

PRE-REPAIR INSPECTION REQUEST – SLK4391U vs SCR8378C (OI) on D.O.A.: 27/12/2019

From: Subramaniam, Divyashni
 To: assignments@lkkauto.com, Admin A
 Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Hor, Yinrul, claims
 Sent: Monday, 30 December, 2019 5:25:41 PM

Hi,

Please refer to the enclosed request from **Focus Auto Pte Ltd**.

Claim no : 9338083177SG003
 Case Owner : Norsiah

If you have any queries/concerns, please let us know.
 Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Divyashni Subramaniam
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Divyashni.Subramaniam@aig.com | www.aig.sg

From: claims@focusauto.com.sg <claims@focusauto.com.sg>
Sent: Monday, December 30, 2019 5:09 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCR8378C AND SLK4391U ON 27/12/2019

Dear Divyashni,

We are please to select Mr Marcus Chua from LKK Auto Consultants Pte Ltd.Do let us know early notice the arrival of the surveyor to our workshop.

Best Regards

Aidah

From: Subramaniam, Divyashni
Sent: Mon, 30 Dec 2019 08:56:43 +0000
To: claims@focusauto.com.sg
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Hor, Yinrul
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCR8378C AND SLK4391U ON 27/12/2019

[Without Prejudice](#)

Your Reference : SLK4391U
 Our Reference : SCR8378C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Focus Auto Singapore [<mailto:claims@focusauto.com.sg>]
Sent: Monday, December 30, 2019 9:28 AM
To: AIGSGP, Claims <claims.AIGsgp@aig.com>
Subject: [EXTERNAL] PRE SURVEY REPAIR - SLK4391U & SCR8378C ACCIDENT ON 27.12.19

This message is from an external sender; be cautious with links and attachments.

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 27/12/2019 at about 1130 hours at Toa Payoh Lorong 4 involving our client's SLK4391U and SCR8378C driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**
 Address : No. 1 Kaki Bukit Avenue 6
 Autobay #02-48/50
 Singapore 417883
 Telephone No.: 68869097
 FAX : 68444625

Best Regards

Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
 #02-50 AutoBay Singapore 417883
 Tel: 6886 9097 Fax: 68444625
 Office Hours : Mon ~ Sat, 0900 ~ 1800

From: Divyashni.Subramaniam@aig.com
To: claims@focusauto.com.sg
Cc: Andy.SY.Fong@aig.com, Winnie-LW.Fan@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCR8378C AND SLK4391U ON 27/12/2019
Date: Mon, 30 Dec 2019 08:56:43 +0000
[Without Prejudice](#)

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 Our Reference : SCR8378C

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Thanks & Regards,

Divyashni Subramaniam

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Divyashni.Subramaniam@aig.com | www.aig.sg

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Sent: Monday, December 30, 2019 9:28 AM
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Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 27/12/2019 at about 1130 hours at Toa Payoh Lorong 4 involving our client's SLK4391U and SCR8378C driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

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Address : No. 1 Kaki Bukit Avenue 6
Autobay #02-48/50
Singapore 417883
Telephone No.: 68869097
FAX : 68444625

Best Regards
Aidah

Focus Auto Pte Ltd
No. 1 Kaki Bukit Avenue 6
#02-50 AutoBay Singapore 417883
Tel: 6886 9097 Fax: 68444625
Office Hours : Mon ~ Sat, 0900 ~ 1800