

ASS. REC. BY:

Steve

REF:

ALG

CC3/ALG19022632/Exd3

ASSIGNMENT

From:

Date:

26/12/19

Veh No:

SMR 9888Y

Yr Regn:

22 Nov 19

Estimated Cost:

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMR 9888Y

Make:

Audi Q3

c.c

1395

at Workshop m/s

premium

Colour:

black

A/C:

Insured / Std / NI / NA

of

281 Alexandra Road

Sp. Reading

389

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

1900246712

C/No:

WAU 222F37L 1011995

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

800

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

10am

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55 R18

R:

11

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

14

days

Res.: Yes or No

D.O.A.

21/12/19

D.O.I.

26/12/19

Lum Sum:

%

3 Val.: Yes or No

Survey held at

Premium

CA / ☒ REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear RH

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	MR-137K
27/12/19	Revert via merimen
27/12/19	Rece approved \$19,790 from Kok chong by merimen
27/12/19	Informed Troy c/A ex \$800 by email
16/3/20	Final fig \$18,481.88 (Reel 10,611.72, 3690 confirmed by email)

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

14

1)

☐

: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

2) 8/9/20-Typist

Add Fee:

☐

: Site Insp (\$

Survey Fee:

Transportation:

Report Format :

Merimen

☐

: Interview (\$

Photos

☐

: Tech. Invs (\$

Others

☐

: Weekend (\$

Lump Sum / L&L: (\$ \$18,481.88

TOTAL

ASSISTANT

Steve

REF:

Ala

cc3/Ala/9022632/Evd3

Maximen

ASSIGNMENT

From: Date: 26/12/19

Web No: SMR 98884 yr Regn: NW 19

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: SMR 98884

Make: Audi Q3 cc 1395

at Workshop n/s

premium

Colour:

black

A/C: Insured / Std / NI / NA

of

281 Alexandra Road

Sp. Reading:

35.9

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

WAU 222 F3 7L 1011995

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

7BA

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Vets:

10am

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F: 935/55 R18

R:

11

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front:

Rear:

IDAC Accident Report:

Consistent? Yes or No

R/Bal:

6

mm

R/Bal:

6

mm

GIA / PR Seen:

Consistent? Yes or No

L/Bal:

6

mm

L/Bal:

6

mm

Est. Repairs:

days

Res:

Yes or No

D.O.A:

21/12/19

D.O.I:

26/12/19

Lum Sum:

%

3 Val:

Yes or No

Survey held at

Premises

CA / REV REP. / 24 HRS

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Rear RH

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

MR-137K

SMR 98884-X

Date/Time: File Pack to?

☐

Preli. Report

Days Of Repair:

to

☐

Final Report

Resurvey No. of Trip:

Date/Time: File Release to?

Add Fee:

☐

Site Insp (\$)

Survey Fee:

Transportation:

☐ 2 x 10

☐

Interview (\$)

Photos:

☐

Tech. Insp (\$)

Other:

☐

Workshops (\$)

Report Forward:

Lump Sum / L&P

TOTAL

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 27 December 2019 5:07 PM
To: Claims; SUR
Cc: (boojohnny@gmail.com); (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SMR 9888 Y -DOA: 21/12/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SMR 9888Y, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE :Before paint photos for Rear Side Panel RH, Rear Door RH required.

AIG OIC-Nadaraja, Deeban [Deebanalnadaraja.Nadaraja@aig.com]

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 27 December 2019 3:47 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMR 9888 Y -DOA: 21/12/2019

Dear TRoy,

Pending approval from AIG.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 27 December 2019 3:32 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMR 9888 Y

Dear all,

Any update on this?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 26 December 2019 12:01 PM
To: 'SUR'; 'assignments'
Cc: 'Claims'
Subject: RE: OD CLAIMS FOR SMR 9888 Y

Dear all,

Survey was just carried up by surveyor this morning, herein attached the estimate repair with marking for your next action.

Kindly assist and advise the mentioned claims for approval and who is the case handler for this.

Thanks

Best Regards,

TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 24 December 2019 1:49 PM

To: 'SUR'; 'assignments'

Cc: 'Claims'

Subject: RE: OD CLAIMS FOR SMR 9888 Y

Dear all,

Attached is the estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 21 December 2019 5:07 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SMR 9888 Y

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL, Insurance certificate, Interview form and undertaking form for your reference.

Kindly arrange the survey on 26 of Dec@10 am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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View Received Message

This mail is associated with :

***SMR9888Y (5193236278SG)**

OD

Dec 21 2019 2:00PM

[CHAN LEI CHYUE (CHEN LEIQU)]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/12/2019 16:39 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$19790.00) - SMR9888Y - Claim Handler: Nadaraja, Deeban

Approved:19790.00:Re-inspection for checked items / labour and supplementary require with CLEAR photos upload in Merimen. Before paint photos for Rear Side Panel RH, Rear Door RH required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Gan, Hunchung

Date: 26 Dec 2019

Preliminary Advice

Vehicle No	: SMR9888Y	Accident Date	: 21/12/2019
Make	: AUDI A3	Policy No.	: 1900246712
Assignment Date	: 26/12/2019	Excess	: S\$0.00
Date of Inspection	: 26/12/2019	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	28,632.00
Revised Amount	:S\$	19,146.00
Check Items (Estimated)	:S\$	644.00
Total	:S\$	19,790.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	137,000.00
COE / PARF Rebate	:S\$	62,394.00
Salvage Value	:S\$	
Margin for Repair	:S\$	74,606.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Celine
26/12/19

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	630C
Vehicle Details	
Vehicle No.:	SMR9888Y
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CZD886374
Chassis No.:	WAUZZZF37L1011995
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$27,687.00
Original Registration Date:	22 Nov 2019
First Registration Date:	22 Nov 2019
Transfer Count:	0
Actual ARF Paid:	\$30,762.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Nov 2029
PARF Rebate Amount:	\$23,071.00
Intended COE Rebate Details	
COE Expiry Date:	21 Nov 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,700.00
COE Rebate Amount:	\$39,323.00
Total Rebate Amount:	\$62,394.00

The information contained herein is correct as at 26 Dec 2019

OK

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD

2.88% P.A., \$0 Down, \$0 Admin
Monthly From \$468, 2 Years
Warranty Engine/Gearbox

ABWIN 阿賓

ONE-STOP
BEST QUALITY, BEST PRICE, BEST SERVICE



Save Search Print

20 results/page

1 vehicles

Search

Audi Q3

View All

Search

Advanced Search

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Male

Search Selection

Audi Q3

Any

Any

2019

Any

Any

Any

Any

Available



☐ Audi Q3
Immediate Transfer
Vincar Pte Ltd

Tags: 2019 Audi Q3, 2019 audi q3, Audi Q3, audi q3, Audi Q3, used Audi

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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHAN LEI CHYUE (CHEN LEIQU)
Period of Insurance : 22 Nov 2019 To 21 Nov 2020
Engine No. : CZD886374
Chassis No. : WAUZZZF37L1011995

Vehicle No. : SMR9388Y
Policy No. : 1900246712
Endorsement No. :
Issued Date : 26 Nov 2019

ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150 BHP)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2019
Insuring with COE/PAF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$800

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHAN LEI CHYUE (CHEN LEIQU) - \$800 (Own Damage), \$800 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ulu Road 1 Singapore 408699 6362323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

Cheng Cheng Chien

78 Shenton Way 80A M&A Building 0679120 T: +65 9419 3500 / www.aig.sg

AIG Asia Pacific Insurance Pte. Ltd.

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Labrador System: S8814630C

CHAN LEI CHYUE
(CHEN LEIQU)

Birth Date 25 May 1983

Issue Date: 26 Nov 2012

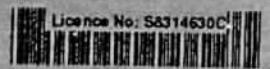


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg
with <= 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals <= 2500kg

NP 428A



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/12/2019 15:43
Date Of Accident	21/12/2019 14:00
Exact Location Of Accident	MANDARIN GALLERY CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMR9888Y
Insured/Policyholder	
Name Of Registered Owner	CHAN LEI CHYUE (CHEN LEIQU)
NRIC No	SXXXX630C
Email Address	LEICHYUECHAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85711900
Alternative Phone No	OFFICE-85711900

Vehicle Particulars

Manufacturer	AUDI
Model	Q3 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900246712
Cover Note Number	

Driver

Name of Driver	CHAN LEI CHYUE (CHEN LEIQU)
NRIC No	SXXXX630C
Date Of Birth	25/05/1983
Occupation	INDOOR
Date Of Driving Pass	26/11/2012
Driving Experience	7 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85711900
Fax Number	
Contact Number	OFFICE-85711900

Address	10 WHAMPOA #19-13
Postcode	338521
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

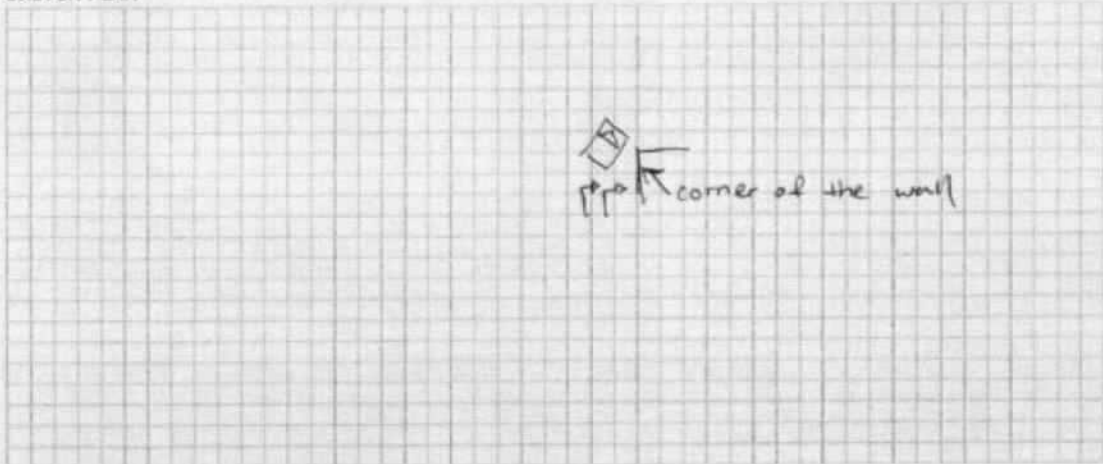
DROVE TOO CLOSE TO THE CORNER IN A CAR PARK AND SCRATCHED THE CORNER OF THE WALL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan #2

SKETCH PLAN

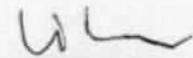


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Drove too close to the corner in a car park and scratched the corner of the wall.

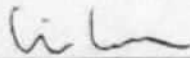
DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

21/12/19.



Driver's Signature
(If driver is not the policyholder)

Date & Time: 21/12/19.



Reporting Centre Personnel's Signature

Name: WONG KAREN SENG, Grace

NRIC/FIN No.: G2987145X



Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

21/12/19 - 2pm.

Driver's Signature

(if driver is not the policyholder)

Date & Time:

21/12/19 2pm.

Reporting Centre Personnel's Signature

Name: *Monika Subash Senthil*

NRIC/FIN No.: *G22471412*



Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : CHAN LEI CHYUE
VEHICLE NUMBER : SME 9888 Y
DATE/ TIME OF ACCIDENT : 21/12/19. 2pm.
PLACE OF ACCIDENT : Mandarin Gallery
THIRD PARTY VEHICLE (IF ANY) : N/A

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Mandarin gallery to Icon Village.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Taking a corner in the car park and scratched the corner of the wall.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.

Ch

NAME: CHAN LEI CHYUE

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, CHAN LEI CHYUE, (NRIC No. S8314630C), hereby confirm that the Singapore Accident Statement lodged by me on 21/12/19 at 3 pm hours pertaining to the accident involving motor car Reg. No: SMR 888Y, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

: li

Name of Insured / Driver

: CHAN LEI CHYUE

Nric No.

: S8314630C

Date

: 21/12/19

Signature

: li

Name of Policyholder

: CHAN LEI CHYUE

Nric No.

