

22/03/2023

ASS. REC. BY:

REF:

es/CTI/9022872/

d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Tan Kehn Leong

of

CTI

Date/Time:

27/12/19 @ 4:29pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMJ 561R

Insured:

GBE 3112E

at Workshop m/s

cycle & Camry

Tel:

91865200

of

209 Pandan Garden

Policy No:

Claim No:

SNM19D 206129 / GBE 3112E / T1CL

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/12/2019

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

10:43am @ 30/12/19

Person Contacted:

COCO

Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate	Pending liability
	SMJ 561R - X		
	GBE 3112E - X		
26/12/2019	Talk to COCO. She say Pending liability. Temporarily close file.		

Closed 28/12/2019

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 26 February, 2020 2:08 PM
To: 'Tan Kah Leong'; 'assignments'
Cc: sur@lkkauto.com
Subject: RE: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SMJ561R after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 30 December, 2019 10:48 AM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: sur@lkkauto.com
Subject: RE: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Friday, 27 December 2019 4:39 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS

WITHOUT PREJUDICE

Dear Coco,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Friday, December 27, 2019 4:26 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS


Hi Kah Leong,

We choose XING QUO QIANG. LKK.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 27 December, 2019 4:24 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS

This email was sent from outside of your organisation

Without Prejudice

Dear Coco,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

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From: Claims Dept of CTI
Sent: Friday, December 27, 2019 4:17 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; coco.lu@cyclecarriage.com.sg
Subject: OUR REF: SNM19D206129/GBE3112E/TKL & YOUR REF: veh SMJ561R -PRS

Dear Kah Leong,

Please conduct PRS SMJ561R soonest possible.(Our Insured has not filed SAS Report)

File to officer in charge –Tan Kah Leong –DID: 6389 6193.

Dear Coco,

***** kindly quote our reference number when replying.**

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Thursday, December 26, 2019 6:52 PM

To: Claims Dept of CTI

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Kevin Leong Wai Kit

Subject: our veh SMJ561R, your veh GBG3112E on 25/12/2019

Dear officer in charge,

Please advise us the liability for this case. Please arrange survey for our customer car. Thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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 A member of the Jardine Cycle & Carriage Group

From: PGLJ06@cyclecarriage.com.sg <PGLJ06@cyclecarriage.com.sg>

Sent: Thursday, 26 December, 2019 2:56 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject:

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www.avg.com

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Attachments: scan.pdf; smj561r.pdf

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 A member of the Jardine Cycle & Carriage Group

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Sent: Thursday, 26 December, 2019 2:56 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject:

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