

INS. CASE OWNER: **ANG Richard**

CC4/ASM19022903/Upa3

LKK: **153771**
IDAC:

ASSIGNMENT

Surveyor: **MARCUS**

DOI: **31/12/2019**

Date / Time: **30/12/2019**

Registered in Meritum: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : **SGF 7592Y**

Claim No. : **S9M02BDS**

Name of Insured : **NEO THIAM MENG PAUL**

Policy No. : **GA187893**

Insured Tel No. : _____ HP: _____

Make / Model : **NISSAN SUNNY**

Excess Sec II : \$S _____ D.O.A : **23/12/2019 12:35**

Place of Accident : **HOUGANG AVE 5 BLK 320 CARPARK**

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % **Final ? Yes / No**

SKZ 4918J



INSRS: **WSP: LEE BROTHERS**
Tel: **AUTOMOTIVE**
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability : _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability : _____
RMKS: _____

| Date/ Time | SKZ4918J - X | SGF7592Y - X | STAGE | DATE / PIC |
|------------|--------------|--------------|-----------------------------------|-------------------------------------|
| | | | Non-Reporting ltr (1st): | |
| | | | Non-Reporting ltr (2nd): | |
| | | | Non-Reporting ltr (Final): | |
| | | | Notification ltr (if non-pickup): | |
| | | | Call OI: | CM 6/1/2020 |
| | | | After call ltr to OI: | |
| | | | Documentation Check List: | Handler Typist |
| | | | Notification ltr (if non-pickup) | <input type="checkbox"/> |
| | | | After call ltr to OI: | <input checked="" type="checkbox"/> |
| | | | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | | | Release Voucher: | <input checked="" type="checkbox"/> |
| | | | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | | | Car Rental Invoice: | <input type="checkbox"/> |
| | | | Towing Invoice: | <input type="checkbox"/> |
| | | | LTA / GIA : | <input type="checkbox"/> |
| | | | Medical Bill: | <input type="checkbox"/> |
| | | | PIR: | <input type="checkbox"/> |
| | | | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | | | LOD: | <input type="checkbox"/> |
| | | | Payment Breakdown Form: | <input type="checkbox"/> |
| | | | Post-repair Photos: | <input type="checkbox"/> |
| | | | Others: | <input type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: **24/1/2020** Confirm with: **APJusm** Email Call

Final Liability: % **100** (Agreed / Assessed) BOLA S/N No. : **24**
Repair Cost: **W/h** \$S **5457.00**
Loss of Rental (LOR): \$S _____ (_____ days)
Loss of Use (LOU): \$S **250.00** (\$ **50** x **5** days)
Loss of Income (LOI): \$S _____ (\$ _____ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$S _____
Medical: \$S _____
Disbursement: \$S _____ (e.g. Tow/ Independent)
Legal Cost \$S _____

Total: \$S **5707.00** **Global Sum \$S: 5700.00**

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S **5700.00** Name 1: **Lee Brothers Automotive Pte Ltd.**
Payee 2: (Strike if N.A.) \$S _____ Name 2: _____
Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

COPY SENT
24/1/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format: **CR**
3) Survey fee: **\$250.00**

ASS. REP. BY:

REF: ASM (AxA)

ASSIGNMENT

From: _____ Date: 31.12.2019

Veh No: SKZ 4918J Yr Regn: 1/16

Estimated Cost: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / NS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or CAI

To Inspect Vehicle No: SKZ 4918T

Make: Nissan Sylphy CC 1598

at Workshop n/s Lee Brothers
of 1 Kaki Bukit Ave 6 #02-47 Auto bay

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 31823 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____
C/No: MNTBBAB1780026677

Policy No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Claims No: _____

Steering: In order / Jammed / Leaked / Burnt or

Sum Insured: _____ Excess: _____

Brake: In order / Jammed / Leaked / Burnt or

(Client's Record)

Modi: NI / S/Rim / STD A/Rim or

Make of Veh: _____

Tyre Size: F: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-------------------------------------|-------------------------------------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| N/S | O/S |
| <input type="checkbox"/> | <input type="checkbox"/> |

R: 195/60R16

ES / DMN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: 51k.

