

22/03/2019

ASS. REC. BY:

REF: CS/TM1 No 228841 PSF3021 Special Instruction:

Surveyor: Ram ASSIGNMENT (Office)

Wwmin

From (Person): Nurulhaida Binte Mohd Sam of TM2 Date/Time: 30-Dec-2019 15:15 pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SHA 43235 Insured: SLU 9808A

at Workshop m/s Comfortdrive Tel: 62148300  
of 59 loyang Drive

Policy No: \_\_\_\_\_ Claim No: M1910108

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 27-12-2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS map 31.12.2019 H.O.D. Endorsement: \_\_\_\_\_

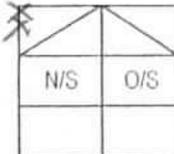
Date/Time: 30-12-19 4.40 p.m Person Contacted: Juman Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SHA 43235 - NS/IN/BU2552/ K15bn2 P.02 - 13/12/2018
	SLU 9808A - X
31/12/19	@ 12:28 pm revised PA to Nurulhaida Binte Mohd Sam via minime.

Rem

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT



Veh No: **SHA 4323S** Regn: **03/07/2018**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / **Taxi** / Prime Mover /  
 Truck / Trailer or  
 Make: **Hyundai Ionia (G2)** CC: **1580**  
 Colour: **blue** A/C: Insured / Std / NI / NA  
 Sp. Reading: **1796.76** T/Radio: Insured / Std / NI / NA  
 Eng/No: -  
 C/No: **1KMHC851CJUT03370**  
 Gen. Cond: **Good** / Fair / Poor / Burnt  
 Steering: **In order** / Jammed / Leaked / Burnt or  
 Brake: **In order** / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **195/65 R15**  
 R: -  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or **DAVANT 1**  
 Front Rear  
 R/Bal. **7** mm R/Bal. **7** mm  
 L/Bal. **7** mm L/Bal. **7** mm  
 D.O.A. **27/12/19** D.O.I. **30/12/19**  
 Survey held at **comfort delgado (Loyers)**  
 Des. of Damages: **Frnt** Rear / O/S **(N/S)** / UIC / Rooftop or  
**N/S frnt**  
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
 TMI  
 PIP  
 \$1590.04/=   
 PIP: ~~\$1590.04~~ with 2 repair days  
 ( @ 1,226.56 Red - 44% )  
 confirm on 02/01/2020 with Lim TS  
 3/1/2020

RECEIVED 03 JAN 2020

Date/Time: File Pass to: **03/01/20**  
 To: **Typist**  
 Date/Time: File Return to:  
 : Preli. Report  
 : Final Report  
 Days Of Repair: **2**  
 Resurvey No. of Trip: **1**  
 Add Fee:  : Site Insp. @  
 : Interview @  
 : Tech. fee @  
 : Misc. @  
 Survey Fee: **290**  
 Transportation:  
 S+PS @  
 Hotel:  
 Other:  
**11**  
**261**  
 \$ 1,590.04 P/P

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Dec 2019 11:45 <a href="#">Sendback Est</a>	30 Dec 2019 11:50 <b>S\$2,816.60</b>	30 Dec 2019 15:15 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>LCRF PTE LTD, Co. Reg. No.: 201624597K</b>		
Main Claimant:	<b>CTPL</b>		
Vehicle Reg. No.:	<b>SHA4323S</b>	Date of Loss:	27/12/2019 20:00 - :59 [17 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / M1910108</b>	Policy/Cover Note No.:	MK000589 (Third Party Only) Coverage: 25/06/2019 - 24/02/2020
Vehicle Reg. No. (Insured):	<b>SLU9808A</b>	Policy No. (Claimant):	
		Excess:	<b>S\$1,600.00</b>
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300</b>		
Handling Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Nurulhaida Binte Mohd Seain]</b>		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/01/2020]</b>		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Workshops**

Team: ARC Repair TP(CLSO)1

### JOB CARD

Sales Order:

JC NO.: 305370548

OMER  
 S COMFORT TRANSPORTATION PTE LTD  
 7010045  
 OMER NO. 383 SIN MING DRIVE  
 ESS Singapore SINGAPORE 575717  
 65508755  
 (R) (O)  
 (P)

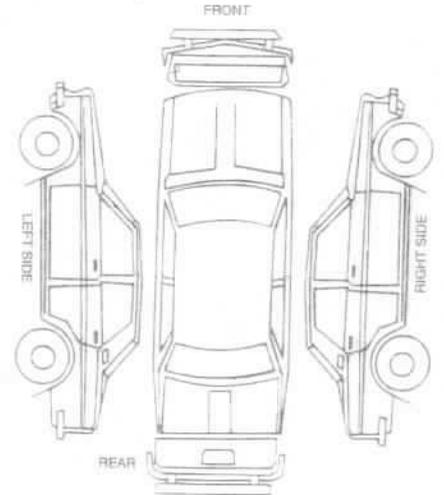
UNIT CARD NO.

