

ASS. REC. BY:

REF: CS/CT1 190228351 f3

Special Instruction:

Surveyor: ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping of CT1 Date/Time: 20.12.19 10.419.47

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SKV 8950J Insured: SJM 25431

at Workshop m/s Progressive Car Tel: 67415336

of Blk 3022A ub Rd 1 # 01-45/46

Policy No: DMPCVSN30736618000 Claim No: SVM1911 20613502

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 18.12.2019

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 20.12.19 11.59.00 Person Contacted: Pei Wen Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate Pending liability
	SKV 8950J - CC3/AIG 15020 342/THLS2 D.O.A - 28/11/2015
	SJM 2543A - X
26/1/2020	Talk to Pei Wen she say Pending liability. Temporarily close for. <i>Close 27/1/2020</i>

William

## View Sent Message

This mail is associated with :

**\*SKV8950J (SNM19D206135C02)**  
**[SJM2543A]**

TP  
WEE YEOW SEEN JESSE  
Dec 18 2019 3:00PM

Progressive Car Care Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 26/02/2020 14:06 PM.

**To** irene.tay@sg.cntaiping.com

**Subject**

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SGW 31G after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.

## Summer Lee (LKK Auto)

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 26 February, 2020 2:05 PM  
**To:** 'Irene Tay'  
**Cc:** 'assignments'; 'sur@lkkauto.com'  
**Subject:** RE: OUR REF: SNM19D206135/SJM2543A/IRENE & YOUR REF:SKV8950J - Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SKV8950J after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Monday, 30 December, 2019 11:16 AM  
**To:** 'Irene Tay' <irene.tay@sg.cntaiping.com>  
**Cc:** 'assignments' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM19D206135/SJM2543A/IRENE & YOUR REF:SKV8950J - Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 30 December, 2019 10:45 AM

**To:** [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg); [bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)

**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: OUR REF: SNM19D206135/SJM2543A/IRENE & YOUR REF:SKV8950J - Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Sir,

We refer to the above matter.

Please get your surveyor to liaise with Progressive Car Care Pte Ltd to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Claims Dept of CTI

**Sent:** Friday, December 27, 2019 8:42 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; On Behalf Of Claims <[bhlim@procarcare.com.sg](mailto:bhlim@procarcare.com.sg)>

**Cc:** [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

**Subject:** OUR REF: SNM19D206135/SJM2543A/IRENE & YOUR REF:SKV8950J - Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Irene,

Please conduct PRS –SKV8950J soonest possible.

File to officer in charge –Irene Tay –DID: 6389 6192.

Dear Lily,

**\*\*\* kindly quote our reference number when replying.**

Regards

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Fax (65) 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website:[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Lily [<mailto:bhlim@procarcare.com.sg>] **On Behalf Of** Claims  
**Sent:** Friday, 27 December, 2019 3:13 PM  
**To:** Claims Dept of CTI  
**Cc:** Claims  
**Subject:** Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Sirs

Please refer to attached and arrange for survey

VEHICLE NOT IN WORKSHOP

Regards,

**Lily LIM**  
Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	30 Dec 2019		30 Dec 2019 10:41 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	<b>WEE YEOW SEEN JESSE</b>		
Vehicle Reg. No.:	<b>SKV8950J</b>	Date of Loss:	18/12/2019 15:00 - :59
Claim Type:	<b>TP / SNM19D206135C02</b>	Policy/Cover Note No.:	DMPCVSN30736618000
Vehicle Reg. No. (Insured):	<b>SJM2543A</b>	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	<b>Progressive Car Care Pte Ltd (HQ)</b> Blk 3022A Ubi Road 1, #01-45/46, 408716 Ubi - Tel: 67415336		
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Irene Tay Hui Ping</b> - 638986192]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt</b> due 09/01/2020]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 30 December 2019 10:45 AM  
**To:** claims@procarcare.com.sg; bhlim@procarcare.com.sg  
**Cc:** 'assignments'; Admin A  
**Subject:** FW: OUR REF: SNM19D206135/SJM2543A/IRENE & YOUR REF:SKV8950J - Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A  
**Attachments:** [Untitled]27122019151557.pdf

Dear Sir,

We refer to the above matter.

Please get your surveyor to liaise with Progressive Car Care Pte Ltd to conduct survey.

Regards,

**Irene Tay**

Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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Fax (65) 6224 7175 / 6224 7478

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website:[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**Subject:** Arrange for survey - Acc on 18.12.19 invlg SKV 8950 J & SJM 2543 A

Dear Sirs

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VEHICLE NOT IN WORKSHOP

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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