

INS. CASE OWNER

ASSIGNMENT

Surveyor:

OSP

DOI: 26/12/2019

Date / Time : 24/12/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SMH 128U

Claim No. : S9M02B7K

Name of Insured : MIYAPAN RAMU

Policy No. : GA467298

Insured Tel No. : HP: +65-96403503

Make / Model : MERCEDES E250

Excess Sec II :S\$ D.O.A : 24/12/2019

Place of Accident : AYE (TUAS)

Is driver the owner? (☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : (V/L: ☒ YES / NO)

Insured Liability : % Final ? Yes / No

SLS 898J



INSRS:
WSP: SM
Tel: AUTOMOTIVE
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLS 898J
SMH 128U NA/TMI19022621/r3; DOA: 24.12.19

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(

Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

(

days)

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(

days)

Loss of Income (LOI):

S\$

(

days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

(

days)

Medical:

S\$

(

days)

Disbursement:

S\$

(

days)

Legal Cost

S\$

(

days)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

(

days)

Global Sum S\$:

4450.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

(

days)

Name 1:

SM Automotive

Payee 2: (Strike if N.A.)

S\$

(

days)

Name 2:

Payee 3: (Strike if N.A.)

S\$

(

days)

Name 3:

COPY SENT
24/12/2019

ASS. REC. BY: Sun Pin

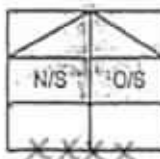
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bail. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL5898J Yr Regn: 05/Oct / 2017
 Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Civic 1.5 Turbo c.c. 1498
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 44250 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: MRHFC1660HT000353
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brakes: Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 225 / 45 R17
 R: 225 / 45 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /
 TOYO / YOKO or B

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>5</u> mm
D.O.A. <u>24/12/2019</u>	D.O.I. <u>26/12/2019</u>

Survey held at SM Auto.Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

MV: 92K
 PV: 56,019
 NV: 35,981

UIC \$4100 (Rear \$5124.6 / 577.)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Pop. Formel:

Lump Sum / L.E.I. /

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Phone: _____

Others: _____

TOTAL

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

26/12/2019

Accident date: 24/12/2019

Estimated repair cost for vehicle no: SLS898J HONDA CIVIC TURBO 1.5 A '17
MRHFC1660HT000353

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid		
2	1	Rear Boot Lid Civic Logo		\$650.40
3	1	Rear Boot Lid I-Vtec Lgo		\$35.30
4	1	Rear Boot Lid Honda Logo		\$36.20
5	1	Rear Boot Lid Inner Lock		\$36.20
6	1	Rear Boot Lid Center Garnish		\$151.80
7	1	Rear Boot Lid Inner Rubber		\$258.70
8	2	Rear Boot Lid Side Reflector		\$115.00
9	1	Rear Boot Lid Inner Trim Board		\$240.90
10	10	Rear Boot Lid Inner Trim Board Clip		\$481.80
11	2	Rear Tail Lamp		\$178.50
12	1	Rear Bumper		\$6.50
13	8	Rear Bumper Clip		\$65.00
14	2	Rear Bumper Side Reflector Cover		\$761.60
15	1	Rear Bumper Lower Spoiler		\$817.20
16	2	Rear Bumper Reverse Sensor (Special Nett)		\$52.00
17	1	Rear Bumper Reinforcement		\$52.00
18	2	Rear Bumper Side Body Kit (sp)		\$60.40
19	1	Rear End Panel		\$120.80
20	1	Rear End Panel Top Garnish		\$268.20
21	1	Rear Spare Tyre Panel Top Cover		\$674.00
22	1	Rear Fender Inner Trim Board		\$196.40
				\$300.00
				\$500.20
				\$125.80
				\$197.10
				\$296.20
				\$592.40

3305.1
- 20%
P = 2,644.08
N = 637

Subtotal :- \$6,914.60

Labour charges

To remove & refit cushion	\$150.00 60
To remove & refit reverse sensor	\$150.00 60
To remove & refit rear body kit	\$200.00 80
To check wiring	\$60.00 10
Tuff kote	\$150.00 40
Panel beating	\$900.00 800
Spray painting	\$1,000.00 800

Subtotal :- \$2,610.00 1876

Total:- \$9,524.60

Repair day - 6 days

Lump Sum Repair

After spray photo

Sun Pin (LKK)

26/02/2019

TP Without prejudice

Sunpin@1kkanta.com

$$P = 2,644.08$$

$$N = 637$$

$$L = 1,870$$

$$5,151.08$$

$$- 20\%$$

$$4,120.86$$

L/S

\$ 4,100

6 days

LABOUR CONSULTANTS hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

As acknowledged by Repairer

Oi Sun Pin (LKK Auto)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 22 January, 2020 11:45 AM
To: Oi Sun Pin (LKK Auto)
Subject: RE: SLS898J Doa 24.12.2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi, Sun Pin

We accept your COR of \$4100.00/- with 06 days of repair.

