

Vic (LKKAuto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 7 February, 2020 9:36 AM
To: Vic (LKKAuto)
Subject: FW: <SEEK MANDATE> RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

Attachments: image006.wmz; image010.wmz; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Dear Vic,

Pls proceed with recommended amount.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, February 7, 2020 9:15 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

CTI REF – SNM20D200009/GR9028J/CBS
LKK REF – CC6/CTI20000001/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GR 9028J (OI) AND SMA 7720A (TP) ON 31/12/2019

We refer to the above matter.

It was reported that Insured vehicle was crossing the junction and beats the red light (TP video footage already forwarded earlier for your reference). A letter was sent out to the Insured to notify TP claim.

Based on the TP video footage, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 17,346.41	\$ 4,547.50

Loss of Rental (\$180 x 2 days)	\$ 360.00	\$ 200.00 (\$100 x 2 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 17,708.41	\$ 4,749.50

TP VEHICLE DETAILS:

MARKET VALUE : \$ 38,000.00 (est)
LTA REBATE : \$ 29,637.00 (est)
NETT VALUE : \$ 8,363.00 (est)

Breakdown of days is as follows:

Recommended Days	4 days
TOTAL CLAIMED DAYS	2 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

« Wishing you a Happy and Prosperous Lunar New Year »

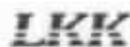
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Public
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Wednesday, 5 February, 2020 8:49 AM

To: Chong Boon Sen

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 03.02.2020

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMA 7720A / GR 9028J ON 31.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SMA 7720A** , which was involved in the captioned accident with your insured vehicle no: **GR 9028J** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,547.50
2) Loss of Rental	\$	360.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>4,909.50</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20000001/Uha3

05 FEBRUARY 2020

**KOH HOCK ANN
BLOCK 741 TAMPINES STREET 72
#05-78
SINGAPORE 520741**

Dear Sir/Madam,

ACCIDENT INVOLVING GR 9028J AND SMA 7720A ON 31/12/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMA 7720A against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

DATE : 31.12.2019

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMA 7720A / GR 9028J

ALONG Bedok North Road Towards Before Reservoir Road.

ON 31.12.2019

I/We, Ang Teck Huat

of (NRIC No./ROC No.) S 1027200 I

of Blk 718 Bedok Reservoir Road #02-4618 Singapore 470718

owner of vehicle no. SMA 7720A in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SMA 7720A at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost

which may arisen therewith.

Signature of Owner :



Name of Owner :

Ang Teck Huat

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3061031901 Claim No : SNM20D200009/GR9028J/CBS
Claimant : ANG TECK HUAT
Amount : S\$4,749.50
SINGAPORE DOLLARS FOUR THOUSAND SEVEN HUNDRED FORTY NINE AND CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 7720A
Insured Vehicle No. : GR 9028J

Date of Loss : 31.12.2019
Place of Accident : BEDOK NORTH ROAD TOWARDS BEDOK RESERVOIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOH HOCK ANN
Driver Name : KOH HOCK ANN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	4,547.50
(3) Loss of Use/Rental/Earning	S\$	200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,749.50

Claimant Name : Ang Teck Huat NRIC No : S1027200I

Signature :  Date : 13.01.2020

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21626

Date : 03.02.2020
Vehicle No : SMA 7720A
Make/Model : HONDA FIT
Chassis/Eng# :
Accident Date : 31.12.2019
Claim No :
Reference : 1219 -21626
Policy No :

	Amount
To proceed on lump sum repair	SS 4250.00

E. & O. E.	Total : SS	4250.00
	GST @ 7% : SS	297.50
	Amount Due : SS	4547.50



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ANG TECK HUAT

Invoice : DCR-2020-01-03

Date : 02.01.2020

Agreement No : 21149

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SJV 3358P (1219-21626) \$ 360.00

Rental Period from 31.12.2019 to 02.01.2020 .

E. & O. E.

Total \$ 360.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21149

Name Ang Teck Huat			REG. No.	MAKE MODEL							
ADDRESS			SJY 3358P	DIESEL	PETROL	E	1/4	1/2	3/4	F	
			KM IN	DATE & TIME IN 01.01.2020 @ 3pm							
			KM OUT	DATE & TIME OUT 31.12.2019 @ 1pm							
			KM DRIVEN	TIME USED							
NAMED DRIVER			HOURS			@S\$					
DRIVING LICENCE NO S1077 200 I	DATE OF EXPIRY	PLACE OF ISSUE	2 DAYS			@S\$ 180.00		# 360.00			
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	WEEKS			@S\$					
ADD NAMED DRIVER			MONTHS			@S\$					
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)			SUB-TOTAL					
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				TOTAL RENTAL		# 360.00			
IMPORTANT NOTES:						DELIVERY FEE					
<p>This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.</p> <p>Vehicle return during office hour only. No Service on Public Holiday and Sunday.</p> <p>EXCESS: *Sec I - Used in S'pore Only -SGD2000 *Sec II - Used in S'pore Only -SGD2000 *Sec I - Used Outside S'pore Only -SGD4000 *Sec II - Used Outside S'pore Only -SGD4000 Whichever Excess in S'pore: SGD100 Whichever Excess Outside S'pore: SGD200</p> <p>ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.</p> <p>* Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.</p> <p>* Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.</p> <p>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.</p> <p>* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damage vehicle is under repair.</p> <p>Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.</p>						COLLECTION FEE					
			X			PER DAY	PER WEEK	PER MONTH			
						\$	\$	\$			
			X			PER DAY	PER WEEK	PER MONTH			
						\$	\$	\$			
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			PREPAYMENT		TOTAL CHARGE			
						CHECK		DEPOSIT			
						CASH					
						RECEIPT NO.		NETT CHARGE			
						AMOUNT DUE / REFUND					
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.											
SIGNED BY THE PARTIES HERETO ON THE _____ DAY OF _____											
X											
DYNAMIC CAR RENTAL											
			X								
			RENTER'S/DRIVER'S SIGNATURE								



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-214823
Date of Request: 31/12/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 31/12/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. GR9028J
Accident Date 31/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GR9028J	China Taiping Insurance (Singapore) Pte. Ltd.	01/10/2019-30/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-214823

Date of Request: 31/12/2019

Your Ref No:

Online Purchase

 Kim Chwee Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48
 AutoBay@Kaki Bukit
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date: 31/12/2019
 Enquiry By: Tang Kok Wee, Allan
 Vehicle No.: GR9028J
 Accident Date: 31/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO
 Cash
 Cheque