

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 19 February 2020 2:29 PM  
**To:** Chris\_TAN@cnb.gov.sg  
**Cc:** Cecilia Chong (LKK Auto)  
**Subject:** RE: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

Hi Chris,

Kindly refer to the details below: -

Claim Item	Initial Claim Amount	Agreed Amount	Guideline (eg. based on NIMA)	Remarks/Calculation (eg. \$XX per day x Y days)
Cost of repair	\$17,222.97 (as per estimate)	<b>\$ 4,300.00(ERV)</b>	N.A	N.A
Loss of rental	\$ 1,680.00 (14days x \$120.00)	<b>\$ 1,400.00</b>	\$100/day	(14days x \$100.00)
Loss of use	\$ 560.00 (7days x \$80.00)	<b>\$ 200.00</b>	\$ 50- 60/day	(4days x \$50.00)
Total	\$19,462.97	<b>\$ 5,900.00</b>	N.A	N.A

Kindly confirm if we may proceed to settle \$5,900.00(all-in) with third party.

Please call the undersigned if you have further queries.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chris TAN (CNB) <Chris\_TAN@cnb.gov.sg>  
**Sent:** Tuesday, 18 February 2020 4:22 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

**Message Classification: *Restricted***

Hi Cecilia

Can you provide the info in the table below? Thanks.

**Chris Tan**

Logistics Officer  
Corporate Services Division  
DID: (65) 6557 4315  
Mobile: (65) 9049 7706



**Central Narcotics Bureau** **W** [cnb.gov.sg](http://cnb.gov.sg) **FB** [fb.com/CNB.DrugFreeSG](https://fb.com/CNB.DrugFreeSG) **IG** [Instagram.com/cnb.drugfreesg](https://Instagram.com/cnb.drugfreesg)

**WARNING:** "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

---

**From:** Chris TAN (CNB)

**Sent:** Tuesday, 4 February 2020 5:09 PM

**To:** 'Cecilia Chong (LKK Auto)' <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

**Message Classification: *Restricted***

Hi Cecilia

Please use the attached. You can use your ref. no.

Do hold first while I seek internal approval for the final payout amount.

Able to provide a simple comparison of the initial claim and agreed amount? Something similar to the table below. This is to verify that the amounts are within the applicable guidelines.

Claim Item	Initial Claim Amount	Agreed Amount	Guideline (eg. based on NIMA)	Remarks/Calculation (eg. \$XX per day x Y days)
Cost of repair				
Loss of rental				
Loss of use				
Total				

Thanks.

**Chris Tan**

Logistics Officer  
Corporate Services Division

DID: (65) 6557 4315  
Mobile: (65) 9049 7706



For a Drug-Free Singapore 

**Central Narcotics Bureau** **W** [cnb.gov.sg](http://cnb.gov.sg) **FB** [fb.com/CNB.DrugFreeSG](https://fb.com/CNB.DrugFreeSG) **IG** [Instagram.com/cnb.drugfreesg](https://Instagram.com/cnb.drugfreesg)

**WARNING:** "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

---

**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Monday, 3 February 2020 2:09 PM

**To:** Chris TAN (CNB) <[Chris\\_TAN@cnb.gov.sg](mailto:Chris_TAN@cnb.gov.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

Dear Chris,

As per our tele-conversation,

TP accept our offer of final settlement \$5,900.00 (all-in).

Kindly let us have a copy of Discharge Voucher (if any) from your end so we can email to TP.

Many thanks

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro [<mailto:teamautooffice@gmail.com>]

**Sent:** Friday, 31 January 2020 8:11 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Re: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

Dear Cecilia,

**Without Prejudice**

Happy Lunar New Year to you and thank you for your revised PD offer of \$5,900.00 which we are pleased to accept for the sake our amicable relationship.

COR	\$	4,300.00
-----	----	----------

Est LOR	\$ 1,300.00
Est LOU	\$ 300.00
<b>TAP Total</b>	<b>\$ 5,900.00</b>

We await earnestly your DV for our further necessary.

**Note:** Our client's acceptance of your offer is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
 Cheers,  
 Adel  
**Team AutoPro Pte Ltd**  
 Tel: 6258 1955  
 Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Jan 23, 2020 at 2:10 PM Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Without Prejudice

Dear Adel,

We are pleased to re-offer \$5900.00 (all-in).

Kindly confirm acceptance.

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** TeamAuto Pro [mailto:[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)]

**Sent:** Monday, 20 January 2020 6:28 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Re: FW: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

Dear Cecilia,

### Without Prejudice

We refer to your all-in offer of \$5,500.00 dated 16-01-2020. Your all-in offer after deduction of COR agreed at \$4300.00 left us with only \$1200 to cover LOR which in our opinion is not justifying.

Based on the following LOR timeline, we earnestly seek your kind review for the sake of an amicable settlement. Thank you.

02 May 19 - Thu @10:27	PRS Notice sent	1 Day
03 May 19 - Fri	Pending Surveyor list	2 Days
04 May 19 - Sat	Saturday - Pending PRS	3 Days
05 May 19 - Sun	Sunday - Pending PRS	4 Days

06 May 19 - Mon	Pre-Survey conducted	5 Days
07 May 19 - Tue	Re-Survey conducted & preparation for repair commence	6 Days
08 May 19 - Wed	1st Repair Day	7 Days
09 May 19 - Thu	2nd Repair Day	8 Days
10 May 19 - Fri	3rd Repair Day	9 Days
11 May 19 - Sat	4th Repair Day	10 Days
12 May 19 - Sun	Sunday	11 Days
13 May 19 - Mon	5th Repair Day	12 Days
14 May 19 - Tue	6th Repair Day	13 Days
15 May 19 - Wed	7th Repair Day	14 Days
16 May 19 - Thu	8th Repair Day	15 Days
17 May 19 - Fri	9th Repair Day	16 Days
18 May 19 - Sat	10th Repair Day	17 Days
19 May 19 - Sun	11th Repair Day	18 Days
20 May 19 - Mon	Sunday	19 Days
21 May 19 - Tue	PH - Vesak Day	20 Days
22 May 19 - Wed	12th Repair Day	21 Days

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----

Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Jan 16, 2020 at 5:36 PM Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Without Prejudice

Dear Adel ,

Kindly refer to the email below and let us have your acceptance confirmation soon.

Many thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** TeamAutoPro North [mailto:[teamautopl@gmail.com](mailto:teamautopl@gmail.com)]

**Sent:** Thursday, 16 January 2020 5:21 PM

**To:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Fwd: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

Dear Cecilia,

Please look for Adel regarding Offer through [teamautooffice@gmail.com](mailto:teamautooffice@gmail.com).

Dear Adel,

For your information.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Wishing you a Happy and Prosperous Lunar New Year



Michelle Lim

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Cecilia Chong (LKK Auto)** <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

Date: Thu, Jan 16, 2020 at 4:40 PM

Subject: YOUR REF: SLJ 9690D (OUR REF: CC2/CNB19022725/g) \*\*\* ACCIDENT INVOLVING SLA 2081E (CNB) & SLJ 9690D ON 30/04/2019 \*\*\*

To: TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

WITHOUT PREJUDICE

Dear Adel,

We are pleased to offer Global Sum of \$5,500.00 (all-in).

Kindly confirm acceptance.

Thanks

**Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.**

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*