REGN NO.: SHA4323S	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL IONIQ(G2)	DATE/TIME IN 27.12.2019 23:05
YR OF MANUF 03.07.2018	TARGET DATE
CHASSIS CODE KMC851CVJU103370	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 27.12.2019  
 NATURE: 3P 27.12.19

S/NO                      LABOR CODE                      DESCRIPTION



ID & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SHA4323S

LIMITS

Vehicle No.:

SHA4323S

Service Advisor

Signature/Date

Name of Service Advisor

Date

ed to Service Reception upon collection

To be kept by Security Guard

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Tokio Marine Insurance Singapore Ltd  
20 McCallum Street  
#09-01 Tokio Marine Centre  
Singapore 069046

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Nurulhaida Binte Mohd Seain

Date: 31 Dec 2019

**Preliminary Advice**

Insured Vehicle No : SLU9808A  
TP Vehicle No : SHA4323S  
Make : HYUNDAI IONIQ HYBRID  
Date of Inspection : 30/12/2019  
Inspection At : ComfortDelGro Engineering Pte Ltd (Loyang)  
59 Loyang Drive  
Singapore 508969

Accident Date : 27/12/2019  
Assignment Date : 30/12/2019  
Est. Duration of Repair : 2 days

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,816.60
Revised Amount	:S\$	1,590.04
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,590.04
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : TP : WP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	30/12/2019 09:47
Date Of Accident	27/12/2019 20:30
Exact Location Of Accident	VIVO CITY DROP OFF POINT/TAXI STAND
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA4323S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXXX21R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	CHUA CHEE BENG JOEL
NRIC No	SXXXX693G
Date Of Birth	14/10/1961
Occupation	OUTDOOR
Date Of Driving Pass	06/07/1982
Driving Experience	37 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98297608
Fax Number	
Contact Number	
EMail Address	JOELCHUACB@GMAIL.COM

Address	BLK 51 MARINE TERRACE #13-157
Postcode	440051
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : - GENDER: : MALE
Passenger 2	NAME: : - GENDER: : FEMALE
Passenger 3	NAME: : - GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : HEAD TO SIDE

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU9808A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ROSLI BIN AHMAD
NRIC/Passport Number	

Contact Number

Address

Postcode

Insurance Company Name

TOKIO MARINE INSURANCE SINGAPORE LTD

Nature Of Damage

RIGHT REAR

No. Of Passenger (Including Driver)

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821K

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

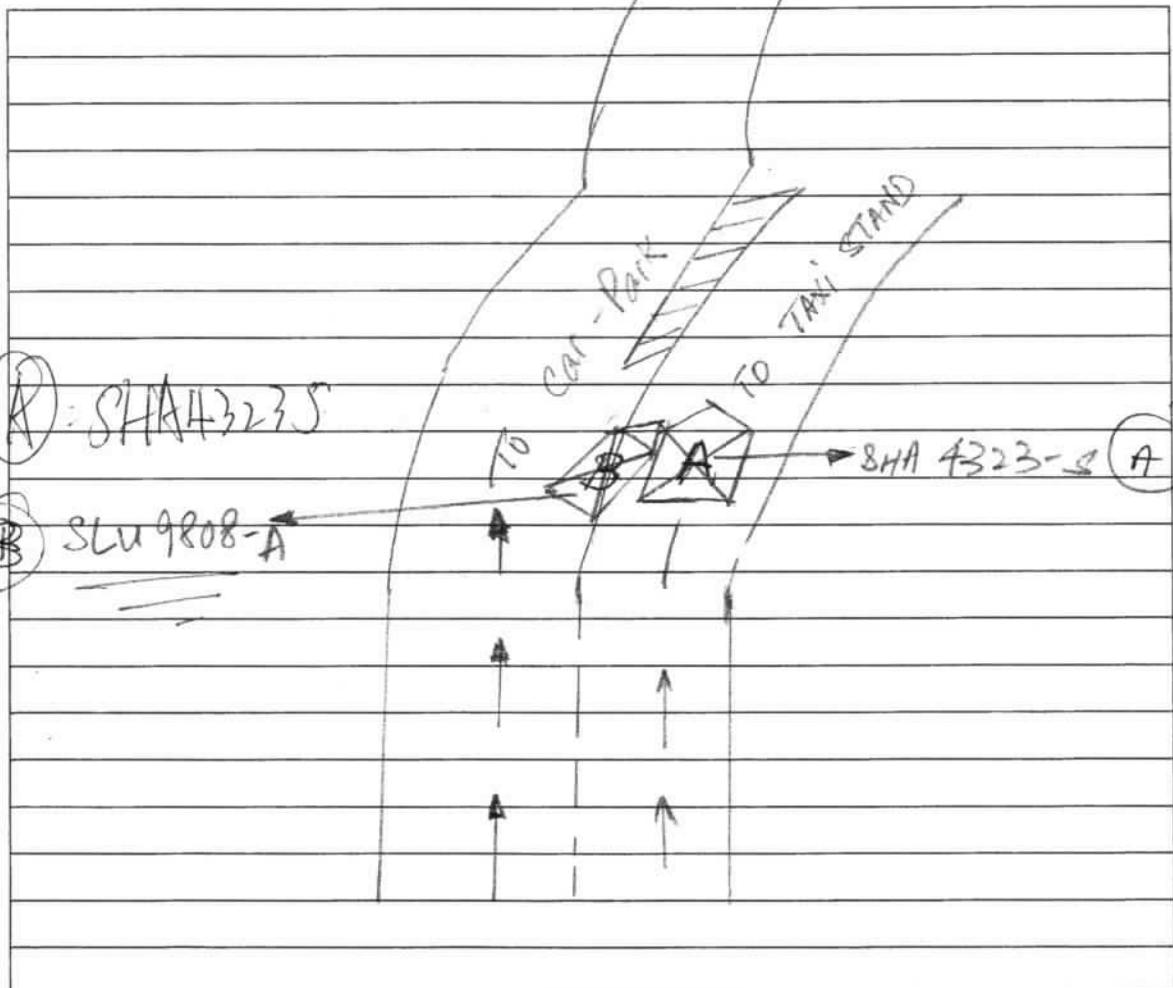
6-6 6-6

SKETCH PLAN

Sketch Plan



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 100000021R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

*S.M.f* 28/12

SKETCH PLAN

Sketch on other  
Pg.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Dec 27/12 @ 2020 hrs I VEH  
 (A) was moving slowly on <sup>my</sup> 1st lane Suddenly  
 I VEH (B) from my left back in cut  
 hit VEH (A) left front @ the  
 point of accident VEH (A) ferry 3  
 PAX sat injuried.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

*[Signature]* 28/12

**ComfortDelGro Engineering Pte Ltd** (Co.Reg.No.199506043W)  
 59 Loyang Drive  
 Singapore 508969  
 Tel: 6214 8300

TS

**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ) *CP(P)*  
**CTPL**  
 Singapore *LKK -*

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	27/12/2019
Vehicle Reg. No.:	SHA4323S	Driveable?	NO
Party At Fault:	UNKNOWN		

Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	03/07/2018
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	<i>G4LEJU045479</i>	Chassis No:	<i>KMH C851CVJU103370</i>
Odometer:	0 KM		

Paint Type:  
 List Item Discount: 20.00 %  
 Total Loss? **NO**  
 Est. Duration of Repair (day) **3**

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	1,525.60
Miscellaneous Items	11.00
Labour	1,280.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>2,816.60</b>
<b>+ GST 7.00% (S\$)</b>	<b>197.16</b>
<b>Nett Amount (S\$)</b>	<b>3,013.76</b>

This claim is handled by: LIM TIEN SIONG

*Generated using Merimen e-Claims Internet Estimation & Adjusting System*

*1151 hrs.*

TS

**REPAIR DETAILS**

**Reference**

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 30 Dec 2019)  
**Parts:** 192      HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA4323S/30/12/2019 11:50  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BUMPER <del>GR</del> x(R)	20.00	0.00	*418.30 FL
2	1		*FRT BUMPER GRILLE LH Bxun	20.00	0.00	*186.90 FL
3	1		*FRT BUMPER BRKT LH xnn	20.00	0.00	*28.00 FL
4	1		*HEADLAMP LH Scr	20.00	0.00	*1,198.80 FL
5	1		*TOW IN CHARGE	0.00	0.00	*60.00 F
<b>Sub Total (S\$)</b>						<b>1,892.00</b>
- List Item Discount on L Items (S\$)						366.40
<b>Total Parts (S\$)</b>						<b>1,525.60</b>

F=Franchise part. L=ListItemDisc.

ComfortDelGro Engineering Pte Ltd/SHA4323S/30/12/2019 11:50. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

*IS*

### Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	11.00
<b>Sub Total (S\$)</b>			<b>11.00</b>

### Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING - FRT FENDER-LH-ETC	New	700.00 <i>4320</i>
2	SPRAY PAINTING	New	<i>\$200</i> 500.00 <i>\$400</i>
3	TUFF KOTE	New	40.00 <i>224</i>
4	CHECK ALL LIGHTINGS	New	40.00
<b>Gross Labour Cost (S\$)</b>			<b>1,280.00</b>

ComfortDelGro Engineering Pte Ltd/SHA4323S/30/12/2019 11:50. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*3/12/19*  
*Ran(LKR)*  
*30/12/19 1315*  
*ParaSurant LK reactor*  
*6862277P (hp)*  
*(2) repair & S (P/P)*  
*Ref point photo*

## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

### Job Requisition

<p>1. Date: <u>27/12/19</u> Time Received: <u>2305</u></p> <p>2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>Joel Chua</u> Contact No.: <u>98297608</u> Vehicle No.: <u>SHA 4322-S</u> Make / Model / Colour: <u>IONIQ</u> Email: _____</p>	<p>3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)</p>	<p>4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up</p>
<p>7. Location: <u>51 Marine Terrace, OSCP</u></p>	<p>5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery</p>	
<p>9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle &amp; Carriage (PD) <input type="checkbox"/> Others: _____</p>	<p>6. Parts Replaced/Remarks: _____ _____</p>	
<p>10. Odometer Reading : _____ Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E</p>	<p>8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi</p>	

### Job Attended

12. Tow Truck / Recovery Van :  VRS  QA  GAO  TZ  YISHUN  OTHERS TOWING

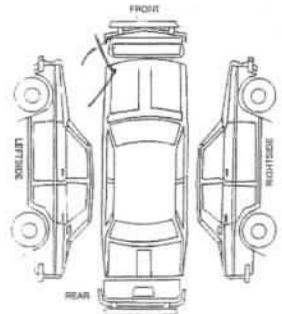
Name of Driver : Kumar

Vehicle No. : RN62307

Time Dispatch : 2305

Time of Arrival : 2335

Time Completed : 0005



# : Cracked X : Dented  
/ : Scatched O : Missing

[Signature]  
Signature of Customer

### Cash Invoice Details (if applicable)

13. Cash Invoice No. : \_\_\_\_\_

### Customer Acknowledgement

- I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
- I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
- Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

27/12/19

Date

2335

Time

[Signature]  
Signature of Customer

### 4. WORKSHOP

\_\_\_\_\_  
Name of Attending Staff/Guard

\_\_\_\_\_  
Date & Time of Arrival

\_\_\_\_\_  
Signature of Attending Staff/Guard

Our Job Ref No : 305370548

Date : 02/01/20

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

**FINALIZATION FORM**

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SHA4323S

Date of Accident : 27-Dec-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE -- SLU9808A

2. The finalized amount shall be:

(a) Spare Parts after List discount S \$959.04

(b) Labour Charges \$631.00

**Total for Part-By-Part Repair Cost** \$1,590.04

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

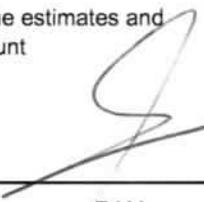
3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : RAM

Tel : 62148398

Date : 02/01/2020

Fax : 65468156

**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

\_\_\_\_\_



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305370548  
REGN NO : SHA4323S  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 03.07.2018  
DATE/TIME IN : 27.12.2019 23:05  
ACCIDENT DATE : 27.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2815-G HEADLAMP LH

1 1,198.80 20.00 959.04

*SCR*

SUB-TOTAL : 959.04

JOB NATURE

0000 PB PANEL BEATING

320.00

0001 SP SPRAYPAINT CHARGE

200.00

0002 17-01 CHECK ALL LIGHTING

40.00

0003 23-01 TOWING FEE

60.00

0004 20-05 TP MERIMRN

11.00

SUB-TOTAL : 631.00

TOTAL : 1,590.04

*Lim J*

MVA NAME & SIGNATURE

DATE :

AUTHORISED : YES / NO

SURVEYOR NAME & SIGNATURE

DATE :

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Dec 2019 11:45 <a href="#">Sendback Est</a>	30 Dec 2019 11:50 <b>S\$2,816.60</b>	30 Dec 2019 15:15 <a href="#">Edit Adj Rpt</a>	<b>S\$1,590.04</b> <a href="#">Edit Estimates</a>	<b>S\$1,590.04</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SHA4323S	Date of Loss:	27/12/2019 20:00 - :59 [17 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1910108	Policy/Cover Note No.:	MK000589 (Third Party Only) Coverage: 25/06/2019 - 24/02/2020						
Vehicle Reg. No. (Insured):	SLU9808A	Policy No. (Claimant):							
		Excess:	S\$1,600.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Nurulhaida Binte Mohd Seain]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 09/01/2020]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

### Claim Documents

SHA4323S (M1910108)  
 [SLU9808A]  
 TP  
 CTPL  
 Dec 27 2019 8:00PM  
 [LCRF PTE LTD]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>		
<b>Assessment Reports</b>							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)			Thumbnail	Print		
1	30/12/19 11:50	<b>Repairer Estimates</b>				Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	31/12/19 12:28	<b>Adjuster Immediate Advice</b>				Load HTM		
<b>Photos/Images</b>							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
2	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
3	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
4	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
5	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
6	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
7	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
8	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
9	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
10	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
11	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
12	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
13	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
14	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
15	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
16	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
17	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
18	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
19	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
20	02/01/20 18:27	<b>General View</b>				Load JPG	<input checked="" type="checkbox"/>	
21	02/01/20 18:28	<b>After Repair Photo</b>				Load JPG	<input checked="" type="checkbox"/>	
22	02/01/20 18:28	<b>After Repair Photo</b>				Load JPG	<input checked="" type="checkbox"/>	
23	02/01/20 18:28	<b>After Repair Photo</b>				Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)			Thumbnail	Print		
1	30/12/19 11:51	<b>E-filed GIA report</b>				Load PDF		

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/TMI19022884/FSF3E2

**Date:** 07/01/2020

#### REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd	Policy No:	MK000589
<b>Claimant</b>	<b>Insured Vehicle No :</b>	SLU9808A
<b>Vehicle No :</b> SHA4323S	<b>Nature of Claim:</b>	TP
<b>Date of Loss:</b> 27/12/2019	<b>Claim No:</b>	M1910108

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHA4323S	Engine No:	G4LEJU045479
Make & Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Chassis No:	KMHC851CVJU103370
Reg. Date:	03/07/2018 (Man. Year: 2018)	Odometer:	179676 km
Colour:	Blue		
Engine Capacity:	1580 cc		
Market Value/New Car Price:	N/A		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	Good

#### CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Davanti 7 mm	Rear Left Side:	Davanti 7 mm
Front Right Side:	Davanti 7 mm	Rear Right Side:	Davanti 7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,525.60	1,019.04	506.56	33.20
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,280.00	560.00	720.00	56.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,816.60</b>	<b>1,590.04</b>	<b>1,226.56</b>	<b>43.55</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>197.16</b>	<b>111.30</b>	<b>85.86</b>	<b>43.55</b>
<b>Nett Amount (S\$)</b>	<b>3,013.76</b>	<b>1,701.34</b>	<b>1,312.42</b>	<b>43.55</b>

#### INSPECTION

Date of Assignment:	30/12/2019 Present Location:	ComfortDelGro Engineering Pte Ltd (Loyang)
Date Inspected:	30/12/2019 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969
Estimated Period of Repair:	2.0 days	

**Adjuster:** PARASURAM SHANMUGAM

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2020)
<b>Parts:</b> 192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHA4323S)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Reference	Amount
1	1		*FRT BUMPER	Repair	418.30 FL	-	*- FL
2	1		*FRT BUMPER GRILLE LH	Not Necessary	186.90 FL	-	*- FL
3	1		*FRT BUMPER BRKT LH	Not Necessary	28.00 FL	-	*- FL
4	1		*HEADLAMP LH	Scratched	1,198.80 FL	-	*1,198.80 FL
5	1		*TOW IN CHARGE		60.00 F	-	*60.00 FS
					<b>Sub Total (\$\$)</b>	<b>1,892.00</b>	<b>1,258.80</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>366.40</b>	<b>239.76</b>
					<b>Total Parts (\$\$)</b>	<b>1,525.60</b>	<b>1,019.04</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	OD/TP Case (Insurer)	11.00	11.00
<b>Sub Total (\$\$)</b>			<b>11.00</b>	<b>11.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING - FRT FENDER LH ETC	New	700.00	320.00
2	SPRAY PAINTING	New	500.00	200.00
3	TUFF KOTE	New	40.00	0.00
4	CHECK ALL LIGHTINGS	New	40.00	40.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,280.00</b>	<b>560.00</b>

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >