

ASS. REC. BY:

REF:

CS/III 9022820/USDB

Special Instruction:

Quarry: MARCUS

ASSIGNMENT (Office)

Mehmen

From (Person): Gabriel wee

of

III

Date/Time:

27/12/19 @ 3:07pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBQ 5663R

Insured:

SHC 3434A

at Workshop in/s

GUN Success

Tel:

9828 9277

of

1 Leiki Bukit Ave 6 # 02-03

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17/12/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:17pm @ 27/12/19

Person Contacted:

An Hui

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

Shirley (—)

FBQ 5663R -X

SHC 3434A - CC3 / III 9021446 / KPB

DOA: 27/11/2019

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

111/

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lum Sum:

2%

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LIA 666

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

FBQ5663R

Yr Regn:

11/13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda WW150

c.c

15-3

Colour

multicolour

A/C:

Insured / Std / NI / NA

Sp. Reading

26778

T/Radio:

Insured / Std / NI / NA

Eng/No:

MLHKF12A8C5003168

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD A/Rim or

Tyre Size:

F:

90-90-14

R:

100-90-14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

17/12/18

D.O.I.

27/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt, N/S only

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

3 yrs 11 mths next 3834

6/1/20 4/5 @ 2200 conf. and m/s, neijie
(\$ 4,054.90 Red - 65%)

RECEIVED 08 JAN 2020

Date/Time, File Pass to?

08/01/20

1) Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$ 2,200/- 45)

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

290

Transportation:

) \$ + RS. \$

) Photos

) Others

TOTAL

261

Add Fee:

) Site Insp (\$

) Interview (\$

) Tech. Invs (\$

) Weekend (\$

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 27 December 2019 3:07 PM
To: 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Ruby Ong; feena@htapartners.com.sg; Gabriel Wee; Pooi Chin Han Daniel
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 5663R [OUR REF. TCL.GCN.RO.50776.19.ESS]

3:17pm 27/12/19
p: Ah huan
V: IN

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **FBQ5663R** and let us have your report urgently.

This claim will be handled by **Mr. Daniel**.

Aside to Feena,

Kindly assist to provide your client's SAS report for surveyor to handle.

*Kindly upload this survey request email to merimen.

***We have started using audatex since 1st Dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Warmest regards,

Stanley Lai

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, IOB Building, Level 5

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Motor Claim - III

Sent: Friday, 27 December, 2019 3:01 PM

To: 'feena@htapartners.com.sg' <feena@htapartners.com.sg>

Cc: 'Ruby Ong' <ruby@htapartners.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 5663R [OUR REF. TCL.GCN.RO.50776.19.ESS]

Dear Feena,

Per our earlier tele-conversation, please confirm your proposed appointment of **LKK Auto Consultants** as SJE.

Thank you.

Your ref : SHC 3934A
Our ref : TCL.GCN.ro.50776.19.ess

WITHOUT PREJUDICE

23 December 2019

India International Insurance Pte Ltd
Motor Claims Department
64 Cecil Street
#04-00 IOB Building
Singapore 049711

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: MEDUSA LEASING

ACCIDENT INVOLVING FBQ 5663R & SHC 3934A ALONG SERANGOON AVENUE 3 ON 17 DECEMBER 2019 @ 1245HRS

We are instructed by Medusa Leasing to notify you of a road traffic accident on 17 December 2019 at about 1245hrs along Serangoon Avenue 3 involving our client's vehicle registration number FBQ 5663R and vehicle registration number SHC 3934A driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, our client proposes to appoint LKK Auto Consultants Pte Ltd as the single joint expert to carry out the pre-repair survey for FBQ 5663R.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **Euro Success Services Pte Ltd**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling

and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Warmest regards,

Stanley Lai

**Motor & Work Injury Claims Department
India International Insurance Pte Ltd**

64 Cecil Street, IOB Building, Level 5

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Motor Claim - III

Sent: Monday, 23 December, 2019 9:52 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 5663R [OUR REF. TCL.GCN.RO.50776.19.ESS]

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: 23 December, 2019 8:58 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBQ 5663R [OUR REF. TCL.GCN.RO.50776.19.ESS]

Importance: High

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	829E
Vehicle Details	
Vehicle No.:	FBQ5663R
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	WW150
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	KF12E2015488
Chassis No.:	MLHKF12A8C5003168
Maximum Power Output:	-
Open Market Value:	\$2,643.00
Original Registration Date:	22 Nov 2013
First Registration Date:	22 Nov 2013
Transfer Count:	2
Actual ARF Paid:	\$397.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	21 Nov 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$1,712.00
COE Rebate Amount:	\$666.00
Total Rebate Amount:	\$666.00

The information contained herein is correct as at 27 Dec 2019

OK



(/listing/usedbike/honda-honda-cbr150r/15351/)

SGD\$7800

Reg : 30/10/2017

Type: Sport Bikes

150cc

-

Well Maintain Condition. Loan Available, Welcome Trade In. Come Visit Us At New Southern Motor. Block 1008 Bukit Merah Lane 3 #01-12 S(159762). Interested Buyers Are Welcome To Negotiate.

Posted on : 18/12/2019

★ PAID AD

★ DEALER AD

[DETAILS > \(/LISTING/USEDBIKE/HONDA-HONDA-CBR150R/15351/\)](#)

■ COMPARE

Honda CBR150R (/listing/usedbike/honda-honda-cbr150r/13838/)



(/listing/usedbike/honda-honda-cbr150r/13838/)

SGD\$4600

?

Reg : 05/09/2013

Type: Sport Bikes

150cc

77282km

Well Maintain Condition. Just Changed Engine Oil And New Battery. Viewing At At Blk 613 Bukit Panjang Ring Road Singapore 670613. Call R. Rama For Meet Up.

Posted on : 17/12/2019

★ PAID AD

★ DIRECT SELLER

[DETAILS > \(/LISTING/USEDBIKE/HONDA-HONDA-CBR150R/13838/\)](#)

■ COMPARE

Honda CBR150R (/listing/usedbike/honda-honda-cbr150r/15383/)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/12/2019 11:31
Date Of Accident	17/12/2019 12:45
Exact Location Of Accident	SERANGOON AVENUE 03
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBQ5663R
Insured/Policyholder	
Name Of Registered Owner	MEDUSA LEASING
Co Reg No	53393829E
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97777282

Vehicle Particulars

Manufacturer	HONDA
Model	WW150
Exact Purpose for which vehicle was being used at time of accident	WORK-PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5108497799
Cover Note Number	

Driver

Name of Driver	SHAFIQ BIN SAID
NRIC No	S9534269H
Date Of Birth	15/09/1995
Occupation	OUTDOOR
Date Of Driving Pass	18/11/2013
Driving Experience	6 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97334936
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 237 HOUGANG STREET 21 #10-398
Postcode	530237
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	POTONG PASIR NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 142 POTONG PASIR AVENUE 3 , POSTCODE: 350142 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2829999 - FAX NO: 62815964
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS PER POLICE REPORT No.T/20191217/2133;

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC3934A
Vehicle Make/Model/Colour	HYUNDAI / I40 1.7L CRDI AT ABS AIRBAG 4DR
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	SHAFIQ BIN SAID
Approximate Age	24
Injuries Sustain	
Injured person in which vehicle?	FBQ5663R
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	
Address	BLK 237 HOUGANG STREET 21 #10-398
Postcode	530237

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



MEDUSA LEASING
LINE: 53393298

7030 Northshoreway #02-02
#02-02 569880

Policyholder's Signature
Date & Time:

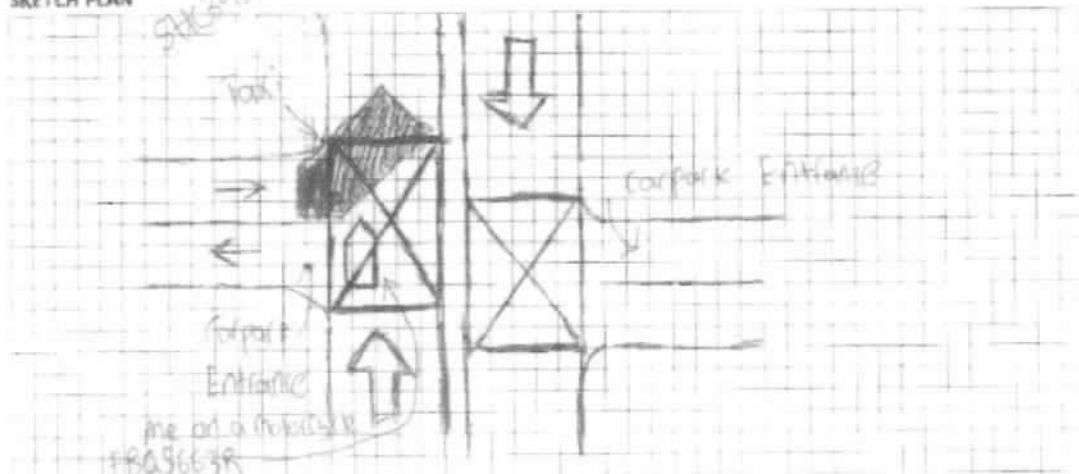
Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415833
Tel: 67416697 Fax: 67492305
Email: vackb@vacom.com.sg

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report



MEDUSA LEASING
UEN: S3398296

7090 Northshore Ring Road, #02-01
SINGAPORE 115709

DECLARATION

I/We declare the foregoing particulars are true in every respect.



MEDUSA LEASING
UEN: S3398296

7090 Northshore Ring Road, #02-01
SINGAPORE 115709

Date & Time:

[Signature]
Driver's Signature

(If driver is not the policyholder)

Date & Time:

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4 #02-02

Singapore 415933

Tel: 67416697 Fax: 67492305

Email: vacb@vicom.com.sg

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191217/2133

Police Station Of Origin
Potong Pasir NPP
142 Potong Pasir Avenue 3 #01-240
SINGAPORE 350142
Tel No: 1800-2829999

1 of 4

Report No: T/20191217/2133

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/12/2019 16:29	Video Report No:	Station Diary No: 22
--	------------------	-------------------------

Informant's Particulars

Name of Informant: SHAFIQ BIN SAID			Address APT BLK 237 HOUGANG STREET 21 #10 398 SINGAPORE 530237	
ID Type / ID No. NRIC NO / S9534269H			Contact No.	Mobile: 97334936
Nationality SINGAPORE CITIZEN			Home/Office	
			Email	
Sex: Male	Age: 24	Date of Birth: 15/09/1995	Type of Informant: Rider	
Race Javanese			Language English	Institution / School Name
Occupation Delivery Rider			Driving Licence Information Class: 2A.3	Date of Expiry

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 17/12/2019 12:45	Type of Location: T-Junction
Location: Along Road 1 SERANGOON AVENUE 3 Outside entrance to HDB cluster of Blk 330-335				
Weather: Raining		Road Surface: Wet	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Skid and hit			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
FBQ5663R	Motorcycle	HONDA	VW150		Seriously Damaged	0
SHC3934A	Car	HYUNDAI	I40 1.7L CRDI AT ABS AIRBAG 4DR			0

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T201912172133

Police Station Of Origin
Potong Pasir NPP
142 Potong Pasir Avenue 3 #01-240
SINGAPORE 350142
Tel No. 1800-2829999

2 of 4

Report No. T201912172133

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	SHAFIQ BIN SAID	ID No	S9534269H
Related Vehicle	FBQ5663R (Motorcycle)	Contact No	97334936
Hospital/Clinic	Potong Pasir Medical Clinic	Class of Driving Licence & Expiry Date	Class: 2A,3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	03	Degree of Injury	Serious
Driver			
Name	DAS	ID No	NIL
Related Vehicle	SHC3934A (Car)	Contact No	90044269
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 17/12/2019 at about 1246hrs I was travelling on my bike(FBQ5663R) along Serangoon avenue 3. When I reached a T junction, I was going straight however a taxi(SHC3934A) wanted to turn right from the opposite side of the lane without checking for oncoming traffic. I was travelling at about 15km/h only as it was raining and slippery. I did not see the taxi and once I saw him turning right without giving way and not signaling turning right, I had no choice but to use my emergency brake. This resulted in me skidding and as he still did not stop, my bike skidded and hit onto the front of his taxi.

The driver of the taxi came out of his taxi and we exchanged particulars. He then proceeded to tell me that it was my fault as he said I was speeding. After a while he changed his story and said that he thought I was turning left which was why he turned right without giving way to me. The taxi driver then said that he wanted to go off and then I could claim any compensation direct from his company(Comfort). I would like to say that the driver did not seem to show any remorse for his actions and did not even bother to check on my injuries. He told me to go ahead and call ambulance and police if I wanted to. I then took some pictures of the accident and managed to get the drivers name and number.

My bike is badly damaged. The whole left side of the bike has deep scratches and dents. The headlights are damaged, the handle bar alignment is not centred anymore, and the body frame on the left side of the bike is torn off.

I then proceeded to a clinic and am suffering from a lot of abrasions, cuts and bruising on my left knee. I am also suspected to be suffering from fractured ribs and thus have an appointment for an X-ray. I also

Accident Sketch Plan



**SINGAPORE
POLICE FORCE**



T/20191217/2133

Police Station Of Origin
Potong Pasir NPP
142 Potong Pasir Avenue 3 #01-240
SINGAPORE 350142
Tel No: 1800-2829999

3 of 4

Report No: T/20191217/2133

CONTINUATION OF REPORT

have huge abrasion and cut on my left elbow and cuts on both my palms. The doctor also informed me that I high blood pressure due to the pain I am feeling. I was given 3 days MC.

During the visit to the doctor I got a call from the driver's brother who asked if I wanted to settle the matter privately but I have informed him that I will settle it the way my insurance has advised me to do so. I would like to mention that my bike has no CCTV recording. I am lodging this report for my own insurance and recording purposes.

Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

H/P: 98289277 (AH HUAT)

Model: **PCX 150**

Price \$		
11	1018.00	x
8u	982.00	x
8u	230.00	x
11	60.00	x
cu7	320.00	—
cu7	275.00	—
cu7	<u>313.00</u>	—
11	80.00	x
8u	63.00	—
8u	143.00	—
cu7	80.00	—
11	270.00	x
11	110.00	x
11	88.00	x
cu7	380.00	—
cu7	350.00	—
cu7	48.00	—
11	75.00	x
11	97.00	x
cu7	180.00	—
cu7	<u>450.00</u>	—
8u	49.00	—

\$5,094.90

	120.00	35
	260.00	250
11	50.00	X
11	380.00	X

350.00 250

\$6,254.90

ESTIMATE PARTS AND LABOUR GRAND TOTAL

OUR GRAND TOTAL

...CLAIM SUBFOLDER...(Pending for Survey Report)

Non-Reporting

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2020 14:44 Edit Reg		27 Dec 2019 00:00 Edit Adj Rpt	S\$2,200.00 Edit Estimates	S\$2,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: -, Co. Reg. No.: -									
Main Claimant: -									
Vehicle Reg. No.: FBQ5663R		Date of Loss: 17/12/2019 00:00 - :59 [72 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): SHC3934A		Policy No. (Claimant):							
		Excess:							
Repairer: Euro Success Services Pte Ltd (HQ) 1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY, 417883 Kaki Bukit - Tel:									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pooi Chin Han Daniel]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 09/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									












































Claim Documents
















































*FBQ5663R
[SHC3934A]
TP

Dec 17 2019 12:00AM

[-]

Euro Success Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	09/01/20 13:59	Singapore Accident Statement (TP)	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III19022820/USD3E2

Date: 09/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant FBQ5663R

Insured Vehicle No : SHC3934A

Vehicle No : FBQ5663R

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBQ5663R

Make & Model: HONDA VW150, 153cc

Engine No: KF12E2015488

Reg. Date: 22/11/2013 (Man. Year: 2013)

Chassis No: MLHKF12A8C5003168

Colour: Multi-colour

Odometer: 26778 km

Engine Capacity: 153 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 90-90-14

Rear Tyre Size:

100-90-14

Front Left Side: Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: 0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,094.90	2,317.50	2,777.40	54.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,160.00	535.00	625.00	53.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,254.90	2,852.50	3,402.40	54.40
Approved Total (Overridden) (S\$)		2,200.00		
Nett Amount (S\$)	6,254.90	2,200.00	4,054.90	64.83

INSPECTION

Date of Assignment: 27/12/2019

Date Inspected: 27/12/2019 Inspected At:

Euro Success Services Pte Ltd (HQ)

1 KAKI BUKIT AVENUE 6 #02-03

AUTOBAY

Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 09 Jan 2020)	
Parts:	N/A	HONDA WW150 153cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBQ5663R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP LED	Not Necessary	1,018.00 FL	*- FL
2	1		*FRONT FORK	Serviceable	982.00 FL	*- FL
3	1		*FRONT MUD GUARD FENDER	Serviceable	230.00 FL	*- FL
4	1		*RIM SUB	Not Necessary	60.00 FL	*- FL
5	1		*FRONT L/H COVER	Cut	320.00 FL	*320.00 FL
6	1		*L/H STEP COVER	Cut	275.00 FL	*266.00 FL
7	1		*L/H STEP LOWER COVER	Cut	313.00 FL	*295.00 FL
8	1		*SIDE STAND	Repair	80.00 FL	*- FL
9	1		*L/H LEVEL	Scratched	63.00 FL	*63.00 FL
10	1		*HANDLE BAR	Bent	143.00 FL	*143.00 FL
11	1		*L/H MIRROR	Cut	80.00 FL	*80.00 FL
12	1		*L/H BOX LOCK	Not Necessary	270.00 FL	*- FL
13	1		*L/H BOX LOCK COVER	Not Necessary	110.00 FL	*- FL
14	1		*MAIN STAND	Repair	88.00 FL	*- FL
15	1		*AIR FILTER COVER	Cut	380.00 FL	*380.00 FL
16	1		*SET REAR BELLY COVER	Cut	350.00 FL	*350.00 FL
17	1		*REAR L/H FOOTREST	Cut	48.00 FL	*48.00 FL
18	1		*REAR MUDGUARD	Not Necessary	75.00 FL	*- FL
19	1		*FRONT WINDSHIELD	Not Necessary	97.00 FL	*- FL
20	1		*FRONT L/H WINDSHIELD LOWER COVER	Cut	180.00 FL	*180.00 FL
21	1		*REAR L/H SIDE COVER	Cut	450.00 FL	*415.00 FL
22	1		*L/H HANDLE BALANCER	Scratched	49.00 FL	*35.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	5,661.00	2,575.00
- List Item Discount on L Items 10.00/10.00% (S\$)	566.10	257.50
Total Parts (S\$)	5,094.90	2,317.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TRANSPORTATION CHARGES	New	120.00	35.00
2	TO RESPRAY PAINTING	New	260.00	250.00
3	TO CHECK FRONT AND REAR ELECTRICAL WIRING	New	50.00	0.00
4	TO STRAIGHTEN, REPAIR AND REALIGN CHASSIS FRAME MEMBER	New	380.00	0.00
5	PANEL BEATING, CUT, WELD REMOVE AND REPLACE ABOVE PARTS	New	350.00	250.00
Gross Labour Cost (S\$)			1,160.00	535.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >