

ASS. REC. BY:

REF: CS/CTI 19021917/UVf3

02

Special Instruction:

Surveyor: MARUSASSIGNMENT (Office)From (Person): Ben Tang of CTI Date/Time: 31.12.19 10.04.19

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLL 4169R Insured: YP 9557Xat Workshop m/s Specialist Motor Tel: 6747212of BK 3018 A Ubi Road 1 A01-26Policy No: \_\_\_\_\_ Claim No: SNM1917206145

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 26-12-2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 31.12.19 10.06.19 Person Contacted: Betty H.O.D. Endorsement: \_\_\_\_\_Vehicle: IN OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	<u>SLL 4169R - CC4/TP(1900 5931/ E163m2</u>
	<u>YP 9557X - X</u>

D.O.A. - 07/04/2019

**ASSIGNMENT**

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SLK 4169R*

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

*5*

days

Res:

Yes or No

Lum Sum:

*1.34*

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

*LYA 46216*

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

*SLK 4169R*

Yr Regn:

*2 17*

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

*CA*

Make:

*Subaru Forester*

c.c.

*1995*

Colour

*Brown*

A/C:

Insured / Std / NI / NA

Sp. Reading

*19366*

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

*JF-153SKC-566083764*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brakes: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

*225/60 R17*

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

*7*

mm

R/Bal.

*7*

mm

L/Bal.

*7*

mm

L/Bal.

*7*

mm

D.O.A.

*26/1/19*

D.O.I.

*2/1/20*

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

*Rear & Rear w/screen*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

*14/1/20 confirmed final by ~~SLK 4169R~~ with betty (Red 9289.10, 6070 \$6174)*

RECEIVED 10 JAN 2020

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

*2) 16/1 -typist*

Days Of Repair:

*5*

Resurvey No. of Trip:

*2*

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp

(\$

) \$ + RS. \$

☐

: Interview

(\$

) Photos

☐

: Tech. Invs

(\$

) Others

☐

: Weekend

(\$

TOTAL

Report Format :

*merimen*

Lump Sum / I.B.I: (\$

*6174*

*220*

**Summer Lee (LKK Auto)**

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 31 December, 2019 10:04 AM  
**To:** assignments@lkkauto.com  
**Subject:** FW: OUR REF: SNM19D206145/YP9557X/BEN & YOUR REF: SLL4169R- PRS - ACCIDENT INVOLVING SLL4169R & YP9557X ON DATE 26 DECEMBER 2019 1610 AT 31 CHANGI SOUTH ST. 1

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SLL4169R.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>  
**Sent:** Tuesday, December 31, 2019 9:51 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D206145/YP9557X/BEN & YOUR REF: SLL4169R- PRS -ACCIDENT INVOLVING SLL4169R & YP9557X ON DATE 26 DECEMBER 2019 1610 AT 31 CHANGI SOUTH ST. 1

Hi morning

Please arrange on the Thursday (02/01/20) morning Mr. Marcus Chua (LKK) to survey my vehicle SLL4169R.

Check for us OIC & Liability. ASAP (URGENT)

Thanks & regards  
Specialists Motor Pte Ltd  
Betty  
67472112

**From:** Ben Tang [mailto:Ben.Tang@sg.cntaiping.com]

**Sent:** Tuesday, 31 December, 2019 9:01 AM

**To:** cardoc@singnet.com.sg

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM19D206145/YP9557X/BEN & YOUR REF: SLL4169R- PRS -ACCIDENT INVOLVING SLL4169R & YP9557X ON DATE 26 DECEMBER 2019 1610 AT 31 CHANGI SOUTH ST. 1

**WITHOUT PREJUDICE**

Dear Sir,

We refer to your email dated 30 December 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Monday, December 30, 2019 5:49 PM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)

**Subject:** OUR REF: SNM19D206145/YP9557X/BEN & YOUR REF: SLL4169R- PRS -ACCIDENT INVOLVING SLL4169R & YP9557X ON DATE 26 DECEMBER 2019 1610 AT 31 CHANGI SOUTH ST. 1

Dear Ben,

Please conduct PRS –SLL4169R–soonest possible. Our Insured has not filed SAS Report

File with officer in charge –Ben Tang –DID: 6389 6175.

Dear Betty,

\*\*\* kindly quote our reference number when replying \*\*\*

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website:[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** SPECIALISTS MOTOR PTE LTD [<mailto:cardoc@singnet.com.sg>]

**Sent:** Monday, 30 December, 2019 2:26 PM

**To:** Claims Dept of CTI

**Subject:** ACCIDENT INVOLVING SLL4169R & YP9557X ON DATE 26 DECEMBER 2019 1610 AT 31 CHANGI SOUTH ST. 1

To whom it may concern

Please refer to above matter.

Attached GIA report for your perusal

My client vehicle (SLL 4169R) is claiming against your insured vehicle B (YP9557X).

Kindly arrange surveyor to survey the vehicle at

· Specialists Motor Pte Ltd  
· Blk 3018A Ubi Road 1  
· #01-26  
Singapore 408711

and check for us OIC & Liability. ASAP (**URGENT**)

Thanks & regards  
Betty  
Specialists Motor Pte Ltd

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 January 2020 3:12 PM  
**To:** SPECIALISTS MOTOR PTE LTD; SUR  
**Subject:** RE: SLL 4169R-DOA: 26/12/2019

Dear Betty,

Noted with thanks.

**Kindly send Final invoice and all supporting documents directly to CHINA TAIPING**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>  
**Sent:** Thursday, 16 January 2020 2:59 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: SLL 4169R-DOA: 26/12/2019

Hi Veron

Confirm

Thanks & regards  
betty

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 16 January, 2020 2:48 PM  
**To:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** FW: SLL 4169R-DOA: 26/12/2019

Dear Betty,

WITHOUT PREJUDICE

Finalize amount can confirmed?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 14 January 2020 10:45 AM  
**To:** Specialists Motor Pte Ltd <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SLL 4169R-DOA: 26/12/2019

Dear Betty,

Refer marking.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 14 January 2020 10:44 AM  
**To:** Specialists Motor Pte Ltd <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SLL 4169R-DOA: 26/12/2019

Dear Betty,

WITHOUT PREJUDICE

Finalize amount \$6174 @ 5 working days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 14 January 2020 10:45 AM  
**To:** Specialists Motor Pte Ltd; SUR  
**Subject:** RE: SLL 4169R-DOA: 26/12/2019  
**Attachments:** MARKING.pdf

Dear Betty,

Refer marking.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Tuesday, 14 January 2020 10:44 AM  
**To:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** SLL 4169R-DOA: 26/12/2019

Dear Betty,

WITHOUT PREJUDICE

Finalize amount \$6174 @ 5 working days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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15 vehicles

Forester

Advanced Search

Submit

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Forester	Any	Any	2017	Any	Any	Any	Available
	Subaru Forester 2.0XT Sunroof	\$89,800	\$10,840 /yr	10-Jun-2017	1,998 cc	32,300 km	SUV	Available
<div>1 Owner Only. Very Well Maintained By Previous Owner. Always Parked Under Shelter. Bank And In House Loan Available. Trade In Is...</div> <div>Viking Motor Pte Ltd</div> <div>Posted: 01-Jan-2020</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	Subaru Forester 2.0XT Sunroof	\$90,800	\$10,570 /yr	24-Oct-2017	1,998 cc	37,892 km	SUV	Available
<div>1.98% Exclusively Bank Rate 5 Years Warranty One Teacher Owner Road Tax Till 23/4/20 Selling Cheapest And Lowest With 100% Guar...</div> <div>Posted: 31-Dec-2019</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	Subaru Forester 2.0XT Sunroof	\$86,800	\$10,660 /yr	21-Apr-2017	1,998 cc	50,000 km	SUV	Available
<div>1 Owner, Agent Unit, Great Driving, Excellent Handling, Exceptional Safety, Versatility, And All Weather Capability, Flexible Loan, Immed...</div> <div>Posted: 30-Dec-2019</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	Subaru Forester 2.0i-L Sunroof	\$73,000	\$9,240 /yr	23-Jan-2017	1,995 cc	-	SUV	Available
<div>Flexible Repayment With In House Financing! Our Vehicle Inspected By Professional Team For Highest Quality! Owning A Car Is So Muc...</div> <div>Car Empire Automobiles Pte Ltd</div> <div>Posted: 29-Dec-2019</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	<div>Protect Absorber &amp; Ext Coil Spring Lifespan</div> <div>Subaru Forester Spring Stiffeners to improve driving comfort &amp; stopping capability enhancing vehicle safety.</div> <div>More info about this product</div>							
	Subaru Forester 2.0XT Sunroof	\$90,800	\$10,560 /yr	26-Oct-2017	1,998 cc	59,897 km	SUV	Available
<div>New Year Offer! 1 Careful Owner! Low Depreciation! Smell Like A New Car! Bank And In-House Full Loan At Low Interest Rate! Fully Age...</div> <div>Posted: 29-Dec-2019</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	Subaru Forester 2.0i-L Sunroof	\$76,800	\$9,840 /yr	03-Jan-2017	1,995 cc	35,000 km	SUV	Available
<div>1 Owner, Flexible Loan Available! 5 Years Agent Warranty. 100% Accident-Free. Still Maintain As Original Paintwork. Perfect Gearbox, 5...</div> <div>Posted: 27-Dec-2019</div> <div>Tags: 2017 Subaru Forester, 2017 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, forester, Used Subaru</div>								
	Subaru Forester 2.0XT Sunroof	\$94,000	\$11,720 /yr	09-Mar-2017	1,998 cc	55,500 km	SUV	Available
<div>Very Well Maintained And Recently Serviced. Always Parked Under Shelter. High Loans With Interest Rate From 2.28%. Trade In Is Wel...</div>								

Compare

Forester

 [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 924D

### Vehicle Details

Vehicle No.: SLL4169R

Vehicle to be Exported: No

Intended Deregistration Date: 02 Jan 2020

Vehicle Make: SUBARU

Vehicle Model: FORESTER 2.0I-L CVT AWD SR

Primary Colour: Brown

Manufacturing Year: 2016

Engine No.: FB20Y549077

Chassis No.: JF1SJ5KC5GG083764

Maximum Power Output: 110.0 kW (147 bhp)

Open Market Value: \$15,690.00

Original Registration Date: 24 Feb 2017

First Registration Date: 24 Feb 2017

Transfer Count: 0

Actual ARF Paid: \$15,690.00

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 23 Feb 2027

PARF Rebate Amount: \$11,767.00

### Intended COE Rebate Details

COE Expiry Date: 23 Feb 2027

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,209.00

COE Rebate Amount: \$34,449.00

**Total Rebate Amount: \$46,216.00**

The information contained herein is correct as at 02 Jan 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	27/12/2019 10:02
Date Of Accident	26/12/2019 16:10
Exact Location Of Accident	31 CHANGI SOUTH ST. 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL4169R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHOW YENG KIT WILSON
NRIC No	S1789924D
Email Address	MENGYEEHO@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96887765
Alternative Phone No	OFFICE-96887765

### Vehicle Particulars

Manufacturer	SUBARU
Model	FORESTER-2.0 I (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05022203
Cover Note Number	

### Driver

Name of Driver	HO MENG YEE
NRIC No	S6834428Z
Date Of Birth	15/10/1968
Occupation	INDOOR
Date Of Driving Pass	17/03/1997
Driving Experience	22 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96887765
Fax Number	
Contact Number	OFFICE-96887765
Email Address	MENGYEEHO@YAHOO.COM

Address	32 BEDOK RIA CRESCENT
Postcode	489848
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

MY CAR (SLL4169R) WAS PARKED STATIONERY AT THE LOADING BAY OF HO PRINTING. I WENT INTO THE LOGISTICS DEPT TO COLLECT MY GOODS. FIVE MINUTES LATER, A WORKER CAME IN AND INFORMED ME THAT A BIG TRUCK (CAR B-YP9557X) HAS REVERSED INTO MY CAR, CAUSING HIGE DAMAGE, AS IN PHOTOS, VIDEO (CCTV) FROM THE FACTORY IS ALSO PROVIDED.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP9557X
Vehicle Make/Model/Colour	
Details Of Properties	CAR B
Vehicle Category	GOODS VEHICLE
Name of Driver	TEO YEW HUAT
NRIC/Passport Number	S1292399F
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

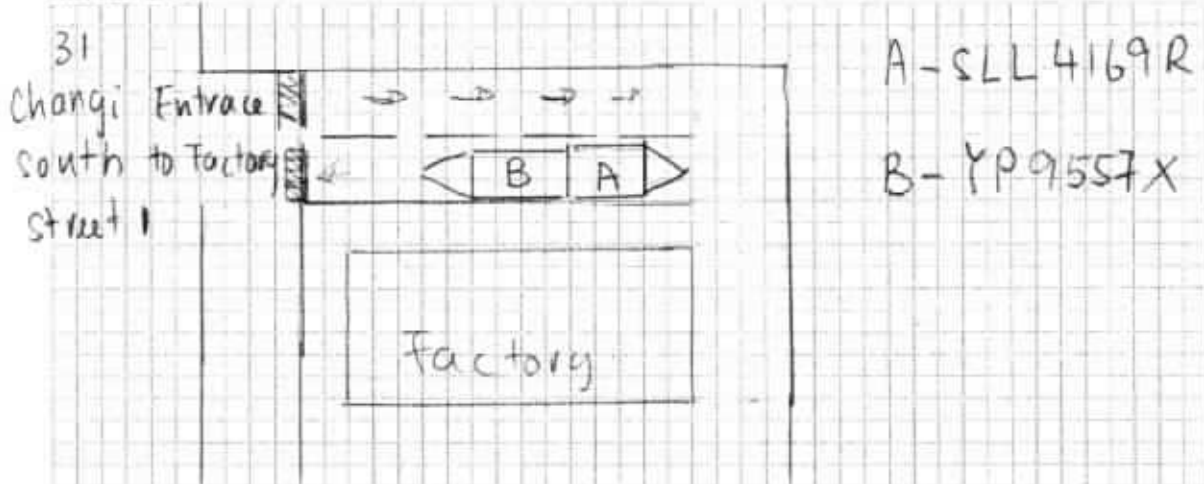
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

26/12/19

10.30 am



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My Car (SLL4169R) was parked stationary at the loading bay of Ho Printing. I went into the logistic dept to collect my goods. Five minutes later, a worker came in and informed me that a big truck (car B-YP9557X) has reversed into my car, causing huge damage, as in photo, video (CCTV) from the factory is also provided.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

27/12/19 10:30am



# INSURANCE CERTIFICATE Pg. 1



**LONPAC INSURANCE BHD** (896FC5635C)

(Incorporated in Malaysia)

Singapore Office: 300, Beach Road #17-04/07, The Concourse, Singapore 189555.

Tel: (65) 6250 7388 Fax: (65) 6296 3767 Website: www.lonpac.com.sg

GST Reg No.: F0-0005635-C

## THE SCHEDULE

<b>Class of Policy</b>	: MOTOR CAREPLUS	<b>Policy No.</b>	: Z19VP05022203
<b>Insured</b>	: CHOW YENG KIT WILSON	<b>Type of Cover</b>	: COMPREHENSIVE
<b>Address</b>	: 32 BEDOK RIA CRESCENT BEDOK RIA SINGAPORE 489848	<b>Replacing CN/Policy No.</b>	: Z19VP05022203
<b>Business or Profession</b>	: MANAGER	<b>Account No</b>	: Z10634

<b>Period of Insurance</b>	
(a) From 24/02/2019 To 23/02/2020 (both dates inclusive)	
(b) Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.	

Description of Vehicle	The Policy's Premium			
Vehicle/Trailer Regn. No	: SLL4169R	Premium Component	%	Amount (\$\$) Total (\$\$)
Make & Model of Vehicle	: SUBARU FORESTER 2.0 I 2.0	Basic Premium		2,209.42
Type of Body	: SUV - 5 DR	NCD	-50.00%	-1,104.71
Engine No	: FB20Y549077	OFD	-5.00%	-55.24
Chassis No	: JF1SJBKC5GG083764	Premium After Discount		1,049.47
Year of Registration	: 2017	Gross Premium		1,049.47
c.c./Tonnage	: 1,995	Actual Gross Premium		1,049.47
Seating Capacity	: 5	GST	7.00%	73.46
Sum Insured	: MARKET VALUE	Premium Payable		1,122.93
Excess	S\$ 0.00 (SECTION 1) INSURED / NAMED DRIVERS S\$ 2,000.00 (SECTION 1) UNNAMED DRIVERS S\$ 3,000.00 (SECTION 1) ADDITIONAL EXCESS FOR ELDERLY OR YOUNG AND/OR INEXPERIENCED DRIVERS S\$ 100.00 WINDSCREEN EXCESS LONPAC'S AUTHORISED WORKSHOPS			
Condition	: ACCIDENT REPAIRS AT LONPAC'S AUTHORISED WORKSHOPS OR DISTRIBUTOR-OWNED MOTOR WORKSHOP			



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**TAX INVOICE**

CHINA TAIPING INSURANCE (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

INV No. AC2000688  
INV Date 20/01/2020  
Reference CS/CTI19022917/Uvf3n2  
Code CTI

**PROFESSIONAL SERVICE FEE**

Vehicle No. SLL 4169R  
Insured Veh. YP 9557X  
Claim No. SNM19D206145  
Policy No. DMCVSN18317919011  
Accident Date 26/12/2019  
Inspection Date 02/01/2020

Description	Total
Survey Inspection	220.00
Resurvey Inspection	
Digital Photographs	
Transportation	
<b>Subtotal</b>	<b>220.00</b>
<b>GST (7%)</b>	<b>15.40</b>
<b>Grand Total</b>	<b>235.40</b>

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to **'LKK Auto Consultants Pte Ltd'**

**LKK Auto Consultants Pte Ltd**

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLL4169R/1912167

30<sup>th</sup> December 2019

The Manager  
Motor Claim Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Date of Accident : 26<sup>th</sup> December 2019  
Location : 31 Changi South St. 1

Third Party Claim Vehicle No : YP 9557 X  
Repair Cost For Vehicle No : SLL 4169 R Subaru Forester

## Estimate Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Rear boot cover <i>Sold</i>	1	1,070.00	\$ 1,070.00
2	Rear boot cover windscreen <i>shocked</i>	1	888.00	\$ 888.00
3	Rear boot cover windscreen moulding	1	64.00	\$ 64.00
4	Rear boot cover lock <i>2/shock</i>	1	105.00	\$ 105.00
5	Rear boot cover latch	1	24.00	\$ 24.00
6	Rear boot cover number plate lamp LH & RH <i>CAR</i>	2	74.00	\$ 148.00
7	Rear boot cover opening switch <i>2/2</i>	1	72.00	\$ 72.00
8	Rear boot cover antenna <i>11</i>	1	105.00	\$ 105.00
9	Rear boot cover garnish <i>310</i>	1	160.00	\$ 160.00
10	Rear boot cover garnish (centre) logo <i>m.s</i>	1	88.00	\$ 88.00
11	Rear boot cover garnish (centre) lower cover <i>D13</i>	1	65.00	\$ 65.00
12	Rear boot cover garnish (centre) clip <i>all</i>	1 set	60.00	\$ 60.00
13	Rear boot cover top spoiler <i>11</i>	1	675.00	\$ 675.00
14	Rear boot cover third brake light <i>11</i>	1	170.00	\$ 170.00
15	Rear boot cover emblem (Subaru) <i>all</i>	1	72.00	\$ 72.00
16	Rear boot cover emblem (Forester) <i>all</i>	1	72.00	\$ 72.00
17	Rear boot cover emblem (symmetrical AWD) <i>all</i>	1	72.00	\$ 72.00
18	Rear boot cover w/strip <i>7m</i>	1	120.00	\$ 120.00
19	Rear boot inner board (lower) <i>all/CAR</i>	1	180.00	\$ 180.00
20	Rear boot inner board (upper centre) <i>all</i>	1	48.00	\$ 48.00
21	Rear wiper motor <i>3M</i>	1	216.00	\$ 216.00
22	Rear wiper blade assy <i>11</i>	1	36.00	\$ 36.00
23	Rear boot damper LH & RH <i>11</i>	2	126.00	\$ 252.00
24	Rear boot hinge LH & RH <i>11</i>	2	44.00	\$ 88.00
25	Rear boot cabin interior garnish board (upper) LH & RH <i>all</i>	2	20.00	\$ 40.00

3492

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLL4169R/1912167

30<sup>th</sup> December 2019

No.	Particulars	Qty	Price	Amounts
	Balance b/f			\$ 4,890.00
26	Fender inner trim (lower)	2	188.00	\$ 376.00
27	Fender inner trim	2	68.40	\$ 136.80
28	Rear end panel	1	288.00	\$ 288.00
29	rear end panel inner garnish	1	40.00	\$ 40.00
30	Rear inner garnish clips	1 set	40.00	\$ 40.00
31	Tail lamp RH	1	432.00	\$ 432.00
32	Tail lamp panel	2	77.00	\$ 154.00
33	Rear fender	1	960.00	\$ 960.00
34	Rear fender inner panel	1	880.00	\$ 880.00
35	Rear fender glass moulding	1	54.30	\$ 54.30
				\$ 8,251.10
36	Blackvue camera (s/net)	1	790.00	\$ 790.00
37	Rear end panel sealer (s/net)	1	80.00	\$ 80.00
38	Rear windscreen sealant (s/net)	1	60.00	\$ 60.00
39	Rear boot reverse camera (s/net)	1	450.00	\$ 450.00
40	Rear fender quarter glass sealant (s/net)	1	40.00	\$ 40.00
				\$ 9,671.10

## Labour Charges :-

	Amounts
Cut out, renew, knocking & welding, straighten, re-align rear boot cover, rear bumper fascia, rear end panel, rear fender LH & RH, rear tail lamp panel RH, tail lamp RH, floor panel	\$ 2,800.00
Remove & replace rear cabin boot interior upholstery to fascillator repair	\$ 380.00
Remove & install rear windscreen glass	\$ 140.00
Tuff-kote on rear damage parts	\$ 160.00
Spray panting on damage parts	\$ 2,000.00
Check all lighting after repairs	\$ 40.00
Remove & install rear petrol tank	\$ 100.00
Remove & install rear fender glass	\$ 100.00
Labour Charge	\$ 5,720.00
Total Amount	\$15,391.10

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLL4169R/1912167

03rd January 2020

The Manager  
Motor Claim Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

3/3

Date of Accident : 26<sup>th</sup> December 2019  
Location : 31 Changi South St. 1  
Third Party Claim Vehicle No : YP 9557 x  
Repair Cost For Vehicle No : SLL 4169 R Subaru Forester

## Supplementary Supply of Parts

No.	Particulars		Qty	Price	Amounts
1	Tail Lamp Clip	@4.50	4	18.00	\$ 18.00
					\$ 18.00

GST will be reflected in the final bills.

