

22/03/2019

ASS. REC. BY:

REF: 083

MSA/1022859/Gad301

Special Instruction:

Surveyor: Andi OtiangASSIGNMENT (Office)From (Person): Crystal Lee

of

MS14

Date/Time:

30/12/19 10:21am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 8682X

Insured:

SLE 3129A

at Workshop m/s

Bak Heng Motor

Tel:

9788 8579

of

Blk 5032 #01-291 AMK Ind. park 2

Policy No:

804577590MY

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

26/12/2019

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time: 11:11am 30/12/19

Person Contacted:

KelvinVehicle IN/OUT

Date/Time	Action/Instruction
	<u>Fahmold (X)</u>
	<u>SLV 8682X - X</u>
	<u>SLE 3129A - X</u>
<u>31/12/19</u>	<u>Disassemble recovery: 30/12/19</u>
	<u>Submit PRS.</u>

PRs MSG

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s Bak Heng Motor  
of \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
Est. Repairs: 4 days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
CA / REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
Vehicle: IN / OUT

Veh No: SLV8682X Page: 19 Jan 2018  
Type: ☒ M Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /  
Truck / Trailer or  
Make: Nissan Note 1.2 1198  
Colour: Blue A/C: Insured / Std / NI / NA  
Sp. Reading: 63431 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: INITAAE12Z098041  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 185/65 R15  
R: 11  
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or  
Front Rear  
R/Bal. 6 mm R/Bal. 6 mm  
L/Bal. 6 mm L/Bal. 6 mm  
D.O.A. \_\_\_\_\_ D.O.I. 30-12-19  
Survey held at MS 5:20pm  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>\$3000 - \$4000</u>

RECEIVED 03 JAN 2020

Date/Time File Pass (07) ☐ : Preli. Report  
31/12 Thurs ☐ : Final Report  
Date/Time File Return (07)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ Site Insp. (\$)  
☐ Interview (\$)  
☐ Tech. In (\$)  
☐ Other (\$)

Survey Fee  
Transportation  
F + RS  
STAGE  
Other  
Total

120
11
131

RECEIVED 03 JAN 2020  
PRs

## Nivitha (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Monday, 30 December 2019 10:21 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** LIST OF INDEPENDENT SURVEYORS.pdf; PRI - SLV 8682 X - BHM - (MSIG) dtd 27.12.2019.pdf

**Importance:** High

### **NOTICE OF PRE-REPAIR INSPECTION FOR MOTOR VEHICLE No. SLV 8682 X** **[ Your ref: SLE3129A ] MSIG**

#### **Manual Assigned**

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Motor Survey  
**Sent:** Monday, 30 December, 2019 10:00 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; jenny@tcmg.com.sg  
**Cc:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>; Helene Phua <helene\_phua@sg.msig-asia.com>  
**Subject:** W: NOTICE OF PRE-REPAIR INSPECTION FOR MOTOR VEHICLE No. SLV 8682 X [ Your ref: SLE3129A ] MSIG  
**Importance:** High

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



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**From:** Jenny [<mailto:jenny@tcmg.com.sg>]

**Sent:** Friday, 27 December 2019 2:03 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; 'Rachel Ling' <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>; 'tcmg backup' <[tcmg.backup@gmail.com](mailto:tcmg.backup@gmail.com)>; Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>; Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Subject:** RE: NOTICE OF PRE-REPAIR INSPECTION FOR MOTOR VEHICLE No. SLV 8682 X [ Your ref: SLE 3129 A ]

**Importance:** High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

### IMMEDIATE ATTENTION

Your ref: (MSIG) SLE 3129 A

Our ref: TCMG/SLV 8682 X/1219/BHM

Dear Sir

We refer to the above matter and to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.



*Our team wishes you and your staff Merry Christmas and Happy New Year.*

(P/S : Please acknowledge receipt of this e-mail. Thank you.)

Regards

Jenny Tham  
TOMMY CHOO, MARK GO LLC  
151 Chin Swee Road  
#14-15/16 Manhattan House  
Singapore 169876  
Tel: 6532 2455 - Fax: 6538 9850  
Email Address: [jenny@tcmg.com.sg](mailto:jenny@tcmg.com.sg)

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**From:** Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]

**Sent:** 27 December 2019 13:16

**To:** Jenny <[jenny@tcmg.com.sg](mailto:jenny@tcmg.com.sg)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>; 'tcmg backup' <[tcmg.backup@gmail.com](mailto:tcmg.backup@gmail.com)>; Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>; Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Subject:** RE: NOTICE OF PRE-REPAIR INSPECTION FOR MOTOR VEHICLE No. SLV 8682 X [ Your ref: SLE 3129 A ]

Hi,

We refer to your email/faxed dated 27/12/2019

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Best Regards

Lee Wee Ho

Assistant Manager, Claims Services (In-House Survey)

D : +65 6643 1347 | F : +65 6225 7402 | [weeho\\_lee@sg.msig-asia.com](mailto:weeho_lee@sg.msig-asia.com)



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A Member of **MS&AD** INSURANCE GROUP

**From:** Jenny <[jenny@tcmg.com.sg](mailto:jenny@tcmg.com.sg)>

**Sent:** Friday, 27 December 2019 9:17 AM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>; Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>; 'tcmg backup' <[tcmg.backup@gmail.com](mailto:tcmg.backup@gmail.com)>

**Subject:** NOTICE OF PRE-REPAIR INSPECTION FOR MOTOR VEHICLE No. SLV 8682 X [ Your ref: SLE 3129 A ]

**Importance:** High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

**IMMEDIATE ATTENTION**

Your ref: (MSIG) SLE 3129 A

Our ref: TCMG/SLV 8682 X/1219/BHM

Dear Sirs

We refer to the above matter.

We attached herein a copy of our Notice of Pre-Repair Inspection for your attention.

Thank you.



*Our team wishes you and your staff Merry Christmas and Happy New Year.*

(P/S : Please acknowledge receipt of this e-mail. Thank you.)

Regards

Jenny Tham  
TOMMY CHOO, MARK GO LLC  
151 Chin Swee Road  
#14-15/16 Manhattan House  
Singapore 169876  
Tel: 6532 2455 - Fax: 6538 9850  
Email Address: [jenny@tcmg.com.sg](mailto:jenny@tcmg.com.sg)

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

# **TOMMY CHOO, MARK GO LLC**

**Advocates & Solicitors**

**UEN NO : 201523418E**

**(a law corporation with limited liability)**

151 CHIN SWEE ROAD #14-15/16

MANHATTAN HOUSE

SINGAPORE 169876

TEL : (65) 6532 2455

FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: lhling@tcmg.com.sg

Our Ref: TCMG/SLV 8682 X/1219/BHM

Your Ref: SLE 3129 A

27 December 2019

**BY E-MAIL ONLY**  
(motorsurvey@sg.msig-asia.com)

M/s MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay #24-01

Hong Leong Building

Singapore 048581

**Attn: Motor Claims Department**

Dear Sirs,

**PRE-REPAIR INSPECTION NOTICE**

We act for **Tan Swee Nam**, the owner and/or driver of motor vehicle no. **SLV 8682 X**, which was involved in an accident along Bishan Road in front of Junction 8 on 26<sup>th</sup> December 2019 at 13:30 hours.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SLE 3129 A** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Yours faithfully



**LING LEONG HUI (MR)**

cc. M/s Bak Heng Motor  
(Your ref: SLV 8682 X)

**BY FAX NO. 6481 6820 ONLY**



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/12/2019 15:24
Date Of Accident	26/12/2019 13:30
Exact Location Of Accident	BISHAN ROAD IN FRONT OF JUNCTION 8
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV8682X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN SWEE NAM
NRIC No	SXXXX038G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96303139
Alternative Phone No	OTHERS-96303139

### Vehicle Particulars

Manufacturer	NISSAN
Model	NOTE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5106939632 (CLASSIC)
Cover Note Number	

### Driver

Name of Driver	TSUI KAU YIN
NRIC No	SXXXX676F
Date Of Birth	05/08/1964
Occupation	INDOOR
Date Of Driving Pass	24/11/1997
Driving Experience	22 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-96218621
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 290B #13-44 COMPASSVALE CRESCENT
Postcode	542290
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS STATIONARY NEAR THE TRAFFIC LIGHTS WAITING FOR IT TO TURN GREEN. SUDDENLY VEHICLE SLE3129A HIT MY VEHICLE FROM BEHIND. THE DRIVER LATER TOLD ME THAT HE ACCIDENTALLY RELEASED THE BRAKE.  
(ATTENDED BY JAMES NG)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons	CANNOT BE UPLOADED
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE3129A
Vehicle Make/Model/Colour	TOYOTA /SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN LAY KHENG DEBORAH
NRIC/Passport Number	SXXXX291J
Contact Number	96811962
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

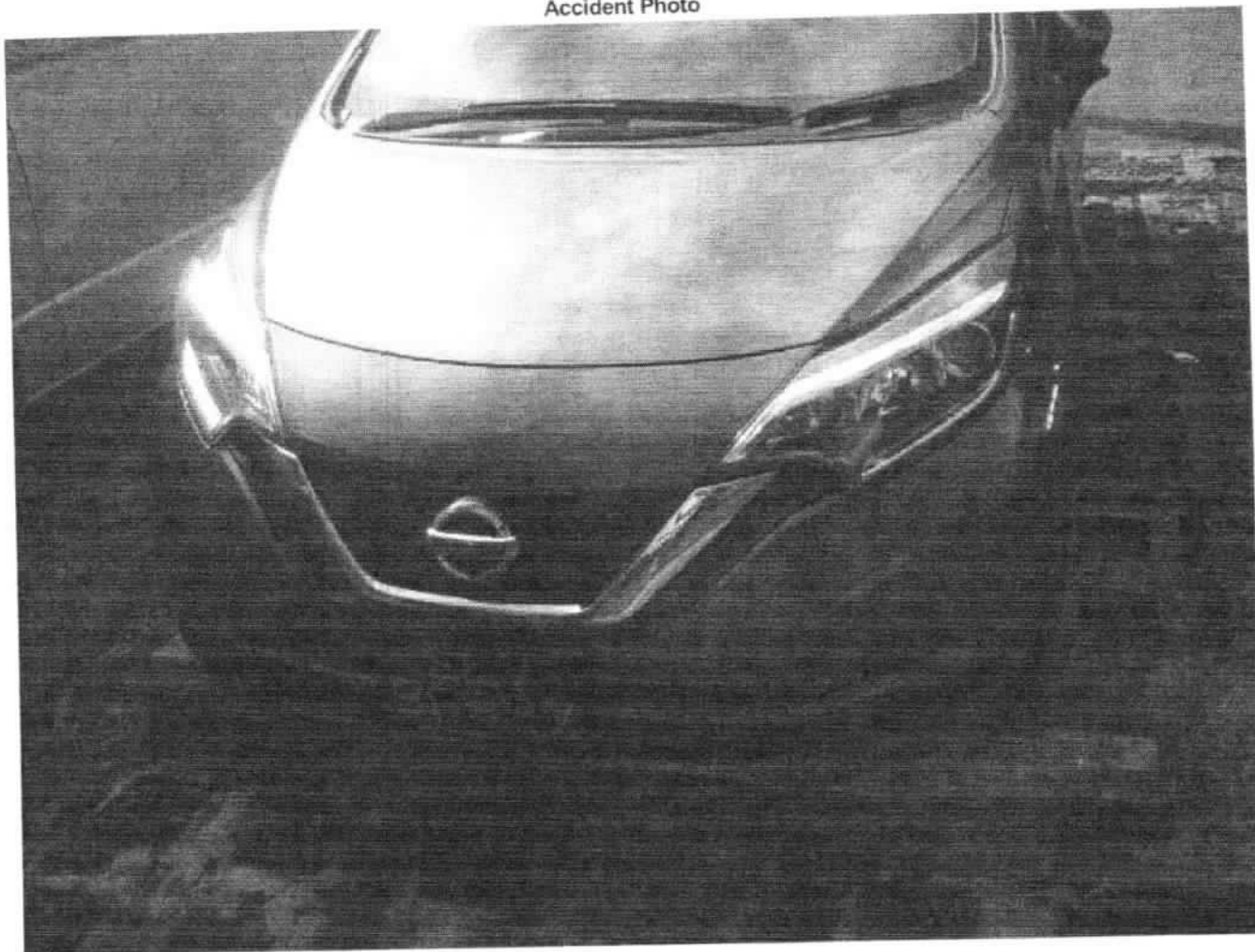
Name:  
NG WING KIN JAMES

admin.vac@vicom.com.sg

26 DEC 2019



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	038G
Vehicle Details	
Vehicle No.:	SLV8682X
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Dec 2019
Vehicle Make:	NISSAN
Vehicle Model:	NOTE 1.2 CVT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	HR12275203B
Chassis No.:	JN1TAAE12Z0980141
Maximum Power Output:	58.0 kW (77 bhp)
Open Market Value:	\$13,622.00
Original Registration Date:	19 Jan 2018
First Registration Date:	19 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jan 2028
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,791.00
COE Rebate Amount:	\$37,659.00
<b>Total Rebate Amount:</b>	<b>\$41,409.00</b>

The information contained herein is correct as at 31 Dec 2019

OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2019		31 Dec 2019 09:48 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	GOH GHEE PHENG, ID: S1550496Z								
Main Claimant:	TAN SWEE NAM, ID: S1208038G								
Vehicle Reg. No.:	SLV8682X	Date of Loss:	26/12/2019 19:00 - :59 [23 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 616089	Policy/Cover Note No.:	A80457759QMY (Comprehensive) Coverage: 01/06/2019 - 31/05/2020						
Vehicle Reg. No. (Insured):	SLE3129A	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Bak Heng Motor Repairing (HQ) 5032, ANG MO KIO INDUS PARK 2, #01-291, 569535 Ang Mo Kio - Tel: 9788 8579								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wen Yao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 01/01/2020]								
Driver/Custodian (Insured):	TAN LAY KHENG DEBORAH (), NRIC: S1777291J Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 30/12/19. Liab: clear. Disagreed SJE, Manual assigned.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLV8682X (616089)  
[SLE3129A]  
TP  
TAN SWEE NAM  
Dec 26 2019 7:00PM  
[GOH GHEE PHENG]  
Bak Heng Motor Repairing

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/12/19 12:24	General View		Load JPG	
2	31/12/19 12:24	General View		Load JPG	
3	31/12/19 12:24	General View		Load JPG	
4	31/12/19 12:24	General View		Load JPG	
5	31/12/19 12:24	General View		Load JPG	
6	31/12/19 12:24	General View		Load JPG	
7	31/12/19 12:24	General View		Load JPG	
8	31/12/19 12:24	General View		Load JPG	
9	31/12/19 12:24	General View		Load JPG	
10	31/12/19 12:24	General View		Load JPG	
11	31/12/19 12:24	General View		Load JPG	
12	31/12/19 12:24	General View		Load JPG	
13	31/12/19 12:24	General View		Load JPG	
14	31/12/19 12:24	General View		Load JPG	
15	31/12/19 12:24	General View		Load JPG	
16	31/12/19 12:24	General View		Load JPG	
17	31/12/19 12:24	General View		Load JPG	
18	31/12/19 12:24	General View		Load JPG	
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22	31/12/19 12:24	General View		Load JPG	
23	31/12/19 12:24	General View		Load JPG	
24	31/12/19 12:25	General View		Load JPG	
25	31/12/19 12:25	General View		Load JPG	
26	31/12/19 12:25	Odometer Reading		Load JPG	
27	31/12/19 12:25	Chassis Number		Load JPG	
28	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
29	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
30	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
31	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
32	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
33	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
34	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
35	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
36	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
37	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
38	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
39	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
40	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	
41	31/12/19 12:26	DISMANTLE PHOTO		Load JPG	

Documentation

1 per page

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	31/12/19 09:10	PRI		Load PDF
2	31/12/19 09:10	TP SLV8682X E-REPORT		Load PDF
3	31/12/19 09:10	OI ACCIDENT REPORT		Load PDF
4	31/12/19 09:15	email from workshop		Load PDF
5	02/01/20 10:08	Disagree on SJE		Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail Print
1	31/12/19 09:47	Survey Request - Manual Assigned		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19022859/GQD3E2

Date: 07/01/2020

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A80457759QMY

## Claimant

Vehicle No : SLV8682X

Insured Vehicle No : SLE3129A

Date of Loss: 26/12/2019

Nature of Claim: TP

Claim No: 616089

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLV8682X

Make &amp; Model: NISSAN NOTE, 1.2 (A)

Engine No: HR12275203B

Reg. Date: 19/01/2018 (Man. Year: 2017)

Chassis No: JN1TAAE12Z0980141

Colour: Blue

Odometer: 63431 km

Engine Capacity: 1198 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size:

185/65 R15

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 31/12/2019

Date Inspected: 30/12/2019 Inspected At:

Bak Heng Motor Repairing (HQ)  
5032, ANG MO KIO INDUS PARK 2,  
#01-291  
Singapore 569535

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.

B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 -\$4,000.00



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2020)
<b>Parts:</b>	144	NISSAN NOTE 1.2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLV8682X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >