

## Hsiao Tong (LKKAUTO)

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**From:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Sent:** Wednesday, 30 October 2019 4:02 PM  
**To:** CARSMITH PRIVATE LIMITED; VISHNU BATHAM Shekhar; Admin A; Hsiao Tong (LKKAUTO); Cecilia Chong (LKK Auto)  
**Subject:** RE: [EXTERNAL] Re: Acknowledgement Your ref : SLC7327D Our ref : S9M01XAEMC/CL  
**Importance:** High

Dear LKK,

Please expedite the above DS case.

\*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)
- For other correspondences, email to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)



**Cynthia Loh**  
Specialist, Motor Claims Department  
**AXA Insurance Pte Ltd**  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)  
Customer Care No. 1800 8804741  
[www.axa.com.sg](http://www.axa.com.sg)



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**From:** CARSMITH PRIVATE LIMITED <carsmithpl@gmail.com>  
**Sent:** Friday, October 18, 2019 4:42 PM  
**To:** VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>  
**Cc:** LOH Cynthia <cynthia.loh@axa.com.sg>  
**Subject:** [EXTERNAL] Re: Acknowledgement Your ref : SLC7327D Our ref : S9M01XAEMC/CL

This we go direct. Taken by your assigned surveyor LKK

Sent from my Huawei phone

----- Original Message -----

Subject: Acknowledgement Your ref : SLC7327D Our ref : S9M01XAEMC/CL  
From: VISHNU BATHAM Shekhar

To: [carsmithpl@gmail.com](mailto:carsmithpl@gmail.com)  
CC: LOH Cynthia

**ACCIDENT INVOLVING PC4126P AND SLC7327D ON 15/08/2019**

**Without Prejudice**

We acknowledge receipt of your letter dated 17/10/2019 and the enclosures on 17/10/2019

We are investigating your client's claim and will reply to you substantively soon.

In order for us to deal with your claim, kindly furnish us the survey report with original colour photographs of your client's vehicle.

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to LOH Cynthia at [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Regards,

Shekhar Batham

AXA Singapore



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