Parts:  $4300 + 18.00 = 4318.00$   
less 20%  $= 863.80$   
s/nett  $3454.40$   
 $= 900$   
 $= 4354.40$   
labour  $= 1970.00$   
 $= 6324.40$

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/CTI19022917/UVF3N2  
**Date:** 20/01/2020

### REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN18317919011  
 Claimant Vehicle No: SLL4169R Insured Vehicle No: YP9557X  
 Date of Loss: 26/12/2019 Nature of Claim: TP Claim No: SNM19D206145

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL4169R Engine No: FB20Y549077  
 Make & Model: SUBARU FORESTER, 2.0 i (A) Chassis No: JF1SJ5KC5GG083764  
 Reg. Date: 24/02/2017 (Man. Year: 2016) Odometer: 59366 km  
 Colour: Brown  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/60R17 Rear Tyre Size: 225/60R17  
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm  
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,743.10	4,204.00	5,539.10	56.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,720.00	1,970.00	3,750.00	65.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>15,463.10</b>	<b>6,174.00</b>	<b>9,289.10</b>	<b>60.07</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,082.42</b>	<b>432.18</b>	<b>650.24</b>	<b>60.07</b>
<b>Nett Amount (S\$)</b>	<b>16,545.52</b>	<b>6,606.18</b>	<b>9,939.34</b>	<b>60.07</b>

### INSPECTION

Date of Assignment: 03/01/2020  
 Date Inspected: 02/01/2020 Inspected At: Specialists Motor Pte Ltd (HQ)  
 Blk 3018A Ubi Road 1, #01-24/25/26  
 Singapore 408711  
 Estimated Period of Repair: 5.0 days

**Adjuster:** MARCUS CHUA

**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
<b>Parts:</b>	M1-SUV	SUBARU FORESTER 2.0 i (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLL4169R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT COVER	Badly Dented	1,070.00 F	*1,070.00 FL
2	1		*REAR BOOT COVER WINDSCREEN	Shattered	888.00 F	*888.00 FL
3	1		*REAR BOOT COVER WINDSCREEN MOULDING	Necessary	64.00 F	*64.00 FL
4	1		*REAR BOOT COVER LOCK	Dented/Shorted	105.00 F	*105.00 FL
5	1		*REAR BOOT COVER LATCH	Not Necessary	24.00 F	*- FL
6	2		*REAR BOOT COVER NUMBER PLATE LAMP LH & RH	Cracked	148.00 F	*148.00 FL
7	1		*REAR BOOT COVER OPENING SWITCH	Damaged	72.00 F	*72.00 FL
8	1		*REAR BOOT COVER ANTENNA	Not Necessary	105.00 F	*- FL
9	1		*REAR BOOT COVER GARNISH	Broken	160.00 F	*160.00 FL
10	1		*REAR BOOT COVER GARNISH (CENTRE) LOGO	Missing	88.00 F	*88.00 FL
11	1		*REAR BOOT COVER GARNISH (CENTRE) LOWER COVER	Distorted	65.00 F	*65.00 FL
12	1		*SET REAR BOOT COVER GARNISH (CENTRE) CLIP	Necessary	60.00 F	*60.00 FL
13	1		*REAR BOOT COVER TOP SPOILER	Not Necessary	675.00 F	*- FL
14	1		*REAR BOOT COVER THIRD BRAKE LIGHT	Not Necessary	170.00 F	*- FL
15	1		*REAR BOOT COVER EMBLEM (SUBARU)	Necessary	72.00 F	*72.00 FL
16	1		*REAR BOOT COVER EMBLEM (FORESTER)	Necessary	72.00 F	*72.00 FL
17	1		*REAR BOOT COVER EMBLEM (SYMMETRICAL AWD)	Necessary	72.00 F	*72.00 FL
18	1		*REAR BOOT COVER W/STRIP	Twisted	120.00 F	*120.00 FL
19	1		*REAR BOOT INNER BOARD (LOWER)	Deformed/Cracked	180.00 F	*180.00 FL
20	1		*REAR BOOT INNER BOARD (UPPER CENTRE)	Not Necessary	48.00 F	*- FL
21	1		*REAR WIPER MOTOR	Jammed	216.00 F	*216.00 FL
22	1		*REAR WIPER BLADE ASSY	Not Necessary	36.00 F	*- FL
23	2		*REAR BOOT DAMPER LH & RH	Not Necessary	252.00 F	*- FL
24	2		*REAR BOOT HINGE LH & RH	Not Necessary	88.00 F	*- FL
25	2		*REAR BOOT CABIN INTERIOR GARNISH BOARD (UPPER) LH & RH	Cut	40.00 F	*40.00 FL
26	1		*FENDER INNER TRIM (LOWER)	O/s Deformed	376.00 F	*188.00 FL
27	2		*FENDER INNER TRIM	Not Necessary	136.80 F	*- FL
28	1		*REAR END PANEL	Repair	288.00 F	*- FL
29	1		*REAR END PANEL INNER GARNISH	Not Necessary	40.00 F	*- FL
30	1		*SET REAR INNER GARNISH CLIPS	Not Necessary	40.00 F	*- FL
31	1		*TAIL LAMP RH	Broken	432.00 F	*432.00 FL
32	2		*TAIL LAMP PANEL	Repair	154.00 F	*- FL
33	1		*REAR FENDER	Repair	960.00 F	*- FL
34	1		*REAR FENDER INNER PANEL	Repair	880.00 F	*- FL
35	1		*REAR FENDER GLASS MOULDING	Not Necessary	54.30 F	*- FL
36	1		*BLACKVUE CAMERA	Shorted	790.00 FS	*480.00 FS
37	1		*REAR END PANEL SEALER	Not Necessary	80.00 FS	*- FS
38	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
39	1		*REAR BOOT REVERSE CAMERA	Shorted	450.00 FS	*380.00 FS
40	1		*REAR FENDER QUARTER GLASS SEALANT	Not Necessary	40.00 FS	*- FS
41	4		*TAIL LAMP CLIP	Necessary	72.00 F	*18.00 FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$) 9,743.10 5,030.00

- List Item Discount on L Items 0.00/20.00% (S\$) 0.00 826.00

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)						9,743.10 4,204.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	CUT OUT,RENEW,KNOCKING & WELDING,STRAIGHTEN,RE-ALIGN REAR BOOT COVER,REAR BUMPER FASCIA,REAR END PANEL,REAR FENDER LH & RH,REAR TAIL LAMP PANEL RH,TAIL LAMP RH,FLOOR PANEL	New	2,800.00	800.00
2	REMOVE & REPLACE REAR CABIN BOOT INTERIOR UPHOLSTERY TO FASCILLATOR REPAIR	New	380.00	80.00
3	REMOVE & INSTALL REAR WINDSCREEN GLASS	New	140.00	120.00
4	TUFF-KOTE ON REAR DAMAGE PARTS	New	160.00	50.00
5	SPRAY PAINTING ON DAMAGE PARTS	New	2,000.00	900.00
6	CHECK ALL LIGHTING AFTER REPAIRS	New	40.00	20.00
7	REMOVE & INSTALL REAR PETROL TANK	New	100.00	0.00
8	REMOVE & INSTALL REAR FENDER GLASS	New	100.00	0.00
Gross Labour Cost (S\$)			5,720.00	1,970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >