# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 03.01.2020

MS First Capital Insurance Limited 36 Robinson Road #16-01 City House Singapore 068877

Attn: Motor Claim Department

Dear Sir/Madam,

# ACCIDENT INVOLVING VEHICLES: SLG 6155T / SHA 983M AND OTHER ON 21.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: SLG 6155T , which was involved in the captioned accident with your insured vehicle no: SHA 983M . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)

\$ 15,836.00

2) Loss of Rental

\$ 1,800.00 \$ 17,636.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) Letter of Authorisation, etc...
- e) I/C & Driving Licence
- g) Vehicle Registration Log Card

- b) Car Rental Invoice / Agreement
- d) GIA Report
- f) Insurance Certificate

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 02.01.2020
TO : MS First Capital Insurance Limited
RE : ACCIDENT INVOLVING VEHICLE NO. SLG 6155T / SHA 983 M
and other
ALONG Orchard Road Infront of Mandarin Gallery.
ON 21.12.2019.
I/We. Sam Yuin Sing
of (NRIC No./ROC No.) S 16     303 D
of 30B Crescent Road Singapore 439320.
owner of vehicle no. <u>SLG 61557</u> in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle <u>\$LG_GI55T</u> at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.
I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.
Signature of Owner:
Name of Owner: Sam Yuin Sing



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

subject matter in this action.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the

6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

### **DISCHARGE RECEIPT**

**CLAIM REFERENCE** 

D19008054MFSH

**ACCIDENT DATE** 

21/12/2019

ACCIDENT LOCATION

ORCHARD ROAD

**INSURED** 

CITYCAB PTE LTD

INSURED DRIVER

TAN YIAN SOON

INSURED VEHICLE

SHA983M

**INVOLVED PARTY** 

SLG6155T

SETTLEMENT SUM

\$17,000.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

**CLAIMANT:** 

Signature and Date

Signature and Date:

18/03/20

WITNESS : Allan Tana

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 21604

MS First Capital Insurance Limited

36 Robinson Road #16-01 City House Singapore 068877

Attn: Motor Claim Department

Date

:08.01.2020

Vehicle No

: SLG 6155T

Make/Model : AUDI A6 2.0T

Chassis/Eng# :

Accident Date : 21.12.2019

Claim No

Reference

: 1219 -21604

Policy No

Amount

To proceed on lump sum repair

S\$

14800.00

E. & O. E.

Total: S\$

14800.00

GST @ 7%: S\$

1036.00

Amount Due: S\$

15836.00

for FASTECH AUTO PTE LTD

## **Fong Motors Car Rental**

(53371081B) 1 Autobay@Kaki Bukit #01-45 Singapore 417883

Tel: 6748 5648

INVOICE

No.: FM-000614

C/O FASTECH- SAM YUIN SING

Your Ref.

our iter.

30D CRESCENT ROAD

Our D/O No. : Terms :

: C.O.D.

SINGAPORE 439320

116a ×

C.O.D.

Date

04/01/2020

TEL: 88228728

Item

1.

FAX:

Description

Page

: 1 of 1

Qty UOM

U/ Price Disc. S\$ Total S\$

SGW742M (23/12/19- 02/01/20)

CAR

1

1,800.00

1,800.00

REF AGREEMENT NO. 10582

REPLACE VEHICLE NO. SLG6155T

SINGAPORE DOLLAR ONE THOUSAND EIGHT HUNDRED ONLY

**Total** 

1,800.00

Notes:

NGM

 All cheques should be crossed and made payable to Fong Motors Car Rental

Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purchase price will be imposed.

**Authorised Signature** 

## **FONG MOTORS CAR RENTAL**

1 KAKI BUKIT AVENUE 6 #01-45 KAKI BUKIT, AUTOBAY SINGAPORE 417883 HP: 8182 0548 H/P: 9633 7504

UEN: 53371081B

NO: 10582

DRIVER

### **VEHICLE RENTAL AGREEMENT**

Name: (as in I/C) SQM JUIN SING NRIC/PASSPORT NO: S 16113031	Vehicle Nolland 1424 Replace Veh Nolland	100	
IDIC/DACCDODT NO.	Mileage Out:		
INIC/PASSEURINU: STOTISCES SEE	Make & Model: Tolota Dish Auto/Manual		
Address (Res) 30D C125(2n+ Roco	Date Out: 23/12/19 Time: 100m		
Name & Address of employer:	HIRE / PERIOD EXPIRY Time:		
	NON-WAIVER EXCESS =\$		
Description: Driving Exp. 9/4/199 Driving License N& 6/13035 D/L Type: Local / Int'l	CHARGES:		
ssue Date: 317 (2003) Date of Birth: 30 11/96	Daily O@\$ 80 Per day	1200	
Tel: (O)(R)HP:	Weekly @\$ Per week	<u> </u>	
ADDITIONAL DRIVER'S PARTICULAR	Monthly @\$ Per month		
Name: (as in I/C)	Hours @\$ Per hour		
NRIC/PASSPORT NO:			
Address (Res):	Malaysia @\$		
love & Address of complex of Dodge	CDW @\$ Per day/month	1	
Name & Address of employer	PAI @\$ Per day/month		
Occupation: Driving Exp:	Delivery / Collection Services		
	SUB – TOTAL \$	180	
VEHICLE CHECK LIST:	PETROL LEVEL		
	Out E 1/4 1/2 3/4 F		
	Out E 1/4 1/2 3/4 F		
	EXTENSION		
	Misc.		
A A		1000	
	TOTAL CHARGES \$	1900	
	Hirer's Signature:		
INDICATE: D - DENTS			
A - ACCIDENTS S - SCRATCHES	Additional Driver's Signature:	-	

### TERMS AND CONDITIONS FOR VEHICLE RENTAL

Fong Motors Car Rental (hereinafter called "the owner" which expression shall where the context so admits include the owner's successors-in-title) hereby agrees to let and the hirer named herein (herein-after called "the Hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions:

- The said vehicle (and all tools and accessories therein) is the property of the Owner and the Hirer shall be a mere bailee thereof and no interest in it shall be pass on to the Hirer.
- The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
- The Hirer shall pay in full the hire charge specified herein before the commencement of hiring. No part of such hire charge shall in any circum stances be refunded.
- If the Hirer shall fail to return the said vehicle at the expiration of the period of hire, then without prejudice to the other rights of the Owner, the Hirer, shall pay to the Owner for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Owner, such further other change in accordance with the Owner's current rate of hire charges or at such other rates as the Owner may in its absolute discretion thinks fit. All charges and amounts due which are not paid when due shall bear an interest of 1.5% per month until they are paid.
- The said vehicle may only be driven by the Hirer or persons who have expressly designated and authorized therein (here-inafter called "the authorized driver"). The Hirer and the authorized driver must be in possession of a valid driving license and shall at all times drive the said vehicle in a careful and skillful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connections therewith. Particular attention is to be accorded to the following:
  - 1. The Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers);
  - 11. The Hirer shall not drive the said vehicle whilst under the influence of intoxicating liquor or drugs
  - It is expressly forbidden to hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance: in connection with theft, drug pedaling or trafficking, smuggling, or any other criminal activity) or the purposes of test or racing. Failure to comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle.
  - IV. The Hirer and the authorized driver must be over 23 years of age and under 60 years and be holding valid driving licenses. Failure to observe stipulation may return all damage costs to be borne by the Hirer.
- The Hirer agrees that a punctured tyre, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute a breakdown and that in the event the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$\$50.00 per trip.
- The Hirer or authorized driver shall report all accidents involving the said vehicle to the Owner immediately and should there be bodily injuries also to the police not later than 24 hours after the accident. The Hirer or authorized driver shall not admit or compound any claim either partially or in full. Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the Owner immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same time. Failure to comply with rules 5 and 7 will render the Hirer liable for all costs and third party claims irrespective of CDW fee being paid.

- The Owner shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against any I injury or damage sustained by the Hirer or by any third party as a result the use of the said vehicle the hirer shall be deemed to have satisfied hir that is in all respects roadworthy and in a proper and safe condition.
- If for any reason the vehicle described in the schedule of any other vehic ordered by the Hirer prior to the commencement of the period of hire is available at the time of such commencement, the Owner shall have the to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if not such alternative vehicle is available then the Hirer shall be repaired any hire charge and deposit (if any) paid him after offsetting the rental charge and costs incurred but shall have r other claim of any kind whatsoever against the Owner, However if no deposit is paid, the Hirer must pay for rental charges incurred on deman
- 10. The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehic with petrol shall return it likewise, failing which the Owner shall be entit to refill the tank and the refilling cost including a \$5 service charge there shall be recoverable from the Hirer.
- 11. The vehicle is NOT covered by a motor insurance policy covering person accident insurance for the Hirer, his passenger or authorized driver and t Owner shall not be responsible for any liability claims, injuries or otherw in connection with any accident death or the losses arising from the use the vehicle. The Owner may at the request of the Hirer and upon payme the requisite charges arrange for separate personal accident coverage fc bodily injury or death.
- 12. The said vehicle shall be covered under a Vehicle Insurance Policy which contains an excess Clause as Stipulated/Stated in the current Owner's Ca Rental Standard Brochure Tariff.
- 13. On or prior to the expiration of the period of hire, the Hirer shall return t said vehicle together with all tyres, tools, accessories and equipment to owner at any of the Owner's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the
- 14. No relaxation, forbearance or indulgence by the Owner in enforcing any the terms and conditions of this agreement shall prejudice or affect the rights and powers of the Owner hereunder not shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
- 15. The Hirer is responsible for obtaining the required cash card with suffici balance prior entry into any roads within the ERP system.
- 16. In the breach of the terms and conditions of the agreement, the Owner reserves the right to resume possession of the hired vehicle at any time the Hirer in the Owner's interest without prejudice.
- 17. The Owner shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of Owner resuming possession of the vehicle nor shall the Owner be liable any person for monies, good, article at the time the Owner resumes possession of the vehicle.
- 18. The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Owner. Failure to comply with this term may entail seriou consequences and the Hirer shall assume person and full responsibility: in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all Ic incurred including the value of the said vehicle.
- 19. That in addition, the Hirer shall be deemed to have extended the period hire by reason of the Hirer's failure to return the said vehicle or continue possession and/or continued use of the said vehicle upon the same tern and conditions in respect of any replacement vehicle hired in lieu of the vehicle by means of new Rental Agreement or Replacement Voucher. Oly Pag SESTION IS

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### Khanchna (LKK Auto)

From: Merina Chia < Merina Chia@msfirstcapital.com.sg>

**Sent:** Friday, March 13, 2020 9:42 AM

**To:** Khanchna (LKK Auto)

Cc: Admin A

**Subject:** RE: SEEK MANDATE ON QUANTUM- [Express Settlement via LKK] - Claim No:

D19008054MFSH/1 // LKK REF: CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG

6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

Dear Khanchna,

Your approval to settle up to \$17,036.00.

Thank you.

Best Regards, Merina Chia (Ms)

**Motor Claims Department** 

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Tuesday, 25 February 2020 1:37 PM

To: Merina Chia < Merina Chia @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SEEK MANDATE ON QUANTUM- [Express Settlement via LKK] - Claim No: D19008054MFSH/1 // LKK REF:

CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG 6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

YOUR REF: D19008054MFSH/1 LKK REF: CC4/FCI19022595/Ukb3

Dear Sir/Madam,

We refer to the above matter.

3 vehicle chain collision, Insured vehicle is the last vehicle (BOLA 28).

We seek your approval to offer third party repairer "FASTECH AUTO PTE LTD" at \$17,036.00(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 79,307.44	\$ 15,836.00
2. Loss of Rental (10 days x \$180)	\$ 1,800.00	\$ 1,200.00 (10 days x \$120)
Total	\$ 81,107.44	\$ 17,036.00

Surveyor recommended 10 days for repair

Enclosed herewith all the documents for your perusal.

#### Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Sent: Monday, 3 February 2020 10:54 AM

To: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008054MFSH/1 // LKK REF:

CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG 6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

Dear Khanchna,

We are agreeable with your proposal on liability.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No.: 195000106C

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From: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>>

Sent: Thursday, 23 January 2020 11:02 AM

To: Merina Chia < Merina Chia @msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008054MFSH/1 // LKK REF:

CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG 6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

Dear Ms. Merina,

We refer to the above matter.

We had inspected TP vehicle SLG 6155T on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- COE Rebate

Thank you.





Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia < Merina Chia@msfirstcapital.com.sg >

Sent: Monday, 6 January 2020 12:36 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <a driver line | Admin-a@lkkauto.com | Admin-a@lkkauto

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008054MFSH/1 // LKK REF:

CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG 6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

Dear Khanchna,

Please forward us a copy of prelim report before we comment on the liability.

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: <a href="mailto:merinachia@msfirstcapital.com.sg">merinachia@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Sent: Tuesday, 31 December 2019 11:04 AM

To: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19008054MFSH/1 // LKK REF:

CC4/FCI19022595/Ukb3 [ACCIDENT INVOLVING SLG 6155T & SHA 983M [OI-AIG] ON 21/12/2019 ]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 28)

Remarks: 3 vehicle chain collision, Insured vehicle is the last vehicle

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 December 2019 9:12 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: SURVEY ASSESSMENT - D19008054MFSH/1



### Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

**G.NIVITHA** 

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 23 December 2019 5:09 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>; Merina Chia < <a href="mailto:weinachia@msfirstcapital.com.sg">weinachia@msfirstcapital.com.sg</a>;

Subject: PRI: SURVEY ASSESSMENT - D19008054MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

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