

ASS. REC. BY:

REF: CS/MSG19022911/K9f3 52

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Chhin Nyuk Pui

of

MSG

Date/Time: 31.12.19 9am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJP 19826

Insured:

PC 22756

at Workshop m/s

Chung Hoe

Tel:

64812001

of 10 Amc Ind Part 2A # 01-04

Policy No:

B 2909991MKF

Claim No:

616252

Sum Insured:

Excess:

Make of Veh:

D.O.A. 26.12.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

rup"

H.O.D. Endorsement:

Date/Time: 31.12.19. 9:30am

Person Contacted:

Dorlyn Li

Vehicle IN (OUT)

Date/Time	Action/Instruction (✓) Estimate
	PC 22756 : 03/11/15012873 / Kabin 2 DOR 28/07/2015
	SJP 19826 X
03/01/20	10.15am revised to Chhin Nyuk Pui via Merimen.
11/12	11 L1 Lny 8 3250r Carbrim (Red 1693.12, 34%)

Merimen e-Claims

12/24/2019

ASS. REC. BY:

REF: MSG /

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No:

at Workshop mv's

of

Insured:

Policy No.

Claims No.

Sum Insured:

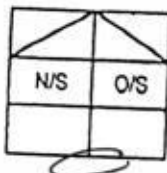
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5-4 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STP 1982G

Yr Regn: 03, 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Odyssey

c.c. 2354

Colour

M. P. White

A/C: Insured / Std / NI / NA

Sp. Reading

96.750

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JHMRB 3850 9C 200384

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModl: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

F: 245/358R20

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal.

3

mm

R/Bal.

6

mm

L/Bal.

3

mm

L/Bal.

6

mm

D.O.A.

26 / 12 / 19

D.O.I.

2 / 1 / 2020

Survey held at

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 / File pass to

RECEIVED 11 FEB 2020

11/2/2020

Date/Time, File Pass to?

11/2/2020

Date/Time, File Return to?



: Prel. Report



: Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Fees

Others

TOTAL

Report Format:

MER-TP

Lump Sum / I.B.I. (\$

3250

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Dec 2019 18:00		31 Dec 2019 09:22 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	THE NATIONAL KIDNEY FOUNDATION , Co. Reg. No.: NA			
Main Claimant:	LUA KIM HUA , ID: S1554930J			
Vehicle Reg. No.:	SJP1982G	Date of Loss:	26/12/2019 11:00 - :59 [129 Months and 13 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP	Policy/Cover Note No.:	B29089891MKF (Comprehensive) Coverage: 18/07/2019 - 17/07/2020	
Vehicle Reg. No. (Insured):	PC2275E	Policy No. (Claimant):	DMPCSN3025751902	
		Excess:		
Repairer:	Cheng Hoe Motor Pte Ltd (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT, 568047 Ang Mo Kio - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]			
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/01/2020]			
Driver/Custodian (Insured):	SEAH CHOONG NGEE (66 / Male), NRIC: S0188321F, Tel: +6592270668 Email: NOEMAIL			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 30/12/19. Liab: clear. Manual assigned to LKK.			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 30 December 2019 4:36 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJP1982G (DOA: 26/12/2019) PC2275E (MSIG) resend

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua
Sent: Monday, 30 December, 2019 3:55 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>
Subject: FW: FW: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJP1982G (DOA: 26/12/2019) PC2275E (MSIG) resend

Resend

Best Regards

Winnie Chua
Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

A Member of **MS&AD** INSURANCE GROUP

From: Cheng Hoe Motor Pte Ltd (AMK) [<mailto:chmamk@singnet.com.sg>]
Sent: Monday, 30 December 2019 3:46 PM
To: Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Cheng Hoe <chmotor@singnet.com.sg>
Subject: Re: FW: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJP1982G (DOA: 26/12/2019) PC2275E (MSIG) resend

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi All,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

P/S : Please assist to advise who is the officer-in-charge for the above case.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel : 64812001

On Mon Dec 30 2019 15:36:18 GMT+0800 (Singapore Standard Time) Winnie Chua <pingping_chua@sg.msig-asia.com> wrote:

----- Original Message -----

Hi,

We refer to your email/faxed dated 30/12/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G |

msig.com.sg 



From:

Cheng Hoe Motor Pte Ltd (AMK) [<mailto:chmamk@singnet.com.sg>]

Sent: Monday, December 30, 2019 11:13 AM

To: Claims <claims@sg.msig-asia.com>; Cheng Hoe <chmotor@singnet.com.sg>

Subject: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJP1982G (DOA: 26/12/2019)

EXTERNAL EMAIL:

Be careful when you click any links or open any attachment(s).

Dear Sir,

OUR CLIENT : SJP1982G

DOA : 26/12/19 @ 1130HR

YR INSURED : PC2275E (THE NATIONAL KIDNEY FOUNDATION)

(A) Kindly provide us your surveyor listing for the selection on the survey.

(B) Also, please advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Regards

Dorlyn

Cheng Hoe Motor Pte Ltd

Tel :64812001

Fax : 64821296

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chhia Nyuk Pui

Date: 03 Jan 2020

Preliminary Advice

Insured Vehicle No	: PC2275E	Accident Date	: 26/12/2019
TP Vehicle No	: SJP1982G	Assignment Date	: 31/12/2019
Make	: HONDA ODYSSEY	Est. Duration of Repair	: 6.00
Date of Inspection	: 02/01/2020		
Inspection At	: CHENG HOE MOTOR PTE LTD (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT SINGAPORE 568047		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,943.12
Revised Amount	:S\$	4,187.89
Check Items (Estimated)	:S\$	530.16
Total	:S\$	4,718.05

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/12/2019 14:04
Date Of Accident	26/12/2019 11:30
Exact Location Of Accident	GEYLANG BAHRU SLIP RD TWDS BENDEMEER ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJP1982G
Insured/Policyholder	
Name Of Registered Owner	LUA KIM HUA
NRIC No	SXXXX930J
Email Address	HUAYIE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93389845
Alternative Phone No	OTHERS-93389845

Vehicle Particulars

Manufacturer	HONDA
Model	ODYSSEY 2.4L AT SR
Exact Purpose for which vehicle was being used at time of accident	PTE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

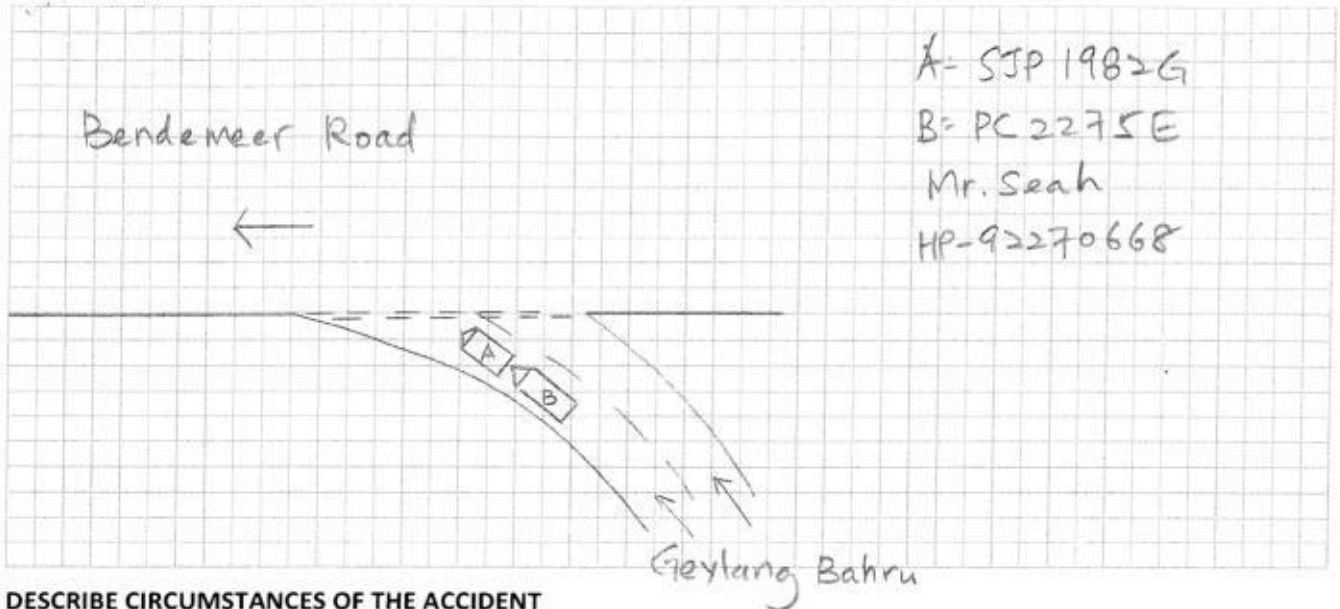
Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3025751902
Cover Note Number	13/03/19 - 12/03/20

Driver

Name of Driver	LUA KIM HUA
NRIC No	SXXXX930J
Date Of Birth	16/05/1962
Occupation	INDOOR
Date Of Driving Pass	28/07/1980
Driving Experience	39 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93389845
Fax Number	
Contact Number	OTHERS-93389845
EEmail Address	HUAYIE@GMAIL.COM

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stationary waiting for main road traffic to clear when suddenly vehicle B hit me from behind.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: (HUK)
NRIC/FIN No.: 27/12/19

GIARMC SketchPlanForm_V3 () Claim Own Policy (☒) Claim Third Party () Reporting Only
() Claim OD/TP at other workshop ()

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S: MSIG INSURANCE (S) PTE LTD (SGX)
 16 RAFFLES QUAY
 #24-01 HONG LEONG BUILDING
 SINGAPORE 048581

TEL: 68277660

FAX: 62257402

ATTN: Motor Claim Department

Estimate No: ES1992436/AMK
 Date: 02 Jan 2020
 Policy No: DMPCSN3025751902
 Veh Reg No: SJP1982G
 Make/Model: HONDA ODYSSEY 2.4L AT SR

WS Ref: TP/MSIG/AMK

Claim Type: Third Party

Accident Date: 26-12-2019

TP Veh Reg No: PC2275E

Chassis No: JHMRB38509C200384
 Engine No: K24Z21300390
 Reg. Date: 13-03-2009

Estimate Repair Cost to Vehicle No :SJP1982G

Description	U/Price	Quantity	List Price	Amount
			SS	SS
List Price				
1 REAR BUMPER	714.30	1 PC	714.30	✓
2 REAR BUMPER LH TOW COVER	19.70	1 PC	19.70	✓
3 REAR BUMPER REINFORCEMENT	97.30	1 PC	97.30	✓
4 REAR BUMPER CLIPS	3.90	5 PCS	19.50	✓
5 REAR TAILGATE	1,030.50	1 PC	1,030.50	✓
6 TAILGATE LOGO	27.40	1 PC	27.40	✓
7 TAILGATE EMBLEM (ODYSSEY)	39.40	1 PC	39.40	✓
8 TAILGATE INNER LOCK	189.00	1 PC	189.00	✓
9 TAILGATE INNER RUBBER	116.90	1 PC	116.90	50% ✓
10 TAILGATE OUTER GARNISH	460.90	1 PC	460.90	✓
11 REAR WINDSCREEN GLASS MOULDING	201.20	1 PC	201.20	✓
12 REAR END PANEL	490.40	1 PC	490.40	✓
13 REAR END PANEL INNER TOP GARNISH	197.40	1 PC	197.40	✓
			3,603.90	
		Less 20%	720.78	2,883.12
Special Net				
14 REVERSE SENSOR	280.00	1 SET	280.00	✓
15 REAR WINDSCREEN GLASS SEALANT	40.00	1 PC	40.00	✓
			320.00	320.00
Labour				
16 REMOVE AND REFIX REAR WINDSCREEN GLASS	120.00	1 LA	120.00	✓
17 REMOVE & REFIX REAR BUMPER & ATTCHMENTS, REVERSE SENSORS, TAILGATE, SPOILER & ATTACHMENTS, TAILLAMP, CUT, WELD & RENEW REAR END PANEL, KNOCK & REPAIR REAR SPARE TYRE PANEL & REALIGN THE SAME	700.00	1 LA	700.00	60% 50% ✓
18 PUTTY & RESPRAY REAR BUMPER, REINFORCEMENT, REVERSE SENSORS (4 PCS), TAILGATE, REAR END PANEL, REAR SPARE TYRE PANEL & ALL AFFECTED AREAS	700.00	1 LA	700.00	65% ✓
19 REMOVE & REFIX REAR GARNISHS, TRIMS TO FACILITATE REPAIR	100.00	1 LA	100.00	60% ✓
20 REMOVE & REFIX REVERSE CAMERA, RESET & REALIGN THE SAME	60.00	1 LA	60.00	✓
21 RUSTPROOFING	60.00	1 LA	60.00	30% ✓
			1,740.00	1,740.00

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : MSIG INSURANCE (S) PTE LTD (SGX)
16 RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581
TEL: 68277660 **FAX:** 62257402
ATTN: Motor Claim Department

WS Ref: TP/MSIG/AMK
Claim Type: Third Party
Accident Date: 26-12-2019
TP Veh Reg No: PC2275E

Estimate No: ES1992436/AMK
Date: 02 Jan 2020
Policy No: DMPCSN3025751902
Veh Reg No: SJP1982G
Make/Model: HONDA ODYSSEY 2.4L
AT SR
Chassis No: JHMRB38509C200384
Engine No: K24Z21300390
Reg. Date: 13-03-2009

Estimate Repair Cost to Vehicle No :SJP1982G

Description	U/Price	Quantity	List Price	Amount
			SS	SS
			Total	SS 4,943.12
			Add GST @ 7%	346.02
			Total Amount Payable	SS 5,289.14

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	930J

Vehicle Details

Vehicle No.:	SJP1982G
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	ODYSSEY 2.4L AT SR
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	K24Z21300390
Chassis No.:	JHMRB38509C200384
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$37,839.00
Original Registration Date:	13 Mar 2009
First Registration Date:	13 Mar 2009
Transfer Count:	2
Actual ARF Paid:	\$25,973.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	12 Mar 2029
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$33,018.00
COE Rebate Amount:	\$30,382.00
Total Rebate Amount:	\$30,382.00

The information contained herein is correct as at 27 Dec 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Dec 2019		31 Dec 2019 09:22 Edit Adj Rpt	S\$3,250.00 Edit Estimates	S\$3,250.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	THE NATIONAL KIDNEY FOUNDATION , Co. Reg. No.: NA		
Main Claimant:	LUA KIM HUA , ID: S1554930J		
Vehicle Reg. No.:	SJP1982G	Date of Loss:	26/12/2019 11:00 - :59 [129 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 616252	Policy/Cover Note No.:	B29089891MKF (Comprehensive) Coverage: 18/07/2019 - 17/07/2020
Vehicle Reg. No. (Insured):	PC2275E	Policy No. (Claimant):	DMPCSN3025751902
		Excess:	
Repairer:	Cheng Hoe Motor Pte Ltd (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT, 568047 Ang Mo Kio - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 30/01/2020]		
Driver/Custodian (Insured):	SEAH CHOONG NGEE (66 / Male), NRIC: S0188321F, Tel: +6592270668 Email: NOEMAIL		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 30/12/19. Liab: clear. Manual assigned to LKK.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJP1982G (616252)
[PC2275E]
TP
LUA KIM HUA
Dec 26 2019 11:00AM
[THE NATIONAL KIDNEY FOUNDATION]
Cheng Hoe Motor Pte Ltd

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Video

1 per page ▼ ☒

No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:19	Video - Accident [Linked Accident Report Documents]	Load MP4	

Assessment Reports

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No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:55	Accident Statement	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/01/20 10:15	Adjuster Immediate Advice	Load HTM	

Photos/Images

3 per page ▼ ☒

No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
2	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
3	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
4	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
5	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
6	27/12/19 15:20	Accident Photo [Linked Accident Report Documents]	Load JPG ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/02/20 10:06	General View	Load JPG ☒	
2	11/02/20 10:06	General View	Load JPG ☒	
3	11/02/20 10:06	General View	Load JPG ☒	
4	11/02/20 10:06	General View	Load JPG ☒	
5	11/02/20 10:06	General View	Load JPG ☒	
6	11/02/20 10:06	General View	Load JPG ☒	
7	11/02/20 10:06	General View	Load JPG ☒	
8	11/02/20 10:06	General View	Load JPG ☒	
9	11/02/20 10:06	General View	Load JPG ☒	
10	11/02/20 10:06	General View	Load JPG ☒	
11	11/02/20 10:06	General View	Load JPG ☒	
12	11/02/20 10:06	General View	Load JPG ☒	
13	11/02/20 10:06	General View	Load JPG ☒	
14	11/02/20 10:06	General View	Load JPG ☒	
15	11/02/20 10:06	Odometer Reading	Load JPG ☒	
16	11/02/20 10:06	General View	Load JPG ☒	
17	11/02/20 10:06	Chassis Number	Load JPG ☒	
18	11/02/20 10:06	General View	Load JPG ☒	

Video			1 per page ▼	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
19	11/02/20 10:07	Photo After Spray	 Load JPG	☒
20	11/02/20 10:07	Photo After Spray	 Load JPG	☒
21	11/02/20 10:07	Photo After Spray	 Load JPG	☒
Documentation			1 per page ▼	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	30/12/19 18:11	email from opts	 Load PDF	
2	30/12/19 18:12	email to workshop	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	31/12/19 09:20	Survey Request - Manual Assigned	 Load PDF	

Linked Accident Report Documents

Video			View	View in Browser ▼
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:19	Video - Accident	 Load MP4	
Assessment Reports			1 per page ▼	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:55	Accident Statement	 Load HTM	
Photos/Images			3 per page ▼	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:20	Accident Photo	 Load JPG	☒
2	27/12/19 15:20	Accident Photo	 Load JPG	☒
3	27/12/19 15:20	Accident Photo	 Load JPG	☒
4	27/12/19 15:20	Accident Photo	 Load JPG	☒
5	27/12/19 15:20	Accident Photo	 Load JPG	☒
6	27/12/19 15:20	Accident Photo	 Load JPG	☒
Documentation			1 per page ▼	☒
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	27/12/19 15:19	Sketch Plan	 Load JPG	☒
2	27/12/19 15:19	Sketch Plan #2	 Load JPG	☒
3	27/12/19 15:19	Driving License	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19022911/KQF3S2
Date: 12/02/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B29089891MKF
Claimant Vehicle No :	SJP1982G	Insured Vehicle No :	PC2275E
Date of Loss:	26/12/2019	Nature of Claim:	TP
		Claim No:	616252

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJP1982G	Engine No:	K24Z21300390
Make & Model:	HONDA ODYSSEY, 2.4 AT SR (A)	Chassis No:	JHMRB38509C200384
Reg. Date:	13/03/2009 (Man. Year: 2008)	Odometer:	96750 km
Colour:	Metallic Pearl White		
Engine Capacity:	2354 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	245/35 ZR20	Rear Tyre Size:	245/35 ZR20
Front Left Side:	Pirelli 5 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 5 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,203.12	2,697.89	505.23	15.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,740.00	1,420.00	320.00	18.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,943.12	4,117.89	825.23	16.69
Approved Total (Overridden) (S\$)		3,250.00		
(S\$)	4,943.12	3,250.00	1,693.12	34.25
+ GST 7.00/7.00% (S\$)	346.02	227.50	118.52	34.25
Nett Amount (S\$)	5,289.14	3,477.50	1,811.64	34.25

INSPECTION

Date of Assignment:	31/12/2019	
Date Inspected:	02/01/2020 Inspected At:	Cheng Hoe Motor Pte Ltd (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT Singapore 568047
Estimated Period of Repair:	5.0 days	

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

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REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Feb 2020)
Parts: M1-MPV	HONDA ODYSSEY 2.4 AT SR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJP1982G)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	714.30 FL	*714.30 FL
2	1		*REAR BUMPER LH TOW COVER	Missing	19.70 FL	*19.70 FL
3	1		*REAR BUMPER REINFORCEMENT	Repair	97.30 FL	*- FL
4	5		*REAR BUMPER CLIPS	Necessary	19.50 FL	*19.50 FL
5	1		*REAR TAILGATE	Bent	1,030.50 FL	*1,030.50 FL
6	1		*TAILGATE LOGO	Necessary	27.40 FL	*27.40 FL
7	1		*TAILGATE EMBLEM (ODYSSEY)	Necessary	39.40 FL	*39.40 FL
8	1		*TAILGATE INNER LOCK	Dented	189.00 FL	*189.00 FL
9	1		*TAILGATE OUTER GARNISH	Warped	460.90 FL	*460.90 FL
10	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	201.20 FL	*201.20 FL
11	1		*REAR END PANEL	Repair	490.40 FL	*- FL
12	1		*REAR END PANEL INNER TOP GARNISH	Cracked	197.40 FL	*197.40 FL
13	1		*TAILGATE INNER RUBBER (@ \$116.90 DISC 50%)	Cut	93.52 FS	*58.45 FS
14	1		*SET REVERSE SENSOR	Shorted	280.00 FS	*280.00 FS
15	1		*REAR WINDSCREEN GLASS SEALANT	Necessary	40.00 FS	*40.00 FS
					Sub Total (\$\$)	3,900.52 3,277.75
					- List Item Discount on L Items 20.00/20.00% (\$\$)	697.40 579.86
					Total Parts (\$\$)	3,203.12 2,697.89

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE AND REFIX REAR WINDSCREEN GLASS.	New	120.00	120.00
2	REMOVE & REFIX REAR BUMPER & ATTACHMENTS, REVERSE SENSORS, TAILGATE, SPOILER & ATTACHMENTS, TAILLAMPS, CUT, WELD & RENEW REAR END PANEL, KNOCK & REPAIR REAR SPARE TYRE PANEL & REALIGN THE SAME.	New	700.00	500.00
3	PUTTY & RESPRAY REAR BUMPER, REINFORCEMENT, REVERSE SENSORS (4PCS), TAILGATE, REAR END PANEL, REAR SPARE TYRE PANEL & ALL AFFECTED AREAS.	New	700.00	650.00
4	REMOVE & REFIX REAR GARNISHS, TRIMS TO FACILITATE REPAIR.	New	100.00	60.00
5	REMOVE & REFIX REVERSE CAMERA, RESET & REALIGN THE SAME.	New	60.00	60.00
6	RUSTPROOFING.	New	60.00	30.00
Gross Labour Cost (\$\$)			1,740.00	1,420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >