

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 20.01.2020

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBG 1166M / SLP 2696C ON 20.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **GBG 1166M**, which was involved in the captioned accident with your insured vehicle no: **SLP 2696C**. The vehicle owner authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	3,263.50
2) Loss of Use (4 Days x S\$100)	\$	400.00
3) GIA Search Fee	\$	2.00
	\$	3,665.50

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 30.12.2019

TO : ABE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBG 1166M / SLP 2696C

ALONG Jalan Eunus

ON 20.12.2019

I/We, Wellcome Motor Agencies

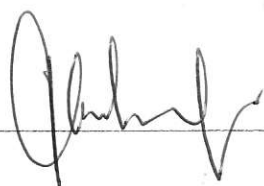
of (NRIC No./ROC No.) 39853800 W

of 68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896

owner of vehicle no. GBG 1166M in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBG 1166M at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :



DISCHARGE VOUCHER

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**Without Prejudice
Save As to Costs**

Your Reference : GBG1166M
Our Reference : VC013284

I/We, **WELLCOME MOTOR AGENCIES** do hereby acknowledge the sum of Singapore Dollars: **Three Thousand Six Hundred Sixty-Five and Fifty cents only (\$\$3,665.50)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**POH TECK WEE JAMES**', over damage to my/our vehicle **GBG1166M** from an accident involving **SLP2696C** and **GBG1166M** at/along **Jalan Eunus Towards Still Road**, which occurred on **20 December 2019** at about **07:30hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**POH TECK WEE JAMES**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 28 of (month) September (year) 20 20

Signature

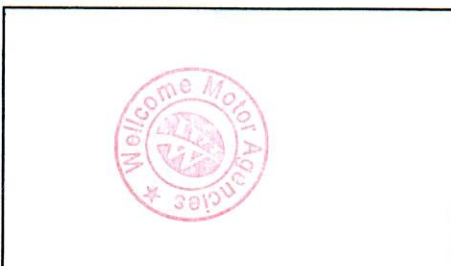
DAVID LUN

Claimant's Name

S1312458/2

FIN/NRIC No.

Address



Company stamp if applicable

Witness's Signature

TANG JUN ZHONG

S8704986H

Witness's Name

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50

AutoBay, Singapore 417883

Tel: 6746 5405 / 6745 2063 Fax: 6745 8520

Email: general@fastechauto.com.sg

Address

Please return to:

General Claims Department

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay

#29-10 South Tower

Singapore 048583

(By Fax: 6534 5356)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 21621

Date : 20.01.2020

Vehicle No : GBG 1166M

Make/Model : NISSAN CABSTAR

Chassis/Eng# :

Accident Date : 20.12.2019

Claim No :

Reference : 1219 -21621

Policy No :

	Amount
To proceed on lump sum repair	S\$ 3050.00

E. & O. E.

Total : S\$ 3050.00

GST @ 7% : S\$ 213.50

Amount Due : **S\$ 3263.50**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-214016

Date of Request: 30/12/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 30/12/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLP2696C
Accident Date 20/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP2696C	QBE Insurance (Singapore) Pte Ltd	30/05/2019-29/05/2020	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-214016

Date of Request: 30/12/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 30/12/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLP2696C
Accident Date 20/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: 9 September 2020 1:15 PM
To: Khanchna (LKK Auto)
Cc: claims-singapore
Subject: VC013284 MANDATE REQUEST - VC013284 Direct Settlement - Accident Involving SLP2696C (OI : QBE) AND GBG1166M (TP : LKK REF - CC6/QBE19022844/Uka3) on 20/12/2019
Attachments: LKK Reinspection Photos.pdf; LKK Survey Photos.pdf; LOD.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf

Hi Khanchna

Please proceed as per advise.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 9 September 2020 9:59 am
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Subject: MANDATE REQUEST - VC013284 Direct Settlement - Accident Involving SLP2696C (OI : QBE) AND GBG1166M (TP : LKK REF - CC6/QBE19022844/Uka3) on 20/12/2019

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QBE REF: VC013284

LKK REF: CC6/QBE19022844/Uka3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG1166M (TP) & SLP2696C (OI) ON 20.12.2019

We refer to the above matter.

Head to rear collision.

We informed to the Insured driver of the TP claim and NCD issues and agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 26,157.22	\$ 3,263.50
Loss of Use (\$100 X 4 days)	\$ 400.00	\$ 400.00 (\$100 x 4 days)
GIA Search	\$ 2.00	\$ 2.00
TOTAL	\$ 26,559.22	\$ 3,665.50

Breakdown of days is as follows:

* 4 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

I and destroy any hard copies produced.

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE19022844/Uka3

05 FEBRUARY 2020

**POH TECK WEE JAMES
BLK 632 HOUGANG AVE 8
#08-28
SINGAPORE 530632**

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 2696C AND GBG 1166M ON 20/12/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBG 1166M against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)*