



Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

14/03/2020

Our Ref: TP 1219-5809

AXA INSURANCE PTE LTD

8 Shenton Way # 24-01
AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SLS 5747 D & GY 7663 B ON 28.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SLS 5747 D**, which was involved in the above captioned accident with your insured vehicle: **GY 7663 B**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	2,611.59
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Use (11days x \$100/day)	\$	1,100.00
04)	Audatex Fee	\$	42.00
		\$	3,755.59

We enclosed herewith the following documents to support the claims:-

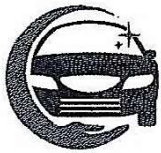
- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Pei Wen
For Progressive Car Care Pte Ltd
Email: claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/ 46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@proccare.com.sg
W: www.proccare.com.sg

Date : 14 March 2020

Our Ref : TP1219-5809

I / We TEE LAM EWE Nric No S1329063F

Residing at 55A Zion Road, S247780 owner of

Vehicle No SLS5747D hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

28/12/19 Along / at Tamasek Boulevard will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

 Lee Lam E
SIGNATURE OF OWNER



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GY 7663B (Insd veh)	Model: Nissan X-Trail (1997cc)
	SLS 5747D (TP veh)	
Date of Accident/ Time:	28/12/2019	

Repair Estimate	: \$		
Final Repair Cost w/GST	: \$	2,611.59	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others: (Audatex Fee)	: \$	42.00	
	: \$		
Final Settlement Sum	: \$	2,655.59	
Payee Name : PROGRESSIVE CAR CARE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: <u>10</u>	
BOLA Liability: <u>100</u> (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716

Signature of Workshop Representative / Workshop stamp
Name of Representative: procarcare.com.sg
Date: 2/10/2020

Signature of Witness / Workshop stamp (if applicable)
Name of Witness:
Date:



Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 05/10/2020

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : AXA INSURANCE PTE LTD
8 SHENTON WAY #24-01
AXA TOWER
S068811

ATTN: Motor Claim Department

Your Ref No: TP 1219-5809
Claim Type: Third Party
Accident Date: 28/12/2019
TP Veh Reg No: GY 7663 B

Claim No: EST1505625
Final No: PS1504124
Date: 14 Mar 2020
Policy No: PNPV2019-00012828
Veh Reg No: SLS5747D
Make/Model: NISSAN X-TRAIL 2.0
CVT
Chassis No: JN1JANT32Z0010227
Engine No: MR20110572C
Reg. Date: 28/09/2017

Final Repair Bill SLS5747D

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
Spare Parts			
1 COST OF REPAIR	1 UNIT	2,440.74	
		2,440.74	2,440.74
	Total		S\$ 2,440.74
	Add GST @ 7%		170.85
	Total Amount Payable		<u>S\$ 2,611.59</u>

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SIX HUNDRED ELEVEN AND CENTS FIFTY NINE ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

12/28/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-213711
Date of Request: 28/12/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date: 28/12/2019
Enquiry By: Ng Pei Wen
TP Vehicle No.: GY7663B
Accident Date: 28/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GY7663B	AXA Insurance Pte Ltd	29/01/2019-28/01/2020	6880 4888

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

12/28/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-213711
Date of Request: 28/12/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 28/12/2019
Enquiry By Ng Pei Wen
TP Vehicle No. GY7663B
Accident Date 28/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811 ATTN: CLAIMS DEPARTMENT C/O LKK AUTO CONSULTANTS

DATE	INVOICE NO.
20-Jan-2020	P 2985

	VHA NO.	DUE DATE	VEH NO.
	P 2985	20-Jan-2020	SGR 2443 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 JANUARY 2020 TO 13 JANUARY 2020 (INCLUDED ONE SUNDAY) YOUR REF: SLS5747D & GY7663B (PROGRESSIVE)	6	120.00	720.00
GST @ 7%			\$50.40
TOTAL			\$770.40

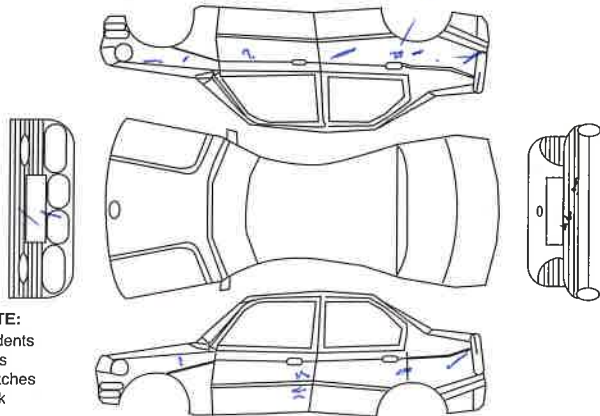
All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

HIRER'S PARTICULARS

Name (as in I/C) TEE YU XUAN
 NRIC/Passport No: S9205099H Date of Birth: 02/02/92
 Address: 30 Zion Rd Age: 28
 S(247773)
 Name & Address of Employer _____
 Occupation _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: 23/03/12
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP 82285594

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S()
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

Hirer's Own Vehicle No: SLC 5747D Replace Veh No: _____
 Loan Vehicle No: SGR 2443P VR No: _____
 Make & Model: T. ESTIMA Auto/Manual Group: _____
 CHARGES : \$ cts
 Daily 6 day @\$ 120 Per day 720 00
 Weekly/Monthly week @\$ Per week/Monthly _____
 Others _____
 CDW/PAI @\$ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST _____
 OR No: (A) SUB-TOTAL _____
 Petrol Level & Surcharge OUT IN E 1/4 1/2 3/4 F
 First _____ km FREE per day GST 7% 50 40
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES 770 40

Security Deposit : \$ _____ Bank: SC
 CASH/NETS/VISA/MC/AMEX/CHQ No: 54983416 41946583
 Expiry Date: 07/23 Card ID No: 325
 Name as in Card: SHAWN TEE YU XUAN

NON WAIVER EXCESS (Subject to GST): \$ 3000/-

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____
SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>07/01/20</u>	<u>1745</u>	<u>200980</u>	<u>John</u>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I have cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<u>13/1/20</u>	<u>1745</u>	<u>201253</u>	<u>John</u>	<u>14/01 1000</u>

Hirer's/Driver Signature

Hirer's/Driver Signature



AXA INSURANCE PTE LTD
Co. Reg : 199903512M

To: BKW Rent A Car Pte Ltd
120 Lower Delta Road
#02-15 Cendex Centre
Singapore 169208
Tel No: 6278 8121
Fax No: 6738 6666
Attn: Mr. Kenneth Tan / Mr. Edwin Woo

AUTHORIZATION OF RENTAL FORM (Third Party Direct Settlement)

Hirer's Name : Tee Yu Xuan
Hirer's Contact No : 82285394
Vehicles No : SL5 5747D
Vehicle Make & Model : Nissan X-Trail 2.0
Type Of Vehicle Required : Nissan X-Trail 2.0
Total Numbers Of Days Required* : 6

(*Extension will be allowed only upon approval from authorized personnel from AXA Insurance Pte Ltd)

AXA Insured Veh No : GY7663B ✓
Date Of Accident : 28/12/2019
Claim Number : _____
Workshop Service Advisor : Pei Wen
Service Advisor Contact No : 67415336

The above is authorized by:

SURVEYOR

Name : Gao Qian
Signature : G
Date : 02/1/2020

WORKSHOP

Name : Pei Wen
Signature : [Signature]
Date : 2/1/2020