From: Date:	Veli No. SHC 8066 Y VI Roya: 28/05 3015				
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi / Prime Mover /				
OD (TP) VS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or				
To Inspect Vehicle No. & HO 6624M	Make: METCHES BONZ E220001 CO 2143				
at Workshop m/s COGF Jungani	Colour WANTE A/C Insured / Std / NI / NA				
01	Sp.Reading 7 55002 T/Radio: Insured / Std / NI / NA				
Insured. GBF 73433	Eng/No.				
Policy No:	CNo: WDD2120012817320 '				
Chaines No. MT/1076356-002	Gen. Cond. Good (Fair Poor / Burnt				
Sum Insured Excess:	Steering Inorder Jammed / Leaked / Burnt or				
(Client's Record)	Brake: Unorder ( Jammed / Leaked / Burnt or				
Make of Veh:	Modi Nil (S/Rim / STD A/Rim or				
	Tyre Size: F: 225 55 R16				
(Policy Condition)	R:				
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /				
repair at the time of inspection.	TOYOTYOKO OF WESTLAND				
Bal, or Market Value	Front Rear				
IDAC Accident Rport Consistent? : Yes or No	R/Bal C mm R/Bal. 6 mm				
GIA / PR Seem: Consistent? : Yes or No.	L/Bal C mm L/Bal C mm				
Est. Repairs: 4 days Res.: Yes or No	D.O.A. 16/12/19 D.O.L. 17/12/19				
Lum Sum: % 3 Val. Yes or No	Survey held at /suntenade ly = (coyong)				
OA A DELLA DED. A SAUDE	Des. of Clamages: Frt / Rear / O/S / N/S / U/C / Rooftop or				
CA / REV / REP. / 24 HRS Vehicle: IN / OUT					
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.				
Date / Time Action / Instruction					
NO POTENT RECEIVED	1 0 3 JAH 2020 (TV)				
SAC SOLLY COS/GRE INCOME.	7.19				
45:\$3700/= with A repaired	45 NI H				
confirm with Jumani on 30	112/19 / mrays				
CROOL \$5301.44, 59%)					
, ,	(31/12/2019,				
	γ ν 1 ε 1				
Outs/Fine, File Parts to? : Preli. Report	Days Of Repair: 4				
on Mush Final Report	Resurvey No. of Trip: / Survey Fee:				
Date/Grac. File Battern Io?	Temportolesc				
a Add Fe	e: Site Insp (\$ )3+#ssi				
350	Interview (5 ) Shows				
Report Formes: 7/	: Tech Inve (2 ) own				
Lump Sum / LP/S = 3700	Westend 15				
7 - 17	(A)				

# Shiau Chan (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Thursday, 2 January 2020 3:35 PM

To:

Shiau Chan (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Hi,

Claim created.

With Regards

#### Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers



From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 2 January 2020 1:43 PM

To: MTCL@income.com.sg

Subject: REQUEST CLAIM NUMBER

Dear Sir/Madam,

Please refer to the below:

# TP Claims against NTUC Income: Follow-Through Survey

Date:

02/01/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D
1	MT/1076356-002	COMFORT TRANSPORTATION PTE LTD	SHC 8066Y	GBF 7343J	L

#### Best Wishes for Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

**Enquire Vehicle Insurance Details** 

Vehicle No. Incident Date/Time

Search Status Insurance Company Code

Insurance Company Name

GBF7343J

16 Dec 2019 / 13:45:00

Successful

N12

NTUC INCOME INS CO-OP LTD

Previous

OK

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Driving Experience

Mobile Number

Fax Number Contact Number EMail Address

Gender

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or wilholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol><li>By the ladgement of this report to the insurers, you hereby constroresaid.</li></ol>	sent to the archiving of this report at the centre and to copies of the report being made available
Charles to the law to	ACCIDENT STATEMENT
Date Of Report	16/12/2019 15:53
Date Of Accident	16/12/2019 13:45
Exact Location Of Accident	ALONG SIN MING DR
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC8066Y
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	E220
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	
Name of Driver	LIM MONG CHEW
NRIC No	S0104487G
Date Of Birth	08/04/1955
Occupation	OUTDOOR
Date Of Driving Pass	16/03/1977

42 YEARS AND 9 MONTHS

LIMMONGCHEW@GMAIL.COM

(LOCAL) +65-96329329

MALE

. Address

BLK 15 MARSILING LANE #11-179

Postcode

730015

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY.

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

**GBF7343J** 

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1** 

. Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

LIM MONG CHEW

84

BACK PAIN

SHC8066Y

YES

NO

#### Sketch Plan Pg. 1

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance competities to repudiate policy liability.
- The issue and acceptance of this Form by incurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you kereby consent to the archiving of this report at the centre and to copies of the report being made available aforesald.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set but in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/low firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
  - (iv) administering my claims (including the mailing of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to tring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents[including their lawyers/law firms], which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

COMPOSIT STANSPORTATION , TEXT

Driver's Signature

(If driver is not the policyholder)

Date & Time

Olivia wendy

Reporting Centre Personnel's Signature

RIBIC/FIN No.

LEGITT SAF

		, Sketch Plan Pg. 2	
SKETCH PLAN	918066	GBF 72,4°	2/
41	MSTANCES OF THE	raffic light	B=GBF7345
al	John Become Colors	Charge and Charge and Drive Drive the Drive and Borne an	ny veny standin from
COMPOUNTRANS			Reporting Centre Personnel's Signature Variety NERC/FISS No.

# OMFORTDELGRO ENGINEERING

'member of COMFORTDELGRO

# ComfortDelGro Engineering Pte Ltd

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO. 305367532
OMER		REGN NO.: SHC8066Y	MILEAGE
S COMFORT TRANSPORTATION PTE OMERNO. 7010045 ESS 383 SIN MING DRIVE	LTD	MERCEDES BENZ	FUEL E 1/2 E
Singapore SINGAPORE 575717		MODEL B220CDI(B6)	DATE:TIME IN 16.12.2019 14:25
(P)		YR OF MANU 28.05.2015	TARGET DATE
DUNT CARD NO.		CHASSIS CODE WDD2120012B17322	COMPLETION DATE/TIME:
Accident Date: 16.12.2019 NATURE: 3P 16.12.19	JOB DESCRIPTION		
S/NO LABOR CODE	DESC	RIPTION	HOV?
		Ŷħ E	
		j	7/1
		(S)	
		g_l	

SERVICE ADVISOR CUSTOMER'S SIGNATURE adgement Sign But Pass Vehicle No.: SHC8066Y JU NTUC LKK SHC8066Y Service Advisor Signature/Date Name of Senios Advisor Date imed to Service Reception upon collection

To be kept by Security Guard

# . COMFORTDELGRO ENGINEERING PTE LTD

by the insurance company.

REPAIR ESTIMATE\*

VEHICLE NO: SHC 8066Y

DATE 17/12/2019 10:00

wine - pr

MAKE

.

Parts Description/ Labour	Type	Unit Price	Ĩ	Amount
Boot Lid DD			\$	2,470.00
Boot Lid Lock			S	275.00
Boot Lid 'E220' Emblem Wes			s	54.30
Boot Lid Star Logo			6	45.00
Boot Lid 'CDI' Emblem			0	
The Secretary Control of the Secretary Control			2	54.30
License Plate Trim Cover			\$	96.70
Rear Bumper Cul			2	1,510.00
Rear Bumper Reinforcement 7 km		V-S1	S	1,150.00
Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$	270.00
Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$	250.00
Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	S	230.00
Rear Bumper Lower Cover XVVV			\$	325.00
Rear Panel End 7 Xm			\$	1,380.00
Rear Panel Inner Garnish 7 8 44			S	240.00
Rear Panel Inner Garnish Clip (10pcs) X			\$	40.00
SUB TOTAL			s	8,390.30
1 585 708	uto Cansul	ants hence notify	tá	1,678.06
DISCOUNTED TOTAL	pairer of th	ants hence notify a following:	1	6,712.24
DISCOUNTED TOTAL	NAMES DESCRIPTION	CO TOKIN TELESCOPY	1	
77/09	MIS IN SID	TITLE SECTION AND ADDRESS.	H	33063
* Thro	POYTUNE T	CONTRACTOR STATE AND ADDRESS OF THE PARTY OF	Ш	
+ Sur :	-	The stored	1	
0.00	ect to firm and	33 for survivorum.		2727.70
Boot Lid Sovereign' Sticker 1940	dget by E.		\$	25.00
Rear No. Plate X (A)		111	\$	56.20
Rear Bumper Sensor X VIV			S	388.00
Rear Bumper Rubber Mat NCL			5	50.00
	an CLX	Sam (X)	s	519.20
K	1000	9 HOOMS	1	OM.
75	1/15/	Larcare		
Labour Charge	P.C.	18 48/15		
Panel Beating	2000	6 4	\$	800.00
Spray Painting Charge	800	-205	S	750.00
Wiring Charge	DVER	of one to	\$	50.00
Tuff Kote	AL.	of land	\$	50.00
Remove/Refix Reverse Sensor	000	1	s	120.00
	/			7/20000
TOTAL LABOUR			\$	1,770.00
ESTIMATE TOTAL			S	9,001.44

