



**PRE-REPAIR INSPECTION REQUEST – SGD3622G vs SMQ23R (OI) on D.O.A.: 19/12/2019**

From: Subramaniam, Divyashni  
 To: assignments@lkkauto.com, Admin A  
 Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div  
 Sent: Thursday, 26 December, 2019 2:53:31 PM  
 Attachments:  [CCI 000015.pdf](#)  [CCI 000015.pdf](#)

Hi,

Please refer to the enclosed request from **Loh Heng**.  
 Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thank you.

Best Regards,

**Divyashni Subramaniam**  
**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** lohng0308@yahoo.com.sg <lohng0308@yahoo.com.sg>  
**Sent:** Thursday, December 26, 2019 2:10 PM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ23R AND SGD3622G ON 19/12/2019

Hi Subramaniam,

we prefer Kenneth kong of LKK Auto consultants to survey the accident vehicle at our workshop.

Thank you

Danny

**From:** Subramaniam, Divyashni  
**Sent:** Thu, 26 Dec 2019 04:42:28 +0000  
**To:** Danny Loh  
**Cc:** Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Hor, Yinrul  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ23R AND SGD3622G ON 19/12/2019

Without Prejudice

Your Reference : SGD3622G  
 Our Reference : SMQ23R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Divyashni Subramaniam**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Danny Loh <[loheng0308@yahoo.com.sg](mailto:loheng0308@yahoo.com.sg)>

**Sent:** Thursday, December 26, 2019 9:55 AM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] Fw: 3rd party claims attachment

This message is from an external sender; be cautious with links and attachments.

Hi,

We send a email on the 23 Dec.

to request for surveyor to survey at our workshop.

Let us know whether any of the surveyor coming.

Thanks

[Sent from Yahoo Mail on Android](#)

----- Forwarded message -----

**From:** "Danny Loh" <[loheng0308@yahoo.com.sg](mailto:loheng0308@yahoo.com.sg)>

**To:** <[claimsdocmanagement@aig.com](mailto:claimsdocmanagement@aig.com)> <[claimsdocmanagement@aig.com](mailto:claimsdocmanagement@aig.com)>

**Cc:**

**Sent:** Mon, 23 Dec 2019 at 14:51

**Subject:** 3rd party claims attachment

Hi, motor claim dept.

we are submitting a 3rd party claims against your insure SMQ23R with attachment for your perusal.

Kind regards,

Loh Heng

Danny

**From:** Divyashni.Subramaniam@aig.com

**To:** loheng0308@yahoo.com.sg

**Cc:** Andy-SY.Fong@aig.com ,Winnie-

LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ23R AND SGD3622G ON 19/12/2019

**Date:** Thu, 26 Dec 2019 04:42:28 +0000

Without Prejudice

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**Sent:** Thursday, December 26, 2019 9:55 AM  
**To:** ClaimsDocManagement <ClaimsDocManagement@aig.com>  
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We send a email on the 23 Dec.  
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Let us know whether any of the surveyor coming.

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**To:** "claimsdocmanagement@aig.com" <claimsdocmanagement@aig.com>  
**Cc:**  
**Sent:** Mon, 23 Dec 2019 at 14:51  
**Subject:** 3rd party claims attachment  
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we are submitting a 3rd party claims against your insure SMQ23R with attachment for your perusal.

Kind regards,

Loh Heng

Danny