: S8314630C

Date

: 21/12/19

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 23993

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1510/2019/NS
Date : 24-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Chan Lei Chyue(Chen Leiqu)
Address : 10 Whampoa East
#19-31
Singapore 338521
Telephone : HP +65 85711900
Type of Claim : Own Damage Claim
Policy No. : 1900246712
Vehicle No : **SMR 9888 Y**
Model Code : Audi Q3 1.4 TFSI S Tronic
Model / Year : Nov-19
Engine No : CZD 886374
Chassis No : WAUZZZF37L1011995
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Dec-19
Place of Accident : Mandarin Gallery Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMR 9888 Y

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00 /	✓
2	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$	300.00 /	✓
3	To install 1/4 glass solar film.	S/N \$	400.00 /	(Prink sub agreed) ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00 /	(photo) ✓
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00 /	(photo) ✓
SUB TOTAL LABOUR CHARGES		:	<u><u>\$ 3,860.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMR 9888 Y

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
6	To remove and transfer rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$ 280.00 ✓	✓
7	To dismantle rear bumper, rear lid, rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door and rear bumper. Re-organise crash management components. Reinstall all parts removed. <i>500 x 8</i>	\$ 7,200.00	<i>4000</i> ✓
8	To respray rear bumper, rhs rear door, door handle, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works. <i>6, 1/2 x 550</i>	\$ 6,200.00	<i>3575</i> ✓
9	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 X	
10	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 18,012.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMR 9888 Y

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT BUMPER <i>REAR</i> X R	\$	1,354.00	
2	REAR BUMPER FIXING PARTS X NAI	\$	77.00	
3	FRONT BUMPER SPOILER X NAI	\$	419.00	
4	FRONT BUMPER GUIDE SECTION - RH ? X NAI	\$	58.00	
5	REAR SIDE PANEL - RH / DD	\$	2,961.00	2368.80
6	SIDE WINDOW - RH <i>WAX</i> nec		TBC	461.60
7	FUEL FILLER FLAP X NAI		TBC	
8	REAR DOOR - RH / DD	\$	2,412.00	1929.60
9	REAR DOOR OUTER SEAL - RH / N/C	\$	124.00	99.20
10	REAR DOOR ATTACHMENT PARTS ? X NAI		TBC	
11	REAR DOOR CATCH X X NAI	\$	109.00	87.20
12	EXTERIOR DOOR HANDLE - RH ? <i>CVT</i>	\$	186.00	148.40
13	DOOR HANDLE HOUSING - RH / <i>CVT</i>	\$	26.00	20.08
14	REAR DOOR COVER - RH / <i>CVT</i>	\$	235.00	187.60
15	REAR WHEEL COVER - LH / RH / BR / N/C	2 \$	492.00	392.40
16	REAR WHEEL HOUSING LINER - RH X NAI		TBC	
17	REAR ALUMINIUM RIM - RH X NAI	\$	887.00	
18	1/4 GLASS SEALANT / N/C	S/N \$	100.00	100
19	ACRYLIC SEALANT / N/C	S/N \$	180.00	180
20	CAVITY WAX / N/C	S/N \$	140.00	140
21	STONE CHIP / N/C	S/N \$	180.00	180
22	METAL FILLER POWDER / N/C	S/N \$	280.00	280
23	SUNDRIES ? X NAI	\$	400.00	
TOTAL SPARE PARTS		:	\$ 10,620.00	
TOTAL LABOUR CHARGES		:	\$ 18,012.00	
GRAND TOTAL		:	\$ 28,632.00	29,093.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Steve CLKK)

:

:

:

:

:

26/12/19, 10.00am
DD - Not Author (Rep-1)

EXCESS - ?

14 days

P/P

Ry Bel sy

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMR 9888 Y

Steve 6/2/20

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER / R	\$	1,354.00
2	REAR BUMPER FIXING PARTS X	\$	77.00
3	FRONT BUMPER SPOILER X	\$	419.00
4	FRONT BUMPER GUIDE SECTION - RH ?	\$	58.00
5	REAR SIDE PANEL - RH / OD	\$	2,961.00
6	SIDE WINDOW - RH / MC		TBC
7	FUEL FILLER FLAP X		TBC
8	REAR DOOR - RH / OD	\$	2,412.00
9	REAR DOOR OUTER SEAL - RH / MC	\$	124.00
10	REAR DOOR ATTACHMENT PARTS ?		TBC
11	REAR DOOR CATCH / CUT	\$	109.00
12	EXTERIOR DOOR HANDLE - RH ? / CUT	\$	186.00
13	DOOR HANDLE HOUSING - RH / CUT	\$	26.00
14	REAR DOOR COVER - RH / CUT	\$	235.00
15	REAR WHEEL COVER - LH / RH / BR / MC	2 \$	492.00
16	REAR WHEEL HOUSING LINER - RH X		TBC
17	REAR ALUMINIUM RIM - RH X	\$	887.00
18	1/4 GLASS SEALANT / MC	S/N \$	100.00
19	ACRYLIC SEALANT / MC	S/N \$	180.00
20	CAVITY WAX / MC	S/N \$	140.00
21	STONE CHIP / MC	S/N \$	180.00
22	METAL FILLER POWDER / MC	S/N \$	280.00
23	SUNDRIES ?	\$	400.00

TOTAL SPARE PARTS : \$ 10,620.00

TOTAL LABOUR CHARGES : \$ 18,012.00

GRAND TOTAL : \$ 28,632.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 23993

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1510/2019/NS
Date : 24-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Steve

14 days exclude 2 Sundays

jb 12 Mar 20

Owner's Name : Ms Chan Lei Chyue(Chen Leiqu)
Address : 10 Whampoa East
#19-31
Singapore 338521
Telephone : HP +65 85711900
Type of Claim : Own Damage Claim
Policy No. : 1900246712
Vehicle No : **SMR 9888 Y**
Model Code : Audi Q3 1.4 TFSI S Tronic
Model / Year : Nov-19
Engine No : CZD 886374
Chassis No : WAUZZZF37L1011995
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Dec-19
Place of Accident : Mandarin Gallery Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMR 9888 Y

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$	300.00	\$ 300.00
3	To install 1/4 glass solar film.	S/N \$	400.00	\$ 400.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
SUB TOTAL LABOUR CHARGES		:	\$ 3,860.00	\$ 3,860.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMR 9888 Y

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
				\$ 3,860.00
6	To remove and transfer rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	280.00	\$ 280.00
7	To dismantle rear bumper, rear lid, rhs rear door. Cut out and weld rhs rear fender. To renew rhs rear door and rear bumper. Re-organise crash management components. Reinstall all parts removed.	\$	7,200.00	\$ 4,000.00
8	To respray rear bumper, rhs rear door, door handle, rhs rear fender, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$	6,200.00	\$ 3,575.00
9	To renew rhs rear rim and carry out wheel alignment.	S/N \$	280.00	
10	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 18,012.00	\$ 11,907.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMR 9888 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,354.00	
2	REAR BUMPER FIXING PARTS	\$ 77.00	
3	FRONT BUMPER SPOILER	\$ 419.00	
4	FRONT BUMPER GUIDE SECTION - RH	\$ 58.00	
5	REAR SIDE PANEL - RH	\$ 2,961.00	\$ 2,368.80
6	SIDE WINDOW - RH	TBC	\$ 461.60
7	FEUL FILLER FLAP	TBC	
8	REAR DOOR - RH	\$ 2,412.00	\$ 1,929.60
9	REAR DOOR OUTER SEAL - RH	\$ 124.00	\$ 99.20
10	REAR DOOR ATTACHMENT PARTS	TBC	
11	REAR DOOR CATCH	\$ 109.00	\$ 87.20
12	EXTERIOR DOOR HANDLE - RH	\$ 186.00	\$ 148.40
13	DOOR HANDLE HOUSING - RH	\$ 26.00	\$ 20.08
14	REAR DOOR COVER - RH	\$ 235.00	\$ 187.60
15	REAR WHEEL COVER - LH / RH	2 \$ 492.00	\$ 392.40
16	REAR WHEEL HOUSING LINER - RH	TBC	
17	REAR ALUMINIUM RIM - RH	\$ 887.00	
18	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
19	ACRYLIC SEALANT	S/N \$ 180.00	\$ 180.00
20	CAVUTY WAX	S/N \$ 140.00	\$ 140.00
21	STONE CHIP	S/N \$ 180.00	\$ 180.00
22	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
23	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS		: \$ 10,620.00	\$ 6,574.88
TOTAL LABOUR CHARGES		: \$ 18,012.00	\$ 11,907.00
GRAND TOTAL		: \$ 28,632.00	\$ 18,481.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 16 March 2020 10:47 AM
To: 'Boo seng yak'; Steve Chen (LKK Auto); SUR; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SMR9888Y - OD AIG - SURVEYED 26 DEC 19

Dear Mr Boo,

Confirm \$18,481.88 before excess \$800 and GST @ 14 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 12 March 2020 7:55 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SMR9888Y - OD AIG - SURVEYED 26 DEC 19

Hi Steve and all,

Revised and photographs is attached.

Please confirm \$18,481.88 @ 14 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb