

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 21 January 2020 1:58 PM
To: Claims
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 21 January 2020 11:39 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

Dear Asher,

Herein attached the video footage for your reference. Kindly assist and advise the liability clearance and direct settlement.

Thanks

Best Regards,
Troy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 17 January 2020 11:09 AM
To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

Dear Asher,

Please ignore the previous email. Herein attached the video footage for your reference.

Kindly assist and advise the liability clearance and direct settlement status.

Thanks

Best Regards,
Troy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 13 January 2020 8:43 AM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

Dear Asher,

Herein attached the video footage for your next action. Please let us know the outcome of the mentioned case.

Thanks

Best Regards,
Troy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, 10 January 2020 8:51 AM

To: Claims; Mei Kwan (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 7 January 2020 5:55 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

Dear Ashe,

Kindly revert liability.

Thanks

Best Regards,
Troy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 6 January 2020 8:49 AM
To: Claims; Asher Sng (LKKAUTO)
Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019 *** LKK REF: CC3/AIG19022973/R1ea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

“Wishing you a Happiness and Prosperity New Year”

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 January, 2020 8:14 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019

Dear all,

How was the liability clearance status? Please revert.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 3 January 2020 6:29 PM

To: 'assignments'; 'Admin A'

Cc: 'Claims'

Subject: RE: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019

Dear all,

Survey was just carried up by surveyor this afternoon, herein attached the estimate repair with marking for your reference. Kindly assist and advise who is the case handler for this case and also update the liability clearance/direct settlement status.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 28 December 2019 2:35 PM

To: 'assignments'; 'Admin A'

Cc: 'Claims'

Subject: ACCIDENT INVOLVING SJV 7730 X AND YOUR INSURED PC 4859 H DATED 24/12/2019

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/120 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 3/1/2020, 330PM. Owner waiting.

Address : 281 Alexandra Road Singapore 159938

Do take note, TP is insured with AIG

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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