | \$ 43.00                          |                     |
| 59                           | RADIATOR LOUVRE                             |     | \$ 483.00                         |                     |
| 60                           | SERVOMOTOR                                  |     | \$ 166.00                         |                     |
| <b>SUB TOTAL SPARE PARTS</b> |   |     | <b>\$ 7,757.00</b>                | <b>\$ 20,835.44</b> |



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## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                   | Parts Description           | c/f | Damaged Parts & Prices |              |           |
|-----------------------|-----------------------------|-----|------------------------|--------------|-----------|
|                       |                             |     | S/Nett                 | Remarks      |           |
|                       |                             |     |                        | \$           | 20,835.44 |
| 61                    | CHARGE AIR COOLER           |     | \$ 724.00              |              |           |
| 62                    | CHARGE AIR COOLER SEAL RING | 2   | \$ 82.00               |              |           |
| 63                    | HOSE CLAMP                  |     | \$ 20.00               |              |           |
| 64                    | HOSE CLAMP                  |     | \$ 18.00               |              |           |
| 65                    | AIRCON CONDENSER            |     | \$ 547.00              |              |           |
| 66                    | RADIATOR                    |     | \$ 820.00              |              |           |
| 67                    | READY MIX COOLANT           | 4   | \$ 165.00              | \$ 131.84    |           |
| 68                    | COOLANT HOSE - FRONT        |     | \$ 64.00               |              |           |
| 69                    | MOUNTING - LH / RH          | 2   | \$ 96.00               |              |           |
| 70                    | AIR FILTER                  |     | TBC                    |              |           |
| 71                    | HORN - RH HIGH TONE         |     | \$ 178.00              |              |           |
| 72                    | SPRING SHACKLE - RH         |     | \$ 38.00               |              |           |
| 73                    | FLAT CONNECTOR HOUSING      |     | \$ 17.00               |              |           |
| 74                    | LIFT CYLINDER - LH / RH     | 2   | \$ 256.00              | \$ 204.00    |           |
| 75                    | HEADLIGHT HOSE              |     | \$ 113.00              |              |           |
| 76                    | FRONT NO PLATE              | S/N | \$ 40.00               | \$ 40.00     |           |
| 77                    | FRONT ALUMINIUM RIM - RH    |     | \$ 923.00              | \$ 738.40    |           |
| 78                    | FRONT TYRE - RH             |     | \$ 1,307.00            |              |           |
| 79                    | WHEEL BEARING HOUSING - RH  |     | \$ 1,035.00            |              |           |
| 80                    | WHEEL HUB                   |     | \$ 451.00              |              |           |
| SUB TOTAL SPARE PARTS |                             | :   | \$ 6,894.00            | \$ 21,949.68 |           |

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## Material List for Accident Vehicle Regn No. SMM 4748 C

| S/N                         | Parts Description          | Damaged Parts & Prices |                     |
|-----------------------------|----------------------------|------------------------|---------------------|
|                             |                            | S/Nett                 | Remarks             |
|                             |                            |                        | 21949.68            |
| 81                          | DOUBLE ANGLED BALL BEARING | \$ 232.00              |                     |
| 82                          | FRONT WISHBONE LINK - RH   | \$ 491.00              |                     |
| 83                          | SUSPENSION GUIDE           | \$ 861.00              |                     |
| 84                          | FRONT GUIDE - RH UPPER     | \$ 297.00              |                     |
| 85                          | REAR GUIDE - RH UPPER      | \$ 297.00              |                     |
| 86                          | SWIVEL JOINT               | \$ 175.00              |                     |
| 87                          | TIE ROD END - RH           | \$ 180.00              |                     |
| 88                          | STEERING GEAR              | TBC                    |                     |
| 89                          | NOISE INSULATION           | \$ 743.00              |                     |
| 90                          | SUNDRIES                   | \$ 1,000.00            |                     |
| <b>TOTAL SPARE PARTS</b>    |                            | <b>: \$ 53,486.00</b>  | <b>\$ 21,949.68</b> |
| <b>TOTAL LABOUR CHARGES</b> |                            | <b>: \$ 29,852.00</b>  | <b>\$ 8,527.00</b>  |
| <b>GRAND TOTAL</b>          |                            | <b>: \$ 83,338.00</b>  | <b>\$ 30,476.68</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 21 February 2020 4:22 PM  
**To:** Carrine Leong; SUR  
**Cc:** 'Boo seng yak'; 'Chang Chee Sing'; jiajee.yap@premiumauto.com.sg;  
(nora.khai@premiumauto.com.sg)  
**Subject:** RE: FINAL REVISION - SMM4748C - OD AIG - SURVEYED 31 DEC 19

Dear Carrine,

Confirm repair cost of \$30,476.68 before excess \$1000 and GST @ 11 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Friday, 21 February 2020 2:11 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SMM4748C - OD AIG - SURVEYED 31 DEC 19

Hi Adrian / Veron,

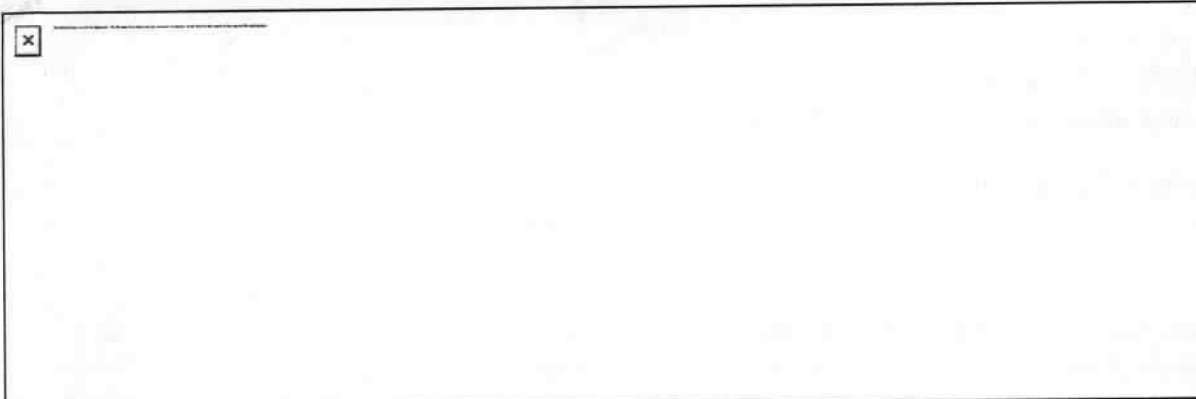
Amended revised estimate is attached.

Please confirm repair cost of \$30,476.68 @ 11 days of repairs exclude 2 Sundays.

Your early closure is much appreciated.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Tuesday, 18 February, 2020 4:29 PM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;

Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>;

[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)

**Subject:** FINAL REVISION - SMM4748C - OD AIG - SURVEYED 31 DEC 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$30,706.68 @ 11 days of repairs exclude 2 Sundays.

Your early closure is much appreciated.

Best regards - jb