

Vic (LKKAuto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 7 February, 2020 9:36 AM
To: Vic (LKKAuto)
Subject: FW: <SEEK MANDATE> RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019
Attachments: image006.wmz; image010.wmz; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

Dear Vic,

Pls proceed with recommended amount.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, February 7, 2020 9:15 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

CTI REF – SNM20D200009/GR9028J/CBS

LKK REF – CC6/CTI20000001/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GR 9028J (OI) AND SMA 7720A (TP) ON 31/12/2019

We refer to the above matter.

It was reported that Insured vehicle was crossing the junction and beats the red light (TP video footage already forwarded earlier for your reference). A letter was sent out to the Insured to notify TP claim.

Based on the TP video footage, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 17,346.41	\$ 4,547.50

Loss of Rental (\$180 x 2 days)	\$ 360.00	\$ 200.00 (\$100 x 2 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 17,708.41	\$ 4,749.50

TP VEHICLE DETAILS:

MARKET VALUE : \$ 38,000.00 (est)

LTA REBATE : \$ 29,637.00 (est)

NETT VALUE : \$ 8,363.00 (est)

Breakdown of days is as follows:

Recommended Days	4 days
TOTAL CLAIMED DAYS	2 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 5 February, 2020 8:49 AM

To: Chong Boon Sen

Cc: Admin A; Vic (LKKAuto); Alfred Toh

Subject: RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

Dear Boon Sen,

We refer further to the below email.

Please find attached TP video footage that shows the entire accident.

Based on the footage, TP was making a right turn at the junction with the green arrow light on his favour. As such, liability is not to our Insured's favour.

We also attached below for your reference:

- Marked TP Estimate
- Preliminary Advise

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 6 January, 2020 9:32 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

Dear Sir,

Pls find insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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Road #16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Friday, January 3, 2020 11:43 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto <Meikwan@lkkauto.com>; Vic (LKKAuto <vicalpeh@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200009/GR9028J/CBS - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

Dear Boon Sen,

Please revert LKK.

Note : officer in charge - Boon Sen 63896171.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, January 03, 2020 11:14 AM

To: Claims Dept of CTI

Cc: Vic (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GR9028J (OI : CTI - TBA) AND SMA7720A (TP : LKK REF - CC6/CTI20000001/Uha3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMA 7720A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)