

ASS. REC. BY:

REF:

CS/SMO19022771/WD302

Special Instruction:

Surveyor: MARCUSASSIGNMENT (Office)From (Person): Grace TEO

of

SMODate/Time: 27/12/19 @ 11.25am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SJU1989L

Insured:

Gv 8632A

at Workshop m/s

Eunos Motor

Tel:

6747 2033

of

1 kaki Bukit Ave 6 # 01-064

Policy No:

Claim No:

CMTD1905990/1JH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24/12/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:34pm @ 27/12/19

Person Contacted:

MS NgVehicle IN/OUT

Date/Time	Action/Instruction
	Following (✓)
	Gv 8632A: X
	SJU 1989L: CCG1A3G1501A441/KWD302 D.O.A: 20/08/2015
30/12/19	Informed Somp pending workshop est by email
3/1/2020	Email preli revised to Somp

(08/11/13) wef

REF:

ASS. REC. BY: Marcus

Smo/

## ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJU 1989C

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$280k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 15771

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SJU 1989C Yr Regn: 1/19

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: mer Benz CLS450 2999

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

18719

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDJ2573592A013385

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/40x219

R:

275/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

24/12/19

D.O.I.

27/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

21/1/20 2/5 \$7200 cont. ins. with At Henry (Red 9040-40, 55%)

RECEIVED 03 JAN 2020

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 3/1 typist

Days Of Repair:

4

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

) \$ + RS. \$

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format :

TP

Lump Sum / I.B.I. (\$

7200k

TOTAL

450



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1905990/IJH

Our ref: CS/SMO19022771/Uvd3

Date: 3/1/2020

The Motor Claims Department  
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO. SJU 1989L**

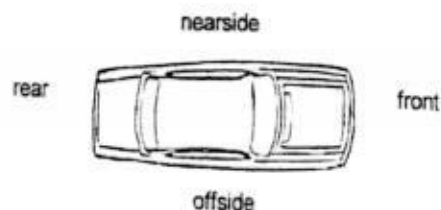
We thank for your instruction on 27/12/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27/12/2019 at the premises of M/s EUNOS MOTOR SERVICE and have the following to report:-

Workshop Estimate Amount	:S\$16,240.40
Revised Estimate Amount	:S\$7,200.00 (LUMP SUM)
"Check" Items Amount	:S\$
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

**Description of Damage:**

The vehicle sustained damages at the rear portion.



**Comments/Present Status:**

Damages Consistent

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 3 January 2020 8:52 AM  
**To:** 'Teo, Grace'; 'Henry, Irene James'  
**Cc:** 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI  
**Attachments:** SJU 1989L PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJU 1989L  
Date of survey: 27/12/2019  
Number of days (estimated) : 4 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 30 December 2019 12:01 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>  
**Cc:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJU 1989L on 27/12/2019

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, 27 December 2019 12:37 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

**Cc:** 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Dear Sir/Mdm,

Thank you for the assignment.



**Wishes you a Merry Christmas & Happy New Year 2020**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Friday, 27 December 2019 11:25 AM

**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Our Reference: CMTD1905990/IJH

Your Reference: [AJ.tk.ES](#) (SJU1989L)

**Without Prejudice**  
**EMAIL ONLY**

Date: 27/12/2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SJU1989L** on a without prejudice basis and revert your report upon completion of survey to my colleague, Ms. Irene.

Thank you.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Friday, December 27, 2019 11:01 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** RE: CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed LKK Auto Consultants - Marcus Chua as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  
  
Venue: Eunos Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
  
Contact: Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 27 December 2019 10:35 am  
**To:** Nancy Lam <nancy@crossbordersllc.com>; Henry, Irene James <irene.henry@sompo.com.sg>  
**Cc:** 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huieting@crossbordersllc.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Our Reference: CMTD1905990/IJH  
Your Reference: AJ.tk.ES (SJU1989L)

Date: 27/12/2019

**Without Prejudice**  
**EMAIL ONLY**

OUR Email: motorsurvey@sompo.com.sg

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your Notice of Accident dated 26/12/2019.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/  
[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Thursday, December 26, 2019 4:51 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Our Client's vehicle no. SJU1989L (ES) - YOUR INSURED - ~~GV8623A~~ GV8632A (SOMPO)- DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

Please find attached our PRI notice dated 26 December 2019 for your kind attention.

Thank You.

Regards  
Nancy Lam  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road

#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 30 December 2019 12:01 PM  
**To:** 'Teo, Grace'; 'Henry, Irene James'  
**Cc:** 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJU 1989L on 27/12/2019

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 27 December 2019 12:37 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Dear Sir/Mdm,

Thank you for the assignment.



**Wishes you a Merry Christmas & Happy New Year 2020**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]

**Sent:** Friday, 27 December 2019 11:25 AM

**To:** Nancy Lam <nancy@crossbordersllc.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

**Cc:** Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

**Subject:** CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Our Reference: CMTD1905990/IJH

Your Reference: AJ.tk.ES (SJU1989L)

**Without Prejudice**

**EMAIL ONLY**

Date: 27/12/2019

OUR Email: motorsurvey@sompo.com.sg

**Attention:**

**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SJU1989L** on a without prejudice basis and revert your report upon completion of survey to my colleague, Ms. Irene.

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We wish you a Merry Christmas and a Happy New Year!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



**SOMPO**  
INSURANCE

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Friday, December 27, 2019 11:01 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** RE: CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed LKK Auto Consultants - Marcus Chua as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  

Venue:	Eunos Motor Service
Address:	Blk C, 1 Kaki Bukit Ave 6
	#01-064 Autobay @ Kaki Bukit
	Singapore 417883
Contact:	Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road

#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 27 December 2019 10:35 am  
**To:** Nancy Lam <nancy@crossbordersllc.com>; Henry, Irene James <irene.henry@sompo.com.sg>  
**Cc:** 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; Celeste Ng (celeste@crossbordersllc.com) <celeste@crossbordersllc.com>; Tang Hui Ting <huieting@crossbordersllc.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Our Reference: CMTD1905990/IJH  
Your Reference: AJ.tk.ES (SJU1989L)

**Without Prejudice**  
**EMAIL ONLY**

Date: 27/12/2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your Notice of Accident dated 26/12/2019.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	

2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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---

**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Thursday, December 26, 2019 4:51 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Our Client's vehicle no. SJU1989L (ES) - YOUR INSURED - ~~GV8623A~~ GV8632A (SOMPO)-  
DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Sirs

Please find attached our PRI notice dated 26 December 2019 for your kind attention.

Thank You.

Regards  
Nancy Lam  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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[www.avg.com](http://www.avg.com)



**Nivitha (LKK Auto)**

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 27 December 2019 11:25 AM  
**To:** Nancy Lam; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'  
**Cc:** Corene Chong; Celeste Ng; Tang Hui Ting; Ye, Yong Kang Melvin; Henry, Irene James  
**Subject:** CMTD1905990/IJH - LKK/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI  
**Attachments:** Eunoz Motor - Pre-Repair Notice (SOMPO)(SJU1989L).pdf

Our Reference: CMTD1905990/IJH  
Your Reference: AJ.tk.ES (SJU1989L)

**Without Prejudice**  
**EMAIL ONLY**

Date: 27/12/2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto to conduct the survey.

Hi LKK AUTO,

Please make the arrangement to survey for **SJU1989L** on a without prejudice basis and revert your report upon completion of survey to my colleague, Ms. Irene.

Thank you.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Friday, December 27, 2019 11:01 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

**Cc:** Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Subject:** RE: CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed LKK Auto Consultants - Marcus Chua as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  

Venue:	Eunos Motor Service
Address:	Blk C, 1 Kaki Bukit Ave 6
	#01-064 Autobay @ Kaki Bukit
	Singapore 417883
Contact:	Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, 27 December 2019 10:35 am  
**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Cc:** 'corene@crossbordersllc.com' <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng ([celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)) <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** CMTD1905990/IJH - PRI/ GV8632A (SOMPO) & SJU1989L (ES) - DOA 24/12/2019 TO ISSUE PRI

Our Reference: CMTD1905990/IJH  
Your Reference: [AJ.tk.ES](#) (SJU1989L)

**Without Prejudice**  
**EMAIL ONLY**

Date: 27/12/2019

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Nancy

**ACCIDENT INVOLVING GV8632A & SJU1989L ON 24.12.2019**

We refer to your Notice of Accident dated 26/12/2019.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	

		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26<sup>th</sup> December 2019 and 2<sup>nd</sup> January 2020 respectively.  
We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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---

**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Thursday, December 26, 2019 4:51 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Our Client's vehicle no. SJU1989L (ES) - YOUR INSURED - ~~GV8623A~~ GV8632A (SOMPO)- DOA 24/12/2019 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Sirs

Please find attached our PRI notice dated 26 December 2019 for your kind attention.

Thank You.

Regards

Nancy Lam

TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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# CROSSBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.ES (SJU1989L)  
Your Ref: GV8623A

26 December 2019

**Sompo Insurance Singapore Pte Ltd**  
50 Raffles Place #05-01/06  
Singapore Land Tower  
Singapore 048623  
**Attn: Motor Claims Department**

**BY FAX: 6221 3302 ONLY**

URGENT

MAIN OFFICE  
133 NEW BRIDGE ROAD  
#23-03/04/05  
CHINATOWN POINT  
SINGAPORE 059413  
TEL: 6438 1323  
FAX: 6438 2313

BRANCH OFFICE  
1 JALAN BERSEH  
#03-12 NEW WORLD CENTRE  
SINGAPORE 209037

PLEASE SEND ALL  
CORRESPONDENCES TO  
THE MAIN OFFICE

WE DO NOT ACCEPT  
SERVICE BY FAX

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION**  
**CLAIMANT: NG CHEN SING**  
**TRAFFIC ACCIDENT ON 24 December 2019 AT 16:50 HRS ALONG BUKIT**  
**BATOK CRESCENT & ST 23 JUNCTION INVOLVING VEHICLES NO. SJU1989L**  
**& GV8623A**

We are instructed by Ng Chen Sing Ltd to notify you of a road accident on 24 December 2019 at about 16:50 hrs along Bukit Batok Crescent & Street 23 Junction involving our clients' vehicle registration number SJU1989L and vehicle registration number GV8623A driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Eunon Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ms Ng (6747 2033)

Please liaise with the above workshop directly.

Yours faithfully

CROSSBORDERSLLC

Email: [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) /

[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

encs

PLEASE LET US KNOW THE DATE  
OF THE PRE-REPAIR INSPECTION

.....

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Search Selection	Mercedes Benz	cls450	Any	Any	2019	Any	Any	Any	Available
	Mercedes-Benz	CLS-Class CLS450 Mild Hybrid AMG Line 4MATIC	\$325,800	\$25,320 /yr	19-Dec-2019	2,999 cc	5,000 km	Luxury	Available
<b>Fuel Type:</b> Petrol-Electric CLS450H Boasted Sharp Exterior Styling. Excellent Interior And Potent Mild Hybrid Drivetrain. Insane Burmester Audio Speaker + 20" Fa...									
Trust Motoring Posted: 26-Dec-2019 Tags: 2019 Mercedes-Benz CLS450, 2019 mercedes-benz cls450, Mercedes-Benz CLS450, mercedes-benz cls450, Mercedes-Benz, CLS450, cls450, Used Mercedes-Benz									
	Mercedes-Benz	CLS-Class CLS450 Mild Hybrid AMG Line 4MATIC	\$298,000	\$24,520 /yr	26-Apr-2019	2,999 cc	4,550 km	Luxury	Available
<b>Fuel Type:</b> Petrol-Electric Almost New Mercedes! Everything Still Feels Like It Just Came Out Of The Factory, The 64 Color Ambient Lighting Is Quite A Sight! The...									
DM Pre-Owned Pte Ltd Posted: 22-Dec-2019 Tags: 2019 Mercedes-Benz CLS450, 2019 mercedes-benz cls450, Mercedes-Benz CLS450, mercedes-benz cls450, Mercedes-Benz, CLS450, cls450, Used Mercedes-Benz									
	Mercedes-Benz	CLS-Class CLS450 Mild Hybrid AMG Line 4MATIC	\$334,988	\$27,270 /yr	11-Sep-2019	2,999 cc	84 km	Luxury	Available
<b>Fuel Type:</b> Petrol-Electric Flexible Loan Package, Comes With 5 Years Warranty, For More Information, Please Call Our Friendly Sales Consultant For Further Discu...									
Vincar Pte Ltd Posted: 25-Nov-2019 Tags: 2019 Mercedes-Benz CLS450, 2019 mercedes-benz cls450, Mercedes-Benz CLS450, mercedes-benz cls450, Mercedes-Benz, CLS450, cls450, Used Mercedes-Benz									
	Mercedes-Benz	CLS-Class CLS450 Mild Hybrid AMG Line 4MATIC	\$326,800	\$26,570 /yr	08-Aug-2019	2,999 cc	1,200 km	Luxury	Available
<b>Fuel Type:</b> Petrol-Electric Consignment Unit, Bank/In House Finance Available, Obsidian Black/Black Interior, Warranty 5 Years Or 130,000km, Call To Enquire Now.									
Tan Wei Auto Pte Ltd Posted: 25-Nov-2019 Tags: 2019 Mercedes-Benz CLS450, 2019 mercedes-benz cls450, Mercedes-Benz CLS450, mercedes-benz cls450, Mercedes-Benz, CLS450, cls450, Used Mercedes-Benz									

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<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	810Z
<b>Vehicle Details</b>	
Vehicle No.:	SJU1989L
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLS450 AMG LINE 4MATIC COUPE AUTO
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	25693030008720
Chassis No.:	WDD2573592A013395
Maximum Power Output:	286.0 kW (383 bhp)
Open Market Value:	\$88,085.00
Original Registration Date:	08 Jan 2019
First Registration Date:	08 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$130,553.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Jan 2029
PARF Rebate Amount:	\$97,914.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	07 Jan 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$30,851.00
COE Rebate Amount:	\$27,857.00
<b>Total Rebate Amount:</b>	<b>\$125,771.00</b>

The information contained herein is correct as at 27 Dec 2019

OK



EUNOS MOTOR SERVICE  
BLK 1 KAKI BUKIT AVE 6  
#01-064 SINGAPORE 417883  
TEL: 6747 2033, 6748 0107  
FAX: 6741 5197

Model: Tacus

8341989L Mer. CL450

Not Hired  
LH  
1/5 72.00  
4th.

			Date	No.
Rear BootLid	Body 3300-35	35/5.00		
" " Rubber	11	230.00		X
" " Lock	Two/shld	178.00		
" " Hinge 2 x e 305	11	610.00		X
" " Elbem CLS 450	11	98.00		
" " " 4 Matic	11	100.00		
" " " Logo	11	162.00		X
" BootLid Lamp RH/LH 0675+L	11	1350.00		X
Rear Fender Lamp RH/LH 0825+L	11	1650.00		X
Rear Bumper	2265.67 11	2420.00		
" Lower Bumper Cover 11	2.1	636.00		545
" bumper reinforcement	795.94 7m	852.00		
" Bumper chrome moulding	015 3rd	320.00		26632
" Bumper reflector	11/14 2x32 015 640	640.00		120
Rear Reverse Sensor	4 x 04188 015 752.00	752.00		2105 376
Rear Bumper inner pad	11	159.00		
Rear Number Plate Lamp	2 x e 60 11	120.00		X
Rear Exhaust chrome	2 x 08431 015 862.00	862.00		110 385
Rear End Panel	11	668.00		X

14,756.00

655/02 1475.60

13280.40

13280.40

Rear Number plate 60.00 sent 40

To dismantle exhaust 150.00 11X

Computer setting 350.00 100

3 spray painting 1200.00 680

Panel Beating to 1200.00 600

replace parts

16,240.40

1ump Jm: 61299/22

P-8501-28

10%

7651.15

9071.15

7256

A'ZONE

I/KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No repair modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL			Ref : CS/SMO19022771/Uvd3n2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623			Date : 09-01-2020	
			Code : SMO	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GV 8632A	Veh. Inspected	SJU 1989L	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905990/IJH	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	27/12/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ CLS450 (A)	c.c	2999	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	WDD2573592A013395	Colour	WHITE	
Odometer	18719	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/40 ZR19	CONTINENTAL	6 mm	
L/H Front Tyre	245/40 ZR19	CONTINENTAL	6 mm	
R/H Rear Tyre	275/35 R19	CONTINENTAL	6 mm	
L/H Rear Tyre	275/35 R19	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/12/2019	Inspection Date	27/12/2019	
Survey held at	EUNOS MOTOR SERVICE 1 KAKI BUKIT AVE 6 #01-64 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>4 Working Days</b>	



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJU 1989L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BOOTLID	BADLY DENTED	3,525.00	3,300.35
1	REAR BOOTLID RUBBER	NOT NECESSARY	230.00	-
1	REAR BOOTLID LOCK	TWISTED / SHORTED	178.00	178.00
2	REAR BOOTLID HINGE @\$305.00	NOT NECESSARY	610.00	-
1	REAR BOOTLID EMBLEM CLS	NECESSARY	98.00	98.00
1	REAR BOOTLID EMBLEM 4 MATIC	NECESSARY	100.00	100.00
1	REAR BOOTLID EMBLEM LOGO	NOT NECESSARY	162.00	-
2	REAR BOOTLID LAMP RH/LH @\$675.00	NOT NECESSARY	1,350.00	-
2	REAR FENDER LAMP RH/LH @\$825.00	NOT NECESSARY	1,650.00	-
1	REAR BUMPER	DISTORTED	2,420.00	2,265.67
1	REAR LOWER BUMPER COVER	DISTORTED	636.00	545.00
1	REAR BUMPER REINFORCEMENT	TWISTED	852.00	795.94
1	REAR BUMPER CHROME MOULDING O/S	BENT	320.00	266.32
2	REAR BUMPER REFLECTOR LH/RH @\$32.00	O/S CRACKED	64.00	32.00
4	REAR REVERSE SENSOR @\$188.00	SHORTED (2 PCS ONLY)	752.00	376.00
1	REAR BUMPER INNER PAD	BENT	159.00	159.00
2	REAR NUMBER PLATE LAMP @\$60.00	NOT NECESSARY	120.00	-
2	REAR EXHAUST CHROME @\$431.00	O/S BENT	862.00	385.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	668.00	-
	LESS 10% DISCOUNT		-1,475.60	-850.13
			13,280.40	7,651.15
<b>SPECIAL NETT ITEMS</b>				
1	REAR NUMBER PLATE (SN)	BENT	60.00	40.00
			60.00	40.00
<b>LABOUR</b>				
	TO DISMANTLE EXHAUST.	NOT NECESSARY	150.00	-
	COMPUTER SETTING.		350.00	100.00
	SPRAY PAINTING.		1,200.00	680.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING TO REPLACE PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,200.00	600.00
			2,900.00	1,380.00
GRAND TOTAL			16,240.40	9,071.15
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,200.00

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CHUA KANG SENG

Licensed Appraiser

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