# COMFORTDELGRO ENGINEERING

Our Job Ref No

305367532

Date

26/12/2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156

#### FINALIZATION FORM

To	8 =	LKK	_	Fax:	
Attn		RAM			
		: SHC8066Y	_	5367141	16.12.19
The	survey	and estimates of the repairs of the above	e-mentioned	vehicle are as	follows:-
1.	The	repair job shall bill to: NTI	uc	***	GBF7343J
2.	The	finalized amount shall be:		1##	
	(a)	Spare Parts after List discount			
	(b)	Labour Charges	r##		
		Total for Part-By-Part Repair Cost			****
	(c.)	Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Les Final Lumpsum Repair cost	ss: 20%	N	\$3,700.00
3.	Estin	nated normal period for repairs:4	work	ing days	
4.		shall treat the above amount as Correct in 7 working days	t and Confirm	med if there is	no reply from you
5.	Than	k you for your assistance.	0.00	confirm the est zed amount	imates and
		`			/ /

# Signature :

Name

JUMANI

Tel

6214 8315

Fax

65468156

Signature : Name :

Date

30/12/19

Ram

# For Official Use Only

	Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1.	Rental Rate P/Day		YES		
2.	Loss of Income Paid		N		
3.	Survey Fees				
4.	LTA Search Fee	\$7.49			
5.	Medical Fees (on behalf of driver, if applicable)				
6	Overrun				

Remarks					
		 			_



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NITLI	IC INCOME INCLI	RANCE CO-OPERATIVE LTD	Ref:	NE/INC4002204	E/Ent2n2
NIU	IC INCOME INSUR	CANCE CO-OPERATIVE LTD	rtet;	NS/INC1902291	6/Fqr3n2
		D UNION HOUSESINGAPORE	Date:	10-01-2020 INC4	
1.		Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	GBF 7343J	Veh. I	nspected	SHC 8066Y
	Policy No.		Cover	age (\$)	0.00
	Claim No.	MT/1076356-002	Exces	s (\$)	0.00
	Assign From		Assig	n Date	17/12/2019
2.		Vehicle Parti	culars &	Condition	
	Make & Model	MERCEDES BENZ E220 CDI	c.c		2143
	Engine No.	HIDDEN	Year	of Reg.	2015
	Chassis No.	WDD2120012B173220	Colou	r	WHITE
	Odometer	735002	Steeri	ng	IN ORDER
	Brakes IN ORDER Modification		SPORTS RIM		
	General	FAIR			
3.		Condit	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	225/55 R16	WEST	LAKE	6 mm
	L/H Front Tyre	225/55 R16	WEST	LAKE	6 mm
	R/H Rear Tyre	225/55 R16	WEST	LAKE	6 mm
	L/H Rear Tyre	225/55 R16	WEST	LAKE	6 mm
4.		Descripti			
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR POR	TION.	
	DAMAGES SEE D	ETAILS.			
5.		Genera	Inform	nation	
	Accident Date	16/12/2019	Inspe	ction Date	17/12/2019
	Survey held at	COMFORTDELGRO ENGINEE	RING PT	ELTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A WIT CE TO YOUR INSTRUCTIONS, V			
5b.		Estimate	Days o	f Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		4 Working Days	



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8066Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID	DENTED	2,470.00	2,470.00
1	BOOT LID LOCK	NOT NECESSARY	275.00	
1	BOOT LID "E220" EMBLEM	NECESSARY	54.30	54.30
1	BOOT LID STAR LOGO	BROKEN	45.00	45.00
1	BOOT LID "CDI" EMBLEM	NECESSARY	54.30	54.30
1	LICENSE PLATE TRIM COVER	NOT NECESSARY	96.70	
1	REAR BUMPER	CUT	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	1,150.00	
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	NOT NECESSARY	270.00	
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	NOT NECESSARY	250.00	
2	REAR BUMPER RETAINER MOUNTING (LH/RH) @\$115.00	NOT NECESSARY	230.00	
1	REAR BUMPER LOWER COVER	NOT NECESSARY	325.00	
1	REAR PANEL END	NOT NECESSARY	1,380.00	
1	REAR PANEL INNER GARNISH	NOT NECESSARY	240.00	
10	REAR PANEL INNER GARNISH CLIP	NOT NECESSARY	40.00	
	LESS 20% DISCOUNT		-1,678.06	-826.72
	Control of the Contro		6,712.24	3,306.88
	SPECIAL NETT ITEMS			
1	BOOT LID SOVEREIGN STICKER (SN)	NECESSARY	25.00	25.00
1	REAR NO PLATE (SN)	NOT NECESSARY	56.20	
1	REAR BUMPER SENSOR (SN)	NOT NECESSARY	388.00	
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
	111 2		519.20	75.00
	LABOUR			
	PANEL BEATING.		800.00	720.00
	SPRAY PAINTING CHARGE.		750.00	400.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	30.00

Report Ref No. NS/INC19022916/Fqf3n2



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







	Page No.:2 of 2
v	Our Adjusted

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE/REFIX REVERSE SENSOR.		120.00	80.00
			1,770.00	1,260.00
	GRAND TOTAL		9,001.44	4,641.88

RECOMMENDED COST OF LUMP SUM REPAIRS	3,700.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC19022916/Fqf3n2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whateverse, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report in whole or in part, does so at his or her own risk.