Front R/Bal: 5 mm

IDAC Accident Rpt: _____ Consistent? : Yes or No

Rear R/Bal: 5 mm

GIA / PR Seen: _____ Consistent? : Yes or No

L/Bal: 5 mm

Est. Repair: 4 days Res.: Yes or No

D.O.A. 23/12/19 D.O.I. 31/12/19

Lum Sum: 20 % 3 Val: Yes or No

Survey held at _____

CA / REV / REP. / 24 HRS 4y

LTA43323
Vehicle: IN / OUT

Des. of Damages: o/s front

Date: _____ Person Contacted: _____

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-------------|---------------------------------------|
| | <u>20716. net + 7677</u> |
| | <u>US # @ 51W CRed @ 2844.49/3670</u> |

Date/Time, File Pass to? : Prell. Report

Days Of Repair: _____

1) : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Add Fee: : Site Insp (\$ _____)

| | |
|-----------------|--|
| Survey Fee: | |
| Transportation: | |
| S + RS | |
| Photos | |
| Video | |
| TOTAL | |

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Wheel end (\$ _____)

Rep. Format: _____

Long Form / Short Form: _____

LEE BROTHERS AUTOMOTIVE PTE. LTD.

NO 1 KAKI BUKIT AVE 6 #02-47
 AUTOBAY SINGAPORE 417883
 Tel : 6509 5521 / 65095524 Fax : 6509 5523

The Motor Claims Dept.
AXA INSURANCE SINGAPORE PTE LTD
 8 SHENTON WAY
 #27-01 AXA TOWER
 SINGAPORE 068811
SGF7592Y

Not Attached

L/S
Heng
23/12/19

ESTIMATE
 DATE : 30.12.2019
 VEHICLE NO : SKZ4918J
 MAKE/MODEL : NISSAN SYLPHY
 ACC DATE : 23.12.2019

| PARTICULAR | | UNIT PRICE | AMOUNT |
|---------------------------|------------------------------------|------------|-----------------|
| QTY | | SS | SS |
| NETT ITEMS | | | |
| 1 | 1 FRONT HEADLAMP RH | 722.80 | ONE 722.80 ✓ |
| 2 | 1 FRONT HEADLAMP RETAINER RH | 32.00 | 32 32.00 ✓ |
| 3 | 1 FRONT HEADLAMP PANEL HOUSING RH | 186.70 | 2 186.70 X |
| 4 | 1 FRONT HEADLAMP TOP PANEL RH | 82.70 | 2 82.70 X |
| 5 | 1 FRONT GRILLE | 764.90 | ONE 764.90 ✓ |
| 6 | 1 FRONT GRILLE EMBLEM LOGO | 64.90 | 2 64.90 X |
| 7 | 1 FRONT GRILLE TOP GARNISH | 404.40 | 2 404.40 ✓ |
| 8 | 1 FRONT BUMPER | 554.70 | 2 554.70 ✓ |
| 9 | 1 FRONT BUMPER FOG LAMP COVER RH | 124.80 | 1 124.80 X |
| 10 | 1 FRONT BUMPER FOAM | 234.70 | 2 234.70 ✓ |
| 11 | 1 FRONT BUMPER REINFORCEMENT | 572.30 | 3 572.30 ✓ |
| 12 | 2 FRONT BUMPER SIDE RETAINER RH/LH | 39.00 | 0/500 78.00 120 |
| 13 | 1 FRONT FENDER RH | 727.60 | 3 727.60 ✓ |
| 14 | 1 FRONT FENDER COWLING RH | 99.60 | 2 99.60 ✓ |
| | | | 4,650.10 |
| LESS 10% | | | 465.01 |
| | | | <u>4,185.09</u> |
| SPECIAL NETT ITEMS | | | |
| 1 | 1 FRONT BUMPER CLIP | 45.00 | 2 45.00 30 |
| 2 | 1 FRONT BUMPER FOG LAMP RH | 340.00 | CM 340.00 ✓ |
| 3 | 1 FRONT LOWER SPOILER | 588.00 | 2 588.00 ✓ |
| 4 | 1 WASHER TANK | 216.10 | 2 216.10 X |
| 5 | 1 WASHER TANKER MOTOR | 85.30 | 2 85.30 X |
| 6 | 1 FRONT FENDER COWLING CLIP | 35.00 | 2 35.00 ✓ |
| 7 | 1 FRONT SPORT RIM RH | 680.00 | CM 680.00 480 |
| | | | <u>1,989.40</u> |

