

22/03/2002

ASS. REC. BY:

REF: C33/ASM/19022670/T1Vd3<sup>SP</sup> Special Instruction:

Surveyor:

Tau Rukh

ASSIGNMENT (Office)

From (Person):

Jas Tan

of

ASM (A XA)

Date/Time:

24/12/19 @ 4:24pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMM 4109Y

Insured:

SQX 9071B

at Workshop in/s

My Car Consultant

Tel:

8866 8832

of

53 ubi Ave 1 # 01-33

Policy No:

Claim No:

S9M02AYH

Sum Insured:

Excess:

D.O.A.

21/12/19

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:36am @ 26/12/19

Person Contacted:

Hui Qing

Vehicle:

IN / OUT

Date/Time	Action/Instruction	Is Incident? (X)
	SMM 4109Y - NA/TM/19021907/24	
	SQX 9071B - CC4/ASM/19022518/pn3	

D.O.A.: 11/12/2019

D.O.A.: 21/12/2019

6/1/19 @ 2:21pm called huiqing and confirmed with her no estimate will be provided. confirm is PRS.  
 7/1/19 @ 9:50am Hui Qing said they already engaged independant  
 7/1/2020 Submit PRS report, est repair range \$5000 - \$6000

ASS. REC. BY:

Tayfun

REF: ASM(AXA)

PRS

## ASSIGNMENT

From:

Date:

26/12/19

Estimated Cost:

OF / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMM 4109X

at Workshop m/s

Mylar Consultant

of

53 ubi Avenue 1 #01-33

Insured:

Policy No.

Claims No.

Sum Insured:

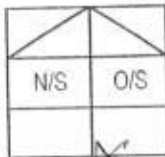
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

\$117k.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMM 4109Y

Yr Regn:

2017, June

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Natch Mybrid c.c 1797.

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

56969

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ZWR 800 384.293

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

26/12/19 @ 430pm

Survey held at

My Car Consultant

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV, Range &amp; No days

961K.  
\$5000 - \$6000. 7 days

Dismantle - 26/12/2019

RECEIVED

6/1/2020

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 2/1 typist

Report Format:

PRS

Lump Sum / L.B.E (\$)

Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Weekend (\$)

Survey Fee:

Transportation:

\$ + RS, SI

Photos

Others

TOTAL



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : AXA Insurance Pte Ltd

DATE: 7/1/2020

**Survey details**

Date of loss	21/12/2019
Date of appointment	24/12/2019
Date of survey	26/12/2019
Location of survey	MY CAR CONSULTANT PTE LTD

**Vehicle Details:**

Claim Type:	THIRD PARTY
Vehicle number	SMM 4109Y
Make and Model	TOYOTA NOAH HYBRID 1.8X CVT
Date of registration	27/6/2019
Excess	
Market Value	\$117,000.00
Part Rebate	\$67,699.00
Nett Loss	\$49,301.00

**Repair details**

Initial Estimate	
------------------	--

**Proposed/Revised repair cost:**

Parts	
"Check items (Estimated)	
Labour	
Total	
Lump Sum (Estimated)	
Number of days of repair	7 days (est)

**Remarks:**

The estimated repair cost of the damaged vehicle is in the region of \$5,000.00-\$6,000.00

**DS**

Type

🔗 Question

Message

pease proceed DS. Thanks. - 6/1/2020 Jas

[Reply](#)




## Service Request Details

Claim

S9M02AYH

Reference

None 

Loss Date

December 21, 2019

Report Date

Dec 23, 2019 12:15:40 PM

Request Date

December 24, 2019

Due Date

January 2, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SMM4109Y

Model

TOYOTA

## Service Address

...

## Primary Contact/Insured

SIM TIOK YENG

BLK 1 KAMPONG KAYU ROAD, #02-10, 431001, Singapore

WATER-BANK@HOTMAIL.COM

## Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

## Additional Instructions

4

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

## Summer Lee (LKK Auto)

---

**From:** My Car Consultant <admin@mycar.sg>  
**Sent:** Tuesday, 24 December, 2019 4:09 PM  
**To:** KUMAR Shailendra  
**Subject:** [EXTERNAL] re: YOUR REF: SMM4109Y OUR REF: S9M02AYHMC/JT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

### WITHOUT PREJUDICE

Dear Sirs,

We refer to your email on even date.

We disagree to your list of surveyor and propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Lee Kok Weng
- g. Seah Kwang Boon
- h. Lee K.W.
- i. Nicky Seah
- j. Winson Goh

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyor

Best Regards,

**Huiqin**

Claims | My Car Consultant Pte Ltd



[+65 88668832](tel:+6588668832)

[Admin@mycar.sg](mailto:Admin@mycar.sg)

[Mycar.sg](http://Mycar.sg)

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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**From:** "KUMAR Shailendra" <shailendra.kumar@axa.com.sg>  
**Sent:** Tuesday, December 24, 2019 4:05 PM  
**To:** "admin@mycar.sg" <admin@mycar.sg>  
**Subject:** YOUR REF: SMM4109Y OUR REF: S9M02AYHMC/JT

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Infiniti Appraisal Services
3.	Priority Services Pte Ltd
4.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards  
Shailendra

**From:** My Car Consultant [mailto:admin@mycar.sg]  
**Sent:** Tuesday, December 24, 2019 3:32 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** [EXTERNAL] OUR REF: SMM4109Y YOUR REF: SGX9071B PRE-REPAIR INSPECTION FOR SMM4109Y

**WITHOUT PREJUDICE**

OUR REF: SMM4109Y  
YOUR REF: SGX9071B

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMM4109Y  
ACCIDENT INVOLVING SMM4109Y AND SGX9071B

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

**Huiqin**

Claims | My Car Consultant Pte Ltd



**+65 88668832**

[Admin@mycar.sg](mailto:Admin@mycar.sg)

[Mycar.sg](http://Mycar.sg)

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934



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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/12/2019 17:59
Date Of Accident	21/12/2019 11:50
Exact Location Of Accident	KPE TO TOWN BEFORE TUNNEL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMM4109Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LUMENS AUTO PTE LTD
Co Reg No	2XXXXX961K
Email Address	OPERATIONS@LUMENS.SG
Mobile Phone No	
Alternative Phone No	OFFICE-87781765

### Vehicle Particulars

Manufacturer	TOYOTA
Model	NOAH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	19-MK000822-R00
Cover Note Number	

### Driver

Name of Driver	TAN KIM YEOW
NRIC No	SXXXX388H
Date Of Birth	06/12/1962
Occupation	OUTDOOR
Date Of Driving Pass	16/05/1983
Driving Experience	36 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86604861
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK216, PASIR RIS ST 21, #06-186
Postcode	510216
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : PASSENGER GENDER: : FEMALE
Passenger 2	NAME: : PASSENGER GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	PASIR RIS NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 1 PASIR RIS DRIVE 4 , POSTCODE: 519457 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5852999 - FAX NO: 65855261
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGX9071B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN KAI JUN KELVIN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SMJ2004L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

SIM TIOK YENG

NRIC/Passport Number

Contact Number

Address

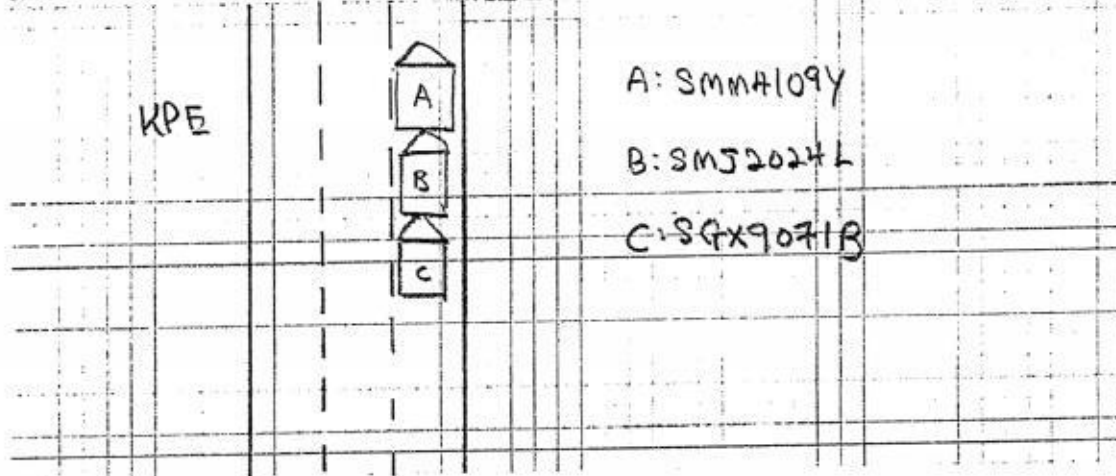
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



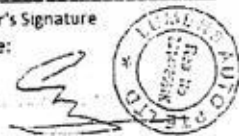
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21/12/19 @ 11:50 am, I fetching my clients heading to Clementi. When I was traveling along KPE (before tunnel), there has a traffic jammed. I managed to stop. Suddenly I heard a bang sound from behind, then only I felt a impact from the back of my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*Zem*

CITY AUTO PTE LTD  
81k 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Reporting Centre Personnel's Signature  
Name  
NRIC/FIN No.:

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

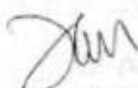
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

CITY AUTO PTE LTD  
Blk 6, Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	961K
<b>Vehicle Details</b>	
Vehicle No.:	SMM4109Y
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	NOAH HYBRID 1.8X CVT
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	2ZR0D57339
Chassis No.:	ZWR800384293
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,897.00
Original Registration Date:	27 Jun 2019
First Registration Date:	27 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$29,456.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2029
PARF Rebate Amount:	\$22,092.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	26 Jun 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,010.00
COE Rebate Amount:	\$45,607.00
<b>Total Rebate Amount:</b>	<b>\$67,699.00</b>

The information contained herein is correct as at 27 Dec 2019

OK

Accident Photo





Accident Photo

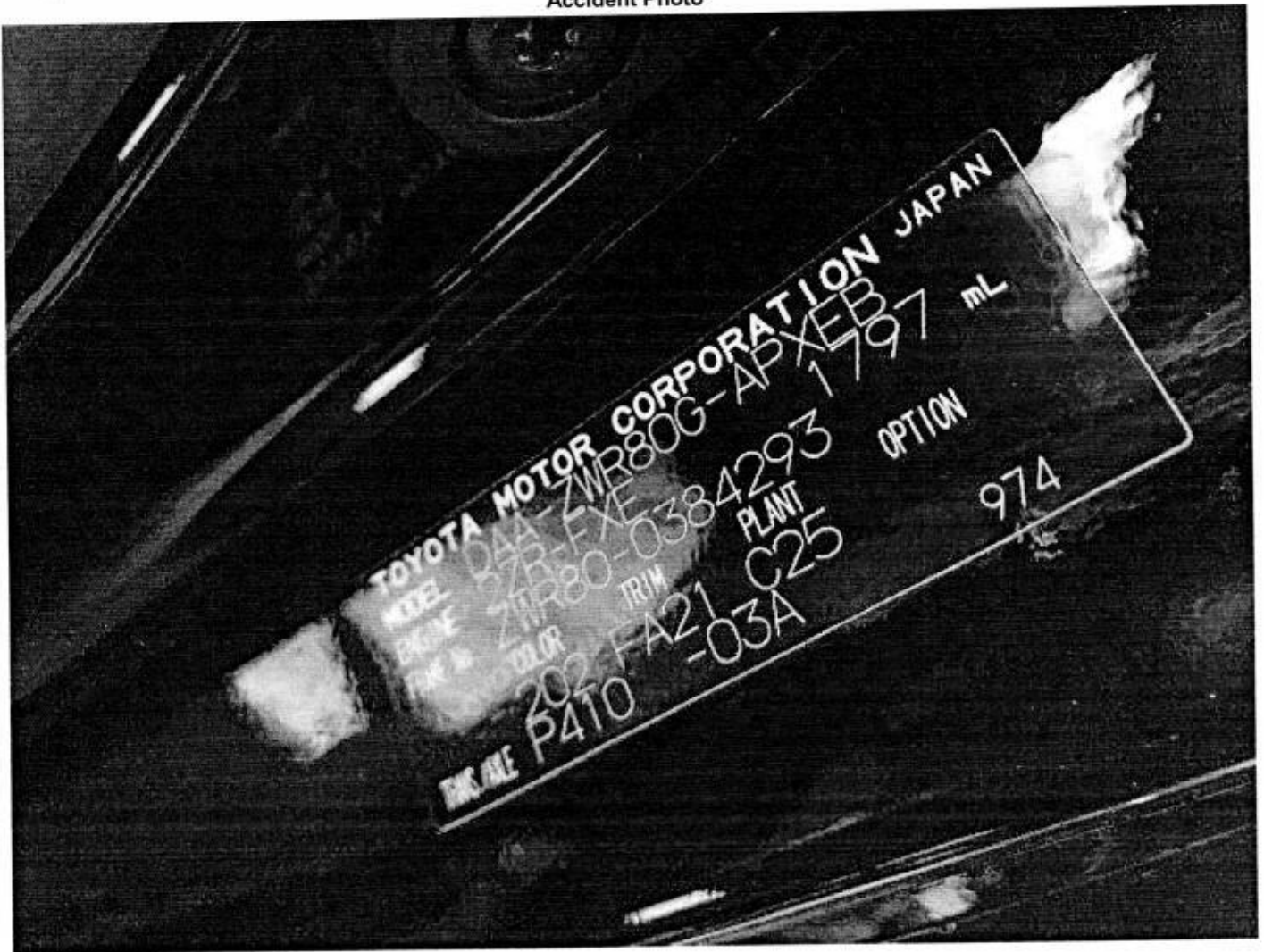


Accident Photo





Accident Photo



Accident Photo





Accident Photo



Accident Photo

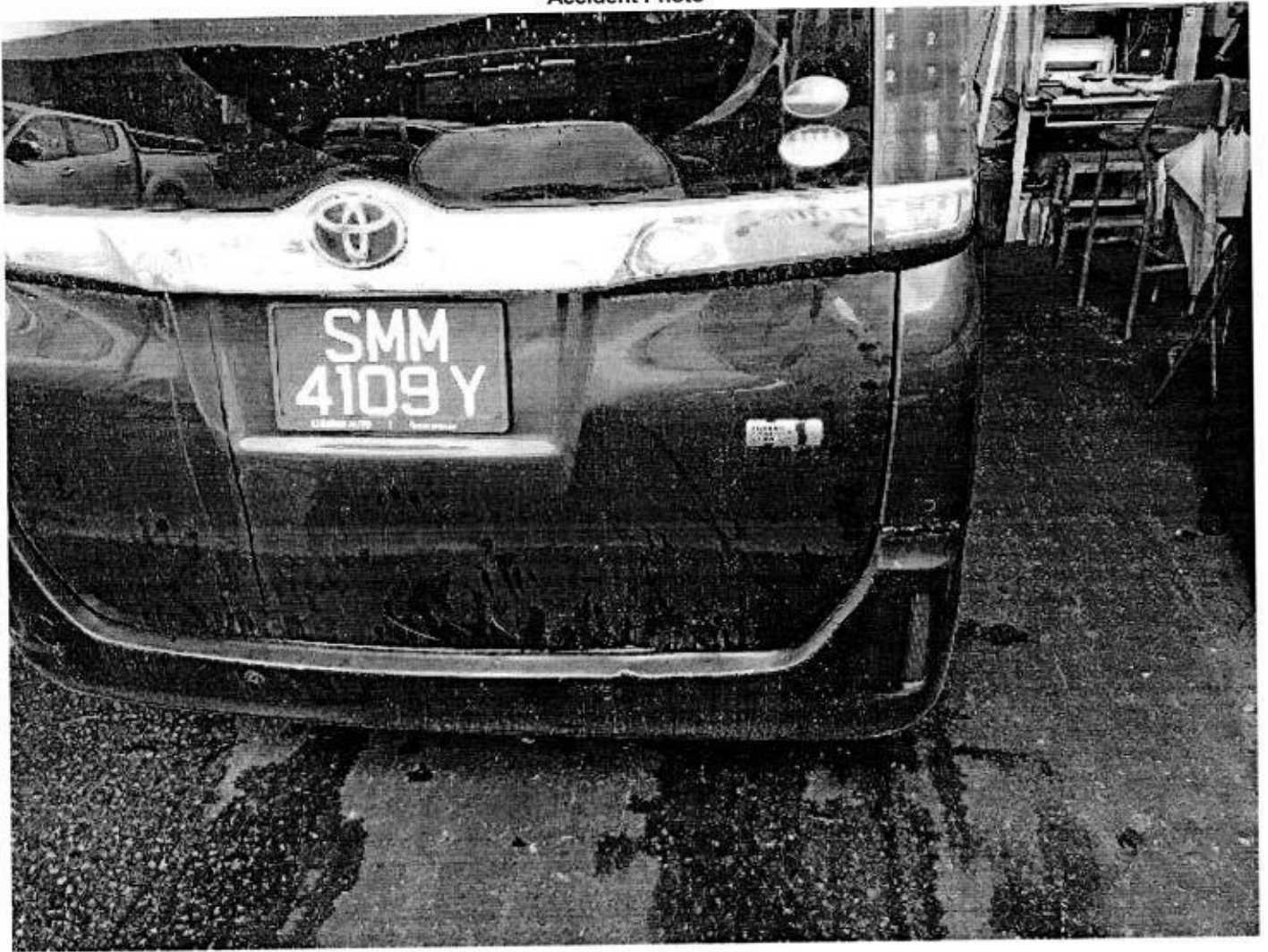


Accident Photo





Accident Photo



Accident Photo



Accident Photo

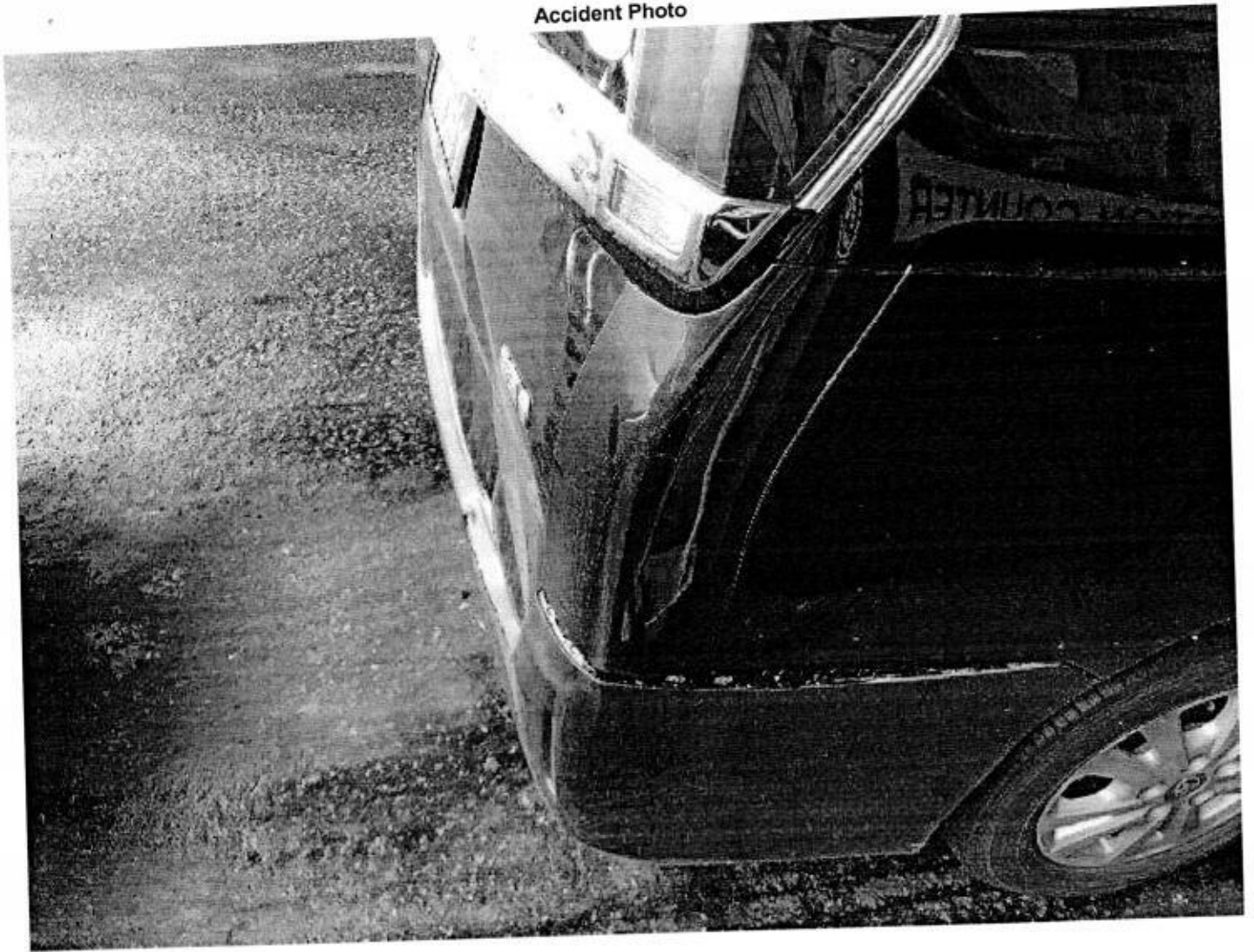


Accident Photo





Accident Photo





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## PRE-REPAIR INSPECTION REPORT

AXA INSURANCE PTE LTD

Ref: CS3/ASM19022670/T1vd3s2

8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811

Date: 08-01-2020



ATTN: JAS TAN

Code: ASM

### 1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SGX 9071B	Veh. Inspected	SMM 4109Y
Policy No.		Coverage (\$)	0.00
Claim No.	S9M02AYH	Excess (\$)	0.00
Assign From	JAS TAN	Assign Date	24/12/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA NOAH HYBRID	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	ZWR800384293	Colour	BLACK
Odometer	56969 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	6 mm
L/H Front Tyre	195/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.



### 5. General Information

Accident Date	21/12/2019	Inspect Date / Time	26/12/2019 ( 04:30 PM )
Survey held at	MY CAR CONSULTANT PTE LTD 53 UBI AVENUE 1 #01-33 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934		

### 5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.  
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.  
D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000-\$6,000

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
-------------------------------------	----------------

Report Ref No. CS3/ASM19022670/T1vd3s2

Inspected By

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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