

Mei Kwan (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 21 September, 2020 9:14 AM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGU2846U (OI : EQI - DM20HO00026/SG) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019
Attachments: SGU2846U.PDF
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Hi Mei Kwan

As requested, please refer to the attachment.

Please hold for TP claim as investigation still on going.

Thank you.

Announcement

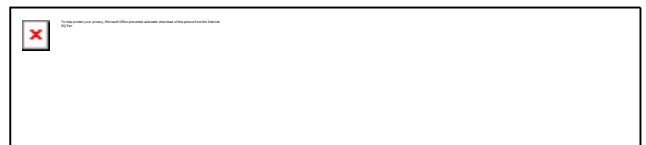
In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -readiness.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, September 21, 2020 9:05 AM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGU2846U (OI : EQI - DM20HO00026/SG) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019

Dear Janice,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Tuesday, 26 May, 2020 10:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGU2846U (OI : EQI - DM20HO00026/SG) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019

Hi Mei Kwan

Our insured has not reported the accident to us.

Thank you.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains “**Business As Usual**” – except most of us are on Work-F

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Regards

Janice Goh

Executive | Claims

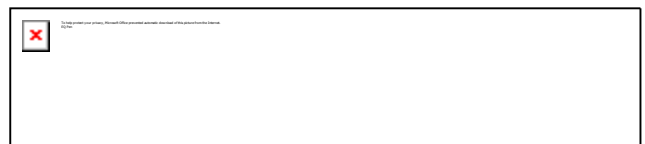


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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, May 26, 2020 10:26 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SGU2846U (OI : EQI - TBA) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019

Dear Joel,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 27 December, 2019 8:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SGU2846U (OI : EQI - TBA) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019

Dear Mei Kwan

Our insured has not reported this accident.
Claim handler for this case is Janice Goh.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, December 26, 2019 5:46 PM

To: EQI PRS

Cc: Cecilia Chong (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving SGU2846U (OI : EQI - TBA) AND SKB1032K (TP : LKK REF - CC6/EQI19022611/Aga3) on 17/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 1032K at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)