

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2019 Edit Reg		26 Dec 2019 00:00 Edit Adj Rpt	S\$7,613.30 Edit Estimates	S\$7,613.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: GOLDBELL CAR RENTAL PTE LTD , Co. Reg. No.: 200710651D, Tel: +6586619265									
Vehicle Reg. No.: SLZ9267J		Date of Loss: 18/12/2019 18:00 - :59 [18 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 8253990734SG		Policy/Cover Note No.: 0999994314 (Comprehensive) Coverage: 01/01/2019 - 31/03/2020							
		Excess: S\$2,000.00							
Repairer: Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel: 64841221									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (02/01/2020): Alert - Adj Mandate Approved (S\$6125.00) - SLZ9267J - Claim Handler: Chan, Yoke ... - AIG_SG (30/12/2019): SLZ9267J / OD / 18/12/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLZ9267J (8253990734SG)
 OD
 Dec 18 2019 6:00PM
 [GOLDBELL CAR RENTAL PTE LTD]
 Esteem Performance Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page ☐ ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/19 16:31	Adjuster Immediate Advice	 Load HTM	☐
Photos/Images			3 per page ☐ ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/19 16:14	General View	 Load JPG	☒
2	27/12/19 16:14	General View	 Load JPG	☒
3	27/12/19 16:14	General View	 Load JPG	☒
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28	27/12/19 16:14	General View	 Load JPG	☒
29	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
30	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
31	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
32	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
33	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
34	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
35	17/03/20 14:18	Reinspection Photo	 Load JPG	☒

Assessment Reports			1 per page	☒
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36	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
37	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
38	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
39	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
40	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
41	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
42	17/03/20 14:18	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/12/19 16:25	GIA	 Load PDF	
2	27/12/19 16:25	ESTIMATE	 Load PDF	
3	27/12/19 16:27	Certificate of Insurance	 Load PDF	
4	27/12/19 16:30	Driver's Driving License	 Load PDF	
5	30/03/20 13:59	Parts Invoice	 Load PDF	
6	30/03/20 14:33	Supplementary	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CS/AIG19022654/KYD3E2
Date: 30/03/2020

REFERENCE

Insured/Claimant: GOLDBELL CAR RENTAL PTE LTD Policy No: 0999994314
Date of Loss: 18/12/2019 Nature of Claim: OD Claim No: 8253990734SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ9267J Engine No: 2ZR0A62292
Make & Model: TOYOTA PRIUS ALPHA, 1.8 (A) Chassis No: ZVW400027818
Reg. Date: 23/05/2018 (Man. Year: 2017) Odometer: 142853 km
Colour: Metallic White
Engine Capacity: 1797 cc
Market Value/New Car Price: S\$96,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Firemax 5 mm Rear Left Side: Nexen 8 mm
Front Right Side: Firemax 5 mm Rear Right Side: Nexen 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,091.00	5,773.30	3,317.70	36.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,040.00	1,840.00	1,200.00	39.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,131.00	7,613.30	4,517.70	37.24
+ GST 7.00/7.00% (S\$)	849.17	532.93	316.24	37.24
Nett Amount (S\$)	12,980.17	8,146.23	4,833.94	37.24

INSPECTION

Date of Assignment: 26/12/2019
Date Inspected: 26/12/2019 Inspected At: Esteem Performance Pte Ltd (HQ)
Bik 5033 Ang Mo Kio Ind Park 2, #01-259
Singapore 569536

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_... 30/3/2020

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*45.00 FS
2	1		*FRONT NUMBER PLATE GARNISH (WCP)	Serviceable	40.00 F	*- F
3	1		*HEADLAMP LH (WCP)	Mtg Cracked	330.00 F	*330.00 F
4	1		*HEADLAMP RH (WCP)	Mtg Cracked	330.00 F	*330.00 F
5	10		*HEADLAMP CLIP (WCP)	Necessary	15.00 F	*15.00 F
6	1		*FRONT SUPPORT PANEL LH } (WCP)	Bent	450.00 F	*450.00 F
7	1		*FRONT SUPPORT PANEL CENTRE } (WCP)		0.00 F	*- F
8	1		*FRONT SUPPORT PANEL RH } (WCP)		0.00 F	*- F
9	1		*CONDENSER (WCP)	Serviceable	450.00 F	*- F
10	1		*CONDENSER FAN MOTOR (WCP)	Serviceable	165.00 F	*- F
11	1		*CONDENSER FAN BLADE (WCP)	Serviceable	75.00 F	*- F
12	1		*CONDENSER FAN COWLING (WCP)	Serviceable	85.00 F	*- F
13	1		*RADIATOR (WCP)	Serviceable	500.00 F	*- F
14	1		*RADIATOR FAN MOTOR (WCP)	Serviceable	160.00 F	*- F
15	1		*RADIATOR FAN BLADE (WCP)	Serviceable	60.00 F	*- F
16	1		*RADIATOR FAN COWLING (WCP)	Cracked	85.00 F	*85.00 F
17	1		*COOLANT	Necessary	20.00 FS	*20.00 FS
18	1		*FRONT BUMPER (WCP)	Bent	230.00 F	*230.00 F
19	10		*FRONT BUMPER CLIP (WCP)	Necessary	10.00 F	*10.00 F
20	1		*FRONT BUMPER REINFORCEMENT (WCP)	Repair	200.00 F	*- F
21	1		*FRONT BUMPER SIDE RETAINER LH (WCP)	Distorted	30.00 F	*30.00 F
22	1		*FRONT BUMPER SIDE RETAINER RH (WCP)	Serviceable	30.00 F	*- F
23	1		*FRONT BUMPER BRACKET LH (WCP)	Repair	80.00 F	*- F
24	1		*FRONT BUMPER BRACKET RH (WCP)	Repair	80.00 F	*- F
25	1		*FRONT BUMPER SPONGE (WCP)	Serviceable	35.00 F	*- F
26	1		*FRONT EMBLEM (WCP)	Bent	30.00 F	*30.00 F
27	1		*FRONT BUMPER UPPER GRILLE (WCP)	Cracked	150.00 F	*150.00 F
28	1		*FRONT BUMPER LOWER GRILLE } (WCP)	Cracked	240.00 F	*240.00 F
29	1		*FRONT BUMPER CENTRE GARNISH (BLACK) } (WCP)		0.00 F	*- F
30	1		*FRONT BUMPER TOW COVER (WCP)	Serviceable	12.00 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
31	1		*FOG LAMP LH (WCP)	Serviceable	95.00 F	*- F
32	1		*FOG LAMP RH (WCP)	Serviceable	95.00 F	*- F
33	1		*FOG LAMP DAILY LIGHT LH (WCP)	Serviceable	230.00 F	*- F
34	1		*FOG LAMP DAILY LIGHT RH (WCP)	Serviceable	230.00 F	*- F
35	1		*LH FRONT FENDER (WCP)	Buckled	210.00 F	*210.00 F
36	1		*LH FRONT FENDER UNDERSHIELD (WCP)	Distorted	70.00 F	*70.00 F
37	10		*LH FRONT FENDER UNDERSHIELD CLIP (WCP)	Necessary	15.00 F	*15.00 F
38	1		*LHF FENDER WORDING HYBRID (WCP)	Necessary	25.00 F	*25.00 F
39	1		*RH FRONT FENDER (WCP)	Buckled	210.00 F	*210.00 F
40	1		*RH FRONT FENDER UNDERSHIELD (WCP)	Cracked	70.00 F	*70.00 F
41	1		*RH FRONT FENDER UNDERSHIELD CLIP (WCP)	Necessary	15.00 F	*15.00 F
42	1		*RHF FENDER WORDING HYBRID (WCP)	Necessary	25.00 F	*25.00 F
43	1		*FRONT WINDSCREEN (WCP)	Cracked	1,350.00 F	*1,150.00 F
44	1		*FRONT WINDSCREEN MOULDING (WCP)	Necessary	55.00 F	*40.00 F
45	1		*FRONT WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
46	1		*BONNET (WCP)	Buckled	320.00 F	*320.00 F
47	1		*BONNET LOCK (WCP)	Distorted	40.00 F	*40.00 F
48	1		*BONNET HEAT INSULATOR (WCP)	Serviceable	150.00 F	*- F
49	1		*BONNET HEAT INSULATOR CLIP (WCP)	Not Necessary	15.00 F	*- F
50	1		*BONNET HINGE LH (WCP)	Distorted	25.00 F	*25.00 F
51	1		*BONNET HINGE RH (WCP)	Distorted	25.00 F	*25.00 F
52	1		*AIR CLEANER ASSY (WCP)	Cracked	310.00 F	*310.00 F
53	1		*HYBRID RADIATOR (WCP)	Punctured	330.00 F	*330.00 F
54	1		*BONNET CABLE (WCP)	Jammed	30.00 F	*25.00 F
55	1		*COWLING TOP BRACKET (WCP)	Distorted	45.00 F	*45.00 F
56	1		*HORN LH (WCP)	Dented	45.00 F	*45.00 F
57	1		*HORN RH (WCP)	Dented	45.00 F	*45.00 F
58	1		*WIPER GARNISH (WCP)	Dented	195.00 F	*195.00 F
59	1		*HOSE, WATER BY PASS NO.2 (WCP)	Punctured	18.00 F	*18.00 F

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	8,275.00	5,258.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	816.00	515.30
Total Parts (\$\$)	9,091.00	5,773.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (BONNET, FRONT BUMPER, SUPPORT PANEL, LHF FENDER, RH F FENDER)	New	1,200.00	600.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (BONNET, FRONT BUMPER, SUPPORT PANEL, LHF FENDER, RH F FENDER)	New	1,200.00	1,000.00
3	TO CHECK WIRING & FOCUS HEADLAMP	New	50.00	20.00
4	TO TUFF COAT	New	200.00	0.00
5	TO REMOVE & REFIT RADIATOR, CONDENSER TO ASSIST WORK LOAD, TO TOP UP A/C GAS	New	150.00	100.00
6	TO DO WHEEL ALIGNMENT	New	120.00	0.00
7	TO REMOVE & REFIT FRONT WINDSCREEN	New	120.00	120.00
Gross Labour Cost (\$\$)			3,040.00	1,840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >