

*Pame*

CC3/ AIG 19022930/ RIVB3

4114

ASSIGNMENT

From: \_\_\_\_\_ Date: 31/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMQ 328 L

at Workshop m/s

premium

of

281 Alexandra Road

Insured:

Policy No.

1900169775

Claims No.

Sum Insured:

Excess:

1000

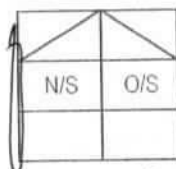
(Client's Record)

Make of Veh:

11am (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

195K (NEW CAR - 241K)

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

10 days

Res.: Yes or No

Lun. Sum:

%

3 Val.: Yes or No

CA / REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SMQ 328L Yr Regn: 2019 / SEP

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5 SPORT 2.0 TFSI S-T c.c. 1984

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

2272

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAW 22247K2139013

Gen. Cond: Good / Fail / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55R19

R:

21

BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

27/12/19

D.O.I.

31/12/19

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	ESTIMATE NOT READY.
	ESTIMATE GIVEN ON 06/01/2020
7/1/2020	Revert via merimen
7/1/2020	Rece approved \$7456 from Victor by merimen
7/1/2020	Informed George c/A ex \$1000 by email
30/6/20	Final fig \$15,660.24 confirmed by email (Red 10,358.96, 40%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 10/9/20-Typist

Days Of Repair: 10

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format: Merimen

Lump Sum / LBJ: \$15,660.24

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Weekend (\$)

EC BY

REF:

AIG CC3/AIG 19022930/RVf3

4114

## ASSIGNMENT

From

Date:

31/12/19

Veh No:

SMQ 328L

Yr Regn:

2019 / SEP

Estimated Cost:

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No:

SMQ 328L

Make:

Audi Q5 SPORT 2.0TFSI S-TCC 1984

at Workshop m/s

Colour:

Blue

A/C: Insured / Std / NI / NA

of

Sp Reading

2272

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

WAAZZZFY7K2139013

Claims No:

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Sum Insured:

Excess:

7 BA

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

11am (waiting)

Modi: Nil / ☒ S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

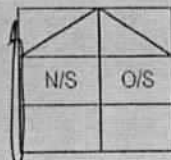
F:

235/55R19

R:

21

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MID / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

195K

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

27/12/19

D.O.I.

31/12/19

Lum Sum:

%

3 Val.: Yes or No

Survey held at

PREMIUM

CA / ☒ REV / REP. / 24 HRSDes. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

ESTIMATE NOT READY.

SMQ 328L - NBA / III

19022930/1/1

D.O.A - 27/12/2019

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$)

Survey Fee:

Transportation:

3 + PS, SI

Phone:

Other:

Report Format:

☐

Interview (\$)

☐

Tech. Insp (\$)

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 7 January 2020 4:08 PM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)  
**Subject:** RE: OD CLAIMS FOR SMQ 328 L -DOA: 27/12/2019

Dear George,

As instructed by our client, please proceed to repair the **insured vehicle SMQ 328L**, (Excess \$1000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

AIG OIC- [Mithoo Singh, Aashweenjeet Kaur] [Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 6 January 2020 12:46 PM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR SMQ 328 L -DOA: 27/12/2019

Dear George,

Estimate ready?

Insured still claiming?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 2 January 2020 2:33 PM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIMS FOR SMQ 328 L -DOA: 27/12/2019

Dear George,

Estimate ready?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 27 December 2019 5:17 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OD CLAIMS FOR SMQ 328 L

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL & Insurance certificate for your reference.