LEE BROTHERS AUTOMOTIVE PTE. LTD.

| PARTICULAR | UNIT PRICE | AMOUNT |
|-------------------------|--|------------|
| QTY | SS | SS |
| LABOUR CHARGES : | | |
| 1 | TO KNOCK OUT DENT , CUT / WELD HEADLAMP PANEL AND REPLACE ACCIDENT PARTS | 450 700.00 |
| 2 | TO SPRAY PAINTING ON ACCIDENT PORTION | 700 800.00 |
| 3 | TO CHECK WIRING | ✓ 20.00 |
| 4 | TO REMOVE REFIX CONDENSOR AND REFILL GAS | 11x 100.00 |
| 5 | 4 WHEEL ALIGHTMENT | 60 100.00 |
| 6 | TO TUFF KOTE | 30 50.00 |
| | | 1,770.00 |

ESTIMATE PARTS AND LABOUR GRAND TOTAL : \$ 7,944.49



> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------------|--|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 289I |
| Vehicle Details | |
| Vehicle No.: | SKZ4918J |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 31 Dec 2019 |
| Vehicle Make: | NISSAN |
| Vehicle Model: | SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR |
| Primary Colour: | White |
| Manufacturing Year: | 2015 |
| Engine No.: | HR16983760B |
| Chassis No.: | MNTBBAB17Z0026677 |
| Maximum Power Output: | 85.0 kW (113 bhp) |
| Open Market Value: | \$16,283.00 |
| Original Registration Date: | 25 Jan 2016 |
| First Registration Date: | 25 Jan 2016 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$16,283.00 <i>841</i> |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 24 Jan 2026 |
| PARF Rebate Amount: | \$12,212.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 24 Jan 2026 |
| COE Category: | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years): | 10 |
| QP Paid: | \$51,301.00 |
| COE Rebate Amount: | \$31,111.00 |
| Total Rebate Amount: | \$43,323.00 |

The information contained herein is correct as at 31 Dec 2019

OK

See the Difference in 7 Days

Join the 7-Day Challenge for Brighter Skin. \$5 OFF Now for a Limited Time Only

Post an Advertisement
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

Un-Registered E635 With 5 Year Warranty And Servicing.



High Loan Available, Trade In Accepted. StarAd



Browse by Category

Sort by Date Posted 20 results/page

10 vehicles

Nissan Sylphy

Advanced Search Submit

| Make | Model | Price | Depreciation | Reg Date | Eng Cap | Mileage | Veh Type | Status |
|--|--|---------------|--------------|-------------|----------|------------|----------|-----------|
| Search Selection | | Nissan Sylphy | Any | Any | 2016 | Any | Any | Available |
| | Nissan Sylphy 1.6A | \$58,888 | \$7,230 /yr | 29-Dec-2016 | 1,598 cc | 42,256 km | Sedan | Available |
| 1 Owner, Excellent Condition, 100% Accident Free, Full Loan Available, See To Believe, Do Call Us Now! | | | | | | | | |
| Posted: 29-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| | Nissan Sylphy 1.6A Premium | \$57,800 | \$7,890 /yr | 16-Apr-2016 | 1,598 cc | - | Sedan | Available |
| Buy Now! 1 Year Free Maintenance In Our In House Workshop! Full Vicom Evaluation Report Provided To Understand The Condition Of... | | | | | | | | |
| Yang Lee Seng Motor | | | | | | | | |
| Posted: 28-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| | Nissan Sylphy 1.6A Premium | \$58,888 | \$7,460 /yr | 11-Oct-2016 | 1,598 cc | 64,660 km | Sedan | Available |
| 1 Owner, Road Tax Till Oct 2020, Fully Serviced And Maintained By Agent, Still Under Warranty, Excellent Condition, 100% Accident Fre... | | | | | | | | |
| Posted: 27-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| | Nissan Sylphy 1.6A | \$59,800 | \$8,120 /yr | 12-May-2016 | 1,598 cc | 59,426 km | Sedan | Available |
| Agent Maintained. Purchased With Assurance From Henly Enterprises, Well Established Since 1972. We Provide In-House Loan At Low In... | | | | | | | | |
| Henly Enterprises Co | | | | | | | | |
| Posted: 27-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| | Otopca Jet Auto Service Pte Ltd - Repair & Servicing | | | | | | | |
| At Otopca Jet Auto, they are committed to care for your cars and service, customers satisfaction is our top priority. | | | | | | | | |
| More info about this shop | | | | | | | | |
| | Nissan Sylphy 1.6A Premium | \$53,800 | \$7,400 /yr | 29-Feb-2016 | 1,598 cc | 102,000 km | Sedan | Available |
| Interest Rate 2.48% Only! Secured And Well Maintained By Fussy Owner. Immaculate Condition Inside And Outside. Certified With Assu... | | | | | | | | |
| Car Search | | | | | | | | |
| Posted: 23-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| | Nissan Sylphy 1.6A Premium | \$59,800 | \$7,670 /yr | 09-Sep-2016 | 1,598 cc | 75,000 km | Sedan | Available |
| 1 Owner Only, Flexible Loan Packages Available, Smooth And Responsive Engine, Honest And Transparent Dealing, No Hidden Prices Or... | | | | | | | | |
| Ka-Hup Vehicles Trading | | | | | | | | |
| Posted: 22-Dec-2019 Tags: 2016 Nissan Sylphy, 2016 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan | | | | | | | | |
| Compare | Nissan Sylphy 1.6A Premium | \$62,800 | \$7,780 /yr | 27-Dec-2016 | 1,598 cc | 52,000 km | Sedan | Available |

⏪ Service Request Details

Claim

S9M02BDS

Reference

None 

Loss Date

December 23, 2019

Report Date

Dec 30, 2019 10:35:00 AM

Request Date

December 30, 2019

Due Date

January 7, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jason

T: 4.49p.m 30.12.19

V: 1y

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKZ4918T

model

SYLPHY-1.6 CVT

Service Address

...

Primary Contact/Insured

NEO THIAM MENG PAUL

BLK 556 ANG MO KIO AVE 10, #11-1898, 560556, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

WS : Lee Brothers Automotive Pte Ltd

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Summer Lee (LKK Auto)

From: Adeline <karen@leebrothers.com.sg>
Sent: Monday, 30 December, 2019 10:00 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] ACCIDENT INVOLVING SKZ4918J AND SGF7592Y ALONG HOUGANG AVENUE 5 CARPARK ON 23.12.2019

Categories: Santosh

Dear Sir / Mdm,

Please kindly arrange PRI for SKZ4918J.

Please kindly have your surveyor list.

Thanks & Best Regards

Jason Lee

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 17 January 2020 8:43 AM
To: Adeline; Hsiao Tong (LKKAuto)
Cc: CS A Team; Admin A
Subject: RE: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs *** LKK REF : CC4/ASM19022903/Upa3
Attachments: 16012020164708.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

« Wishing you a Happy and Prosperous Lunar New Year »



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>
Sent: Thursday, 16 January, 2020 4:48 PM
To: Admin A <admin-a@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs

Dear Sir / Ma'am,

The following file attachment is LOD for SKZ4918J for your settlement.

Do have your reply soon to settle the case.

Thanks & Best Regards

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 552

 <TP - Mandate IA> - S9M02BDS [ACCIDENT INVOLVING
SGF 7592Y(OI) & SKZ 4918T(TP) ON 23/12/2019]

Type

 Question

Message

Liability: 100%. Insured came out from parking lot and collided with third party who was on main driveway. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,764.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18-Jan-2020



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/1/2020

Survey Details:

| | |
|---------------------|---------------------------------|
| Date of loss | 23-Dec-19 |
| Date of appointment | 30-Dec-19 |
| Date of survey | 31-Dec-19 |
| Location of survey | LEE BROTHERS AUTOMOTIVE PTE LTD |

