ASS. REC. BY	: RE	F: CS/AGIAG	22863/Fsd312	Special	Instruction:	oli	
Surveyor:_	Kanı	ASSIGNI	MENT (Office)			/ ,	
From (Person	: ly Ratilla	of .	AGI	Dat	te/Time:	27/12/190	4.45pm
Estimated Co.	st:		Bill to:				
OD/TP/W	STTP RES / OD RES / I	EVA/INV/MV	I-CS	•		1	
To Inspect Ve	chicle No:	011-	955	Insured:	3)(97680K	
at Workshop	m/s	comporte	elgro	Tel:		48314.	
of	501	Jakra E	Trive	_		700	
Policy No:			Claim No:	CI	0000	5037	
Sum Insured:		V V	Excess:				
Make of Veh: (Client's Record				D.0	0.A 2	6/12/2019	
CA / REV Date/Time: 9	REP. / REV 24 HRS SOamo 30/12/19	Person Contacted	chicney.		H.O.D. Endo	-	-
Date/Time	Action/Instruction T	opnoun C					
	SIG 7680K (C3)	PLG ISOCHORY	DINA 300 DOAS	63/62/2015			
	SHD 6795]: NAK	77 10 100 501	- a > 0 - 2 / 2 /	200			
		THE TRANSPORT	na com-26/12/				

Westend (\$

240

TOTAL

Nivitha (LKK Auto)

From:

lvy Ratilla <ivy.r@budgetdirect.com.sg>

Sent:

Friday, 27 December 2019 4:45 PM

To: Cc:

Nivitha (LKK Auto)

Subject:

'SUR'; Justin Wong FW: SHD6795J VS SJG7680K THIRD PARTY CLAIMS || C10005037

Attachments:

estimate.pdf; Tp sketch.pdf

Hi Team,

We would like to arrange TP survey for SHD6795J. OI GIA report is not available yet.

Please see attached files for reference.

Kindly confirm. Thank you.

Regards,

Ivy Ratilla Executive, Claims Admin

T +65 6540 2185 F +65 6725 0853 E ivy.r@budgetdirect.com.sq



Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq

auto 🗟 general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as <u>Budget</u> <u>Direct Insurance</u>.

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From: Chiang Liat Choon <chianglc@cdge.com.sg>

Sent: Friday, 27 December 2019 4:27 PM To: Claims <claims@budgetdirect.com.sg>

Subject: Fw: SHD6795J VS SJG7680K THIRD PARTY CLAIMS

Dear Sir,

Attached herewith repair estimate & gia.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156



From: canon@comfortdelgro.com/sg

Sent: Friday, 27 December 2019 4:11 PM

To: Chiang Liat Choon Subject: Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Markshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 7287 501 Yishun Industrial Park A Singapore

Date/Times Ub 2004 3 12 20 20 20 16:09

Page: 30537024

JOB CARD JC NO.: 3053702 Sales Order: ARC Repair TP(CLSO)1 REGN NO.: SHD6795J MILEAGE CUSTOMER COMFORT TRANSPORTATION PTE LTD FUEL MR/MS MAKE: MERCEDES BENZ 7010045 CUSTOMER NO. 383 SIN MING DRIVE E.....1/2..... 26.12.12519 17: **ADDRESS** MODEL Singapore SINGAPORE 575717 E220CDI(E6) 65508755 YR OF MANUS. 04. 2016 TEL. (R) TARGET DATE (P) CHASSIS CODE 2120012B312990 COMPLETION DATE/TIN DISCOUNT CARD NO.

JOB DESCRIPTION

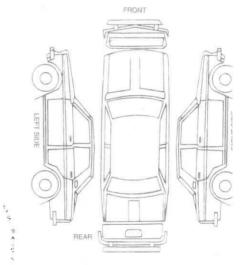
Accident Date: 26.12.2019

NATURE: 3P 26.12.2019

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
	*		
cknowledgement Slip	Exit Pass		
lame: C No.:	NAME OF THE OWNER O		
ehicle No.: SHD6795J CHIANG	Vehicle No.: SHD6795J		
	10 000		
lame of Service Advisor Signature/Date	Name of Service Advisor	Date	
o be returned to Service Reception upon collection	To be kent by Security Guard		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

· 对外的表示的主义。	ACCIDENT STATEMENT	
Date Of Report	27/12/2019 11:34	
Date Of Accident	26/12/2019 15:40	
Exact Location Of Accident	SELETAR WEST LINK	
Country/State of Loss	SINGAPORE	
国际公司 公司 (4) 国际公司 (4)	DETAILS OF OWN VEHICLE	

Vehicle Registration Number	SHD6795J

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 1XXXXX821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer MERCEDES-BENZ

Model E220

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company INDIA INTERNATIONAL INSURANCE PTE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number MCOM0015

Cover Note Number

Driver

Name of Driver LEE YONG HOCK

 NRIC No
 SXXXX568I

 Date Of Birth
 09/12/1965

 Occupation
 OUTDOOR

 Date Of Driving Pass
 20/09/1990

Driving Experience 29 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97462585

Fax Number

Contact Number

EMail Address GARYLEEYH@YAHOO.COM.SG

Address

BLK 503C CANBERRA LINK

#12-53

Postcode

753503

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

3

NO

Was any body injured in the Accident?

YES

NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJG7680K

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

XIE QINHAO

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

FRONT AND REAR

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Page 2 of 19

Vehicle Registration Number

GBH1508E

Vehicle Make/Model/Colour

LORRY

Details Of Properties

·Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

GOVINDASAM MUTHUKRISHNAN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

LEE YONG HOCK

Approximate Age

Injuries Sustain

NECK, SHOULDER AND BACK

Injured person in which vehicle?

SHD6795J

Were seat belts worn?

YES

Was this injured conveyed to hospital by

ambulance?

NO

Address

Postcode

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 3. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.

	A) SHD6795]
Seletar West Link	B) SJG7680K
- ICHBHA! DI	C) GBHISTORE
for many the second of the sec	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 26/12/19 at 1540 has while I beh A spopped my

Veh A focusive vehicles in front stopped and awarded

a frontal collision. Veh B collided onto the vear

of my vehicle— When I came out to check, I

realized that Veh C was itso morked in the chain

tollision. I fell parin on my neck, shoulder and

lower back for which I will be consulting

the doctor.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHD 6795J

MAKE

DATE 27/12/2019 15:16

MODEL	: MERCEDES BENZ		CM	nce	
Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid DO			\$ 2,470.00	
	Boot Lid Lock A Xnn			\$ 275.00	
	Boot Lid 'E220' Emblem Net			\$ 54.30	
	Boot Lid Star Logo Net			\$ 45.00	
	Boot Lid 'CDI' Emblem Mel			\$ 54.30	
	Rear Bumper Per			\$ 1,510.00	_
	Rear Bumper Reinforcement M Buch			\$ 1,150.00~	
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00-	
	Rear Bumper Bracket Top (LH/RH) × N		\$ 125.00	\$ 250.00	
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00	
	Rear Bumper Lower Cover OEF			\$ 325.00	
	Rear Panel End 7 ×(R)			\$ 1,380.00	_
	Rear Panel Inner Garnish & BV		_	\$ 240.00	
	Rear Panel Inner Garnish Clip (10pcs) 2×10^{-10}	\r		\$ 40.00	
	RH Rour taillamp Br			\$ 53 6	
	SUB TOTAL			\$ 8,293.60	
	LESS 20%			\$ 1,658.72	
	DISCOUNTED TOTAL			\$ 6,634.88	
	LKK Auto Con	ultante hoa	no notify	\$4634.	38
	LKK Auto Con the Repairer o			128.8	(tail
	To resurvey before	re/after spray (ainting	\$5063	88
	 To display dama Parts prices are 			*	
			out Prejudice" basis	\$5323	5.68
	Boot Lid Sovereign' Sticker			\$ 25.00	Nett_
	Rear Bumper Sensor	approval from	Insurance Company	\$ 388.00	Nett /
	Rear Bumper Rubber Mat Acknowledged by	Renairer		\$ 50.00	Nett -
	Signature:	ropairer			
	Date:			\$ 463.00	
	Labour Charge 30 12 19 1515				1
	1 121 Kam (CEE)			l 5	
	70/17/19 1515			\$578	6.68
	Labour Charge Panel Beating Spray Painting Charge Wiring Charge Tuff Kote Remove/Refix Reverse Sensor	1- 10			
	Panel Beating	LOO. C.		\$ 800.00	\$ 720
	Spray Painting Charge 367778	(2)	End panel pending	\$ 750.00	\$400
	Wiring Charge			\$ 50.00	
	Tuff Kote (3)	-10		\$ 50.00	年30
	Remove/Refix Reverse Sensor	10 +0		\$ 120.00	689
	063		1	2,	
	TOTAL LABOUR		1 50	\$ 1,770.00	
			10. \$3	9296.68	
-	ESTIMATE TOTAL		LIS: \$550	\$ 8,867.88	
					1
					ı I
	This is an initial estimate based on a visual inspection of the	ne above ve	hicle. The final repair		
	quantum will be prepared after the vehicle is surveyed by	a motor Sur	veyor appointed		
	by the insurance company.		* 513		



VEHICLE I	SHD6795J	TYPE OF C:	TP
	LKK	SURVEY B':	PARAM
	3053470242	DATE :	26/12/2019

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

DESCRIPTION	QTY	ESTIMATE \$	REMARKS
TAIL LAMP RH	1	536.00	Br

COMFORTDELGRO

305370424 Our Job Ref No : ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 07/01/20 Date FINALIZATION FORM LKK To Fax: RAM Attn : SHD6795J 26/12/2019 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-Z The repair job shall bill to: **AUTO GENERAL** SJG7680K 2. The finalized amount shall be: Spare Parts after List discount (a) (b) Labour Charges Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) (c.) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost \$5,050.00 \$5650.00 3. Estimated normal period for repairs: 3 working days. 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature: Signature: Ram Name : CHIANG Name Tel : 62148314 2020 Date : 65468156 Fax For Official Use Only Document Confirm By Item Attached Amount Remarks (Signature) Yes or No Rental Rate P/Day YES Loss of Income Paid N Survey Fees LTA Search Fee 7.49 Medical Fees (on behalf of driver, if applicable) Overrun Remarks:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref: CS/AGI19022863/Fsd3e2

(BUDGET DIRECT INSURANCE) 190 CLEMENCEAU AVENUE #03-01

SINGAPORE SHOPPING CENTRESINGAPORE

Date: 13-01-2020



	GAPORE SHOPPI 924	NG CENTRESINGAPORE	2	
			Code: AGI	
		Policy Particular	s :- THIRD PARTY CLA	JM
	Insured Veh.	SJG 7680K	Veh. Inspected	SHD 6795J
	Policy No.		Coverage (\$)	0.00
	Claim No.	C10005037	Excess (\$)	0.00
	Assign From	IVY RATILLA	Assign Date	27/12/2019
2.		Vehicle Par	ticulars & Condition	
	Make & Model	MERCEDES BENZ E220	c.c	2143
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WDD2120012B312990	Colour	WHITE
	Odometer	597477	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condi	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/55 R16	WEST LAKE	6 mm
	L/H Front Tyre	225/55 R16	WEST LAKE	6 mm
	R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
	L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
		Descrip	tion of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE R	EAR PORTION.	
	DAMAGES SEE D	ETAILS.		
i		Gener	al Information	
	Accident Date	26/12/2019	Inspection Date	30/12/2019
	Survey held at	COMFORTDELGRO ENGINE	ERING PTE LTD	
		59 LOYANG DRIVE SINGAPORE 508969		
ia.			Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS,	ITHOUT PREJUDICE" BAS WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estimate	e Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Da	ys



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6795J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOT LID	DENTED	2,470.00	2,470.00
1	BOOT LID LOCK	NOT NECESSARY	275.00	-
1	BOOT LID 'E220' EMBLEM	NECESSARY	54.30	54.30
1	BOOT LID STAR LOGO	NECESSARY	45.00	45.00
1	BOOT LID 'CDI' EMBLEM	NECESSARY	54.30	54.30
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT	BUCKLED	1,150.00	1,150.00
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	BROKEN	270.00	270.00
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	NOT NECESSARY	250.00	-
2	REAR BUMPER RETAINER MOUNTING (LH/RH) @\$115.00	NOT NECESSARY	230.00	-
1	REAR BUMPER LOWER COVER	DEFORMED	325.00	325.00
1	REAR PANEL END	TO REPAIR SEE LABOUR	1,380.00	-
1	REAR PANEL INNER GARNISH	BROKEN	240.00	240.00
10	REAR PANEL INNER GARNISH CLIP	NOT NECESSARY	40.00	-
1	RH REAR TAILLAMP	BROKEN	536.00	536.00
	LESS 20% DISCOUNT		-1,765.92	-1,330.92
			7,063.68	5,323.68
	SPECIAL NETT ITEMS			
1	BOOT LID SOVEREIGN' STICKER (SN)	NECESSARY	25.00	25.00
1	REAR BUMPER SENSOR (SN)	SHORT CIRCUIT	388.00	388.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			463.00	463.00
	LABOUR			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR PANEL END.		800.00	720.00
	SPRAY PAINTING CHARGE.		750.00	400.00
	WIRING CHARGE.		50.00	50.00
	TUFF KOTE.		50.00	30.00
	REMOVE / REFIX REVERSE SENSOR.		120.00	80.00
			1,770.00	1,280.00
	GRAND TOTAL		9,296.68	7,066.68



Page No.:2 of 2

RECOMMENDED COST OF LUMP SUM REPAIRS		5,650.00
(TO ITS PRE-ACCIDENT CONDITION)		

Report Ref No. CS/AGI19022863/Fsd3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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