

**Mei Kwan (LKKAUTO)**

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 30 December 2019 8:07 PM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/2019 [External Confidential]  
**Attachments:** TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf  
**Categories:** HMK

**LPC ref: 19/19/20/VC05/022812**  
**LKK REF: CC4/LPC19022612/R1ea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLR 4564B

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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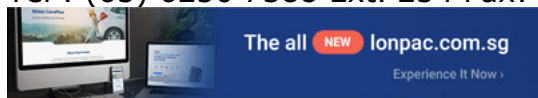
**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Thursday, 26 December 2019 11:31 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/2019 [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 24 December 2019 5:27 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019 [External Confidential]

**LPC ref: 19/19/20/VC05/022812**  
**LKK REF: CC4/LPC19022612/R1ea3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 24 December, 2019 10:36 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**Wishes you a Merry Christmas & Happy New Year 2020** 

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Monday, 23 December 2019 5:43 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Xian Chern Chin' <[xianchern.pegasusengrg@gmail.com](mailto:xianchern.pegasusengrg@gmail.com)>

**Subject:** FW: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/19/19/VC05/022812

Dear Nivitha,

Kindly proceed as requested.

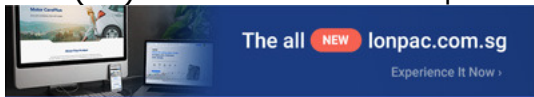
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Xian Chern Chin [<mailto:xianchern.pegasusengrg@gmail.com>]

**Sent:** Monday, 23 December 2019 5:38 pm

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Xian Chern Chin; Pegasus Engineering

**Subject:** Re: ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019 [External General]

Dear Gerald,

We would like to appoint Mr Rasul from LKK to survey the vehicle. **Vehicle will inside our workshop on 24/12/2019 10-12pm(survey and go).**

Thank You

Best Regards,

Chern

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

On Mon, Dec 23, 2019 at 5:17 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/20/VC05/022812

Dear Chern,

Our insured has not lodged the report and we are making enquiries.

In the meantime, please find our list of Motor surveyors for your necessary  
action:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Faizal Gulam Mohd _ Appraisal[
4	Steve Chen- LKK
5	Kalvin Ang - LKK
6	Mohd Taufik - LKK
7	Kenneth Kong- LKK
8	Marcus Chua ) LKK
9	Mohd Rasul –LKK
10	Adrian Ling - LKK

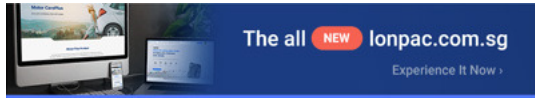
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Xian Chern Chin [mailto:[xianchern.pegasusengrg@gmail.com](mailto:xianchern.pegasusengrg@gmail.com)]

**Sent:** Monday, 23 December 2019 4:58 pm

**To:** MT\_Claim\_SG

**Cc:** Xian Chern Chin; Pegasus Engineering

**Subject:** ARRANGE SURVEY - accident involving SLR4564B & GBF1405D DOA: 23/12/ 2019

Your Vehicle : GBF1405D

Our Vehicle : SLR4564B

DOA: 23.12.019

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report and damaged photos(Pending);

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange to survey our client's vehicle at 74 Kian Teck Road S628800 as soon as possible, vehicle will inside our workshop on 24/12/2019 10-12pm(survey and go).**

Thank You

Best Regards,

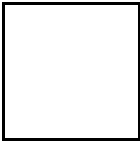
Chern

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161



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[www.avg.com](http://www.avg.com)