# Mei Kwan (LKKAuto)

**From:** Jason Tea < JasonTea@msfirstcapital.com.sg>

**Sent:** Friday, 27 December 2019 12:35 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007700MFSH // Our

ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON

03/12/20191

Attachments: D19007700/CTPL/TPD1/JN ENQUIRY OF LIABILITY -YOUR REF: D19007700MFSH;

OUR REF: SKX4148A

Categories: HMK

Dear Jia Le,

Please refer to my email to Cheng Hoe Motor.

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3860| Fax No.: 6507 3849|Email: <u>JasonTea@msfirstcapital.com.sg</u> |Company Regn. No. 195000106C A Member of MSEAD Insurance Group

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From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

**Sent:** 24 December 2019 15:15

To: Jason Tea < JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007700MFSH // Our ref: CC4/FCI19021573/Kda3 [ACCIDENT INVOLVING SHA6889M AND SKX4148A ON 03/12/2019]

Claim No: D19007700MFSH LKK Ref: CC4/FCI19021573/Kda3

Dear Sirs/Madam,

## ACCIDENT INVOLVING SHA 6889M AND SKX 4148A ON 03/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver passenger opened door and resulted accident.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 24 December 2019 9:45 AM

To: JasonTea@msfirstcapital.com.sg Cc: Jia Le (LKK Auto); Admin A

Subject: RE: NEW SURVEY ASSIGNMENT - SKX4148A OUR REF: D19007700MFSH // EXPRESS

**SETTLEMENT** 

YOUR REF: D19007700MFSH LKK REF: CC4/FCI19021573/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 4148A at M/s Cheng Hoe Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Friday, 6 December 2019 2:32 PM

To: 'assignments@lkkauto.com' <a s signments@lkkauto.com>

Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg>; 'chmotor@singnet.com.sg' < chmotor@singnet.com.sg>

Subject: NEW SURVEY ASSIGNMENT - SKX4148A OUR REF: D19007700MFSH

Survey assignment for your handling.

### Thanks and Regards,

#### SK Teo

### **Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Teo Swee Keong

Sent: Friday, December 6, 2019 2:29 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June) < <a href="mailto:chengto:cheng-decom.sg">chmotor@singnet.com.sg</a>>

Cc: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: RE: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your email.

### Thanks and Regards,

### SK Teo

## **Motor Claims Dept**

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Friday, December 6, 2019 12:45 PM

To: Teo Swee Keong < Teo Swee Keong @ msfirstcapital.com.sg >

Cc: Jason Tea < JasonTea@msfirstcapital.com.sg>

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sirs,

Our selection as below:-

## 1. LKK Auto Consultants Pte Ltd

Pls assist to arrange for survey asap. Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Teo Swee Keong

Sent: Friday, December 06, 2019 11:58 AM

To: mailto:chmotor@singnet.com.sg

Cc: Jason Tea

Subject: Repair Survey (Single Joint Expert) - SKX4148A OUR REF: D19007700MFSH

Dear Sirs.

We refer to your survey request dated 06/12/2019.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 | AMember of MS&AD INSURANCE GROUP

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From: Aini Binte Md Min <Aini@msfirstcapital.com.sg>

Sent: Friday, December 6, 2019 11:28 AM

To: Teo Swee Keong < Teo Swee Keong@msfirstcapital.com.sg >

Subject: FW: REMINDER (1) - Repair Survey (Single Joint Expert) - SKX4148A

PRI - D19007700MFSH/CTPL

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 Company Reg. No. 195000106C

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From: Cheng Hoe Motor Pte Ltd (Yishun-June) < chmotor@singnet.com.sg>

Sent: Friday, December 6, 2019 10:57 AM

To: Teo Swee Keong < Teo Swee Keong @ msfirstcapital.com.sg >

Cc: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>; Motor Claims < <u>MotorClaims@msfirstcapital.com.sg</u>>

Subject: REMINDER (1) - Repair Survey (Single Joint Expert) - SKX4148A

## **RE-SEND**

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) **Sent:** Thursday, December 05, 2019 11:49 AM

To: Teo Swee Keong

Cc: Jason Tea; Motor Claims

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A

Hi Mr Teo,

Sorry, the correct report is attached.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Teo Swee Keong

Sent: Thursday, December 05, 2019 11:44 AM

To: mailto:chmotor@singnet.com.sg

Cc: Jason Tea; Motor Claims

Subject: FW: Repair Survey (Single Joint Expert) - SKX4148A

Dear June

Please refer to as per attached – is different case as per below email requested.

Kindly assist.

Thanks and Regards,

SK Teo

**Motor Claims Dept** 

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Wednesday, December 4, 2019 4:18 PM

**To:** Motor\_Claims < <u>Motor\_Claims@msfirstcapital.com.sg</u>>; Motor\_Claims

<Motor\_Claims@msfirstcapital.com.sg>

Subject: Re: Repair Survey (Single Joint Expert) - SKX4148A

Dear Sir,

**OUR CLIENT - SKX4148A** 

DOA - 03.12.2019 @4.35pm

YR INSURED - SHA6889M ( COMFORT TAXI)

KIndly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards June Cheng Hoe Motor Pte Ltd Blk 1019 Yishun Ind Park A 01-374, Singapore 768761 Tel:67556142

Fax: 67557719



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