Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 8 January 2020 9:36 AMTo: xianchern.pegasusengrg; Vivian TanCc: Pegasus Engineering; Pegasus Engineering

Subject: RE: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019

[External Confidential]

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 23 December 2019 5:43 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; 'Xian Chern Chin' <xianchern.pegasusengrg@gmail.com>

Subject: FW: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/19/19/VC05/022812

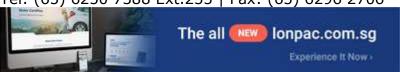
Dear Nivitha,

Kindly proceed as requested.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Xian Chern Chin [mailto:xianchern.pegasusengrg@gmail.com]

Sent: Monday, 23 December 2019 5:38 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Xian Chern Chin; Pegasus Engineering

Subject: Re: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/2019 [External General]

Dear Gerald,

We would like to appoint Mr Rasul from LKK to survey the vehicle. Vehicle will inside our workshop on 24/12/2019 10-12pm(survey and go).

Thank You

Best Regards,

Chern

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

On Mon, Dec 23, 2019 at 5:17 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHO	UT	PRF J	IUD	ICE

Our Ref: 19/19/20/VC05/022812

Dear Chern,

Our insured has not lodged the report and we are making enquiries.

In the meantime, please find our list of Motor surveyors for your necessary action:-

1	Nicholas Tey-Appraisal	
2	Jackson Quek – Appraisal	
3	Faizal Gulam Mohd _ Appraisal[
4	Steve Chen- LKK	
5	Kalvin Ang - LKK	
6	Mohd Taufik - LKK	
7	Kenneth Kong- LKK	
8	Marcus Chua) LKK	
9	Mohd Rasul –LKK	
10	Adrian Ling - LKK	

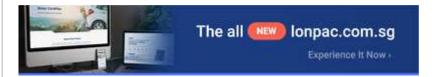
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Xian Chern Chin [mailto:xianchern.pegasusengrg@gmail.com]

Sent: Monday, 23 December 2019 4:58 pm

To: MT Claim SG

Cc: Xian Chern Chin; Pegasus Engineering

Subject: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/2019

Your Vehicle: GBF1405D

Our Vehicle: SLR4564B

DOA: 23.12.019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos(Pending);

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Please arrange to survey our client's vehicle at 74 Kian Teck Road S628800 as soon as possible, vehicle will inside our workshop on 24/12/2019 10-12pm(survey and go).

Thank You

Best Regards,

Chern

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161



This email has been checked for viruses by AVG antivirus software. www.avg.com