Vehicle Details:

| | |
|----------------------|------------------------------------|
| Claim Type: | THIRD PARTY CLAIM |
| Vehicle number | SKZ4918J |
| Make and Model | NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG |
| Date of registration | 25-Jan-16 |
| Parf Rebate | |
| Market Value | \$ 51,000.00 |
| Parf Rebate | \$ 43,337.00 |
| Nett Loss | \$ 7,663.00 |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 7,944.49 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|--------------------------------|--------------------|
| Parts | \$ 5,209.80 |
| Check items (estimate) | \$ - |
| Labour | \$ 1,260.00 |
| Total | \$ 6,469.80 |
| Lump Sum(if applicable) | \$ 5,100.00 |

| | |
|---------------------------|---|
| Number of days for repair | 4 |
|---------------------------|---|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (865) 62563561 FAX : (865) 62564315

Remarks:

OID came out from parking lot and collided with third party who was on main driveway. BOLA 24

Mandate:

| Liability(TP) | | 100% |
|------------------------------|-----------|--------------------------|
| Proposed repair cost (w/GST) | \$ | 5,457.00 |
| Loss of use | \$ | 300.00 (5days x \$60.00) |
| Loss of rental | | NIL no. of days |
| Loss of income | | NIL no. of days |
| LTA search fees | \$ | 7.45 |
| Others | | NIL |
| Proposed Total | \$ | 5,764.45 |

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 31 January 2020 2:36 PM
To: Hsiao Tong (LKKAuto)
Subject: SKZ4918T // 153771 // CC4/ASM19022903/Upa3

23/1/20 2:10 PM

*** MessageHi, pls proceed as per mandate. TY. - ANG Richard

Hsiao Tong (LKKAuto)

From: Adeline <karen@leebrothers.com.sg>
Sent: Friday, 21 February 2020 12:03 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs *** LKK REF : CC4/ASM19022903/Upa3

Dear Hsiao Tong,

We confirm and acceptance \$5700.00 All In.

Please kindly have your DV

Thanks & Best Regards

Jason Lee

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 19 February, 2020 9:22 AM
To: Adeline <karen@leebrothers.com.sg>
Subject: RE: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs *** LKK REF : CC4/ASM19022903/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$5,700.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 17 January 2020 8:43 AM
To: Adeline <karen@leebrothers.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs *** LKK REF : CC4/ASM19022903/Upa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>
Sent: Thursday, 16 January, 2020 4:48 PM
To: Admin A <admin-a@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: LOD SKZ4918J AXA SGF7592Y accident on 23.12.2019 at 1235hrs

Dear Sir / Ma'am,

The following file attachment is LOD for SKZ4918J for your settlement.

Do have your reply soon to settle the case.

Thanks & Best Regards

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 552

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Yrs Ref. : SGF7592Y

Our Ref. : LB1219-2766

Date : 13.01.2020

Accident involving SKZ4918J and SGF7592Y on 23.12.2019 at 1235hrs along Hougang Ave 5 Blk 320 Carpark

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

| | <u>Amount</u> |
|---------------------------------------|---------------------|
| 1. Cost of repair (Inc GST) | S\$ 5,457.00 |
| 2. Loss of Use (5Days @ S\$120PerDay) | S\$ 600.00 |
| 3. Towing | S\$ - |
| 5. LTA Search fee | S\$ - |
| 4. E-File Search fee | S\$ - |
| Claim Amount | <u>S\$ 6,057.00</u> |

Enclosed are the following documents for your perusal.

| | |
|--|--|
| <input checked="" type="checkbox"/> Original Final repair Bill | <input checked="" type="checkbox"/> Letter of Authority |
| <input type="checkbox"/> Original Survey Report & Invoice | <input type="checkbox"/> Rental Agreement /Receipt |
| <input type="checkbox"/> Original Photographs of [SKZ4918J] | <input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt |
| <input checked="" type="checkbox"/> GIAS Reports of [SKZ4918J] | <input checked="" type="checkbox"/> Vehicle Registration Card |
| <input checked="" type="checkbox"/> Certificate of Insurance | <input checked="" type="checkbox"/> Driver's Driving License / Identity Card |
| <input type="checkbox"/> Report Of A Traffic Accident | |

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



sales@leebrothers.com.sg

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

9974

Messrs : **AXA INSURANCE PTE LTD**
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Claim No. : LB1219-2766
Acc. Date : 23/12/2019

Veh. No./Model : SKZ 4918J NISSAN SYLPHY

Date : 10/01/2019

| QTY | DESCRIPTIONS | AMOUNT |
|-----|--|-----------------|
| | Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour. | 5,100.00 |
| | Sub-total | 5,100.00 |
| | Add GST 7% | 357.00 |
| | Total Amount | 5,457.00 |

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

Lee Brothers Automotive Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19022903/Upa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 26-02-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | SGF 7592Y | Veh. Inspected | SKZ 4918J |
| Policy No. | GA187893 | Coverage (\$) | 0.00 |
| Claim No. | S9M02BDS | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 30/12/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | NISSAN SYLPHY (A) | c.c | 1598 |
| Engine No. | HIDDEN | Year of Reg. | 2016 |
| Chassis No. | MNTBBAB17Z0026677 | Colour | WHITE |
| Odometer | 31823 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|--------|---------|
| R/H Front Tyre | 195/60 R16 | DUNLOP | 5 mm |
| L/H Front Tyre | 195/60 R16 | DUNLOP | 5 mm |
| R/H Rear Tyre | 195/60 R16 | DUNLOP | 5 mm |
| L/H Rear Tyre | 195/60 R16 | DUNLOP | 5 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 23/12/2019 | Inspection Date | 31/12/2019 |
| Survey held at | LEE BROTHERS AUTOMOTIVE PTE LTD 1 KAKI BUKIT AVENUE 6 #02-47 AUTOBAY SINGAPORE 417883 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



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Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 4918J

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | FRONT HEADLAMP RH (N) (CONSISTENT) | CRACKED | 722.80 | 722.80 |
| 1 | FRONT HEADLAMP RETAINER RH (N) (CONSISTENT) | BENT | 32.00 | 32.00 |
| 1 | FRONT HEADLAMP PANEL HOUSING RH (N) (CONSISTENT) | TO REPAIR SEE LABOUR | 186.70 | - |
| 1 | FRONT HEADLAMP TOP PANEL RH (N) (CONSISTENT) | TO REPAIR SEE LABOUR | 82.70 | - |
| 1 | FRONT GRILLE (N) (CONSISTENT) | CRACKED | 764.90 | 764.90 |
| 1 | FRONT GRILLE EMBLEM LOGO (N) (CONSISTENT) | NOT NECESSARY | 64.90 | - |
| 1 | FRONT GRILLE TOP GARNISH (N) (CONSISTENT) | DEFORMED | 404.40 | 404.40 |
| 1 | FRONT BUMPER (N) (CONSISTENT) | DISTORTED | 554.70 | 554.70 |
| 1 | FRONT BUMPER FOG LAMP COVER RH (N) (CONSISTENT) | NOT NECESSARY | 124.80 | - |
| 1 | FRONT BUMPER FOAM (N) (CONSISTENT) | TORN | 234.70 | 234.70 |
| 1 | FRONT BUMPER REINFORCEMENT (N) (CONSISTENT) | BENT | 572.30 | 572.30 |
| 2 | FRONT BUMPER SIDE RETAINER RH/LH @\$39.00 (N) (CONSISTENT) | O/S CRACKED | 78.00 | 39.00 |
| 1 | FRONT FENDER RH (N) (CONSISTENT) | BUCKLED | 727.60 | 727.60 |
| 1 | FRONT FENDER COWLING RH (N) (CONSISTENT) | TORN | 99.60 | 99.60 |
| | LESS 10% DISCOUNT | | -465.01 | -415.20 |
| | | | 4,185.09 | 3,736.80 |
| SPECIAL NETT ITEMS | | | | |
| 1 | FRONT BUMPER CLIP (SN) (CONSISTENT) | NECESSARY | 45.00 | 30.00 |
| 1 | FRONT BUMPER FOG LAMP RH (SN) (CONSISTENT) | CRACKED | 340.00 | 340.00 |
| 1 | FRONT LOWER SPOILER (SN) (CONSISTENT) | DISTORTED | 588.00 | 588.00 |
| 1 | WASHER TANK (SN) (CONSISTENT) | NOT NECESSARY | 216.10 | - |
| 1 | WASHER TANKER MOTOR (SN) (CONSISTENT) | NOT NECESSARY | 85.30 | - |
| 1 | FRONT FENDER COWLING CLIP (SN) (CONSISTENT) | NECESSARY | 35.00 | 35.00 |
| 1 | FRONT SPORT RIM RH (SN) (CONSISTENT) | CUT | 680.00 | 480.00 |
| | | | 1,989.40 | 1,473.00 |

Report Ref No. CC4/ASM19022903/Upa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|---------------|---------------------------|-------------------|
| | LABOUR | | | |
| | TO KNOCK OUT DENT ,CUTWELD HEADLAMP PANEL AND REPLACE ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF FRONT HEADLAMP PANEL HOUSING RH AND FRONT HEADLAMP TOP PANEL RH. | | 700.00 | 450.00 |
| | TO SPRAY PAINTING ON ACCIDENT PORTION . | | 800.00 | 700.00 |
| | TO CHECK WIRING . | | 20.00 | 20.00 |
| | TO REMOVE REFIX CONDENSOR AND REFILL GAS. | NOT NECESSARY | 100.00 | - |
| | 4 WHEEL ALIGNMENT. | | 100.00 | 60.00 |
| | TO TUFF KOTE. | | 50.00 | 30.00 |
| | | | 1,770.00 | 1,260.00 |
| | GRAND TOTAL | | 7,944.49 | 6,469.80 |
| | RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 5,100.00 |

Report Ref No. CC4/ASM19022903/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

| | |
|--------------|--|
| Claim | SPM02BDS |
| Reference | CC4/ASM19022903/0ja3a2  |
| Loss Date | 23 December 2019 |
| Report Date | 30 Dec 2019 10:35:00 AM |
| Request Date | 30 December 2019 |
| Due Date | |
| Vendor Name | LK& AUTO CONSULTANTS PTE LTD (TP) |
| Type of Loss | Third Party Vehicle Damage |
| Services | Pending verification - Direct Settlement |

Actions

Next Step: **Wait for Approve Invoice**

[Add Invoice](#)

| | |
|---------------------------------|---------------|
| Vehicle Information | |
| Incident Vehicle Registration # | SK2491BT |
| Make | TPVD NISSAN |
| Model | SYJHY-1.6 CVT |
| Service Address | |
| ... | |

Primary Contact/Insured

NEO THIAM MENG PAUL
BLK 556 ANG MO KIO AVE 10, #11-189B, 560556, Singapore

Claim Handler

ANG Richard
richardLangbe@axa.com.sg

Additional Instructions: **WS : Lee Brothers Automotive Pte Ltd**

Messages: [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

Document Type:

[+ Upload Documents](#)

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|---------|----------------------------|-----------------------------------|---------------|
|  LK&Invoice1 (7).pdf | Invoice | Surveyor/ Assessor expense | LK& AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|----------------------------|----------------------------------|-----------------------------------|------------------|
| █ LKKInspection (2).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ LKKAdjustment3a (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ LKK PHOTO-2.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ LKK PHOTO.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ AUTHORISATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ LETTER TO CU.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 4 March 2020 |
| █ LKK RESURVEY PHOTOS.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ TP-MANDATE IA DO 180120.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ PARF_CODE_Rebate_Enquiry.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ PARF_CODE_Rebate_Enquiry.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ LKK RESURVEY PHOTOS.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ TP-MANDATE IA.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 22 January 2020 |
| █ TP ESTIMATE - MARKED.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 2 January 2020 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|--|----------------------------|------------|-----------------------------------|------------------|
|  LNK SURVEY PHOTO.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 2 January 2020 |
|  TP - IA.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 2 January 2020 |
|  EMAIL FROM WS FOR TP.pdf | Letters and Correspondence | Others | NIKAM Santosh Pandurang | 30 December 2019 |
|  SKZ491BJ TP GIA.PDF | Reports & Statement | GIA Report | NIKAM Santosh Pandurang | 30 December 2019 |
|  SGF7392Y INSD GIA.PDF | Reports & Statement | GIA Report | NIKAM Santosh Pandurang | 30 December 2019 |
|  EMAIL FROM WS FOR TP.png | Letters and Correspondence | Others | NIKAM Santosh Pandurang | 30 December 2019 |