Kindly arrange the survey on 31<sup>st</sup> of Dec@11am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,

**George Wong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223

## View Received Message

This mail is associated with :

**\*SMQ328L (9083144926SG)**

OD

Dec 27 2019 2:00PM

[CHAN KHENG HUI]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **07/01/2020 15:49 PM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$7456.00) - SMQ328L - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:7456.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Mithoo Singh, Aashweenjeet Kaur	Date: 07 Jan 2020

**Preliminary Advice**

Vehicle No	: SMQ328L	Accident Date	: 27/12/2019
Make	: AUDI Q3	Policy No.	: 1900169975
Assignment Date	: 31/12/2019	Excess	: S\$1,000.00
Date of Inspection	: 31/12/2019	Est. Duration of Repair	: 10.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,264.00
Revised Amount	:S\$	7,456.00
Check Items (Estimated)	:S\$	2,285.00
Total	:S\$	9,741.00

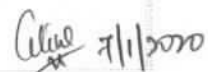
Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	74,900.00
Salvage Value	:S\$	
Margin for Repair	:S\$	120,100.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :





## Nivitha (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 27 December 2019 5:17 PM  
**To:** 'SUR'; 'assignments'  
**Cc:** 'Claims'  
**Subject:** OD CLAIMS FOR SMQ 328 L  
**Attachments:** SMQ 328 L 27122019.PDF; WhatsApp Image 2019-12-27 at 5.14.32 PM (1).jpeg; WhatsApp Image 2019-12-27 at 5.14.32 PM.jpeg

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL & Insurance certificate for your reference.

Kindly arrange the survey on 31<sup>st</sup> of Dec@11am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	411H
<b>Vehicle Details</b>	
Vehicle No.:	SMQ328L
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	DAX059818
Chassis No.:	WAUZZZFY7K2139013
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$43,629.00
Original Registration Date:	30 Sep 2019
First Registration Date:	30 Sep 2019
Transfer Count:	0
Actual ARF Paid:	\$53,081.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2029
PARF Rebate Amount:	\$39,810.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	29 Sep 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$37,912.00
COE Rebate Amount:	\$35,090.00
<b>Total Rebate Amount:</b>	<b>\$74,900.00</b>

The information contained herein is correct as at 31 Dec 2019

OK





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### Peugeot 308 1.6A Turbo Allure Glass Roof @ \$28,800.



Low Mileage, Low Depre, 1.98%  
Interest, Buy From Reputed  
Company.

Hamilton Autohub Pte StarAd



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- > Easy loan approval
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Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

Audi Q5

Any

Any

2019

Any

Any

Any

Available



#### ☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport

\$184,800

\$16,840 /yr

30-May-2019

1,984 cc

7,969 km

SUV

Available

1 Owner! Massive Savings From New! Almost New! Low Mileage Of Only 7000kms Clocked! 5 Years Warranty With Premium Automobiles!  
STA Welcome! Financing Available! View Today!

★ Posted: 30-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi



#### ☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport

\$192,999

\$17,550 /yr

29-Jun-2019

1,984 cc

2,800 km

SUV

Available

Sporty Monsoon Grey Exterior! Only 4 Months Old! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent  
Warranty Till Jun 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condi...

Premium Automobiles

★ Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

PREMIUM AD



#### ☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport S-Line

\$197,999

\$17,740 /yr

30-Aug-2019

1,984 cc

300 km

SUV

Available

Mileage Only 300Km! 5 Years Audi Agent Warranty Till August 2024/Unlimited Mileage! Latest S-Line Mythos Black Q5 With 24 Hours Audi  
Roadside Assist! Audi Management Unit! High Loan Approval! Fully Audi Agent Servicing Since Day One! Lowest Bank Interest Rate 2.28...

Premium Automobiles

★ Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

PREMIUM AD



#### ☐ Audi Q5 2.0A TFSI Quattro S-tronic

\$186,999

\$17,240 /yr

25-Mar-2019

1,984 cc

3,800 km

SUV

Available

Manhattan Grey Audi Q5! Audi Management Unit! Super Low Mileage. 5 Years Audi Agent Warranty Till March 2024! Unlimited Mileage!  
100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Call Now To...

Premium Automobiles

★ Posted: 23-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

PREMIUM AD



### Audi to debut new 'TFSI e' models

The latest phase of Audi's sustainable mobility offensive brings new petrol-electric variants to the A6, A7 Sportback, A8 and Q5 model lines.

Read this article



#### ☐ Audi Q5 2.0A TFSI Quattro S-tronic Sport

\$192,999

\$17,530 /yr

29-Jun-2019

1,984 cc

2,000 km

SUV

Available

Sporty Blue Audi Q5! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent Warranty Till Jun 2024! Unlimited  
Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Ple...

Premium Automobiles

★ Posted: 18-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

PREMIUM AD

Save this search criteria, to get email alerts whenever a match is found.

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Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status


For

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20 results/page






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## Audi Q5 Search Results (3 vehicles)

Sort by Most Popular

15 results/page

Car Model	Price	Dealer	Built in	User Rating
<b>Audi Q5</b>  <input type="checkbox"/> 2.0 TFSI qu S Tronic Sport (A)	<b>\$241,200</b> \$21,500 /yr	Premium Automobiles • 13.5km/l   248bhp   7-speed (A) S tronic	<b>Mexico</b>	★★★★★ 1 User Review <a href="#">Editor's Review</a>
<b>Audi Q5</b>  <input type="checkbox"/> 2.0 TFSI quattro (A) <input type="checkbox"/> 2.0 TFSI quattro S-Line (A)	<b>\$200,000</b>  <b>\$203,000</b>	Parallel Importers • 13.5km/l   248bhp   7-speed (A) S-tronic • 13.5km/l   248bhp   7-speed (A) S-tronic	<b>Mexico</b>	★★★★★ 1 User Review
<b>Audi SQ5</b>  <input type="checkbox"/> 3.0 TFSI qu tiptronic (A)	<b>\$319,600</b> \$27,900 /yr	Premium Automobiles • 11.4km/l   349bhp   8-speed (A) Tiptronic	<b>Germany</b>	★★★★★ 1 User Review <a href="#">Editor's Review</a>

Car Model

Price

Dealer

Built in

User Rating

15 results/page

2 result(s) for **Audi Q5** models no longer being sold by local distributors  
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Audi Q5  
(2009-2017)



Audi SQ5  
(2013-2017)

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SHORTLISTED HISTORY

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# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAN KHENG HUI  
 Period of Insurance : 30 Sep 2019 To 29 Sep 2020  
 Engine No. : DAX059818  
 Chassis No. : WAUZZZF7K2139013

Vehicle No. : SMQ328L  
 Policy No. : 1900169775  
 Endorsement No. : 000000000309294  
 Issued Date : 14 Oct 2019

### ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$1000

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAN KHENG HUI - \$1000 (Own Damage), \$1000 (Flood Cover), CHAN YEW CHUEN - \$1000 (Own Damage), \$1000 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125256

PREMIUM LEASING -LSYA

*Janile*

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S7123411H

Name: CHAN KHENG HUI

Birth Date: 09 Jul 1971

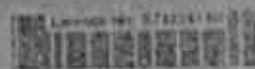
Issue Date: 17 Oct 2003



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

Class 3 Motor Cars and Motor Tractors (the weight of which laden does not exceed 2000 kilograms)

VALID DATE: 14 Nov 1992



NP 426A



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/12/2019 16:38
Date Of Accident	27/12/2019 14:20
Exact Location Of Accident	TANGLIN ROAD NEAR CHINA EMBASSY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMQ328L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHAN KHENG HUI
NRIC No	SXXXX411H
Email Address	CHAN.KIWI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97351331
Alternative Phone No	OFFICE-97351331

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900169975
Cover Note Number	

### Driver

Name of Driver	CHAN KHENG HUI
NRIC No	SXXXX411H
Date Of Birth	09/07/1971
Occupation	INDOOR
Date Of Driving Pass	14/11/1992
Driving Experience	27 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-97351331
Fax Number	
Contact Number	OFFICE-97351331

Address	BLK 17 CARNHILL CIRCLE #16-05
Postcode	229816
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

TRYING TO MOVE TO THE LANE TO THE RIGHT OF THE HONDA SLQ 3150 Z. WHICH WAS STATIONARY. HOWEVER, SIDE SWIPE THE LEFT OF AUDI AGAINST THE RIGHT BUMPER CORNER OF HONDA.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ3150Z
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

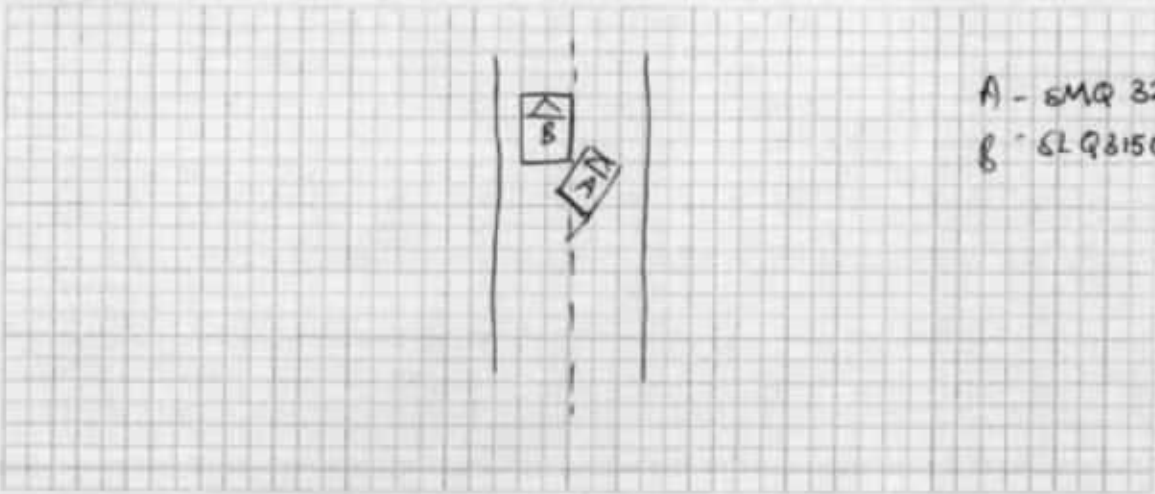
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: WONG KUAN SEN, Henry  
NRIC/FIN No.: G298743X



### SKETCH PLAN



Trying to move to the lane to the right of the Honda SLR 31502. ~~however~~ which was stationary. However, side swipe the left of Audi at against the right bumper corner of Honda.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature  
Name: Wally Nelson, Sr.  
NRIC/TIN No.: 629871432

Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 24627**

## Telefax

<b>Estimate</b>	:	Accident Repairs
<b>Workshop</b>	:	Ubi Road 1
<b>Contact No</b>	:	6366 2323
<b>Fax No</b>	:	6841 1183
<b>Reference</b>	:	PA/OD/1539/2019/NS
<b>Date</b>	:	02-Jan-20

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

<b>Owner's Name</b>	:	Ms Chan Kheng Hui
<b>Address</b>	:	17 Cairnhill Circle #16-05 Singapore 229816
<b>Telephone</b>	:	HP +65 97351331
<b>Type of Claim</b>	:	Own Damage Claims
<b>Policy No.</b>	:	1900169775
<b>Vehicle No</b>	:	<b>SMQ 328 L</b>
<b>Model Code</b>	:	Audi Q5 SPORT 2.0 TFSI qu
<b>Model / Year</b>	:	30/9/22019
<b>Engine No</b>	:	DAX 059818
<b>Chassis No</b>	:	WAUZZZF7K2139013
<b>Mileage</b>	:	-
<b>Date In</b>	:	-
<b>Estimated By</b>	:	Johnny Boo / Allan Wu
<b>Accident Date</b>	:	27-Dec-19
<b>Place of Accident</b>	:	Tanglin Rd Near China Embassy

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMQ 328 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 X	✓
2	To remove and transfer both lhs front and rear door's multi-lock system and power window devices.	S/N \$ 720.00 /	✓
3	To dismantle front bumper, lhs front fender, lhs front and rear doors. Inspect lhs B-pillar and lhs rear fender for damages. Renew front bumper, lhs front fender, lhs front and rear doors and lhs rear wheel arch trim. Reinstall all parts removed.	\$ 4,000.00 2500	✓
4	To respray front bumper, lhs front fender, lhs front and rear doors, door covers and wheel arch trims.	\$ 5,300.00 2200 3200	
5	To renew lhs rear rim. Carry out wheel alignment.	S/N \$ 280.00 X	
6	To carry out diagnostic check.	S/N \$ 192.00 /	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 10,972.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMQ 328 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER repair	\$ 2,364.00	
2	FRONT BUMPER GUIDE SECTION - LH X nn	\$ 34.00	
3	FRONT FENDER - LH repair BT	\$ 1,301.00	1040.80
4	FRONT FENDER BRACKET - LH X SVC	\$ 16.00	
5	FRONT FENDER BRACE - LH X SVC	\$ 206.00	
6	FRONT WHEEL HOUSING LINER - LH X SVC	\$ 246.00	
7	WHEEL HOUSING LINER ATTACHMENT PARTS X nn	\$ 35.00	
8	WHEEL SPOILER - LH X SVC	TBC	
9	FRONT WHEEL COVER - LH / RH X ✓ REC	1pc 2 \$ 1,154.00	577 922.40
10	S-LINE INSCRIPTION X nn	\$ 113.00	
11	DOOR - LH bt ✓	TBC	2377.60
12	OUTER DOOR SEAL - LH / RH ne ✓	NEC \$ 370.00	147.60
13	BONDING AGENT ne ✓	NEC \$ 45.00	35.92
14	CLEANING SOLUTION ne - nn	NEC \$ 65.00	
15	DOOR ATTACHMENT PARTS ? nn	\$ 239.00	
16	DOOR CATCH X bt	\$ 132.00	109.60
17	WINDOW REGULATOR - LH ? SVC	\$ 270.00	
18	FRONT DOOR COVER - LH ? REC	\$ 661.00	528.80
19	DOOR - RH bt ✓	TBC	2377.60
20	OUTER DOOR SEAL - RH ne ✓	NEC \$ 190.00	154.40
SUB TOTAL SPARE PARTS		: \$ 7,441.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMQ 328 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	BONDING AGENT <i>nn</i>	NEC \$	45.00
22	CLEANING SOLUTION <i>nn</i>	NEC \$	65.00
23	SEALING STRIP <i>?</i> <i>nn</i>	\$	15.00
24	DOOR CATCH <i>X</i> <i>SVC</i>	\$	132.00
25	DOOR HINGE HALF UPPER PART - LH UPPER <i>X</i>	\$	42.00
26	DOOR HINGE HALF LOWER PART - LH UPPER <i>X</i>	\$	42.00
27	DOOR HINGE HALF UPPER PART - LH LOWER <i>?</i>	\$	42.00
28	DOOR HINGE HALF LOWER PART - LH LOWER <i>?</i>	\$	42.00
29	REAR DOOR SEAL BRACKET - LH <i>?</i>	\$	39.00
30	REAR DOOR COVER - LH <i>?</i> <i>RRC</i>	\$	577.00 <i>461.00</i>
31	REAR WHEEL COVER - LH <i>see</i>	\$	487.00 <i>389.60</i>
32	REAR ALUMINIUM RIM - LH <i>X</i> <i>SVC</i>	\$	923.00
33	SUNDRIES <i>?</i> <i>RRC</i>	\$	400.00 <i>22.72</i>
TOTAL SPARE PARTS		: \$	10,292.00
TOTAL LABOUR CHARGES		: \$	10,972.00
GRAND TOTAL		: \$	21,264.00 <i>23,641.60</i>
			26,019.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

  
7/1/2020

Name : Rasul - Hp 96010068  
Surveyed Date : 31/12/19 @ 1120  
Authorised Date : 10 days  
Excess Cost :  
Liability : EXCESS. TBA  
Remarks :  
Revert  
Resurvey before paint

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant