ASS. REC. BY		REF: CS/MS	5619022891 /EV	d302 Special	Initroctions
	Crystal lee		NMENT (Office)		te/Time: 30/12/11/03.53p1
Estimated Co			Bill to:		
To Inspect V	STTP RESTOD RE		1V1CS 3288Y	Insured:	SLU ISSJ
at Workshop	m/n		motorcycle		67474740
of	Ble	3007 ubi	Poad # 01-4	130	
Policy No:	2910	10 CA 11	Claim No:		12498
Sum Însured:			Excess		
Make of Veh (Client's Recer.				. D.	0A 22/4/2019
CA / REV	/ REP. / REV 24 E	IRS			H.O.D. Endorprenent:
Dute/Time:	43pm@30/12/16	Person Conta	oted: che		ici (IN DIT
Date/Time	Action/Instruction				
	SLU 1553				
	FV 81484 >			0	
3 1 2020	Send preli	revised via	merimen		i i
4142070	@236pm M	chang sa	d vehicle no	t repair	yet

Interview (\$

Tech line (5)

West suc. 17

Lump Sum / LBJ: 13

Phone

11

161

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Ad) Assigned	Ad) Rpt	Adj Sub	CHITTER	Ins Auth'ed	Status		
Main	30 Dec 2019 17:00	Zac-Daskimoud.	31 Dec 2019 09:11 Edit Adj Rpt					Pendin Report Cancel	100000000000000000000000000000000000000	vey
	tain	Re	ference	T (Claim Details		Documen	nts] _5	how All
CLATM SU	BFOLDER DE	TAILS				[Create	d by insurer]			
Insured:		NEE (SHEN MIN	(I), ID: S7434	397Z, Tel:	+6594313134	3.7				
Main Claimant:		NTING, ID: S84								
Vehicle Reg No.:	[7 Months and 19 Days From LTA Reg Day					g Date (M	an Yr)]			
Claim Type:	TP / 612	498			Policy/Cover Note No.:	29105518 (Comprehensive) Coverage: 20/11/2019 - 19/11/2020				
Vehicle Reg No. (Insured):	SLU1553				Policy No. (Claimant):	5108657151				
(1.100.00)					Excess:					
Repairer:	Planet Me	otorcycle Service	Centre (HQ)	SLK 3007 Ubi	Road 1 #01-43	0, 408701	Ubi - Tel: 67474	740	11772-275	
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (F	HQ) - Tel: +6	5 6827 7888	. [Handled	by Chhia Nyuk	Pul - 6594	2521]	
Claimant's Insurer:		ome Insurance							du- 01	01/2020
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Handled by	CHEN TSU	JE YEE] [IMI	n.Advice	due 01/	01/2020
Driver/Cust dian (Insured):	SIM BEN I	NEE (SHEN MINNI)	(45 / Female) ,	NRIC: S74	34397Z, Tel:	+6594313	3134 Email:			
Adj Asg. Remarks:	on WP. Ma	inual assigned to L	KK via email on	30/12/19. Li	ab: unclear, ma	nual assign	ned to LKK.			
ASSOCIAT	TED MAIL RE	CEIVED						View All	Compose	Case Mai
There are r	o mail for this	case.								
ALL ASSO	CIATED TAS	sks⊡				View A	II Search Tasks	Create !	New Task	Complete

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Chhia Nyuk Pui

03 Jan 2020 Date:

Preliminary Advice

Insured Vehicle No : SLU155J

TP Vehicle No

: FV8288Y

: YAMAHA MT-03 ABS (MTN320-A)

Accident Date

: 22/11/2019

Make

Assignment Date

: 31/12/2019

Date of Inspection : 31/12/2019

Est. Duration of Repair

: 3.00

Inspection At

: PLANET MOTORCYCLE SERVICE CENTRE (HQ)

BLK 3007 UBI ROAD 1 #01-430

SINGAPORE 408701

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

	ce	3,054.00
Repairer's Estimate (Gross)	:S\$	3,054.00
Revised Amount	:S\$	2,424.10
Check Items (Estimated)	:S\$	256.50
Total	:S\$	2,680.60

:8\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

The vehicle is economical/not economical for repair.

(X)

The above survey was conducted on a 'without prejudice' basis.

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Monday, 30 December 2019 3:57 PM

To:

Admin-D (LKKAuto); assignments

Cc:

Ong Zi Hui

Subject:

Survey Request - Manual Assigned

Your insured vehicle :SLU155J (MSIG) DOA: 22/11/19 FV8288Y (MSIG)

Manual Assigned

Dear LKK.

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

From: Winnie Chua

Sent: Monday, 30 December, 2019 2:00 PM

To: aridasv@singnet.com.sg

Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui

<zihui_ong@sg.msig-asia.com>

Subject: FW: Your insured vehicle :SLU155J (MSIG) DOA: 22/11/19 FV8288Y (MSIG)

Hi,

Thank you for your selection.

We will proceed to appoint/assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Aridas & Associates [mailto:aridasv@singnet.com.sg]

Sent: Monday, 30 December 2019 12:30 PM

To: Winnie Chua <pingping chua@sg.msig-asia.com>

Subject: RE: Your insured vehicle :SLU155J (MSIG) DOA: 22/11/19 FV8288Y (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Winnie.

Our Client has picked LKK. Please liase directly with Mr Cheong at telephone no. 67474740 of Planet Motor Cycle Service Centre.

Regards.

ARIDAS & ASSOCIATES

From: Winnie Chua <pingping chua@sg.msig-asia.com>

Sent: Monday, December 30, 2019 12:15 PM

To: aridasv@singnet.com.sg

Cc: Helene Phua < helene phua@sg.msig-asia.com>

Subject: FW: Your insured vehicle :SLU155J (MSIG) DOA: 22/11/19 FV8288Y (MSIG)

Hi.

We refer to your email/faxed dated 30/12/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- AutoProbe Consultants 6)
- MSIG In-House Surveyors
- *This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

 Xing Guo Qiang 	6) Chow Bo Xiong	
Kenneth Kong	7) Siew Meng Hui	
3) Marcus Chua	8) Daniel Chan	
4) Ng You Han	9) Victor Png	
5) Gary Soon	10) Samuel Phun	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Aridas @ Associates [mailto:aridasv@singnet.com.sg]

Sent: Monday, 30 December 2019 9:46 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: FW: Your insured vehicle: SLU 155J

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir.

Please see attach and kindly assist to arrange for a Pre Repair Survey. Thank you.

Regards.

ARIDAS & ASSOCIATES

From: Aridas @ Associates <aridasv@singnet.com.sg>

Sent: Friday, 27 December 2019 10:10 AM

To: 'claim@sg.msig-asia.com' <claim@sg.msig-asia.com>

Subject: Your insured vehicle :SLU 155J

Dear Sir.

Please see attach and kindly assist to arrange for a Pre Repair Survey. Thank you.

Regards, ARIDAS & ASSOCIATES

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	548C	
Vehicle No.:	FV8288Y	
Vehicle to be Exported:	No	
Intended Deregistration Date:	03 Jan 2020	
Vehicle Make:	YAMAHA	
Vehicle Model:	MT-03 ABS (MTN320-A)	
Primary Colour:	Black	
Manufacturing Year:	2019	
Engine No.:	H405E0020329	
Chassis No.:	MH3RH125000010287	
Maximum Power Output:	•	
Open Market Value:	\$4,800.00	
Original Registration Date:	03 Apr 2019	
First Registration Date:	03 Apr 2019	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$720.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	•	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	02 Apr 2029	
COE Category:	D - Motorcycle	
COE Period(Years):	10	
QP Paid:	\$3,399.00	
COE Rebate Amount:	\$3,143.00	
Total Rebate Amount:	\$3,143.00	

The information contained herein is correct as at 03 Jan 2020

E-FILE 1/3/2020

MNII19168279 / NTUC Income Insurance Co-operative Ltd - HQ ENTRY DATE & TIME: 23/12/2019 12:33 SUBMITTED BY: Tong Ming Yuan Jovin

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 23/12/2019 14:44

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation,
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMENT

23/12/2019 12:33 Date Of Report 22/11/2019 08:40 Date Of Accident

ALONG NICOLL HIGHWAY TOWARDS CITY Exact Location Of Accident

SINGAPORE Country/State of Loss

DETAILS OF OWN VEHICLE

FV8288Y Vehicle Registration Number

Insured/Policyholder

HONG RENTING Name Of Registered Owner

SXXXX548C NRIC No

HONG.RENTING@GMAIL.COM Email Address

(LOCAL) +65-91163253 Mobile Phone No

Alternative Phone No. Others-91163253

Vehicle Particulars

YAMAHA Manufacturer MT-03 Model

Exact Purpose for which vehicle was being used at

time of accident

PERSONAL USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

THIRD PARTY If No. Please state action to be taken MOTORCYCLE Vehicle Category

Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD Name of Insurance Company

THIRD PARTY FIRE AND/OR THEFT Type Of Coverage

NO Fleet Policy

5108657151 Policy Number

Cover Note Number 03/04/2019 - 02/04/2020

Driver

HONG RENTING Name of Driver SXXXX548C NRIC No Date Of Birth 02/02/1984 INDOOR Occupation 01/03/2005 Date Of Driving Pass

14 YEARS AND 8 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-91163253 Mobile Number

E-FILE 1/3/2020

Fax Number

OTHERS-91163253 Contact Number

HONG.RENTING@GMAIL.COM EMail Address

BLK 524 #05-143 Address HOUGANG AVENUE 6

Postcode

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

SIDE SWIPE Type Of Accident

CLEAR Weather Conditions DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved

in the accident

YES Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

YES

NO

NO

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

YES Was the accident reported to the police?

If Yes, Please state which Police Station

TRAFFIC POLICE HQ POLICE STATION NAME [OTHER]

NO Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT.

Attachment(s)

YES Are accident photos available for attachment? NO Was there any video captured by Car Camera?

NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

SKJ1448C Vehicle Registration Number **BMW** Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR Vehicle Category UNKNOWN Name of Driver

NRIC/Passport Number

Contact Number

Address

E-FILE 1/3/2020

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

SLU155J Vehicle Registration Number

NISSAN WHITE Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR Vehicle Category UNKNOWN Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

HONG RENTING Name

35 Approximate Age

Injuries Sustain

FV8288Y Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

YES

BLK 524 #05-143 Address

HOUGANG AVENUE 6

530524 Postcode

Sketch Plan

INCOME MOTOR SERVICE CENT	TRE	Report Date & Start Time:	23 12 2019 12:24
Report Not MT	D.O.A. 22/11/2019 Time 08:49 hrs	Vehicle No FV82881	Reporting Type:

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

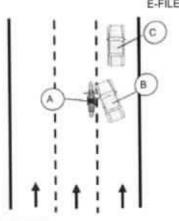
23/12/19 / 12:24

23/12/19 / 12:24

Driver's Signature (If driver is not the policyholder) / Date & Time

Thomas Chen (\$998890) Customer Care Executive Motor Service Centre

SKETCH PLAN



ALONG NICOLL HIGHWAY TOWARDS CITY

Vehicle A: FV8288Y

Vehicle B: SKJ1448C

Vehicle C: SLU155J

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

			_	_	
REFER	TO	POL	.IC	E	REPORT

Declaration

I/We declare the foregoing particulars are true in every respect.

23/12/19 / 12:24

Policyholder's Signature / Date & Time

23/12/19 / 12:24

Motor Service Centre

Thomas Chep (S098899) Customer Care Executive

POLICE REPORT

Driver's Signature (If driver is not the policyholder) / Date & Time





1 of 4 Report No. T/20191129/7023

REPORT O	F A TRAFFIC	CACCIDENT				
	ne Report M 19 19:14	Made:	Vide Report No.:	Station Diary No.:		
Informa	nt's Partic	ulars				
	Informant: RENTING	3	Address: APT BLK 524 HOUGANG AV 530524	/ENUE 6 #05-143 SINGAPORE		
ID Type / ID No.: NRIC NO / S8403548C			Contact No.: Home/Office:	Mobile: 91163253		
National SINGAP	ity: ORE CITIZ	EN	Email: hong.renting@gmail.com			
Sex: Male	Age: 35	Date of Birth: 02/02/1984	Type of informant: Rider			
Race: Chinese			Language: English	Institution / School Name:		
Occupation: Statistician			Driving Licence Information: Class: 2B,2A,2,3	Date of Expiry:		

General Infor	mation of the Accident				
Type of Accident	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 22/11/2019.08:40	Type of Location: Straight Road	
Location: NICOLL HIGH Weather: Clear	HWAY	Road Surface: Dry		Road Speed Limit:	
Traffic Flow:		Traffic Control:		Traffic Volume: Moderate	
Type of Collis Between Mov	sion: ring Vehicles - Side Swipe	- Same Direction		Anyone conveyed by ambulance: Yes	

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FV8288Y	Motorcycle	YAMAHA	MT-03 ABS (MTN320-A)	Black		0
SKJ1448C	Car					0
SLU155J	Car					0

Details of V	ehicle insurance			
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date







2 of 4 Report No. T/20191129/7023

CONTINUATION OF REPORT

Details of V	ehicle Insurance			
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
	NTUC Income Insurance Co-Operative	5108657151	03/04/2019	02/04/2020

Details of Person						
Any Pedestrian In					-	114
No. of Pedestrian	s Injured: NIL		Use of Pe	destrian	Cross	ing: NA
Rider						
Name	HONG RENTING			ID No.		S8403548C
Related Vehicle	FV8288Y (Motorcyc	cle)		Conta	ct No.	91163253
Hospital/Clinic	TAN TOCK SENG HOSPITAL		Class of Driving Licence & Expiry Date		Class: 2B,2A,2,3 Date of Expiry: NIL	
Date Treatment	22/11/2019		Date Disc	harge	29/11	/2019
	ted Medical Leave	24	Degree of		Serio	uş
Driver	ON DISCUSSION NO.				FELL	
Name	Unknown Driver			ID No		NIL
Related Vehicle	SKJ1448C (Car)			Contact No.		NIL
Hospital/Clinic	NIL			Class Drivin Licent Expiry	g ce &	Class. NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disc	Discharge NIL		
	ted Medical Leave	NIL	Degree o	to at the life of the same		
Driver	ied medical cente	11110	1000	- 11/2-/		
Name	Unknown Driver			ID No	,	NIL
Related Vehicle	SLU155J (Car)		Contact No.		NIL	
Hospital/Clinic	NIL		Class Drivin Licent Expiry	g	Class: NIL Date of Expiry: NIL	
Date Treatment	NIL		Date Disc	charge	NIL	
	ted Medical Leave	NIL	Degree o		NIL	





3 of 4 Report No. T/20191129/7023

CONTINUATION OF REPORT

Brief Details.

I am the owner/rider and was travelling on my motorcycle (FV8288Y) along Nicoll highway (my usual route to work for more than 5 years) at 50-60km/h on 22 Nov at around 830-845am Suddenly, a car (SKJ1448C) which was on right most lane signaled left and changed lane simultaneously, while I was travelling straight. At that point, I was on the left side of the car, around the back door to middle section of the car. As the driver of SKJ1448C change lane too abruptly, I do not have time to take any precautionary measures. The car (SKJ1448C) hit my handlebar and bike on the right side. This cause me and my bike to fall and skid, which eventually landed up on the right side with me on top of the bike. While I and the bike was skidding, the wheel of another car (SLU155J) rolled over my left leg, resulting in an open fracture and abrasions on my left leg. There are also some abrasions on both of my elbows. I was conscious throughout the entire incident.

Did not manage to get the details of the drivers of the above 2 mentioned cars as i was injured and unable to get up.





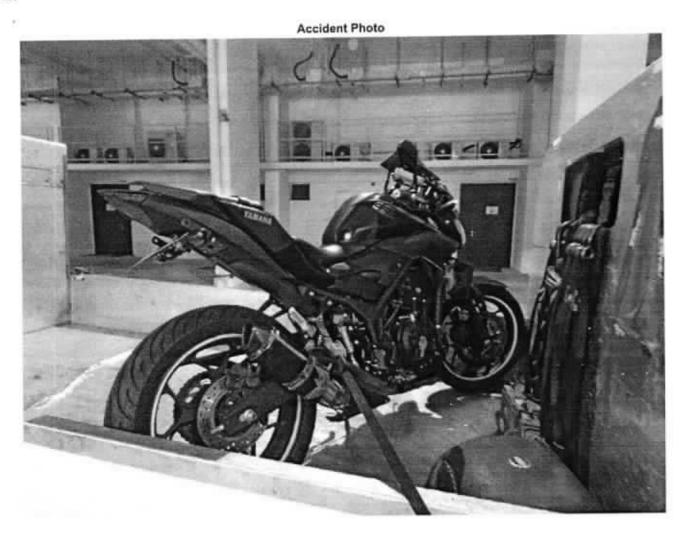
4 of 4 Report No. T/20191129/7023

CONTINUATION OF REPORT

Sketch Plan Informant is not able to provide sketch plan

NP168

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 29/11/2019 19:14
Officer In Charge Of Case: TP / TPIB / YAN MINGSHENG DANIEL Contact No.: 65476252	Classification Of Case:
Authentication Stamp	

















(Planet motor oyck some) not Prijul Steve (LKK) 31/12/19,105000 FV 82887. 83128813 By MEN PIP 1/80.00 / M 1 Top landing. 2 Front R/W signed Loop \$35-60 /M 3 Front Brake Lever \$6000 / (M 4 Hunder Bar \$6V-62 / 01 #28.00 / (M) 5 Hand Low p Cover. 6 Hander Baloncer. T GEUT Lever . \$35-00 / MIS # 48.69 / CM 8 R/H AIT INTEX-\$ 26000 ? 9 rediator 10 R/HREdiafor Couls 2pa \$ 45.00 / 14 1 / R/H Engrate Corer \$ 180.00 / (11) 12 Engine oil K6100 / MC 12000/19 13 United Garbert. 14 looing water. 25-00 ? 15 FootLest ASSY -280,00 / MIS \$ 1200,00 / CM 16 Extruoret pipe -1 101 \$ 18.00 17 PH Rear Foot Lest 150 ME ROT JOHN NINS \$120.00 18 - Towing 3 Time 19 Front Fork ALM £120.00 100/2/2019 go workmenship 250/ \$ 280-60

FV 8288 T. Steve (LKK) WH Mijul. 31/17/19,10.50 ac \$180.00 /M 1 Top Condiney. 2 Front R/H signed Loap . 435-60 /11 3 Front Brake Lever \$6000 / CMT 4 Hunder Bar \$65-62 / OT 5 Hand Low placer. \$18-47 / MI \$28.00 / M T GEOF LEVER. \$35-00 / MIS # 48.69 / M 8 R/H AI'V INTEX-\$260.00 1XM 9 Rediator 10 R/HREdiafor Couls 2pa \$ HV-00 / M 11 RIH Englas Coser \$ 180,00 / (4) 12 Englas oil K0100 / MC 12:00 / M 13 Untoly Godet. 25-00 ? X MI 14 Cooling water. 15 FootLest ASSY - (W/M/) 80,00 / MIS\$250/ / CUT \$ 1100/ \$ 1200,00 16 Extruostpipe -\$ 18.00 / 10 17 PH REOF Foot LERT 18 - Towing 3 Time \$120.00 150 MG # 120.00 100 / (2519) 19 Front Fork ALM 90 woodenenship \$280.60 250/

\$ 2054 N

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case 1	Votified	Est Submitted	Adj Assigned	Ad	i Rpt	Adj Sub	mitted	Ins Auth'ed	Status	
	30 Dec 2019 17:00		31 Dec 2019 09:11 Edit Adj Rpt	ee 1900	2,307.10 Edit Estimates	5\$2,30 View i	Committee of the second		Pending Report Cancel	for Survey
	tain	Re	ference		Claim Detail	is	Γ	Documents		Show All
CLAIM SUE	FOLDER DE	TAILS				[Cr	eated b	y insurer]		
Insured	SIM BEN N	EE (SHEN MINN	1), ID: S743439	7Z, Te	1: +659431313	4				
Main Claimant:	HONG REN	ITING, ID: S84	03548C		111					
Vehicle Reg. No.:	FV8288Y		Date of Lo	55: [7 N	fonths ar	09:00 - :59 nd 19 Days From L	TA Reg Date	(Man Yr)]		
Claim Type:	TP / 612498		Policy/Cov Note No.:			Comprehensive) 0/11/2019 - 19/11	/2020			
Vehicle Reg. No. (Insured):	SLU1553 FORCY S108657151									
	DE				Excess:	400 400		T. I. 47474747		
Repairer:		torcycle Service			Wednesday and the		Schiller Co.	CONTRACTOR STATE OF THE STATE O		
Handling Insurer:	MSIG Insu	rance (Singapor	re) Pte. Ltd. (HQ) - Tel:	+65 6827 7888	[Hand	dled by C	hhia Nyuk Pui - t	5594 2521]	
Claimant's Insurer:		ome Insurance C								
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 6	256-356	1 [Handled b	Y CHEN	TSUE Y	EE] [Final Rp	t due 30/0	1/2020]
Driver/Custo dian (Insured):		EE (SHEN MINNI)	(45 / Female) ,	NRIC: S	7434397Z, Te	el: +6594	313134	Email:		
Adj Asg. Remarks:	on WP. Mar	nual assigned to U	KK via email on 30	/12/19.	Liab: unclear, r	manual a	ssigned t	o LKK.		
ASSOCIAT	ED MAIL RE	CEIVED						View	All Comp	ose Case Mai
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	ks⊟				View	All Se	earch Tasks Cre	ate New Task	Complete
Due Date	Priority	Type Task	Group Subje	ct H	andler Asi	signed 8	y i	Completed On	Created	On Done

Claim Documents

*FV8288Y (612498)

[SLU155J]

TP

HONG RENTING

NOV 22 2019 9:00AM

[SIM BEN NEE (SHEN MINNI)]

Planet Motorcycle Service Centre

Ass	essment Reports		1 per pa	ige 🔻	V
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)		Thumbnail	Print
1	23/12/19 14:44	Accident Statement	0	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/01/20 11:52	Adjuster Immediate Advice		Load HTM	
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8	04/03/20 11:24	General View	0	Load JPG	V
9	04/03/20 11:24	General View	0	Load JPG	V
10	04/03/20 11:24	General View	0	Load JPG	V
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-	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	- 0	Thumbnall	Print
	31/12/19 09:09	Survey Request - Manual Assigned	0	Load PDF	7.111

Linked Accident Report Documents

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1	23/12/19 12:38	Sketch Plan	0	Load TIF	
2	23/12/19 12:38	POLICE REPORT	0	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG19022891/EVD3E2

Date:

05/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

29105518

Claimant Vehicle

Date of Loss:

FV8288Y

Insured Vehicle No :

SLU155J

No:

22/11/2019

Nature of Claim:

TP

Claim No: 612498

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

FV8288Y

Make & Model:

YAMAHA MT-03 ABS (MTN320-A), 321cc

Engine No:

H405E0020329

Reg. Date:

03/04/2019 (Man. Year: 2019)

Chassis No:

MH3RH125000010287

Colour:

Odometer:

0 km

Engine Capacity:

321 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

110/70-17

Rear Tyre Size:

140/70-17

Front Left Side:

Michelin 5 mm

Rear Left Side:

Michelin 5 mm

Front Right Side:

0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,534.00	1,907.10	626.90	24.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	520.00	400.00	120.00	23.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,054.00	2,307.10	746.90	24.46

INSPECTION

Date of Assignment:

31/12/2019

Date Inspected:

31/12/2019 Inspected At:

Planet Motorcycle Service Centre (HQ)

BLK 3007 Ubi Road 1 #01-430

Singapore 408701

Estimated Period of Repair:

3.0 days

Adjuster: CHEN TSUE YEE

Manager:

VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source		(Last Synchronised: 05 Mar 2020)
Parts:	N/A	YAMAHA MT-03 ABS (MTN320-A) 321cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	no print-code for FV8288Y)
Validity:	alidity: These estimates are valid only if they contain the print code (above) on all estimate pages, running pag- numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info	tems/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*TOP COWLING	Cut	180.00 F	*180.00 FL
2	1	*FRONT R/H SIGNAL LAMP	Cut	35.00 F	*35.00 FL
3	1	*FRONT BRAKE LEVER	Cut	65.00 F	*65.00 FL
4	1	*HANDLE BAR	Bent	65.00 F	*65.00 FL
5	1	*HEAD LAMP COVER	Cut	18.00 F	*18.00 FL
6	1	*HANDLE BALANCER	Cut	28.00 F	*28.00 FL
7	1	*GEAR LEVER	Missing	35.00 F	*35.00 FL
8	1	*R/H AIR INTEX	Cut	48.00 F	*48.00 FL
9	1	*RADIATOR	Not Necessary	260.00 F	*-FL
10	2	*R/H RADIATOR COVER	Cut	45.00 F	*45.00 FL
11	1	*R/H ENGINE COVER	Cut	180.00 F	*180.00 FL
12	1	*ENGINE OIL	Necessary	40.00 F	*40.00 FL
13	1	*CLUTCH GASKET	Necessary	12.00 F	*12.00 FL
14	1	*COOLING WATER	Not Necessary	25.00 F	*-FL
15	1	*FOOTREST ASSY	Missing	280.00 F	*250.00 FL
16	1	*EXHAUST PIPE	Cut	1,200.00 F	*1,100.00 FL
17	1	*R/H REAR FOOT REST	Cut	18.00 F	*18.00 FL
F=Fn	anchise part. L=List!	emDisc.	2001		57-9400-50
			Sub Total (S\$)	2,534.00	2,119.00
		- List Item Discount	0.00	211.90	
			Total Parts (S\$)	2,534.00	1,907.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TOWING 3 TIME	New	120.00	50.00
2	FRONT FORK ARM	New	120.00	100.00
3	WORKMANSHIP	New	280.00	250.00
		Gross Labour Cost (S\$)	520.00	400.00
	Re	eport was unsubmitted during this print-out.		

< END OF ESTIMATES >