Thank you.

Regards,
DAVIN
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: sm automotive <sm_automotive@hotmail.com>
Date: 21/01/2020 12:57 (GMT+08:00)
To: "Oi Sun Pin (LKK Auto)" <sunpin@lkkauto.com>
Subject: RE: SLS898J Doa 24.12.2019

Without Prejudice

Hi Surveyor Sun Pin

May we have your adjusted estimate for reference.

Regards,

Davin
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	873B
Vehicle Details	
Vehicle No.:	SLS898J
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.5 TURBO VTIS SR
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	L15B72454975
Chassis No.:	MRHFC1660HT000353
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$26,334.00
Original Registration Date:	05 Oct 2017
First Registration Date:	05 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$23,868.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Oct 2027
PARF Rebate Amount:	\$17,901.00

Intended COE Rebate Details

COE Expiry Date:	04 Oct 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$49,012.00
COE Rebate Amount:	\$38,118.00
Total Rebate Amount:	\$56,019.00

The information contained herein is correct as at 24 Dec 2019

OK

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

26/12/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

Accident date: 24/12/2019

Estimated repair cost for vehicle no: SLS898J HONDA CIVIC TURBO 1.5 A '17

MRHFC1660HT000353

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid / OB		\$650.40
2	1	Rear Boot Lid Civic Logo X		\$35.30
3	1	Rear Boot Lid I-Vtec Lgo X		\$36.20
4	1	Rear Boot Lid Honda Logo X		\$36.20
5	1	Rear Boot Lid Inner Lock / Junc 1		\$151.80
6	1	Rear Boot Lid Center Garnish X		\$258.70
7	1	Rear Boot Lid Inner Rubber / CR4		\$115.00
8	2	Rear Boot Lid Side Reflector X	\$240.90	\$481.80
9	1	Rear Boot Lid Inner Trim Board X		\$178.50
10	10	Rear Boot Lid Inner Trim Board Clip X	\$6.50	\$65.00
11	2	Rear Tail Lamp / SCH	\$380.80	\$761.60
12	1	Rear Bumper / PD		\$817.20
13	8	Rear Bumper Clip / NAC	\$6.50	\$52.00
14	2	Rear Bumper Side Reflector Cover LH / SCH	\$60.40	\$120.80
15	1	Rear Bumper Lower Spoiler / CR4		\$268.20
16	4	Rear Bumper Reverse Sensor (Special Nett) ?	\$168.50	\$674.00
17	1	Rear Bumper Reinforcement ?		\$196.40
18	2	Rear Bumper Side Body Kit / SCH	\$300.00	\$600.00
19	1	Rear End Panel / PD		\$500.20
20	1	Rear End Panel Top Garnish / CR4		\$125.80
21	1	Rear Spare Tyre Panel Top Cover ?		\$197.10
22	2	Rear Fender Inner Trim Board RH / CR4	\$296.20	\$592.40

Subtotal :- **\$6,914.60**



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Door, Sunroof, Power Windows, AC, 200k+ km,
New Tires, and
Direct Owner



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Model	Price	Depreciation	Year	Eng Cap	Mileage	Veh Type	Status
honda civic	Any	Any	2017	Any	Any	Any	Available



Honda Civic 1.5A VTEC Turbo Sunroof
Reluctant Sale Of The Car Due To Upgrade. Many Efforts In Maintaining The Pristine Condition Of The Car, Always Parked At Shelter. Original Aftermarket Parts Are Fitted To Enhance The Drive Ability And Performance Of The Car. SSR Wheel, AP Racing Pro 5000R, Cus...

Posted: 21-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.6A VTI
1 Owner, Agent Unit With Warranty Till 2022! 10th Generation Fresh/Dynamic Unit, Properly Done Up On Cosmetic Looks, No Heavy Mod, Genuine Carbon Fiber FR & Hood And Spoiler, Plus 17" SSR Type-C Rim & 4 Pot Front BHK. More Spacious Cabin For 5 Passengers Comp...

Posted: 18-Nov-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.6A VTI
1 Owner Only, Regular Servicing From Day 1 Till Now, Super Smooth, Full Loan Available, And Quiet Engine, Beautiful Interior And Exterior. Irresistible Deal, Must View Model, Call Us Now.

Posted: 19-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.5A VTEC Turbo Sunroof
5 Years Warranty From Agent Kah Motor! 1 Owner With Agent Serviced, Nice No.9777, Low Mileage Done, Flexible Bank/In House Loan Available, Price Includes CGT, DMH Fee.

Posted: 17-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Modelista Complete Bodykit
A spectacular finishing complete modelista bodykit.
More info about this product



Honda Civic 1.6A VTI
Tinted Glass To Protect From Strong UV, New Tyre (2 Months Old), Zero Scratch Sports Rim, Pumped With Esso 8000 Since Day 1, Interior Cleanse Weekly, Sheltered Carpark, Full Kah Motor Record, Low Petrol Consumption, Some Exterior Scratches Due To Work At T...

Posted: 19-Nov-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.5A VTEC Turbo Sunroof
Owner's Golden Gem! Reluctant Seller Due To Upgrade, HKS Exhaust, Summit Racing Strut Bar, Hardrace Sway Bar, Carbon Fibre Front Bumper, Five Wheel Design Rims, Race Performance Brake Pads, Samco Coolant Hose Kit, AF Dynamic Intake & Many More, All Parts Ar...

Posted: 27-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.6A VTI
1 Owner, Bank And In House Full Loan Available, A Perfect Combination Between Power, Style, Stability And Practicality Yet Fuel Efficient, SSR Under Warranty From Agent, No Further Repairs Needed, Car As Good As New, Contact Our Name Sales Person Now For Viewing.

Posted: 17-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda



Honda Civic 1.6A VTI
1 Owner Agent Unit, Lowest Mileage In The Market, Warranty By Kah Motor, Diligently Serviced And Maintained By Agent, In Pristine Condition, Upgraded 17" TSW Rims, Apple CarPlay, Android Auto, Enjoy Exclusive Low Interest Rates From Authorized Banks At 70% LO...

Posted: 22-Dec-2018 Tags: 2017 Honda Civic, 2017 Honda Civic, Honda Civic, Honda Civic, Honda Civic, Civic, Civic, Used Honda

mb28/p.

Service Request Details

Claim

S9M02B7K

Reference

None 

Loss Date

December 24, 2019

Report Date

Dec 24, 2019 3:24:50 PM

Request Date

December 24, 2019

Due Date

January 2, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Subj

T: 4.48pm 20.12.19

v. aut

G. V

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLS898J

Model

UNKNOWN

Service Address

...

Primary Contact/Insured

MIYAPAN RAMU

BLK 117 JURONG EAST STREET 13, #15-145, Singapore

CINDY.PEH.AHHOON@SIMEDARBY.COM.SG

Claim Handler

ANG Yvonne

6568804461

yvonne.ang@axa.com.sg

Additional Instructions

8

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

SM AUTOMOTIVE

Our Ref : SLS898J
Your Ref : SMH128U
Date : 24/12/2019

1 Kaki Bukit Ave 6
Blk C @ Autobay, #01-43
Singapore 417883
Tel : (65) 6747 9241
Fax : (65) 6741 7276

AXA Insurance

BY EMAIL

motor.survey@axa.com.sg

Attention : Motor Claims Department

Dear Sirs,

DATE OF ACCIDENT : 24 DEC 2019 @ 13:20 hours
NOTICE OF INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We act for **GOH SHUEH LING** who has appointed the undermentioned workshop
to repair motor vehicle no. **SLS898J**

Please be informed that the said vehicle can be inspected at :

SM AUTOMOTIVE
1 KAKI BUKIT AVE 6
#01-43 BLK C @ AUTOBAY
SINGAPORE 417883

Contact Person : Office @ 6747 9241 (Reena / Sukyi)

If you failed to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The said workshop will commence repairs thereafter without further reference to you.

Yours Faithfully


SM AUTOMOTIVE

For Surveyor,
Please initial here after completion of
Pre-repair inspection. Thank you

Surveyor Name :
& signature

Date&Time :



<TP - Mandate IA> - S9M02B7K [ACCIDENT INVOLVING SMH 128U(OI) & SLS 898J(TP) ON 24/12/2019]

Type

🔍 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,522.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 12-Feb-2020

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/2/2020

Survey Details:

Date of loss	24-Dec-2019
Date of appointment	24-Dec-2019
Date of survey	26-Dec-2019
Location of survey	SM AUTOMOTIVE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLS 898J
Make and Model	HONDA CIVIC 1.5 TURBO VTIS SR
Date of registration	5/10/2017
Parf Rebate	
Market Value	\$ 92,000.00
Parf Rebate	\$ 56,019.00
Nett Loss	\$ 35,981.00

Repair details:

Initial Estimate	\$ 9,524.60
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,281.08
Check items (estimate)	
Labour	\$ 1,870.00
Total	\$ 5,151.08
Lump Sum(if applicable)	\$ 4,100.00

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 4,100.00	
Loss of use	\$ 420.00	(7days x \$60.00)
Loss of rental	NIL	no. of days
Loss of income	NIL	no. of days
LTA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 4,522.00	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 17 February 2020 10:25 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 153212, vehicle number SLS898J

14/2/20 3:37 PM *** Re:TP - Mandate IA - S9M02B7K [ACCIDENT INVOLVING SMH 128U(OI) & SLS 898J(TP) ON 24/12/2019] *** MessagePlease proceed - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Friday, 14 February, 2020 3:40 PM
To: admin-d@lkkauto.com
Subject: New message for service request 153212, vehicle number SLS898J

AXA Insurance has sent you a message for claim number S9M02B7K.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 19 February 2020 1:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: SLS898J CLAIMING AGAINST SMH128U DOA:24.12.2019 *** LKK REF: CC4/ASM19022658/Qpa3

Without Prejudice

Hi Hsiao Tong

We accept your offer as \$4,450, please send us the discharge voucher for close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, February 19, 2020 9:44 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLS898J CLAIMING AGAINST SMH128U DOA:24.12.2019 *** LKK REF: CC4/ASM19022658/Qpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,450.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 14 February 2020 12:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLS898J CLAIMING AGAINST SMH128U DOA:24.12.2019 *** LKK REF: CC4/ASM19022658/Qpa3

Without Prejudice

Hi Hsiao Tong

Please kindly advise your offer and revert for close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, February 5, 2020 8:51 AM
To: sm automotive <sm_automotive@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLS898J CLAIMING AGAINST SMH128U DOA:24.12.2019 *** LKK REF: CC4/ASM19022658/Qpa3

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, 4 February, 2020 4:28 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SLS898J CLAIMING AGAINST SMH128U DOA:24.12.2019

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We just hand over the original copy to Surveyor Adrian.

Hope to receive offer soon,thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

AXA-LLR

SM AUTOMOTIVE

Our Ref : SLS898J

Your Ref : SMH128U

Date : 04 February 2020

Block 1 Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

Axa Insurance Singapore Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Dear Sirs,

RE : Accident Involving SLS898J & SMH128U ON 24.12.2019 Along AYE(TUAS) At 13:20HRS

We are instructed by **GOH SHUEH LING** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLS898J** was damaged by vehicle **SMH128U** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 4,100.00
2) Loss of Use for 7 days (6 + 1 Weekends)	\$ 420.00
3) LTA Fee	\$ 2.00
	<u>\$ 4,522.00</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Invoice
- 3) LTA Search

Please let us have your cheque for the sum of \$ 4,522.00 made payable to us, **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,



SM AUTOMOTIVE

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

AXA Insurance Singapore Pte Ltd

8 Shenton Way,

#B1-01,

Singapore 068811

Client: GOH SHUEH LING

Invoice No : SMP2002-0006

Date : 4-Feb-20

Date of Accident : 24-Dec-19

Vehicle No. : SLS898J

Model Type : HONDA CIVIC

Descriptions		Amount
Lump Sum Repair Cost		4,100.00
Total		4,100.00

(SGD) Dollars: FOUR THOUSAND AND ONE HUNDRED ONLY





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19022658/Qpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:YVONNE			Date : 26-02-2020	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMH 128U	Veh. Inspected	SLS 898J	
Policy No.	GA467298	Coverage (\$)	0.00	
Claim No.	S9M02B7K	Excess (\$)	0.00	
Assign From		Assign Date	24/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA CIVIC 1.5 TURBO	c.c	1498	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MRHFC1660HT000353	Colour	SILVER	
Odometer	44250	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	PIRELLI	5 mm	
L/H Front Tyre	225/45 R17	PIRELLI	5 mm	
R/H Rear Tyre	225/45 R17	PIRELLI	5 mm	
L/H Rear Tyre	225/45 R17	PIRELLI	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/12/2019	Inspection Date	26/12/2019	
Survey held at	SM AUTOMOTIVE BLK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 898J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	DENTED	650.40	531.20
1	REAR BOOT LID CIVIC LOGO (CONSISTENT)	SERVICEABLE	35.30	-
1	REAR BOOT LID I-VTEC LOGO (CONSISTENT)	SERVICEABLE	36.20	-
1	REAR BOOT LID HONDA LOGO (CONSISTENT)	SERVICEABLE	36.20	-
1	REAR BOOT LID INNER LOCK (CONSISTENT)	JAMMED	151.80	151.80
1	REAR BOOT LID CENTER GARNISH (CONSISTENT)	SERVICEABLE	258.70	-
1	REAR BOOT LID INNER RUBBER (CONSISTENT)	CRUSHED	115.00	115.00
2	REAR BOOT LID SIDE REFLECTOR @\$240.90 (CONSISTENT)	SERVICEABLE	481.80	-
1	REAR BOOT LID INNER TRIM BOARD (CONSISTENT)	SERVICEABLE	178.50	-
10	REAR BOOT LID TRIM BOARD CLIP @\$6.50 (CONSISTENT)	SERVICEABLE	65.00	-
2	REAR TAIL LAMP @\$380.80 (CONSISTENT)	SCRATCHED	761.60	614.80
1	REAR BUMPER (CONSISTENT)	DENTED	817.20	617.20
8	REAR BUMPER CLIP @\$6.50 (CONSISTENT)	NECESSARY	52.00	30.00
2	REAR BUMPER SIDE REFLECTOR COVER @\$60.40 (CONSISTENT)	N/S SCRATCHED/ O/S CRUMPLED	120.80	100.00
1	REAR BUMPER LOWER SPOILER (CONSISTENT)	CRUSHED	268.20	145.20
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	196.40	196.40
1	REAR END PANEL (CONSISTENT)	DENTED	500.20	350.00
1	REAR END PANEL TOP GARNISH (CONSISTENT)	CRUSHED	125.80	98.40
1	REAR SPARE TYRE PANEL TOP COVER (CONSISTENT)	CRUSHED	197.10	197.10
2	REAR FENDER INNER TRIM BOARD @\$296.20 (CONSISTENT)	O/S CUT	592.40	158.00
	LESS 20% DISCOUNT		-	-661.02
			5,640.60	2,644.08
SPECIAL NETT ITEMS				
4	REAR BUMPER REVERSE SENSOR @\$168.50 (SN) (CONSISTENT)	SHORTED (2 PCS ONLY)	674.00	337.00
2	REAR BUMPER SIDE BODY KIT @\$300.00 (SN) (CONSISTENT)	SCRATCHED	600.00	300.00
			1,274.00	637.00

Report Ref No. CC4/ASM19022658/Qpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REMOVE & REFIT CUSHION .		150.00	60.00
	TO REMOVE & REFIT REVERSE SENSOR .		150.00	60.00
	TO REMOVE & REFIT REAR BODY KIT .		200.00	80.00
	TO CHECK WIRING .		60.00	30.00
	TUFF KOTE.		150.00	40.00
	PANEL BEATING.		900.00	800.00
	SPRAY PAINTING.		1,000.00	800.00
			2,610.00	1,870.00
	GRAND TOTAL		9,524.60	5,151.08
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,100.00

Report Ref No. CC4/ASM19022658/Qpa3q2

OI SUN PIN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M02B7N

Reference

CC6/ASM19022658/Qoa3u2

Loss Date

24 December 2019

Report Date

24 Dec 2019 3:24:50 PM

Request Date

5 February 2020

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SL5898J

Make

TPVD UNKNOWN

Model

UNKNOWN

Service Address

...

Primary Contact/Insured

MIYAPAH RAMLI

BLK 117 JURONG EAST STREET 13, #15-145, Singapore

CINDY.PEHAHOOH@SIMEDARBY.COM.SG

Claim Handler

ANG Yvonne

6568804461

yvonne.ang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Mortgage

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
TP-MANDATE IA (d) 120220.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2020
LKK Resurvey Photos .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2020
TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2020
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 January 2020
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	8 January 2020
 Video - Accident (INSD).MP4	Evidence	Videos	ANG Yvonne	26 December 2019
 LIST OF SURVIVOR SENT.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	24 December 2019
 SURVIVOR APPOINTED.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	24 December 2019
 Service appointment in Vendor Portal claim 5940287K for vehicle SL5898J.html	(lightDocumentType_AuItem.documentTypeuill)		VISHNU BATHAM Shekhar	24 December 2019
 WORKSHOP.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	24 December 2019
 GAM67298-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	24 December 2019
 GAM67298-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	24 December 2019
 EMAIL TP PRII.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	24 December 2019
 EMAIL TP PRII.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	24 December 2019