

08.02.2020

MS First Capital Insurance Ltd
6 Raffles Quay
#21-00
S(048580)

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SLH9159H & SHC688E on 19/12/2019

We are the authorized repair workshop for the owner of motor vehicle no: SLH9159H which was involved in the captioned accident with your insured vehicle:SHC688E. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Lump sum repair	\$	13,900.00
02)	TP search fee	\$	14.02
32)	LTA search fee	\$	7.00
		\$	13,921.02
	GST 7%	\$	974.47
	Sub Total	\$	14,895.49
	Loss of use 14 days + 6 days weekend @ \$120/day	\$	2,400.00
	Grand Total	\$	17,295.49

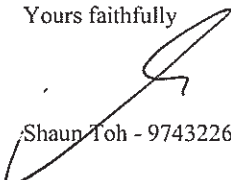
We enclosed herewith the following documents to support the claims:-

- a) Tax Invoice
- b) GIA report
- c) GIA search report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully


Shaun Toh - 97432262

LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : SLH9159H and SHC688E on 19/12/2019

I/We NAZREEN BTE MOHD OSMAN Reg No.: S1544561J

Owner of motor vehicle no : SLH9159H do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write, negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discretion to settle the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will constitute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,



DISCHARGE RECEIPT

CLAIM REFERENCE : D19008064MFSH/1
ACCIDENT DATE : 19/12/2019
ACCIDENT LOCATION : ECP TOWARDS CHANGI BEFORE STILL ROAD SOUTH EXIT
INSURED : CITYCAB PTE LTD
INSURED DRIVER : WONG HENG CHIH
INSURED VEHICLE : SHC688E
INVOLVED PARTY : SLH9159H
SETTLEMENT SUM : \$16,700.00


I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,


2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : NAZREEN BTE MOHD OSMAN

Signature and Date : 
9/6/2020

WITNESS : CHAI KAR YEE

Signature and Date : 
9/6/2020

**YEW TEE AUTOMOBILE TECH PTE LTD**

HQ: BLK 6 WOODLANDS ROAD 399-F YEW TEE IND EST S(678006)

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)

BR: MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)

GST Reg No. 200311009C

Singapore

67653373 67023113

INFO@YEWTEEGROUP.COM

WWW.YEWTEEGROUP.COM

Company Registration No. 200311009C

ADDRESS

MS FIRST CAPITAL

INSURANCE LTD

TP Tax Invoice MC2006010**DATE 19/06/2020****VEHICLE NO.**

SLH9159H

ACTIVITY	QTY	RATE	TAX	AMOUNT
LUMP SUM REPAIR	1	13,900.00	7% SR	13,900.00

Cheque should be crossed & made payable to "YEW TEE AUTOMOBILE TECH PTE LTD" and strictly send to our HQ address.

SUBTOTAL 13,900.00

GST TOTAL 973.00

TOTAL SGD 14,873.00

Accepted By

Accepted Date


ISSUED BY STAFF

E. & O.E.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Dec 2019 / 19:42:47

Receipt Date/Time : 23 Dec 2019 / 19:42:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191223-003924

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC688E				
As at 19 Dec 2019/16:30:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC688E			
	Enquiry Fee	7.00	0.49	7.49
	20191223194144058506			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx0917	Credit Card:		
		Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

12/20/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-210248
Date of Request: 20/12/2019

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd
Blk 6 Woodlands Road 399F,
Yew Tee Ind Estate
Singapore 678006

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 19/12/2019
Place of Accident: ECP TOWARDS CHANGI
Client Vehicle No: SLH9159H

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Wednesday, May 27, 2020 3:10 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Khanchna,

Your approval to negotiate from \$16,015.45 to \$16,795.45.

- Loss of use - \$80-\$100 x 14-19 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 27 May 2020 2:50 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE REQUEST ON QUANTUM [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Ms. Merina,

We refer to the above matter and your e-mail below.

The difference is because our preliminary advice was based on the estimate without the parts price.

Hope this clarifies.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Wednesday, May 27, 2020 2:45 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: MANDATE REQUEST ON QUANTUM [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Khanchna,

Understand that the prelim report that previously sent to us is about \$4,000+.

Why there is a big difference to \$13,900.00 on quantum during LOD stage?

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 7 May 2020 11:04 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

YOUR REF: D19008064MFSH/1

LKK REF: CC4/FCI19022680/Ukb3

Dear Ms. Merina,

We refer to the above matter.

We seek your approval to offer third party repairer " **YEW TEE AUTOMOBILE TECH PTE LTD**" at **\$16,495.45 ~ 17,295.45 (all in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 28,124.14	\$ 14,873.00
2. Loss of Use (20 days x \$120)	\$ 2,400.00	\$ 1,600.00 ~ 2,400.00 (20 days x \$80 ~ \$120)
3. GIA Search fee/LTA Search Fee	\$ 22.45	\$ 22.45
Total	\$ 30,545.16	<u>\$ 16,495.45 ~ 17,295.45</u>

Surveyor recommended 14 days for repair + 3 Sundays + 1 Public Holiday + 2 PRS = 20 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Friday, January 3, 2020 11:31 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Preliminary Advice [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Khanchna,

We are agreeable to your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 3 January 2020 11:23 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Preliminary Advice [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

YOUR REF: D19008064MFSH/1
LKK REF: CC4/FCI19022680/Ukb3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLH 9159H at M/s Yew Tee Automobile on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 2 January 2020 9:41 AM

To: cwsmotorclaims@msfirstcapital.com.sg; MerinaChia@msfirstcapital.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Sir/Madam,

We refer to the above and our e-mail dated 27/12/2019.

Please let us have your approval as the third party is chasing for liability clearance.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 30 December 2019 5:23 PM

To: cwsmotorclaims@msfirstcapital.com.sg; MerinaChia@msfirstcapital.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Sir/Madam,

We refer to the above and our e-mail dated 27/12/2019.

Please let us have your approval as the third party is chasing for liability clearance.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 27 December 2019 3:46 PM

To: MerinaChia@msfirstcapital.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008064MFSH/1 // LKK REF: CC4/FCI19022680/Ukb3 [ACCIDENT BETWEEN SLH 9159H & SHC 688E [FCI -OI] ON 19/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 28)

Remarks: 3 vehicle chain collision, Insured vehicle last.

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Tuesday, 24 December 2019 5:14 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19008064MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

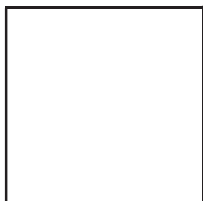
Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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