



No.1, Sunview Road
#08-15 Eco-Tech@Sunview Singapore 627615

Tel: 6513 7748 / HP 9628 6508
Fax: 6251 3161

Our Ref: VSR19-34937 for SLR4564B

Date: 06.04.2020

Your Ref: 19/19/20/VC05/022812 for GBF1405D

WITHOUT PREJUDICE

Claims Department - Executive In Charge
LONPAC INSURANCE BHD

Dear Sir/Madam,

ACCIDENT INVOLVING SLR4564B AND GBF1405D ON 23/12/2019

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

⊖ Original Tax-invoice number IV20/04-1020

⊖ Police report / police result

⊖ Certificate Of Insurance MSIG

⊖ Vehicle search result

⊖ Letter from Grab

⊖ Authorization To Act - Hirer / Owner

⊖ RENTAL TARIFF

*Survey under insurance instruction - RASUL

a)	Cost of repair (inclusive GST)	\$	472.94
b)	Vehicle Search Fees / GIA fees / Police Report Fees / Reporting fees	\$	7.45
c)	Loss of rental <u>2</u> days @ <u>\$66.95</u>	\$	133.90
d)	Loss of earnings/ rental fee <u> </u> days @ <u>\$ </u>	\$	-
e)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$	107.00

Total

\$ 721.29

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Pegasus Engineering & Trading Pte Ltd

Email: johnsonchua@pegasusengrg.com.sg



AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SLR 4564B

ACCIDENT INVOLVING GBF 1405 D

ALONG/AT Beach Rd before Middle Rd

We hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serve as the '"**AUTHORITY TO ACT**".

We also hereby authorize all agreed settlement payment be made in favour to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date :

Signature



Owner



LONPAC INSURANCE BHD

CLAIM NO : 19/19/20/VC05/022812

DATE : 23 JULY 2020

DISCHARGE VOUCHER

I/We, **GRAB RENTALS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **GBF 1405D** the sum of Singapore Dollars **SIX HUNDRED FOURTEEN AND CENTS TWENTY NINE ONLY. (\$614.29)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **SLR 4564B** on **23/12/2019** along/at **BEACH ROAD BEFORE MIDDLE ROAD**.

I /We hereby agree to indemnify and keep indemnify (**MONTREUX PATISSERIE PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s PEGASUS ENGINEERING & TRADING PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

WITHOUT PREJUDICE TO:

- (a) Insurance Subrogated Claim and/or
- (b) Any Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

GRAB RENTALS PTE LTD 06/08/2020
.....
Name of vehicle owner/Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Tax Invoice

From :
PEGASUS ENGINEERING & TRADING PTE LTD 74 KIAN TECK ROAD SINGAPORE 628800
Officer in Charge : CHIN XIAN CHERN Tel : Email :

Customer :
GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960
Attn : Tel : Fax No. :

INV No. : IV20/04-1020	Inv Date : 06/04/2020	Term : 30 DAYS
Vehicle No. : SLR4564B	Chassis No. : JM6BN22A8H0154312	
Model : MAZDA 3		
Remarks : TP INSURER: LONPAC INSURED'S VEHICLE NO: GBF1405D DATE OF ACCIDENT: 23/12/2019		

ITEM	DESCRIPTION	Qty	UNIT PRICE	AMOUNT (SGD)
1	TO PART BY PART REPAIR AS RECOMMENDED BY SURVEYOR – RASUL	1	442.0000	442.00

Cheques should be crossed & made payable to **PEGASUS ENGINEERING & TRADING PTE LTD**

Sub Total	442.00
GST(7.00%)	30.94
Total (SGD)	472.94

PEGASUS ENGINEERING & TRADING PTE LTD



Authorised Signature



Our Ref: GR-ACC-2017-02

01 June 2017

Pegasus Engineering & Trading Pte Ltd
No. 51 Defu Lane 1D
Singapore 639216

Mailing Address
18 Esplanade Lane,
#01-08 Midview City,
Singapore 573980
Co. No. 2016172006

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/Nb.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,788cc, 120bhp, Automatic	\$ 78.95
02	Mazda 3 1.5 (A) Sedan	\$ 65.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$68.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims or loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

GRAB Singapore

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Dec 2019 / 13:06:03

Receipt Date/Time : 23 Dec 2019 / 13:05:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191223-001989

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF1405D As at 23 Dec 2019/11:35:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBF1405D Enquiry Fee 20191223130455079458	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7843	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019 [External General]

ONG LI LI <llong@lonpac.com>

Tue 7/21/2020 2:50 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Asher

Please proceed with your recommendation.

Regards,

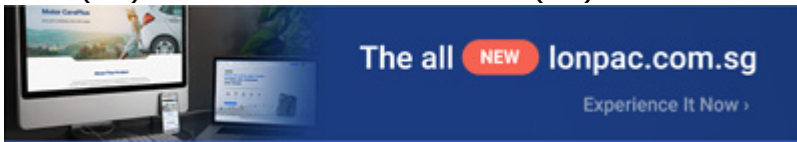
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 21 July 2020 2:15 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: [MANDATE REQUEST] Re: First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/12/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PEGASUS ENGINEERING & TRADING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,389.76	\$ 472.94
2. Loss of Rental (2days x \$66.95)	\$ 133.90	\$ 133.90 (2days x \$66.95)

3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total		\$ 614.29

**2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, July 9, 2020 1:31 PM

To: Johnson Chua <johnsonchua@pegasusengrg.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Xian Chern Chin <xianchern.pegasusengrg@gmail.com>; Alexx Kuah <alex.pegasusengrg@gmail.com>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Diane Wang <diane.pegasusengrg@gmail.com>

Subject: RE: First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019 [External General]

Lonpac External - General

Dear LKK

Please respond to workshop.

Regards,

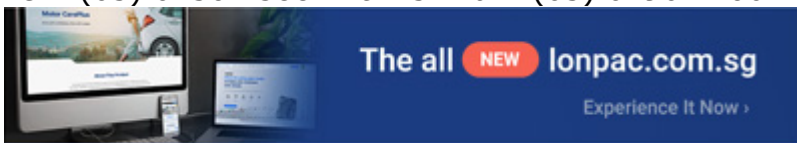
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [<mailto:johnsonchua@pegasusengrg.com.sg>]
Sent: Thursday, 9 July 2020 1:19 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Xian Chern Chin <xianchern.pegasusengrg@gmail.com>; Alexx Kuah <alex.pegasusengrg@gmail.com>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Diane Wang <diane.pegasusengrg@gmail.com>
Subject: Re: First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019 [External General]

Hi Li Li,

We have sent reminders to LKK, but no response yet.

Regards,
Johnson Chua
Senior Claims Manager
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Thu, Jul 9, 2020 at 1:11 PM ONG LI LI <long@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

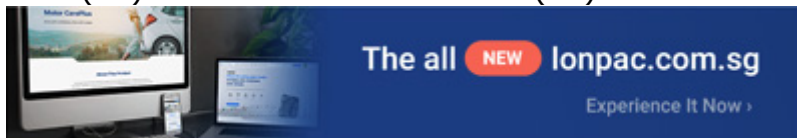
Dear Johnson

Did you follow up with them?

Dear Asher

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [mailto:johnsonchua@pegasusengrg.com.sg]
Sent: Thursday, 9 July 2020 12:53 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Xian Chern Chin <xianchern.pegasusengrg@gmail.com>; Alexx Kuah <alexk.pegasusengrg@gmail.com>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Diane Wang <diane.pegasusengrg@gmail.com>
Subject: Re: First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019 [External General]

Dear Li Li,

We have not received any response from your appointed surveyors since April 2020.

We hereby give your good office a **FIVE (5)** days' notice to resolve this matter. Failing which, our clients will engage their solicitors to take over the conduct of this matter without further reference to you.

Thank you.

Regards,
Johnson Chua
Senior Claims Manager
Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800

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On Thu, Jul 9, 2020 at 12:33 PM ONG LI LI <long@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

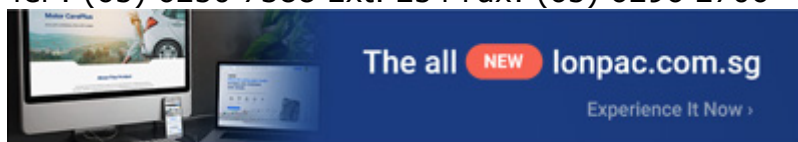
Dear Johnson

Please liaise with LKK Auto Consultants Pte Ltd.

Dear Mei Kwan/Asher

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Johnson Chua [mailto:johnsonchua@pegasusengrg.com.sg]

Sent: Thursday, 9 July 2020 11:49 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Xian Chern Chin <xianchern.pegasusengrg@gmail.com>; Alexx Kuah <alex.pegasusengrg@gmail.com>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Diane Wang <diane.pegasusengrg@gmail.com>

Subject: First Reminder - Peg Ref : VSR19 - 34937 ; LONPAC Ref: 19/19/20/VC05/022812 ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019

URGENT

Hi Kenny,

We have not received any response from your appointed surveyors since April 2020.

Please look into the matter and resolve our clients' property damage claim as soon as possible.

**Regards,
Johnson Chua
Senior Claims Manager
Pegasus Engineering & Trading Pte Ltd**

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Thu, Jul 9, 2020 at 11:27 AM Xian Chern Chin <xianchern.pegasusengrg@gmail.com> wrote:

Without Prejudice

Dear Claims Officers,

We refer to the above matter.

We have not received any of your offers yet.

As such, please let us have an offer settlement within the next 5_(**FIVE**) days from the date hereof.

Thank you.

**Regards,
Xian Chern
Pegasus Engineering & Trading Pte Ltd**

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

Make Life a Beautiful Ride

On Thu, Jul 9, 2020 at 10:12 AM Alexx Kuah <alex.pegasusengrg@gmail.com> wrote:

**Regards,
Alexx Kuah
Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161
Add : 74 Kian Teck Road Singapore 628800**

Make Life a Beautiful Ride

----- Forwarded message -----

From: **Asher Sng (LKKAuto)** <AsherSng@lkkauto.com>
Date: Tue, 7 Apr 2020 at 12:31
Subject: Re: LOD - Peg Ref: VSR19-34937 ; LONPAC Ref: TBA ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019
To: Pauline Ngu <pauline.pegasusengrg@gmail.com>, Admin A <admin-a@lkkauto.com>, Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Johnson Chua <johnsonchua@pegasusengrg.com.sg>, Alexx Kuah <alex.pegasusengrg@gmail.com>, Diane Wang <diane.pegasusengrg@gmail.com>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Pauline,

Thank you for the email.

We will seek approval from our principal and revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Ngu <pauline.pegasusengrg@gmail.com>
Sent: Monday, April 6, 2020 4:29 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Johnson Chua <johnsonchua@pegasusengrg.com.sg>; Alexx Kuah <alex.pegasusengrg@gmail.com>; Diane Wang <diane.pegasusengrg@gmail.com>
Subject: LOD - Peg Ref: VSR19-34937 ; LONPAC Ref: TBA ; Accident involving SLR4564B (GRAB) and GBF1405D (LONPAC) on 23/12/2019

Without Prejudice

Dear Sir / Madam,

Refer to above accident.

It appears that the accident was caused by your insured. We enclose the documents to substantiate our client's property damaged claim as our client had authorized us to quatify, to act and to reach settlement within 6 weeks on their behalf.

Please inform us the officer in charge as well.

Kindly let me know if you need any hard copy for the LOD, if not we will be sending by email only. Kindly advise.

Thank you!

Have a great day ahead!

Regards,

Pauline Ngu

Pegasus Engineering & Trading Pte Ltd

Tel : 6513 7748 | Fax : 6251 3161

Add : 74 Kian Teck Road Singapore 628800

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 Virus-free. www.avast.com