

Our Ref : SJA6888S / T441219
 Your Ref : D19008053MFSH

Date : 18 April 2020

MS FIRST CAPITAL INSURANCE LTD
36 Robinson Road
#16-01 City House
Singapore 068877.

ATTN : MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: SJA6888S & SHA7749C

DATE OF ACCIDENT: 20 DECEMBER 2019

ALONG: HOLLAND ROAD

We refer to the above.

We are claiming as per below:

Cost of Repairs	\$ 4,280.00
Loss of Use (\$ 80.00 x 12 days)	\$ 960.00
Loss of Rental (\$ 120.00 x 06 days) + 7 %	\$ 770.40
Towing Fees	\$
Medical Fee	\$
LTA /GIA Search Fee	\$ 7.49
E-Day license	\$
Loss of Income (\$ _ x _ days)	\$
Grand Total	\$ 6,017.89

Documents enclosed:

Car date in: 21.12.2019 Car date out: 08.01.2020

Authorized Repair Days: 07 (TP/OD/WS/Recovery of Incidental Costs)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input type="checkbox"/>	Police Investigation Report/GIA	<input type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Income Statement
<input checked="" type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

Please issue the payment of **S\$ 6,017.89** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – Suann@moval.com.sg**

Thank you.
Yours faithfully,
For Claims Manager
Claims Department

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.moval.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : **(65) 6272 3892**
Fax : (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

NOTE: # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).
As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SJA 688S and (Third Party's Vehicle No.) SHA 77491 on 20/12/19 along Holland Road

BY THIS POWER OF ATTORNEY, *I/We, Leo Khim Kiang *NRIC/Passport No. S15168926 (Address)* 68 King's Drive / 50266457

a company incorporate in Singapore and having its registered office at (Address)* SJA 688S owner of Vehicle Registered No.

SJA 688S hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

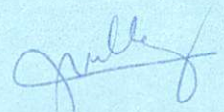
*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 21 of the month of Dec, Year Two Thousand - 20 19).

Signed, Sealed & Delivered By


 Customer's Name: Leo Khim Kiang
 NRIC No: S15168926
 Co's Rubber Stamp, where applicable.

Insurer's copy

***delete as appropriate.**

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

DISCHARGE RECEIPT

CLAIM REFERENCE : D19008053MFSH/1
ACCIDENT DATE : 20/12/2019
ACCIDENT LOCATION : HOLLAND RD TWDS HOLLAND VILLAGE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUEK MAY MAY
INSURED VEHICLE : SHA 7749C
INVOLVED PARTY : SJA 6888S
SETTLEMENT SUM : \$ 5,109.49

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : YEO KHIM KIANG

Signature and Date :



WITNESS : **MOVA AUTOMOTIVE PTE LTD**
Blk 1008, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 62723892 Fax: 62708314
GST Reg No : M2-0088864-2

Signature and Date :


10/6/20

Tax Invoice

11/06/2020

MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road
#16-01 City House
Singapore 068877.

Attention :- **XA026**

Page # :- 1 137091
Veh # :- SJA6888S
Veh Model :- NISSAN SYLPHY 1.5L
Tax # :- CK633437
JOB # :- T441219
ACC. Date :- 20/12/19
Terms :- C.O.D
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg
Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : **(65) 6272 3892**
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			4,000.00

E. & O.E

AMOUNT S\$	4,000.00
GST @ 7 %	280.00
AMOUNT DUE S\$	4,280.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: I 12666

RECEIVED 30 DEC 2019
152148

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Volkswagen Jetta	Vehicle No: SKQ8307T	Singapore	Malaysia	Signature
Date/Time Out:	21/12/2019 3:15 pm		S\$ 2,500.00	S\$ 3,500.00	<i>[Signature]</i>
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	27 Dec 19 15:30h		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @\$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:	6 Days @\$ 120	Per Day	\$720.00
KM Out: 155926	KM In: 155843		Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	Chua Shi Yi, Fiona		Rental Charges		
Address:	APT BLK 50 COMMONWEALTH		CDW @\$	per day / week / month	
	Drive # 30-1510		PAI @\$	per day / week / month	
	Singapore 142050		Petrol Top-Up		
Identity Card No:	S9028313H		Misc Charges		
Date of Birth:	28-07-1990		GST		\$50.40
Driving License:	S9028313H		Total \$770.40		
Country of Issue:	Singapore		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP)	(O)	Pre-Payment		
Nationality:	Singaporean		Downpayment and Deposit		
Effective Date:	25 Jun 2009		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:		
Address:			Arri / STABLER / Claims		
Identity Card No:			Invoice No:	Ref. No:	
Date of Birth:			Checked Out By:	Checked In By:	Checked By:
Driving License:			Sales-In Charge: Heidi		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

[Signature]

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHA7749C	20 Dec 2019 / 18:50:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

[Previous](#)[OK](#)



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 21 Dec 2019, 14:29:09.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)	Log Date/Time
1	Vehicle	SHA7749C	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	21 Dec 2019 / 14:29:58

Jia Le (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Monday, 1 June 2020 5:25 PM
To: Jia Le (LKK Auto)
Subject: RE: Quantum for settlement given [Express Settlement via LKK] - D19008053MFSH
// Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jia Le,

Ok please proceed at LOU \$60 X 3 days.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 1 June 2020 4:38 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: Quantum for settlement given [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jason,

Based on assignment sheet, insurance received PRI request on 23/12/2019, we surveyed on 24/12/2019 and 25/12/2019 for Public Holiday.

Thus, we propose 3 days for LOU.

Kindly let us have your instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Monday, 1 June 2020 4:12 PM

To: Jia Le (LKK Auto)

Subject: RE: Quantum for settlement given [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jia Le,

Why 4 days, please breakdown

Regards

Jason Tea

Motor Claims

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However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:

motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Monday, 1 June 2020 4:10 pm

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: Quantum for settlement given [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jason,

Third party counter propose for 4 days LOU and \$60/day.

Kindly let us have your instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Friday, 29 May 2020 9:08 AM

To: Jia Le (LKK Auto)

Subject: Quantum for settlement given [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jia Le,

Please proceed to settle the matter @ \$ 4,929.49.

Thanks.

Regards

Jason Tea

Motor Claims

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However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:

motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <Jiale@lkkauto.com>

Sent: Thursday, 28 May 2020 12:06 pm

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Claim No: D19008053MFSH
LKK Ref: CC4/FCI19022601/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 7749C AND SJA 6888S ON 20/12/2019

We refer to the above matter.

Insured driver rear ended third party.

We seek your approval to offer Third Party repairer "MOVA AUTOMOTIVE PTE LTD" at \$4,929.49(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,448.83	\$ 4,280.00
2. Loss of Rental (6days x \$120)(w/GST)	\$ 770.40	\$ 642.00 (6days x \$100)(w/GST)
3. Loss of Use (12days x \$80)	\$ 960.00	TBA
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,186.72	\$ 4,929.49

Surveyor recommended 07 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Monday, 13 January 2020 3:47 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Dear Jia Le,

We have already replied to the workshop.

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 06 January 2020 11:58

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19008053MFSH // Our ref: CC4/FCI19022601/Eda3 [ACCIDENT INVOLVING SHA7749C AND SJA6888S ON 20/12/2019]

Claim No: D19008053MFSH

LKK Ref: CC4/FCI19022601/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 7749C AND SJA 6888S ON 20/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 30 December 2019 8:35 PM

To: JasonTea@msfirstcapital.com.sg

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: Direct Settlement SURVEYOR APPOINTED; OUR REF : D19008053MFSH ; YOUR REF: SJA6888S // EXPRESS SETTLEMENT

YOUR REF: D19008053MFSH

LKK REF: CC4/FCI19022601/Eda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJA 6888S at M/s Mova Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Tuesday, 24 December 2019 2:58 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: RE: Direct Settlement SURVEYOR APPOINTED; OUR REF : D19008053MFSH ; YOUR REF: SJA6888S

Dear LKK,

Please refer to attached for Insured SAS report.

Dear Dibya,

Please update Ngin. Insured have reported the accident

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Jason Tea

Sent: 24 December 2019 14:55

To: 'AVRIL HO' <avril@nova.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>;

'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Subject: Direct Settlement SURVEYOR APPOINTED; OUR REF : D19008053MFSH ; YOUR REF: SJA6888S

Without Prejudice

Dear Avril,

Based on the accident reports. We can agree to a Direct Settlement, Repair costs and Number Of Repair Days as per our Surveyor Recommendations.

Dear LKK,

Please take note of the above

Jason Tea
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: AVRIL HO <avril@nova.com.sg>

Sent: 24 December 2019 10:29

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D19008053MFSH ; YOUR REF: SJA6888S

Dear Jason,

Your insured reported yesterday. Please check and revert the liability to us.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3
#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 24 December 2019 10:06 AM
To: NITHA@MOVA.COM.SG
Cc: CWS Motor Claims; Jason Tea
Subject: SURVEYOR APPOINTED; OUR REF : D19008053MFSH ; YOUR REF: SJA6888S

Dear Sir/Madam

PRI Request For **SJA6888S** Accident Involving **SHA7749C** On 20-12-2019.

Please find below details for your reference

- **Claim number :** D19008053MFSH
- **Insured vehicle number :** SHA7749C
- **Accident date :** 20-12-2019
- **Third-party vehicle number :** SJA6888S
- **Assignment type :** WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** JASON TEA CHEE KIAT

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849