

ASS. REC. BY:

Steve

REF:

ALG cc3/11/19022834/ErB

## ASSIGNMENT

From:

Date:

30/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SDA 13894

at Workshop m/s

premium

of

281 Alexandra Road

Insured:

Policy No.

1900168047

Claims No.

Sum Insured:

Excess:

1000

(Client's Record)

Make of Veh:

1030AM

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value:

\$197K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SOA 13894

Yr Regn:

30/9/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

cc

1984

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

2710

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZFVOK1118321

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55R19

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

23/12/19

D.O.I.

30/12/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-197K

30/12/19

Revert via merimen

21/1/2020

Rere approved \$6649 from Victor by merimen

21/

Informed George c/A ex \$1000 by email

5/3/20

Final fig \$5937.08 (Red 14,491.92, 719) confirmed by email

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

3 + RS. \$1

Photos

Others

TOTAL

Report Format:

Lump Sum / L&amp;L: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Week end (\$)



## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 2 January 2020 12:53 PM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)  
**Subject:** RE: OD CLAIMS FOR SDA 1389 U -DOA: 23/12/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SDA 1389U (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**AIG OIC- Azlan, Syazairdina] [syazairdina.azlan@aig.com](mailto:syazairdina.azlan@aig.com)**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 23 December 2019 6:49 PM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIMS FOR SDA 1389 U

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL, Insurance certificate for your reference.

Kindly arrange the survey on 30 of Dec@10am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

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## View Received Message

This mail is associated with :

**\*SDA1389U (4445089956SG)**

OD

Dec 23 2019 10:30AM

[AH YAT ABALONE FORUM RESTAURANT HOLDINGS PTE LTD]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 02/01/2020 12:30 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$6649.00) - SDA1389U - Claim Handler: Azlan, Syzairdina

Approved:6649.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 24010

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1515/2019/NS  
**Date** : 26-Dec-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ah Yat Abalone Forum Restaurant Holdings Pte Ltd  
**Address** : 200 Turf Club Road  
#03-01  
Singapore 287994  
**Telephone** : +65 98772618  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900168047  
**Vehicle No** : **SDA 1389 U**  
**Model Code** : Audi Q5 2.0 TFSI QU  
**Model / Year** : 30-09-19  
**Engine No** : DAX 057741  
**Chassis No** : WAUZZZF0K2118021  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 23-Dec-19  
**Place of Accident** : Dunearn road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDA 1389 U

| S/n                         | Nature of Jobs                                                                                                                                    | Estimated Charges    | Surveyor's Recommendations |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------------|
| 1                           | To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ 480.00 /      | ✓                          |
| 2                           | To dismantle and renew front bumper and lhs headlight. Re-organise crash management components. Reinstall all parts removed.                      | \$ 1,600.00          | 500 ✓                      |
| 3                           | To respray front bumper, front bumper lower spoiler, lhs front fender and both front wheel arch trims.                                            | \$ 3,500.00          | 1925 ✓                     |
| 4                           | To carry out diagnostic check.                                                                                                                    | S/N \$ 192.00 /      | ✓                          |
| <b>TOTAL LABOUR CHARGES</b> |                                                                                                                                                   | <b>: \$ 5,772.00</b> |                            |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDA 1389 U

| S/N | Parts Description                       | Damaged Parts & Prices |         |
|-----|-----------------------------------------|------------------------|---------|
|     |                                         | S/Nett                 | Remarks |
| 1   | FRONT BUMPER ✓ (NT                      | \$ 2,364.00            | 1891.20 |
| 2   | FRONT BUMPER FIXING PARTS X NM          | \$ 244.00              |         |
| 3   | FRONT BUMPER SECURING STRIP - LH ✓ MC   | \$ 34.00               | 26.48   |
| 4   | FRONT BUMPER CLOSING ELEMENT - LH X NM  | \$ 101.00              |         |
| 5   | FRONT BUMPER SPOILER X R                | \$ 685.00              |         |
| 6   | FRONT BUMPER UNDERRUN BAR X NM          | \$ 431.00              |         |
| 7   | FRONT BUMPER CLOSING ELEMENT X NM       | \$ 156.00              |         |
| 8   | FRONT BUMPER AIR GUIDE GRILLE - LH X NM | \$ 519.00              |         |
| 9   | FRONT BUMPER END CAP - LH X NM          | \$ 83.00               |         |
| 10  | FRONT BUMPER GUIDE SECTION - LH 1 X NM  | \$ 34.00               |         |
| 11  | FRONT BUMPER FOAM FILLER PIECE X NM     | \$ 259.00              |         |
| 12  | FRONT BUMPER CARRIER X NM               | \$ 831.00              |         |
| 13  | HEADLIGHT MOUNTING - LH X NM            | \$ 107.00              |         |
| 14  | LED HEADLIGHT - LH X NM                 | \$ 7,227.00            |         |
| 15  | LIFT CYLINDER - LH X NM                 | \$ 128.00              |         |
| 16  | FRONT WHEEL COVER - LH / RH ✓ MC        | 2 \$ 1,154.00          | 933.40  |
| 17  | SUNDRIES 1 X NM                         | \$ 300.00              |         |

**TOTAL SPARE PARTS : \$ 14,657.00**

**TOTAL LABOUR CHARGES : \$ 5,772.00**

**GRAND TOTAL : \$ 20,429.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

4  
  
2/12/20

## Telefax

30/12/19, 10.15 am

Name

: Steve (LKK) OD - Abt AutL (Rev)

Surveyed Date

:

5 ch

Authorised Date

:

P/P

Excess Cost

:

My Del 5/1

Liability

:

Remarks

:

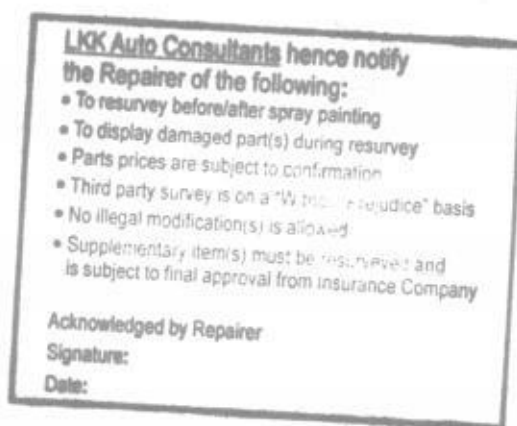
Excess - ?

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd



Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 24010**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1515/2019/NS  
**Date** : 26-Dec-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Steve*

*5 days exclude 1 Sunday - jb 4 Mar 20*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ah Yat Abalone Forum Restaurant Holdings Pte Ltd  
**Address** : 200 Turf Club Road  
#03-01  
Singapore 287994  
**Telephone** : +65 98772618  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900168047  
**Vehicle No** : **SDA 1389 U**  
**Model Code** : Audi Q5 2.0 TFSI QU  
**Model / Year** : 30/9/2019  
**Engine No** : DAX 057741  
**Chassis No** : WAUZZZFY0K2118021  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 23-Dec-19  
**Place of Accident** : Dunearn road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SDA 1389 U

| S/n                  | Nature of Jobs                                                                                                                                    |        | Estimated<br>Charges | Surveyor's<br>recommendations |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------------------|-------------------------------|
| 1                    | To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid. | S/N \$ | 480.00               | \$ 480.00                     |
| 2                    | To dismantle and renew front bumper and lhs headlight. Re-organise crash management components. Reinstall all parts removed.                      | \$     | 1,600.00             | \$ 500.00                     |
| 3                    | To respray front bumper, front bumper lower spoiler, lhs front fender and both front wheel arch trims.                                            | \$     | 3,500.00             | \$ 1,925.00                   |
| 4                    | To carry out diagnostic check.                                                                                                                    | S/N \$ | 192.00               | \$ 192.00                     |
| TOTAL LABOUR CHARGES |                                                                                                                                                   | :      | <u>\$ 5,772.00</u>   | <u>\$ 3,097.00</u>            |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SDA 1389 U

| S/N                         | Parts Description                  | <u>Damaged Parts &amp; Prices</u> |                    |
|-----------------------------|------------------------------------|-----------------------------------|--------------------|
|                             |                                    | <u>S/Nett</u>                     | <u>Remarks</u>     |
| 1                           | FRONT BUMPER                       | \$ 2,364.00                       | \$ 1,891.20        |
| 2                           | FRONT BUMPER FIXING PARTS          | \$ 244.00                         |                    |
| 3                           | FRONT BUMPER SECURING STRIP - LH   | \$ 34.00                          | \$ 26.48           |
| 4                           | FRONT BUMPER CLOSING ELEMENT - LH  | \$ 101.00                         |                    |
| 5                           | FRONT BUMPER SPOILER               | \$ 685.00                         |                    |
| 6                           | FRONT BUMPER UNDERRUN BAR          | \$ 431.00                         |                    |
| 7                           | FRONT BUMPER CLOSING ELEMENT       | \$ 156.00                         |                    |
| 8                           | FRONT BUMPER AIR GUIDE GRILLE - LH | \$ 519.00                         |                    |
| 9                           | FRONT BUMPER END CAP - LH          | \$ 83.00                          |                    |
| 10                          | FRONT BUMPER GUIDE SECTION - LH    | \$ 34.00                          |                    |
| 11                          | FRONT BUMPER FOAM FILLER PIECE     | \$ 259.00                         |                    |
| 12                          | FRONT BUMPER CARRIER               | \$ 831.00                         |                    |
| 13                          | HEADLIGHT MOUNTING - LH            | \$ 107.00                         |                    |
| 14                          | LED HEADLIGHT - LH                 | \$ 7,227.00                       |                    |
| 15                          | LIFT CYLINDER - LH                 | \$ 128.00                         |                    |
| 16                          | FRONT WHEEL COVER - LH / RH        | 2 \$ 1,154.00                     | \$ 922.40          |
| 17                          | SUNDRIES                           | \$ 300.00                         |                    |
| <b>TOTAL SPARE PARTS</b>    |                                    | <b>: \$ 14,657.00</b>             | <b>\$ 2,840.08</b> |
| <b>TOTAL LABOUR CHARGES</b> |                                    | <b>: \$ 5,772.00</b>              | <b>\$ 3,097.00</b> |
| <b>GRAND TOTAL</b>          |                                    | <b>: \$ 20,429.00</b>             | <b>\$ 5,937.08</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 5 March 2020 11:27 AM  
**To:** Boo seng yak; Steve Chen (LKK Auto); SUR; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SDA1389U - OD AIG - SURVEYED 30 DEC 19

Dear Mr Boo,

Confirm repair cost of \$5937.08 before excess \$1000 and GST @ 5 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, 4 March 2020 6:18 PM  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SDA1389U - OD AIG - SURVEYED 30 DEC 19

Hi Steve and all,

Revised and photographs is attached.

Please confirm repair cost of \$5937.08 @ 5 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb